SQL

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Objectives

- Understand the purpose and importance of SQL.
- Be able to retrieve data from database using SELECT and:
 - Use compound WHERE conditions.
 - Sort query results using ORDER BY.
 - Use aggregate functions.
 - Group data using GROUP BY and HAVING.
 - Use subqueries.
 - Join tables together.
 - Perform set operations (UNION, INTERSECT, EXCEPT).
- Be able to update database using INSERT, UPDATE, and DELETE.

Introduction to SQL

- SQL is a transform-oriented language with 2 major components:
 - A DDL for defining database structure.
 - A DML for retrieving and updating data.
- SQL is relatively easy to learn:
 - it is non-procedural you specify what information you require, rather than how to get it;
 - it is essentially free-format.

Introduction to SQL

Consists of standard English words:

- Can be used by range of users including DBAs, management, application developers, and other types of end users.
- An ISO standard now exists for SQL, making it both the formal and de facto standard language for relational databases.

Introduction to SQL

- Data definition language (DDL)
 - Create table
 - Drop table
- Data manipulation language (DML)
 - Insert
 - Delete
 - update
 - Select

SQL Data definition (DDL)

- Objects
 - Table
- Commands
 - -CREATE
 - -ALTER
 - DROP

DDL – Create Table

 Created by CREATE TABLE statement CREATE TABLE Branch;

- Attributes ordered by creation order
- Rows not ordered

DDL - Create Table

```
CREATE TABLE table_name
({ column_name data_type}
[ DEFAULT default_expr ] [
column_constraint [, ... ] ] }
| table_constraint } [, ... ] )
```

Example:

DDL – Drop Table

```
Syntax:

DROP [TEMPORARY] TABLE [IF EXISTS]

tbl_name [, tbl_name] ...

[RESTRICT | CASCADE]
```

DDL - INSERT

INSERT INTO TableName [(columnList)] VALUES (dataValueList)

- columnList is optional; if omitted, SQL assumes a list of all columns in their original CREATE TABLE order.
- Any columns omitted must have been declared as NULL when table was created, unless DEFAULT was specified when creating column.

INSERT

- dataValueList must match columnList as follows:
 - number of items in each list must be same;
 - must be direct correspondence in position of items in two lists;
 - data type of each item in dataValueList must be compatible with data type of corresponding column.

Example: INSERT ... VALUES

Insert a new row into Branch table supplying data for all columns.

```
INSERT INTO BRANCH
VALUES ('B005', '22 Deer Rd', 'London', 'SW1 4EH');
```

Note:

• The DATE type in MySQL follows the 'YYYY-MM-DD' format. The supported range is '1000-01-01' to '9999-12-31'.

```
INSERT INTO Staff
VALUES ('SL21', 'John', 'White', 'Manager', 'M',
'1945-10-01', 30000, 'B005');
```

Example: INSERT using Defaults

 Insert a new row into Staff table supplying data for all mandatory columns.

```
INSERT INTO Staff (staffNo, fName, lName, position,
salary, branchNo)
VALUES ('SG44', 'Anne', 'Jones', 'Assistant', 8100,
'B003');
```

Or

```
INSERT INTO Staff
VALUES ('SG44', 'Anne', 'Jones', 'Assistant', NULL, NULL, 8100, 'B003');
```

Basic SELECT Statement

```
SELECT A1, A2, ..., An FROM R1, R2, ..., Rn WHERE condition
```

Eg 1. All Columns, All Rows

List full details of all staff.

```
SELECT staffNo, fName, lName, address, position, sex, DOB, salary, branchNo FROM Staff;
```

Can use * as an abbreviation for 'all columns':

```
SELECT * FROM Staff;
```

Results:

```
mysql> select * from staff;
  staffNo | fName | lName | position
                                        sex
                                               DoB
                                                            salary | BRANCH_BranchNo
                           Assistant
                                               1970-02-19
  SA9
           Mary
                   Howe
                                                              9000
                                                                     B007
           David
                           Supervisor
  SG14
                    Ford
                                                             18000
                                                                     B003
                                               1958-03-24
  SG37
                    Beech
                           Assistant
           Ann
                                               1960-11-10
                                                             12000
                                                                     B003
  SG5
           Susan |
                   Brand
                           Manager
                                               1940-06-03 |
                                                             24000
                                                                     B003
                   White
  SL21
            John
                           Manager
                                               1945-10-01
                                                             30000
                                                                     B005
  SL41
           Julie
                           Assistant
                   Lee
                                               1965-06-13
                                                              9000
                                                                     B005
6 rows in set (0.00 sec)
```

Eg 2. Specific Columns, All Rows

 Produce a list of salaries for all staff, showing only staff number, first and last names, and salary.

```
SELECT staffNo, fName, lName, salary FROM Staff;
```

• Results:

staffNo	fName	IName	salary
SL21	John	White	30000.00
SG37	Ann	Beech	12000.00
SG14	David	Ford	18000.00
SA9	Mary	Howe	9000.00
SG5	Susan	Brand	24000.00
SL41	Julie	Lee	9000.00

Eg 3. Use of DISTINCT

 List the property numbers of all properties that have been viewed.

