

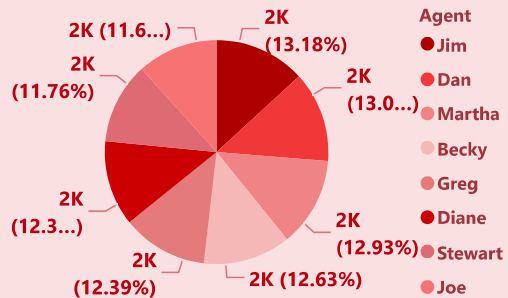
## CALL CENTRE DATA ANALYSIS

### OVERALL CUSTOMER SATISFICATION

Satisfaction Rating of Customers

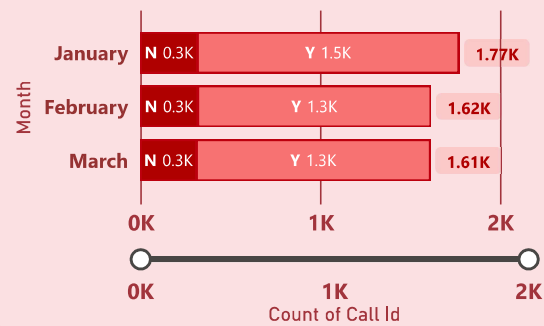
14K

### OVERALL CUSTOMER SATISFICATION

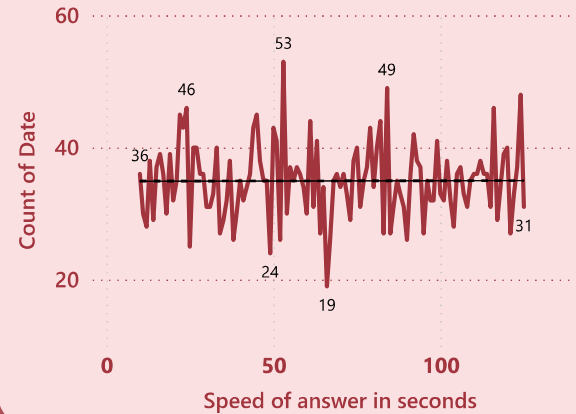


### OVERALL CALLS ANSWERED/ABANDONED

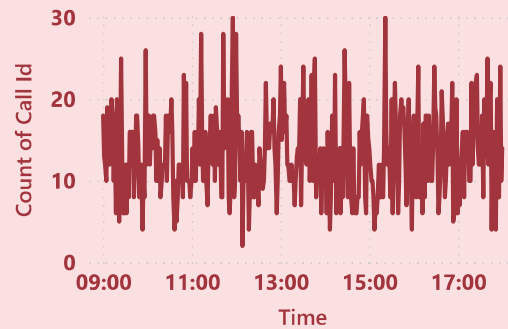
Answered ... ● N ● Y



### AVERAGE SPEED OF ANSWER

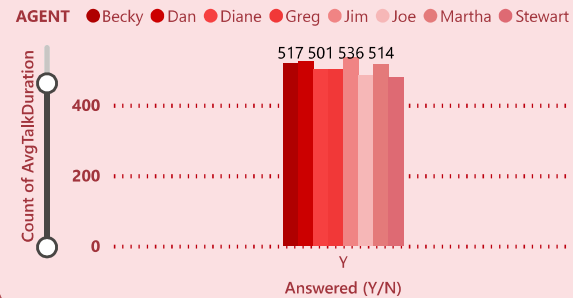


### CALLS BY TIME



### AGENT PERFORMANCE QUARDANT

Average Handle Time (Talk Duration) vs Calls Answered



#### Build a visual



Visual types



☐ Off Suggest a type

Data

+Add data