# NSC0M01

**TCP-based Network Application Protocols** 

3<sup>rd</sup> Term- AY2022 - 2023

**Instructor: Dr. Marnel Peradilla** 

#### SPIRAL REVIEW: TRANSPORT SERVICES

- ☐ The Transport Control Protocol (TCP) is a connection-oriented transport protocol used in TCP/IP networks
- □ Provides reliable communication between pairs of processes (TCP users) across a variety of reliable and unreliable networks
  - Features:
  - 1. Stream-oriented Data is sent in segments but handled as streams
  - 2. Connection Oriented Includes mechanisms to establish, track state and terminate a connection between 2 hosts
  - 3. Guaranteed delivery packets are acknowledged by receiving hosts
  - 4. Flow control Data transmission adapts to network conditions and host capability
  - 5. Ordered delivery Segments may arrive out of-order but are reassembled in the correct sequence

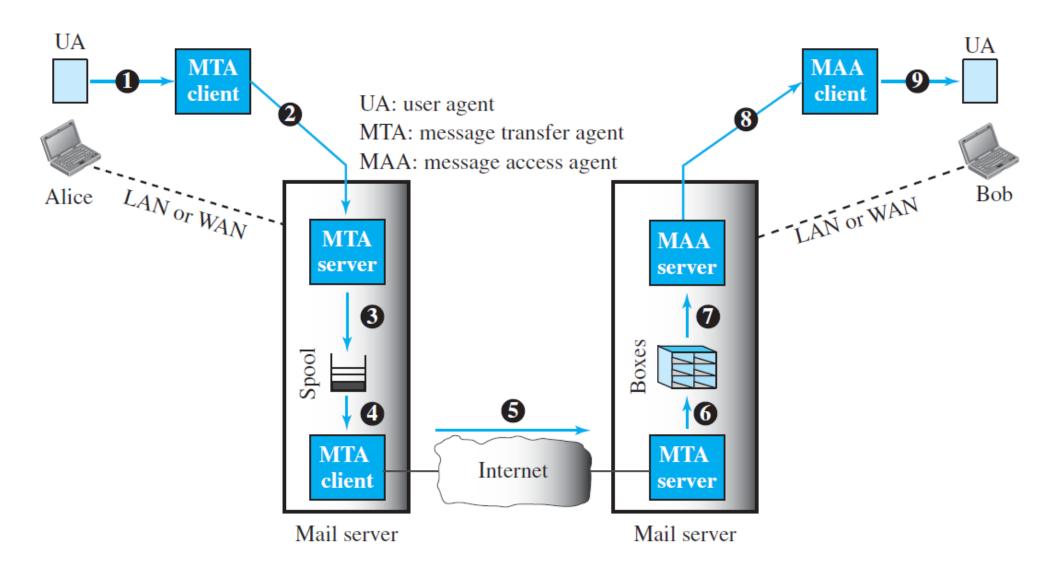
# EMAIL

#### **ELECTRONIC MAIL**

- ☐ It allows users to exchange electronic messages
- □ E-mail is considered one-way transaction
- ☐ It uses intermediate servers
- □ Store-and-Forward method of sending, storing and retrieving electronic messages
- ☐ Relies on three separate protocols
  - SMTP Simple Mail Transfer Protocol (sending)
  - POP Post Office Protocol (retrieving)
  - IMAP Internet Message Access Protocol (retrieving)



### COMMON SCENARIO



#### **USER AGENT**

- ☐ a.k.a. "mail reader"
- □ composing, editing, reading mail messages
  - e.g., Outlook, iPhone mail client
- **□** outgoing, incoming messages stored on server

#### MAIL SERVERS

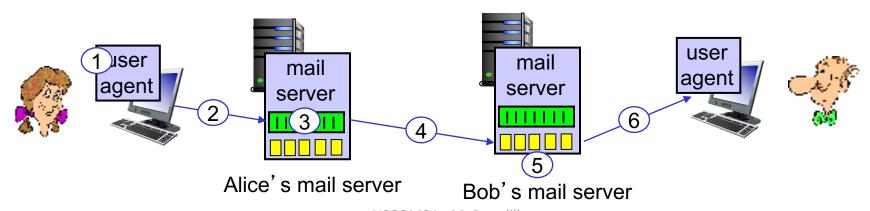
- ☐ mailbox contains incoming messages for user
- message queue of outgoing (to be sent) mail messages
- ☐ SMTP protocol between mail servers to send email messages
  - client: sending mail server
  - "server": receiving mail server

