

Name: YOUNG MIKE OWUOR

Phone Number: 0757813837

Email: youngmike703@gmail.com

City: Nairobi, Kenya

LinkedIn Profile: Young Mike

+254757813837

youngmike703@gmail.com

[linkedin.com/in/youngmike](https://www.linkedin.com/in/youngmike)

Nairobi, Kenya

IT SUPPORT ATTACHMENT OBJECTIVE

I'm a dedicated IT student at Kirinyaga University seeking to leverage hardware troubleshooting and network maintenance skills at a Rongai-based organization. Certified in Microsoft 365 with hands-on experience resolving 50+ PC issues in home lab setups.

TECHNICAL SKILLS

Hardware

Laptop repairs, Windows 10/11, and Mikro-Tik setup

Software

Printer maintenance and Wi-Fi optimization.

Also skilled in:

-Programming: Java, Python, and C++

-Web Development: JavaScript, HTML, CSS

Networking

Component replacement, Active Directory, VPN configuration and Problem-Solving and Troubleshooting.

PRACTICAL EXPERIENCE

IT Volunteer Kirinyaga University Computer Lab Jan-Mar 2024

- Reduced lab downtime by 30% by diagnosing faulty RAM sticks and HDDs
- Trained 3 Computer Science students on Microsoft Teams usage during remote learning

EDUCATION

Degree in IT, Kirinyaga University, Kirinyaga Campus | 2023-2025

- Relevant Coursework:

- Web Application Development
- Cloud Computing Fundamentals
- Network Security

-Relevant Projects:

- Built a responsive portfolio using HTML, CSS, and JavaScript
- Deployed the Website on GitHub pages

CERTIFICATIONS

- Microsoft Office Specialist (MOS) - Excel & Word (2024)
- Google IT Support - In Progress (50% Complete).

REFEREES:

1. Prof. Fed Litsalitsa, IT Lecturer, Kirinyaga University ☎ 0734427172
2. Prof. Lilian Chege, IT Lecturer, Kirinyaga University ☎ 0733766221