



Quan Huynh

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Career Objective

University student with an interest in IT and problem-solving, seeking an entry-level IT support role to apply technical knowledge and gain professional experience.

Skills

- Basic hardware and software troubleshooting
- Familiar with Microsoft Office Suite (Word, Excel, Outlook)
- Installing and configuring software
- Basic network connectivity (Wi-Fi, routers)
- Basic coding knowledge

Education

- **Diploma of Information Technology** 2023 - 2024
Western Sydney University - [requirement transition degree]
- **Bachelor of Information Technology** 3/2024 - now
Western Sydney University

Experience

- **Personal Project** 12/2024 - now
VietnamTravel
 - Developed a basic website showcasing 63 cities in Vietnam using HTML, CSS, JavaScript, and JSON
 - Hosted the website on GitHub Pages: vietnamtravel.sbs
- **Informal Technical Support Experience**
Friends and Family Tech Support (via TeamViewer)
 - Troubleshoot software issues for personal devices, including PCs, smartphones, and printers.
 - Assisted with software installation, system updates, and resolving Wi-Fi or connectivity issues
- **University Group Project Experience** October-2024
Simple Mobility parking permits register system
Software Engineering Fundamental Subject
 - Collaborated with a team of 4 students to design and develop a web-based system for registering mobility parking permits.
 - Contributed to both backend and frontend development using Django and HTML/CSS, ensuring a user-friendly and efficient interface.
 - Implemented features such as user registration, document uploads etc
 - Participated in team meetings to discuss project progress, challenges, and solutions.
 - Delivered the project as part of the course requirement and received positive feedback from professors.

Certification

- Google IT Support Professional Certificate (Coursera) – Expected Completion: [April, 2025].