



redBus Ticket Information

Gwalior-Delhi on Friday, June 17, 2022

Ticket Number: TR7F20569434 | PNR No: 257638570-1065922

Hey Jyotirmay Dandotiya,

Thank you for booking your bus ticket with redBus. Here are the ticket details for your upcoming trip from Gwalior to Delhi on Friday, June 17, 2022

Ticket Details

Journey Date and Time

 17/06/2022, 11:45 PM

Travels

 **Raj kalpana travels pvt. ltd**  
AC Sleeper (2+1)

Amount Paid

 **Rs. 960.95**  
(inclusive of GST and service charge, if any)

Boarding Point

 **Gwalior**  
Shanvi travels shop no 1 new nagar nigam market near hanuman talkies idgah kampoo laskhar gwalior  
Landmark: Kampoo laskhar  
**9174300060 947930060**  
**7987241909 07513557568**  
**9174300060 947930060**  
**7987241909 07513557568**

Dropping Point

 **Delhi**  
Akshardham metro station  
DROPPING DATE & TIME:  
**18/06/2022, 06:00 AM**

Passenger Details

 **Jyotirmay Dandotiya**  
22Yrs, MALE

Seat no

**U8**

redBus Assurance Program

You're now protected under redBus Assuarance Program



**Upto 500rs**

extra refund on ticket price if the bus is cancelled.

**Upto 75,000**

In the event of accidental hospitalisation.

**Upto 5 Lakh**

In case of death/ PTD/PPD.

**Date change**

The journey date for this ticket can be changed, you can advance or postpone the ticket to a different date as per your convenience.

Date change time and charges for this operator is shown below.

Time	Charges
Date change allowed till <b>17 Jun 2022 03:45:00 PM</b> (8 hours before departure)	<b>FREE</b>

**Note:** Once Date changed this ticket cannot be cancelled or date changed again

**How to Change the journey date of your ticket in redbus app**

Go to my bookings, choose the journey & change date

**Cancellation policy**

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation time	Cancellation charges
Before 17th Jun 11:45 AM	<b>Rs. 89.9</b> (10%)
After 17th Jun 11:45 AM & Before 17th Jun 03:45 PM	<b>Rs. 449.5</b> (50%)
After 17th Jun 03:45 PM & Before 17th Jun 11:45 PM	<b>Rs. 899.0</b> (100%)

Cancellation charges are computed on per seat basis.

Note: Cancellation charges mentioned above are excluding GST.

**How to cancel your ticket on redbus app**

Go to my bookings and choose the journey and cancel the ticket

**Booking Policies****Pets Policy**

Pets are not allowed

**Liquor Policy**

Carrying or consuming liquor inside the bus is prohibited. Bus operator reserves the right to deboard drunk passengers.

**Pick up time policy**

Bus operator is not obligated to wait beyond the scheduled departure time of the bus. No refund request will be entertained for late arriving passengers.

**Need help? redBuddy is here for you!**

24x7 support



Quick Resolution



Multilingual

CHAT WITH REDBUDDY

**Travel Guidelines**

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel.  
View Guidelines: <https://bit.ly/redbus-guidelines>

**Terms and conditions**

redBus\* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators.

**redBus responsibilities include:**

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

**redBus responsibilities do not include:**

- (1) The bus operator's bus not departing / reaching on time.
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons.
- (5) The baggage of the customer getting lost / stolen / damaged.
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

Passengers are required to furnish the following at the time of boarding the bus:

- (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail) e-mail).
- (2) A valid identity proof

Failing to do so, they may not be allowed to board the bus.

Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of [www.redBus.in](http://www.redBus.in)

The GST on fare, if any, is charged by the Bus Operator. The tax invoice for the same would be separately issued by the Bus Operator

Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.

Please note the following regarding the luggage policy for your journey:

(1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.

(2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.

(3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.

Cancellation of this ticket is **NOT** allowed after bus departure time.

redBus is the world's largest online bus ticket service trusted by over 25 million happy custo globally. redBus offers bus ticket booking thro website,iOS and Android mobile apps for all n routes.

© 2022 ibibogroup All rights reserved