**ELIZABETH MWARA NG’ANG’A**  
P.O. Box 502-20116, Gilgil | 📞 0112 734 105 | 📧 mwaranganga@gmail.com  
**Date of Birth:** 6th March 2004 | **Nationality:** Kenyan | **Gender:** Female

**🎯 Professional Profile**

A dedicated and ambitious 3rd-year student pursuing a Bachelor’s in Business Information Technology at Taita Taveta University. Passionate about technology and its impact on business transformation. Possess hands-on experience in web development, networking, and certified in ICDL. Demonstrates strong analytical, communication, and leadership abilities, and thrives in both independent and team-driven environments. Seeking opportunities to apply my skills and gain practical experience in a dynamic organization.

**🎓 Education**

**Bachelor of Business Information Technology**  
*Taita Taveta University* — *2022 – Present*

**Kenya Certificate of Secondary Education (KCSE)**  
*St. Anuarite Girls Secondary School* — *2018 – 2022*  
Grade: B– (54 points)

**💼 Professional Experience**

**Intern – Co-operative Bank of Kenya, Voi Branch**  
*May – August 2023*

* Opened new customer accounts and on boarded clients.
* Marketed bank products including loans and savings accounts.
* Handled customer inquiries and resolved issues.
* Assessed creditworthiness for potential clients.
* Supported customer service and administrative tasks.

**🛠️ Skills & Competencies**

* Web Development & Networking
* Excellent Communication Skills
* Leadership & Teamwork
* Product Marketing
* Strong Computer Proficiency (ICDL Certified)
* Analytical & Problem-Solving Abilities

**🏅 Leadership & Memberships**

* **Secretary**, ISACA Club, Taita Taveta University (2024 – Present)
* **Computer Lab Prefect**, St. Anuarite Girls Secondary School (2019 – 2022)
* **Member**, Finance Club, Taita Taveta University (2023 – Present)

**🏆 Awards & Recognition**

* **Leadership Award**, St. Anuarite Girls Secondary School (January 2022)

**🌍 Community Engagement**

* Participated in church-organized visits to a children's home