SELECT propertyNo FROM Viewing;

propertyNo

PA14

PG4

PG4

PA14

PG36

Eg 3. Use of DISTINCT

Use DISTINCT to eliminate duplicates:

SELECT DISTINCT propertyNo FROM Viewing;

propertyNo

PA14

PG4

PG36

Eg. 4 Calculated Fields

Produce list of monthly salaries for all staff, showing staff number, first/last name, and salary.

SELECT staffNo, fName, lName, salary/12 FROM Staff;

SL21 John White 2500.00 SG37 Ann Beech 1000.00 SG14 David Ford 1500.00 SA9 Mary Howe 750.00 SG5 Susan Brand 2000.00 SL41 Julie Lee 750.00	staffNo	fName	IName	col4
700.00	SG37	Ann	Beech	1000.00
	SG14	David	Ford	1500.00
	SA9	Mary	Howe	750.00

To name column, use AS clause:

```
SELECT staffNo, fName, lName, salary/12 AS monthlySalary FROM Staff;
```

Eg. 5 Comparison Search Condition

List all staff with a salary greater than 10,000.

```
SELECT staffNo, fName, lName, position, salary
FROM Staff
WHERE salary > 10000;
```

staffNo	fName	IName	position	salary
SL21	John	White	Manager	30000.00
SG37	Ann	Beech	Assistant	12000.00
SG14	David	Ford	Supervisor	18000.00
SG5	Susan	Brand	Manager	24000.00

Eg. 6 Compound Comparison Search Condition

List addresses of all branch offices in London or Glasgow.

```
SELECT * FROM Branch
WHERE city = "London" OR city =
"Glasgow";
```

branchNo	street	city	postcode
B005	22 Deer Rd	London	SW1 4EH
B003	163 Main St	Glasgow	G11 9QX
B002	56 Clover Dr	London	NW10 6EU

Eg. 7 Range Search Condition

List all staff with a salary between 20,000 and 30,000.

```
SELECT staffNo, fName, lName, position, salary
FROM Staff
WHERE salary BETWEEN 20000 AND 30000;
```

BETWEEN test includes the endpoints of range.

staffNo	fName	lName	position	salary
SL21	John	White	Manager	30000.00
SG5	Susan	Brand	Manager	24000.00

Eg. 8 Pattern Matching

Find all owners whose address is in Glasgow. (Find all owners with the string 'Glasgow' in their address.)

SELECT ownerNo, fName, lName, address, telNo FROM PrivateOwner

WHERE address LIKE "%Glasgow%";

ownerNo	fName	IName	address	telNo
CO87	Carol	Farrel	6 Achray St, Glasgow G32 9DX	0141-357-7419
CO40	Tina	Murphy	63 Well St, Glasgow G42	0141-943-1728
CO93	Tony	Shaw	12 Park Pl, Glasgow G4 0QR	0141-225-7025

Eg. 8 Pattern Matching

- SQL has two special pattern matching symbols:
 - 1. %: sequence of zero or more characters;
 - 2. _ (underscore): any single character.
- LIKE '%Glasgow%' means a sequence of characters of any length containing 'Glasgow'.

Eg. 9 NULL Search Condition

List details of all viewings on property PG4 where a comment has not been supplied.

- There are 2 viewings for property PG4, one with and one without a comment.
- Have to test for null explicitly using special keyword IS NULL:

Eg. 9 NULL Search Condition

clientNo	viewDate
CR56	26-May-04

 Negated version (IS NOT NULL) can test for nonnull values.

Eg. 10 Single Column Ordering

List salaries for all staff, arranged in descending order of salary.

```
SELECT staffNo, fName, lName, salary
```

FROM Staff

ORDER BY salary DESC;

staffNo	fName	IName	salary
SL21 SG5 SG14 SG37 SA9 SL41	John Susan David Ann Mary Julie	White Brand Ford Beech Howe Lee	30000.00 24000.00 18000.00 12000.00 9000.00

Eg. 11 Multiple Column Ordering

Produce abbreviated list of properties in order of property type.