#### **RFC 5321**

- □ uses TCP to reliably transfer email message from client (mail server initiating connection) to server, port 25
- ☐ direct transfer: sending server (acting like client) to receiving server
- □ three phases of transfer
  - handshaking (greeting)
  - transfer of messages
  - closure
- **□** command/response interaction (like HTTP)
  - commands: ASCII text
  - response: status code and phrase
- ☐ messages must be in 7-bit ASCI

### **SCENARIO**

- 1) Alice uses UA to compose e-mail message "to" bob@someschool.edu
- 2) Alice's UA sends message to her mail server; message placed in message queue
- 3) client side of SMTP opens TCP connection with Bob's mail server
- 4) SMTP client sends Alice's message over the TCP connection
- 5) Bob's mail server places the message in Bob's mailbox
- 6) Bob invokes his user agent to read message



### **FORMAT**

Behrouz Forouzan 20122 Olive Street Bellbury, CA 91000



William Shane 1400 Los Gatos Street San Louis, CA 91005

Behrouz Forouzan 20122 Olive Street Bellbury, CA 91000 Jan. 10, 2011

Subject: Network

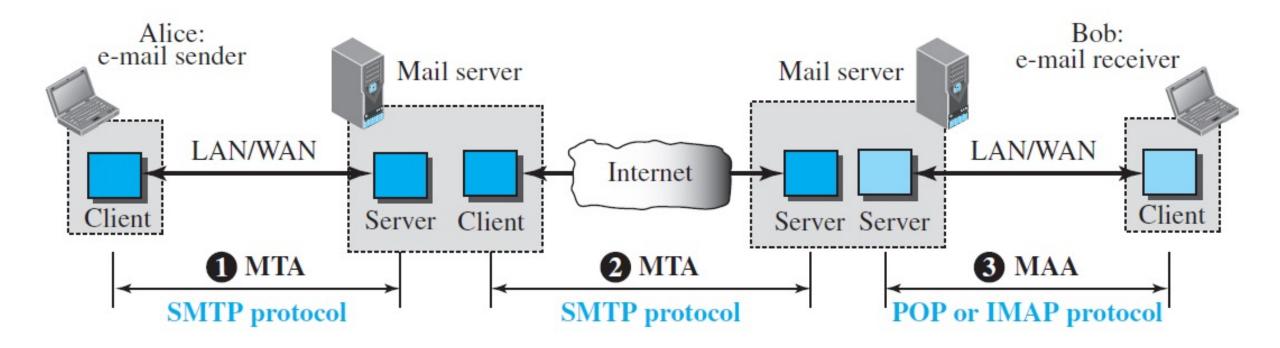
Dear Mr. Shane We want to inform you that our network is working properly after the last repair.

Yours truly, Behrouz Forouzan

Envelope Mail From: forouzan@some.com RCPT To: shanew@aNetwork.com From: Behrouz Forouzan Header To: William Shane Date: 1/10/2011 Subject: Network Message Dear Mr. Shane We want to inform you that our network is working pro-Body perly after the last repair. Yours truly, Behrouz Forouzan

Postal mail Electronic mail

### **PROTOCOLS**



## SMTP COMMANDS

Keyword	Argument(s)	Description
HELO	Sender's host name	Identifies itself
MAIL FROM	Sender of the message	Identifies the sender of the message
RCPT TO	Intended recipient	Identifies the recipient of the message
DATA	Body of the mail	Sends the actual message
QUIT		Terminates the message
RSET		Aborts the current mail transaction
VRFY	Name of recipient	Verifies the address of the recipient
NOOP		Checks the status of the recipient
TURN		Switches the sender and the recipient
EXPN	Mailing list	Asks the recipient to expand the mailing list
HELP	Command name	Asks the recipient to send information about
		the command sent as the argument
SEND FROM	Intended recipient	Specifies that the mail be delivered only to
		the terminal of the recipient, and not to the
		mailbox
SMOL FROM	Intended recipient	Specifies that the mail be delivered to the
		terminal or the mailbox of the recipient
SMAL FROM	Intended recipient	Specifies that the mail be delivered to the
		terminal and the mailbox of the recipient

