Andhavarapu Venkata Sai Ashish

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**Career Objective**

To work in a corporate environment, where I will be able to enhance my skills according to the latest

technologies and work towards the expectations of the organization.

**AREA OF EXPERTISE**

* Worked on S/4 HANA Project.
* Worked on Activate Methodology.
* Customer Master and Business partner, Material Master, CMIR and Condition master.
* Worked on the Enterprise structure for the Sales and Distribution module.
* Configured Sales document type, Item category and Schedule line categories.
* Worked on pricing with condition techniques, condition exclusion, update, scales, and condition supplement.
* Intermediate Documents (IDocs) for data exchange.
* SD-MM Integration Ensured availability checks and transfer of requirements between Sales and Distribution (SD) and Materials Management (MM) modules.
* SD-FI Integration Set up credit management and revenue account determination between SD and Finance (FI) modules

**Work Experience Summary (4.5 yrs.)**

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| --- | --- | --- |
| **Organization** | **Tenure (Yr.)** | **Last designation held** |
| Cognizant Technology Solutions | July 2025 - Till date | Associate - Projects |
| Tata Consultancy Services | March 2021 – June 2025 | System Engineer |

**Career Highlights:**

**Project: Maersk – SAP SD Support**

**Client:** Maersk | **Role:** SAP SD Support Consultant

**Company Overview:**  
 Maersk is a global leader in integrated container logistics, operating in 130 countries, offering end-to-end supply chain solutions that connect, simplify, and decarbonize global trade for sustainable growth.

**Key Responsibilities & Contributions:**

* Provided L1/L2 support for SAP SD issues including order processing, delivery, and billing for Maersk’s logistics operations.
* Resolved user tickets related to customer master data, pricing errors, and invoice discrepancies within defined SLAs.
* Monitored IDoc processing and coordinated with technical teams to resolve interface-related issues.
* Assisted in regression testing and validation during system upgrades and patch deployments.
* Documented recurring issues and created knowledge base articles to reduce ticket volume.

**Project: Aptiv – SAP SD Implementation & Support**

**Client:** Aptiv | **Role:** SAP SD Consultant

**Company Overview:**

Aptiv is a global technology leader designing software and hardware solutions for safer, greener, and more connected mobility. Operating in 49 countries, Aptiv drives innovation in automotive and transportation systems.

**Key Responsibilities & Contributions:**

* Provided L1/L2 support for SAP SD modules including order-to-cash, delivery, and billing processes for Aptiv’s automotive operations.
* Assisted in configuration and testing of sales order types, pricing procedures, and billing scenarios during implementation phases.
* Resolved user issues related to customer master data, invoice mismatches, and delivery scheduling within SLA timelines.
* Monitored and troubleshot IDoc failures and interface errors between SAP and external systems.
* Created user manuals and conducted training sessions to support smooth transition and system adoption across business units.

**Project: Walgreens – SAP SD Support & Development**

**Client:** Walgreens | **Role:** SAP SD Consultant

**Company Overview:**  
Walgreens is the second-largest pharmacy chain in the U.S., offering prescription services, health and wellness products, and retail goods across over 8,700 stores. It is now owned by Sycamore Partners.

**Key Responsibilities & Contributions:**

* Delivered L1/L2 support for SAP SD modules including order management, delivery, and billing processes across Walgreens’ retail operations.
* Participated in development and enhancement of custom SD reports and user exits to meet business-specific requirements.
* Resolved issues related to pricing discrepancies, customer master data, and invoice generation within SLA timelines.
* Supported integration testing and deployment of new functionalities during system upgrades and rollouts.
* Created functional specifications and collaborated with ABAP developers for custom developments and enhancements.