

Overpayment Policy

By submitting a payment to Appalachian State University, either in person, by mail, online, or via the Appalachian State University Billing and Payments Center by Touchnet, I agree that any payments that create a credit balance will be refunded to the student via either direct deposit (if applicable) or a check. Under no circumstances will credits be applied back to the initiating account such as debit cards, credit cards, or electronic checks. All credits that create refunds will be sent to the student. The only exception to this is when a parent has a parent plus loan awarded to their student's account. In these circumstances, see our policy at Parent Plus Refund Policy.