SELECT propertyNo, type, rooms, rent FROM PropertyForRent

ORDER BY type;

propertyNo	type	rooms	rent
PL94	Flat	4	400
PG4	Flat	3	350
PG36	Flat	3	375
PG16	Flat	4	450
PA14	House	6	650
PG21	House	5	600

Eg. 11 Multiple Column Ordering

- Four flats in this list as no minor sort key specified, system arranges these rows in any order it chooses.
- To arrange in order of rent, specify minor order:

```
SELECT propertyNo, type, rooms, rent FROM PropertyForRent ORDER BY type, rent DESC;
```

Eg. 11 Multiple Column Ordering

propertyNo	type	rooms	rent
PG16	Flat	4	450
PL94	Flat	4	400
PG36	Flat	3	375
PG4	Flat	3	350
PA14	House	6	650
PG21	House	5	600

SELECT Statement - Aggregates

ISO standard defines five aggregate functions:

COUNT: returns number of values in specified column.

SUM: returns sum of values in specified column.

AVG: returns average of values in specified column.

MIN: returns smallest value in specified column.

MAX: returns largest value in specified column.

SELECT Statement - Aggregates

- Each operates on a single column of a table and returns a single value.
- COUNT, MIN, and MAX apply to numeric and non-numeric fields, but SUM and AVG may be used on numeric fields only.
- Apart from COUNT(*), each function eliminates nulls first and operates only on remaining non-null values.
- COUNT(*) counts all rows of a table, regardless of whether nulls or duplicate values occur.
- Can use DISTINCT before column name to eliminate duplicates.
- DISTINCT has no effect with MIN/MAX, but may have with SUM/AVG.

SELECT Statement - Aggregates

- Aggregate functions can be used only in SELECT list and in HAVING clause.
- If SELECT list includes an aggregate function and there is no GROUP BY clause, SELECT list cannot reference a column out with an aggregate function. For example, the following is illegal:

```
SELECT staffNo, COUNT(salary)
FROM Staff;
```

Eg. 12 Use of COUNT(*)

How many properties cost more than £350 per month to rent?

```
SELECT COUNT(*) AS myCount
FROM PropertyForRent
WHERE rent > 350;
```

myCount

5

Eg. 13 Use of COUNT(DISTINCT)

How many different properties viewed in May '04?

```
SELECT
COUNT(DISTINCT PROPERTYFORRENT_propertyNo) AS myCount
FROM Viewing
WHERE viewDate BETWEEN "2004-05-01"
AND "2004-05-31";
```

myCount

2

Eg. 14 Use of COUNT and SUM

Find number of Managers and sum of their salaries.

myCount	mySum
2	54000.00

Eg. 15 Use of MIN, MAX, AVG

Find minimum, maximum, and average staff salary.

```
SELECT MIN(salary) AS myMin,

MAX(salary) AS myMax,

AVG(salary) AS myAvg

FROM Staff;
```

myMin	myMax	myAvg
9000.00	30000.00	17000.00

SELECT Statement - Grouping

- Use GROUP BY clause to get sub-totals.
- SELECT and GROUP BY closely integrated: each item in SELECT list must be single-valued per group, and SELECT clause may only contain:
 - column names
 - aggregate functions
 - constants
 - expression involving combinations of the above.

SELECT Statement - Grouping

- All column names in SELECT list must appear in GROUP BY clause unless name is used only in an aggregate function.
- If WHERE is used with GROUP BY, WHERE is applied first, then groups are formed from remaining rows satisfying predicate.
- ISO considers two nulls to be equal for purposes of GROUP BY.

Eg. 16 Use of GROUP BY

Find number of staff in each branch and their total salaries.

```
SELECT branchNo,

COUNT(staffNo) AS myCount,

SUM(salary) AS mySum

FROM Staff

GROUP BY branchNo

ORDER BY branchNo;
```

Eg. 16 Use of GROUP BY

branchNo	myCount	mySum
B003	3	54000.00
B005	2	39000.00
B007	1	9000.00

Restricted Groupings – HAVING clause

- HAVING clause is designed for use with GROUP BY to restrict groups that appear in final result table.
- Similar to WHERE, but WHERE filters individual rows whereas HAVING filters groups.
- Column names in HAVING clause must also appear in the GROUP BY list or be contained within an aggregate function.

