

# Trevor Cooper

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## Employment History

### Harvard University

Cambridge, MA - Media Technology Specialist (Contract) - August 2012 - Present

Responsible for maintaining media technology in classrooms and conference rooms as well as assisting professors. Setting up video conferences for faculty and staff to different parts of the world. Operating industry standard video/audio recording equipment to record classes and special guests.

### Apple Inc.

Boston, MA – Specialist – August 2010 - September 2013

Sales associate and floor point leader helping run sales and lead associates. Helping customers with new devices at point of purchase. Assisted in de-escalation of customer service issues on the sales floor.

### Sun Oil Company

Marcus Hook, PA – Networking Assistant – June 2007 to Sept. 2007

Maintaining and updating metadata for a large 100,000 file database spanning across the local area network of the oil refinery in Marcus Hook. Each plant in the refinery has files allocated to it that holds important information about the chemicals. My main task was to update all of these files to a new standard they created.

### Berklee College of Music

Boston, MA – Computer Support Consultant – Sept. 2006 to May 2010

First contact of computer and technology support for the student body accepting and doing hardware and software repairs. Distribution of the Berklee Laptop Bundle to the entering class. Also spent a year of resident support for the dormitory on 98 Hemenway for a year.

## Skills

- ♦ Troubleshooting hardware and software in Macintosh OS X, Microsoft Windows OS, Linux OS environments.
- ♦ HTML, CSS, Javascript, PHP, MySQL, and Java
- ♦ JQuery, Node.js, Less, and Hogan
- ♦ Avid Pro Tools, Apple Logic and other digital audio workstations.
- ♦ Commonly used professional microphones as well as microphone polar patterns and filters.
- ♦ Signal flow and audio equipment such as mixing boards compressor, limiters, gates, equalizers, and time based effects.

## Education

### Berklee College of Music – Boston, MA

May 2010 graduate in Music Production and Engineering. Principal instrument - Alto Saxophone

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REFERENCES AVAILABLE UPON REQUEST