## **SMTP RESPONSES**

Code	Description		
Positive Completion Reply			
211	System status or help reply		
214	Help message		
220	Service ready		
221	Service closing transmission channel		
250	Request command completed		
251	User not local; the message will be forwarded		
Positive Intermediate Reply			
354	Start mail input		
Transient Negative Completion Reply			
421	Service not available		
450	Mailbox not available		
451	Command aborted: local error		
452	Command aborted; insufficient storage		
Permanent Negative Completion Reply			
500	Syntax error; unrecognized command		
501	Syntax error in parameters or arguments		
502	Command not implemented		
503	Bad sequence of commands		
504	Command temporarily not implemented		
550	Command is not executed; mailbox unavailable		
551	User not local		
552	Requested action aborted; exceeded storage location		
553	Requested action not taken; mailbox name not allowed		
554	Transaction failed		

#### **CONNECTION ESTABLISHMENT**

- □ After a client has made a TCP connection to the wellknown port 25, the SMTP server starts the connection phase. This phase involves the following three steps:
  - 1. The server sends code 220 (service ready) to tell the client that it is ready to receive mail. If the server is not ready, it sends code 421 (service not available).
  - 2. The client sends the HELO message to identify itself, using its domain name address. This step is necessary to inform the server of the domain name of the client.
  - 3. The server responds with code 250 (request command completed) or some other code depending on the situation.

#### MESSAGE TRANSFER

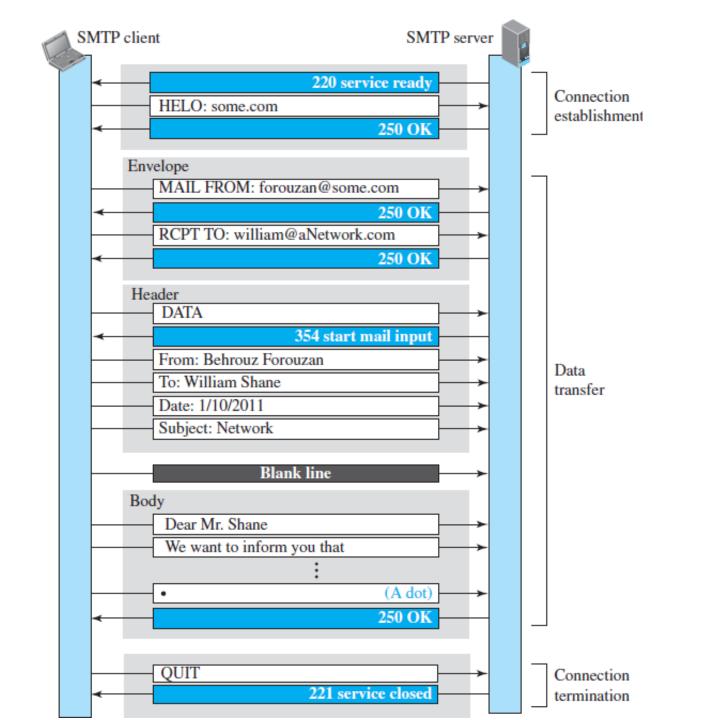
- □ After connection has been established between the SMTP client and server, a single message between a sender and one or more recipients can be exchanged. This phase involves eight steps. Steps 3 and 4 are repeated if there is more than one recipient.
  - 1. The client sends the MAIL FROM message to introduce the sender of the message. It includes the mail address of the sender (mailbox and the domain name). This step is needed to give the server the return mail address for returning errors and reporting messages.
  - 2. The server responds with code 250 or appropriate code.
  - 3. The client sends the RCPT TO message, which includes the mail address of the recipient.
  - 4. The server responds with code 250 or some other appropriate code.
  - 5. The client sends the DATA message to initialize the message transfer.

#### MESSAGE TRANSFER

- □ After connection has been established between the SMTP client and server, a single message between a sender and one or more recipients can be exchanged. This phase involves eight steps. Steps 3 and 4 are repeated if there is more than one recipient.
  - 6. The server responds with code 354 or appropriate code.
  - 7. The client sends the contents of the message in consecutive lines. Each line is terminated by a two-character end-of-line token. The message is terminated by a line containing just one period.
  - 8. The server responds with code 250 (OK) or some other appropriate code.

#### **CONNECTION TERMINATION**

- ☐ After the message is transferred successfully, the client terminates the connection
  - 1. The client sends the QUIT command.
  - 2. The server responds with code 221 or some other appropriate code.