Eg. 17 Use of HAVING

For each branch with more than 1 member of staff, find number of staff in each branch and sum of their salaries.

```
SELECT branchNo,

COUNT(staffNo) AS myCount,

SUM(salary) AS mySum

FROM Staff

GROUP BY branchNo

HAVING COUNT(staffNo) > 1

ORDER BY branchNo;
```

Eg. 17 Use of HAVING

branchNo	myCount	mySum
B003 B005	3 2	54000.00 39000.00

Subqueries

- Some SQL statements can have a SELECT embedded within them.
- A subselect can be used in WHERE and HAVING clauses of an outer SELECT, where it is called a *subquery* or *nested query*.
- Subselects may also appear in INSERT, UPDATE, and DELETE statements.

Eg. 18 Subquery with Equality

List staff who work in branch at '163 Main St'.

```
SELECT staffNo, fName, lName, position
FROM Staff
WHERE branchNo =
   (SELECT branchNo
   FROM Branch
   WHERE street = '163 Main St');
```

Eg. 18 Subquery with Equality

- Inner SELECT finds branch number for branch at '163 Main St' ('B003').
- Outer SELECT then retrieves details of all staff who work at this branch.
- Outer SELECT then becomes:

```
SELECT staffNo, fName, lName, position
FROM Staff
WHERE branchNo = 'B003';
```

Eg. 18 Subquery with Equality

staffNo	fName	lName	position
SG37	Ann	Beech	Assistant
SG14	David	Ford	Supervisor
SG5	Susan	Brand	Manager

Eg. 19 Subquery with Aggregate

List all staff whose salary is greater than the average salary, and show by how much.

Eg. 19 Subquery with Aggregate

- Cannot write 'WHERE salary > AVG(salary)'
- Instead, use subquery to find average salary (17000), and then use outer SELECT to find those staff with salary greater than this:

Eg. 19 Subquery with Aggregate

staffNo	fName	IName	position	salDiff
SL21	John	White	Manager	13000.00
SG14	David	Ford	Supervisor	1000.00
SG5	Susan	Brand	Manager	7000.00

Subquery Rules

- ORDER BY clause may not be used in a subquery (although it may be used in outermost SELECT).
- Subquery SELECT list must consist of a single column name or expression, except for subqueries that use EXISTS.
- By default, column names refer to table name in FROM clause of subquery. Can refer to a table in FROM using an alias.
- When subquery is an operand in a comparison, subquery must appear on right-hand side.

Eg. 20 Nested subquery: use of IN

List properties handled by staff at '163 Main St'.

```
SELECT propertyNo, street, city, postcode,
type, rooms, rent
FROM PropertyForRent
WHERE staffNo IN
(SELECT staffNo
 FROM Staff
 WHERE branchNo =
          (SELECT branchNo
          FROM Branch
          WHERE street = ^163 Main St'));
```

Eg. 20 Nested subquery: use of IN

propertyNo	street	city	postcode	type	rooms	rent
PG16	5 Novar Dr	Glasgow	G12 9AX	Flat	4	450
PG36	2 Manor Rd	Glasgow	G32 4QX	Flat	3	375
PG21	18 Dale Rd	Glasgow	G12	House	5	600

ANY and ALL

- ANY and ALL may be used with subqueries that produce a single column of numbers.
- With ALL, condition will only be true if it is satisfied by all values produced by subquery.
- With ANY, condition will be true if it is satisfied by any values produced by subquery.
- If subquery is empty, ALL returns true, ANY returns false.
- SOME may be used in place of ANY.

Eg. 21 Use of ANY/SOME

Find staff whose salary is larger than salary of at least one member of staff at branch B003.

Eg. 21 Use of ANY/SOME

 Inner query produces set {12000, 18000, 24000} and outer query selects those staff whose salaries are greater than any of the values in this set.

staffNo	fName	IName	position	salary
SL21	John	White	Manager	30000.00
SG14	David	Ford	Supervisor	18000.00
SG5	Susan	Brand	Manager	24000.00

Eg. 22 Use of ALL

Find staff whose salary is larger than salary of every member of staff at branch B003.

```
SELECT staffNo, fName, lName, position, salary
FROM Staff
WHERE salary > ALL
    (SELECT salary
    FROM Staff
    WHERE branchNo = 'B003');
```

staffNo	fName	lName	position	salary
SL21	John	White	Manager	30000.00

Multi-Table Queries

- Can use subqueries provided result columns come from same table.
- If result columns come from more than one table must use a join.
- To perform join, include more than one table in FROM clause.
- Use comma as separator and typically include WHERE clause to specify join column(s).
- Also possible to use an alias for a table named in FROM clause.
- Alias is separated from table name with a space.
- Alias can be used to qualify column names when there is ambiguity.

