# **Test Summary Report-Citizen Services Portal**

**Project Name:** Citizen Services Portal  
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**Date:27/09/2025**  
**Test Lead:** [If applicable]  
**Version:** 1.0

## 1. Introduction

This Test Summary Report provides an overview of the testing activities conducted for the Citizen Services Portal. The purpose is to evaluate the quality of the application against defined requirements and highlight key findings.

## 2. Test Objectives

* Verify functional requirements: Login, Application Submission, Status Tracking.
* Validate error messages and field validations.
* Perform SQL validation for backend data.
* Identify, log, and track defects.
* Provide confidence in application readiness for release.

## 3. Scope

**In Scope:**

* Functional Testing: Login, Application Submission, Status
* Regression Testing
* SQL Validation
* API Testing (basic)

**Out of Scope:**

* Payments module
* Notifications feature

## 4. Test Environment

* **Browsers:** Chrome, Firefox
* **OS:** Windows 10
* **Database:** MySQL
* **Tools:** Jira, TestRail, Postman, Selenium

## 5. Test Execution Summary

| **Test Case Category** | **Total** | **Passed** | **Failed** | **Blocked** | **Not Run** |
| --- | --- | --- | --- | --- | --- |
| Login | 5 | 4 | 1 | 0 | 0 |
| Application Form | 7 | 6 | 1 | 0 | 0 |
| Status Tracking | 4 | 3 | 1 | 0 | 0 |
| **Total** | 16 | 13 | 3 | 0 | 0 |

## 6. Defect Summary

| **Severity** | **Count** |
| --- | --- |
| Critical | 1 |
| High | 1 |
| Medium | 1 |
| Low | 0 |
| **Total** | 3 |

**Example Key Defects:**

* **BUG\_01:** Login fails with valid credentials (Critical).
* **BUG\_02:** Application form allows empty submission (High).
* **BUG\_03:** Status page crashes with special characters (Medium).

## 7. Risks & Issues

* **Risk:** Limited test data may reduce coverage → **Mitigation:** Expand test dataset.
* **Risk:** Application build delays → **Mitigation:** Adjust test schedule.

## 8. Exit Criteria & Evaluation

* All planned test cases executed ✅
* No critical or high severity defects remain unresolved ❌ (one pending fix)
* Medium severity defect has workaround documented ✅

**Evaluation:** The application is partially ready for release, pending resolution of 1 high severity defect.

## 9. Conclusion

The Citizen Services Portal has been tested against defined requirements. Major functionalities are working as expected, but a few critical/high issues need to be fixed before production release. After defect resolution and re-testing, the application is expected to meet release criteria.