

Haley O'Sullivan

UX Designer

Houston, TX

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PROFESSIONAL QUALIFICATIONS

Customer Focused Innovation

- Managed the process of understanding what people valued in a recycling application by completing card sorting and preference testing, when creating RecycleItz.
- Analyzed user's pain points were when using an accountability partner to reach their goals by creating two surveys and conducting user interviews in the project with PeerDesk.

Communication & Collaboration

- Produced a mobile application, called PeerDesk, by working with a team of 15 people, consisting of designers, developers and researchers.
- Collaborated with the technology team at Bank of New York Mellon to introduce an automated processing system by troubleshooting the processing the bots did, correcting errors as needed.

PROFESSIONAL EXPERIENCE

Asset Living - Houston

Financial Analyst

February 2021 - Present

- Maintained the budgets and cash flow statements in Sharepoint and corrected any potential issues that came

Bank of New York Mellon - Houston

Intermediate Collateralized Loan Administrator

May 2017 - February 2021

- Automatically processed payments through innovative solutions, as well as analyzed and corrected cash balances by collaborating with the technology team.

EDUCATION

CareerFoundry, Houston - UX Design Certification

May 2023

Intensive project-based online training program with a focus on UX Design

Texas State University, San Marcos — Finance

May 2016

PROFILE

Problem solver who makes the website experience better by implementing website designs with people in mind by using innovation, design and collaboration skills to improve the lives of others.

TECHNICAL SKILLS

Figma

Sharepoint

Miro

Github

HTML/CSS

JavaScript

KEY SKILLS

Research and analysis

Collaboration

Critical Thinker

Organized

Creative

Multi-tasker