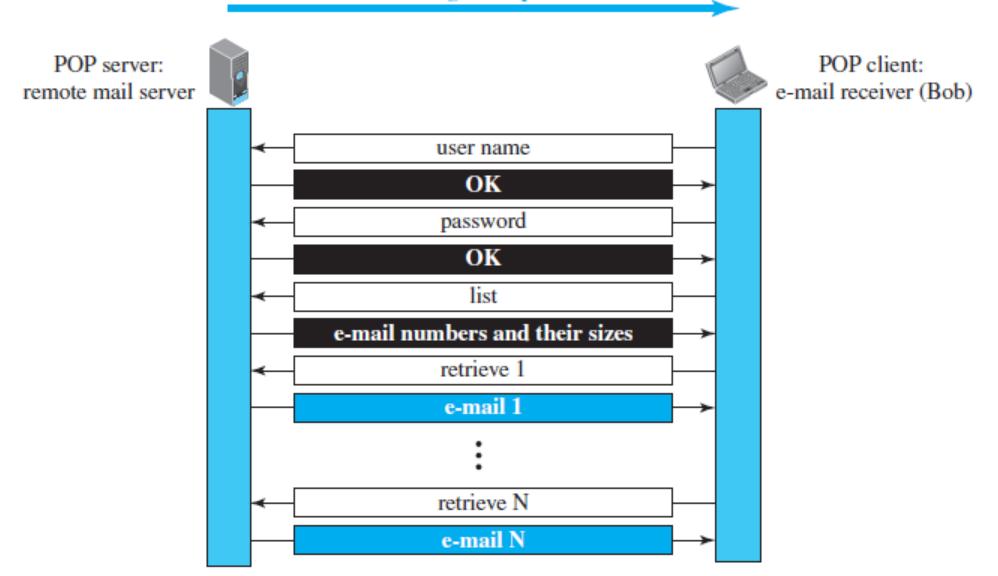


#### MESSAGE ACCESS AGENT

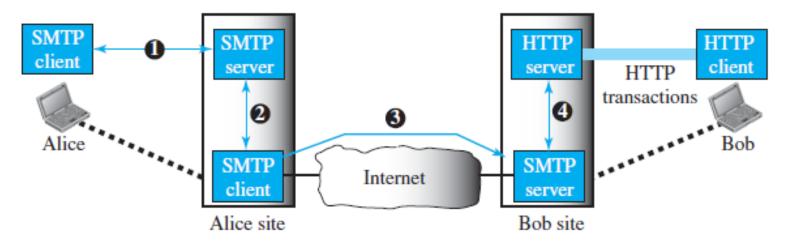
- ☐ It uses 'PULL' protocol to retrieve messages from the server
- ☐ Two message access protocols:
  - POP3
  - IMAP4

#### POP3

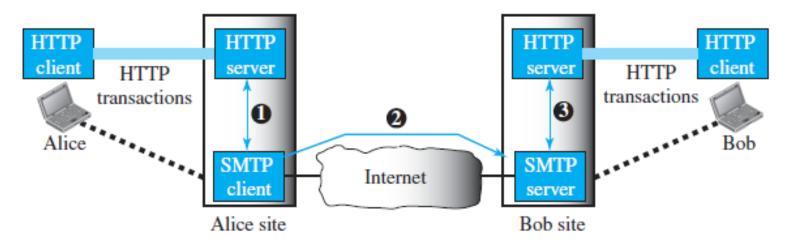
- ☐ Installed on the recipient computer
- □ POP3 server software installed on the mail server
- Mail access starts with the client when the user needs to download its e-mail from the mailbox on the mail server
- ☐ The client opens a connection to the server on TCP port 110.



#### WEB-BASED MAIL



Case 1: Only receiver uses HTTP



Case 2: Both sender and receiver use HTTP

#### IMAP4

#### □ It has more features than POP3

#### ☐ Features

- A user can check the e-mail header prior to downloading.
- A user can search the contents of the e-mail for a specific string of characters prior to downloading.
- A user can partially download e-mail. This is especially useful if bandwidth is limited and the e-mail contains multimedia with high bandwidth requirements.
- A user can create, delete, or rename mailboxes on the mail server.
- A user can create a hierarchy of mailboxes in a folder for e-mail storage.

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