**5Ws + How analysis for the 6 entities in WalStore Operations**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | What are the different types of products supplied by them?    What are the types of contracts they have? | What are the different conditions in stopping the transportation? | What is the volume of warehouse storage? | What is the mode of transportation? | What is the size of the buffer supply area?    What is the adequate time period for receiving the supplies at minimum loss and min inconvience? | What are the different type of products required by the customer?    What are the different payment options by customers? |
| **How?** | How can we assure the quality of the products? | How many transportation units are involved in the process? | How can we list and tag all the times for further distribution ? | How are the schedules arrived at? | How often do you require re-stocking the stores?    How many employees are involved in the store? | How is the store layout optimized? |
| **Who?** | Who are the suppliers and who are the other vendors? | Who are the transporters? |  | Who is responsible for the loading and unloading process? |  | Who are our regular customers? |
| **When?** |  | When do they pick up the supply from supplier? | When do the warehouses receive goods from the transporters? | When do the transporter transport the supplies to the store ? | When do you need to re-stock? | When do they visit the store? |
| **Where?** | Where are the suppliers located? |  | Where are the warehouses located? |  | Where are the stores located? |  |
| **Which?** |  | Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses? | Which process do you use in the operations? | Which prominent routes are used by the transporters for navigating between the warehouse and the Stores? |  |  |