Eg. 23 Simple Join

List names of all clients who have viewed a property along with any comment supplied.

Eg. 23 Simple Join

- Only those rows from both tables that have identical values in the clientNo columns (c.clientNo = v.clientNo) are included in result.
- Equivalent to equi-join in relational algebra.

clientNo	fName	IName	propertyNo	comment
CR56	Aline	Stewart	PG36	too small no dining room too remote
CR56	Aline	Stewart	PA14	
CR56	Aline	Stewart	PG4	
CR62	Mary	Tregear	PA14	
CR76	John	Kay	PG4	

Eg. 24 Sorting a join

For each branch, list numbers and names of staff who manage properties, and properties they manage.

Eg. 24 Sorting a join

branchNo	staffNo	fName	IName	propertyNo
B003 B003 B003 B005	SG14 SG37 SG37 SL41	David Ann Ann Julie	Ford Beech Beech Lee	PG16 PG21 PG36 PL94
B007	SA9	Mary	Howe	PA14

Eg. 25 Three Table Join

For each branch, list staff who manage properties, including city in which branch is located and properties they manage.

Eg. 25 Three Table Join

branchNo	city	staffNo	fName	IName	propertyNo
B003	Glasgow	SG14	David	Ford Beech Beech Lee Howe	PG16
B003	Glasgow	SG37	Ann		PG21
B003	Glasgow	SG37	Ann		PG36
B005	London	SL41	Julie		PL94
B007	Aberdeen	SA9	Mary		PA14

Eg. 26 Multiple Grouping Columns

Find number of properties handled by each staff member.

Eg. 26 Multiple Grouping Columns

branchNo	staffNo	myCount
B003	SG14	1
B003	SG37	2
B005	SL41	1
B007	SA9	1

Computing a Join

Procedure for generating results of a join are:

- 1. Form Cartesian product of the tables named in FROM clause.
- 2. If there is a WHERE clause, apply the search condition to each row of the product table, retaining those rows that satisfy the condition.
- For each remaining row, determine value of each item in SELECT list to produce a single row in result table.
- 4. If DISTINCT has been specified, eliminate any duplicate rows from the result table.
- 5. If there is an ORDER BY clause, sort result table as required.

EXISTS and **NOT EXISTS**

- EXISTS and NOT EXISTS are for use only with subqueries.
- Produce a simple true/false result.
- True if and only if there exists at least one row in result table returned by subquery.
- False if subquery returns an empty result table.
- NOT EXISTS is the opposite of EXISTS.

EXISTS and **NOT EXISTS**

- As (NOT) EXISTS check only for existence or non-existence of rows in subquery result table, subquery can contain any number of columns.
- Common for subqueries following (NOT)
 EXISTS to be of form:

```
(SELECT * ...)
```

Eg. 27 Query using EXISTS

Find all staff who work in a London branch.

```
SELECT staffNo, fName, lName, position
FROM Staff s
WHERE EXISTS
    (SELECT *
    FROM Branch b
    WHERE s.branchNo = b.branchNo
    AND city = 'London');
```

Eg. 27 Query using EXISTS

staffNo	fName	lName	position
SL21	John	White	Manager
SL41	Julie	Lee	Assistant

Note, search condition s.branchNo = b.branchNo is necessary to consider correct branch record for each member of staff.

If omitted, would get all staff records listed out because subquery:

SELECT * FROM Branch WHERE city='London' would always be true and query would be:

SELECT staffNo, fName, IName, position FROM Staff WHERE true;

Eg. 27 Query using EXISTS

Could also write this query using join construct:

```
SELECT staffNo, fName, lName, position
FROM Staff s, Branch b
WHERE s.branchNo = b.branchNo AND
    city = 'London';
```

