

TANVEER BASSI

PROFILE

I've part of an online Full Stack Developer bootcamp at the University of Birmingham which ends September 2022, which will give me further knowledge of JavaScript, HTML, CSS, MongoDB, SQL, Java and many other technologies.

I'm also a self-taught Flutter developer, having studied from Udemmy courses as well as the incredible free content online. I've amassed hundreds of hours studying Flutter, Dart and Java to understand and create beautiful cross platform apps.



27 Avonside Drive,
Leicester, LE5 4LA



tanveer13a551@gmail.com
<https://github.com/TanveerBassi>
<https://www.linkedin.com/in/tanveer-bassi-0abb80104/>



07808 510307

INTERESTS

MEDITATION

READING

FITNESS

TECHNOLOGY

TRAVEL

EDUCATION

FULL STACK BOOTCAMP

University of Birmingham - Ongoing

March 29th 2022 - Present

CERTIFICATE OF COMPLETION

Udemmy - Complete 2021 Flutter Development Bootcamp

Achieved January 21st 2021 - Total 29+ Hours

DIPLOMA IN FIANCIAL ADVICE

London Institute of Banking and Finance

Achieved January 2017

EXPERIENCE

Studying Flutter (Part Time) / Bootcamp Student

December 2020 - Present

I'm a full-Stack developer with a strong client facing background with a passion for problem solving. A fast learner who continues to strengthen and develop skills. Excellent team building skills with the ability to convey information to others clearly. A strong work ethic willing to go the extra mile.

Mortgage Collections Handler

Santander - January 2021 - Present

In this role I've been helping customers during the Covid-19 pandemic, in relation to their mortgage needs. This includes understanding their current finances and being able to create an action plan to get them back on track. This role requires me to navigate many different systems whilst always taking in new updates as the pandemic unfolds.

Credit & Complaints Handler

Next Head Office - February 2020 - August 2020

At Next I was helping customers that had issues with Next in regards to their line of credit. Ensuring I was empathetic and understanding of their needs, as well as providing a satisfactory resolution to their grievance. Also at Next I had rigid deadlines which I would break down into manageable chunks. Ensuring I also exceeded targets that were set.

QUALITIES

SELF-MOTIVATED

EAGER TO LEARN

HARD WORK

TEAM PLAYER

SKILLS

FLUTTER



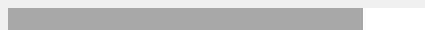
DART



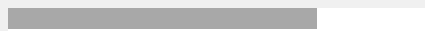
JAVA



GITHUB



MICROSOFT PACKAGES



REFERENCES

References on request

EXPERIENCE(CONTINUED)

KYC Complaint Analyst

HSBC - May 2019 – January 2020

During my time at HSBC I was onboarding customers and ensuring their paperwork was up to date to meet HSBC's KYC onboarding requirements. This meant I delved deep into a company's ownership structure to fully understand how the company operates.

Outbound Sales Adviser

Call Centre Ops Limited – January 2019 – April 2019

Calling customers to get them interested in products such as life cover and car insurance. This role required me to be resilient as it was an outbound role dealing with 100+ calls a day whilst maintaining a positive attitude and a willingness to sell products to all different types of potential customers.

Studying for DipFA / Selling Items Online / Unemployed

January 2017 – January 2019

During this period of my life, I was supporting myself selling items online, this was mostly on Ebay. As I was doing this I was studying for DipFA, as well as other exams (AF3 – Did not pass).

Senior Complaints Handler

Santander - May 2016 – January 2017

Credit & Collections Adviser

British Gas Business - October 2015 – March 2016

Customer Service Adviser

Royal Bank of Scotland - January 2015 – October 2015

Mortgage Customer Service Adviser

Santander - May 2014 – October 2014

Food & Beverage Agent

Ramada Encore - December 2011 – May 2013