1. Hello. How can I help you? (W)

I have a problem

1. What issue are you facing? (W)

I am not able to upgrade my server

1. Which server are you using? (W)

windows

1. Which version are you using? (W)

2016

1. Do you see any error? (W)

no

1. Can you try to restart your machine and then try it out once? (W)

ok

1. Is it working now? (W)

yes

1. Glad to be of help(W)