Krishan Singh

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SKILLS

- **Languages**: Python, Java, SQL
- **Frameworks**: Agile, BABOK, BPMN
- **Tools/Platforms**: SQL, MySQL, Power BI, Tableau, Excel
- **Soft Skills**: Communication Skills, Analytical Thinking, Problem Solving, Adaptability

WORK EXPERIENCE

- **Startek(Flipkart)**   Feb 2024 - Oct 2024
  Relationship Manager (Noida)

  Achievements/Tasks – Managed and nurtured Key Client relationship to enhance customer satisfaction and loyalty, analysed Customer needs and provided tailored solutions to meet business objectives and till the time able to increase revenue by 13%

  Tech stacks used: SUV, Citrix, Gmail

- **Havenark**   Sep 2022 - Feb 2024
  Analyst

  Achievements/Tasks - Conduct data analysis to identify trends , patterns and insights to support decision making, Developed And maintained dashboards and reports to monitor key performance indicators (KPIs). Collaborated with cross-functional teams to manage a total of 4 Million $ in funding.

  Tech Stack: Excel, Tradingview, Slack

- **Upskillz**   Mar 2022 - Sep 2022
  Business Developer

  Achievements/Tasks - Connecting with student and guiding them about the services, and opportunities provided by upskillz
  Tech Stack: Teams, Whatsapp

PROJECTS

- **Decision Support System**   Oct 2024
  Developed a **Decision Support System (DSS)** to assist in business decision-making processes using **Power BI**, **Excel**, and **Machine Learning**. The project involved integrating multiple data sources, applying advanced data visualization techniques, and leveraging machine learning algorithms to provide actionable insights.
  Tech Stack: Power BI, Excel, Machine Learning, Data Visualization, Python, SQL

- **Apple market sales visualization with python**   Sep 2024
  Developed an interactive data visualization project using Python libraries like Matplotlib, Seaborn, and Plotly to analyze and visualize Apple's market sales trends. Presented key insights on product performance, regional sales distribution, and annual growth patterns, enabling better understanding of market dynamics and decision-making.
  Tech Stack: Google Colab , Keggle, PowerBI

CERTIFICATES

- Data Analyst - TuteDude   Apr 2025
- SQL for Business Analytics- Coursera   Apr 2024
- ForexFundedTrader-MFF   July 2022
- Advanced Excel, Generative AI integration, and business problem-solving   Apr 2025

EDUCATION

- **Lovely Professional University**   Punjab
  Master of Business Administration - Business Analytics.   August 2024 - Present

- **Lovely Professional University**   Punjab
  Bachelor of Technology – computer science and Engineering.   April 2019 - March 2023