Summary of SELECT statement

```
SELECT [DISTINCT | ALL]

{* | [columnExpression [AS newName]] [,...] }

FROM TableName [alias] [, ...]

[WHERE condition]

[GROUP BY columnList]

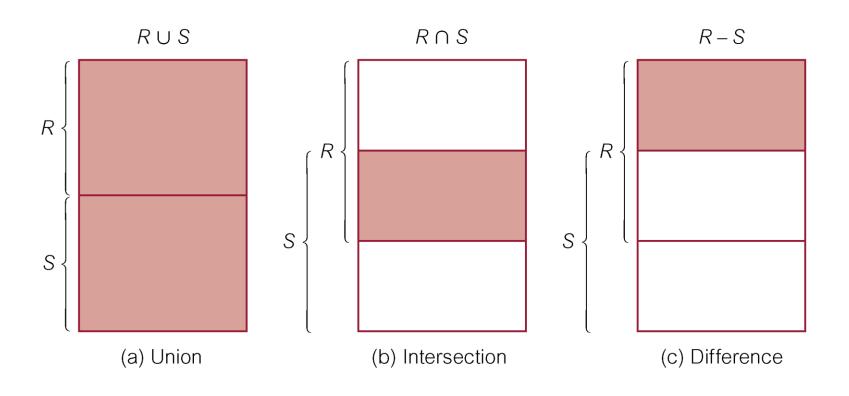
[HAVING group condition]

[ORDER BY columnList]
```

Union, Intersect, and Difference (Except)

- Can use normal set operations of Union, Intersection, and Difference to combine results of two or more queries into a single result table.
- Union of two tables, A and B, is table containing all rows in either A or B or both.
- Intersection is table containing all rows common to both A and B.
- Difference is table containing all rows in A but not in B.
- Two tables must be union compatible.
- MySQL doesn't support Intersect and Difference (Except).

Union, Intersect, and Difference (Except)



Eg. 27 Use of UNION

List all cities where there is either a branch office or a property.

```
(SELECT city
FROM Branch
WHERE city IS NOT NULL)
UNION
(SELECT city
FROM PropertyForRent
WHERE city IS NOT NULL);
```

city

London

Glasgow

Aberdeen

Bristol

UPDATE

```
UPDATE TableName
SET columnName1 = dataValue1
  [, columnName2 = dataValue2...]
[WHERE searchCondition]
```

- TableName can be name of a base table or an updatable view.
- SET clause specifies names of one or more columns that are to be updated.

UPDATE

- WHERE clause is optional:
 - if omitted, named columns are updated for all rows in table;
 - if specified, only those rows that satisfy searchCondition are updated.
- New dataValue(s) must be compatible with data type for corresponding column.

Example: UPDATE All Rows

Give all staff a 3% pay increase.

```
UPDATE Staff
SET salary = salary*1.03;
```

Give all Managers a 5% pay increase.

```
UPDATE Staff
SET salary = salary*1.05
WHERE position = 'Manager';
```

Example: UPDATE Multiple Columns

• Promote David Ford (staffNo='SG14') to Manager and change his salary to £18,000.

```
UPDATE Staff
SET position = 'Manager', salary = 18000
WHERE staffNo = 'SG14';
```

DELETE

DELETE FROM TableName [WHERE searchCondition]

- TableName can be name of a base table or an updatable view.
- searchCondition is optional; if omitted, all rows are deleted from table. This does not delete table. If search_condition is specified, only those rows that satisfy condition are deleted.

Example: DELETE Specific Rows

Delete all viewings that relate to property PG4.

```
DELETE FROM Viewing
WHERE propertyNo = 'PG4';
```

Delete all records from the Viewing table.

```
DELETE FROM Viewing;
```

Exercise

```
Hotel(hotelNo, name, address)
Room(roomNo, hotelNo, type, price)
Booking(hotelNo, guestNo, dateFrom, dateTo, roomNo)
Guest(guestNo, name, address)
```

- List full details of all hotels.
- List full details of all hotels in London.
- List the names and addresses of all guests in London, alphabetically ordered by name.
- List all double or family rooms with a price below 40.00 per night, in ascending order of price.
- List the bookings for which no dateTo has been specified.
- How many hotels are there?
- What is the average price of all the rooms?
- How many different guests have made bookings for August 2013 (inclusive)?

```
Hotel(hotelNo, name, address)
Room(roomNo, hotelNo, type, price)
Booking(hotelNo, guestNo, dateFrom, dateTo, roomNo)
Guest(guestNo, name, address)
```

- List the price and type of all rooms at the Grosvenor Hotel.
- List all guests currently staying at the Grosvenor Hotel. (CURRENT_DATE() function in MySQL)
- List the details of all rooms at the Grosvenor Hotel, including the name of the guest staying in the room, if the room is occupied.
- What is the total income from bookings for the Grosvenor Hotel today?
- List the rooms that are currently unoccupied at the Grosvenor Hotel.
- What is the lost income from unoccupied rooms at the Grosvenor Hotel?