# Operations

Operations	61
Intergovernmental Relations	63
Intergovernmental Relations	67
Grants Administration	68
Property Management	69
Administration	73
Building Maintenance	74
Alterations & Repair	75
Enforcement	
Security Systems	77
Building Systems	
Public Facilities Department	
PFD Capital Construction	

## **Operations**

#### Patrick Brophy, Chief of Operations

Total

#### Cabinet Mission

The Operations Cabinet oversees all operational activities that intersect with the management of central facilities. The cabinet includes departments that set policies for intergovernmental relations and central municipal properties.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	Intergovernmental Relations Property Management Public Facilities Department	1,275,064 23,896,824 0	1,136,247 20,555,049 5,294,852	1,196,160 17,319,923 5,718,530	1,310,401 17,593,703 6,772,671
	Total	25,171,888	26,986,148	24,234,613	25,676,775
Capital Budget Expenditures		Actual '16	Actual '17	Estimated '18	Projected '19
	Property Management	2,221,439	3,538,265	9,387,575	16,659,500

2,221,439

9,387,575

3,538,265

16,659,500

## Intergovernmental Relations Operating Budget

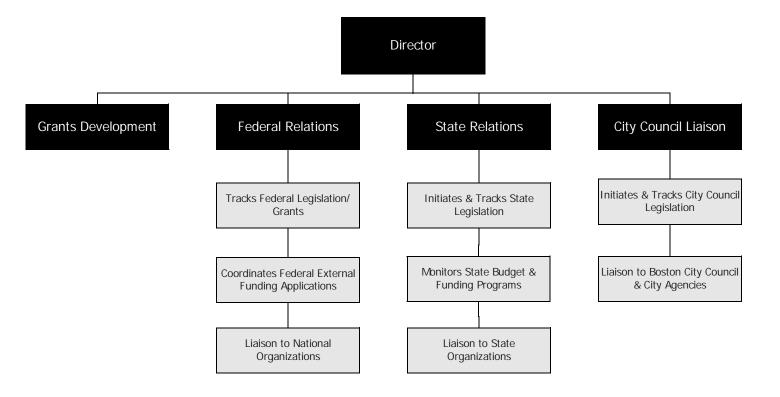
#### Kathleen King, Interim Director, Appropriation 150000

#### Department Mission

The mission of the Intergovernmental Relations Department is to coordinate the City's relations with the federal, state and other local governments, seeking to foster constructive links between the City and these entities and improved communication among city departments. The department keeps the Mayor informed on intergovernmental issues and assists him in representing the City's interests in these matters.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	Intergovernmental Relations Grants Administration	1,176,720 98,344	1,037,446 98,801	1,091,441 104,719	1,203,451 106,950
	Total	1,275,064	1,136,247	1,196,160	1,310,401
Operating Budget		Actual '16	Actual '17	Approp '18	Budget '19
	Personnel Services Non Personnel	879,555 395,509	773,540 362,707	834,494 361,666	927,270 383,131
	Total	1,275,064	1,136,247	1,196,160	1,310,401

### Intergovernmental Relations Operating Budget



#### Description of Services

The department tracks legislation and policy initiatives that concern the City directly, or urban and regional affairs more generally. It arranges for testimony by the Mayor, or on behalf of the Mayor, at legislative hearings of special concern. It maintains relationships with and coordinates the City's participation in national, state, and municipal organizations and further coordinates with all city departments on policy and budget issues. Intergovernmental Relations also coordinates the City's applications for federal and state grants, seeking out public grant opportunities and providing technical support to departments preparing grant applications.

# **Department History**

Personnel Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation	879,555 0 0 0 0	771,830 0 0 1,710 0	834,494 0 0 0 0	927,270 0 0 0 0	92,776 0 0 0 0
	Total Personnel Services	879,555	773,540	834,494	927,270	92,776
Contractual Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	5,814 0 0 0 0 236 6,341 193,752 206,143	5,067 0 0 0 0 123 5,215 157,215	5,470 0 0 0 0 1,000 7,200 154,853 168,523	5,470 0 0 0 0 1,000 7,200 175,581 189,251	0 0 0 0 0 0 0 20,728 20,728
Supplies & Materials		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 1,094 0 0 1,868 0	0 8,261 0 0 1,533 0	0 5,000 0 0 1,200 0	0 5,000 0 0 1,200 0	0 0 0 0 0 0
	53900 Misc Supplies & Materials Total Supplies & Materials	0 2,962	0 9,794	0 6,200	0 6,200	0
Current Chgs & Oblig					ū	
Current Chgs & Oblig		2,962	9,794	6,200	6,200	0
Current Chgs & Oblig  Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	2,962  FY16 Expenditure  0 0 0 0 0 0 185,115	9,794  FY17 Expenditure  0 0 0 0 0 185,293	6,200 FY18 Appropriation  0 0 0 0 0 0 186,943	6,200  FY19 Recommended  0 0 0 0 0 187,680	0 Inc/Dec 18 vs 19 0 0 0 0 0 0 0 0 737
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	2,962  FY16 Expenditure  0 0 0 0 0 185,115 185,115	9,794  FY17 Expenditure  0 0 0 0 0 185,293 185,293	6,200  FY18 Appropriation  0 0 0 0 0 186,943 186,943	6,200  FY19 Recommended  0 0 0 0 0 187,680 187,680	0 Inc/Dec 18 vs 19  0 0 0 0 0 0 0 0 737 737
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	2,962  FY16 Expenditure  0 0 0 0 185,115 185,115 FY16 Expenditure  0 0 1,289	9,794  FY17 Expenditure  0 0 0 0 185,293 185,293 FY17 Expenditure  0 0 0 0	6,200  FY18 Appropriation  0 0 0 0 0 186,943 186,943  FY18 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	6,200  FY19 Recommended  0 0 0 0 187,680 187,680 FY19 Recommended  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 Inc/Dec 18 vs 19  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	2,962  FY16 Expenditure  0 0 0 0 185,115 185,115  FY16 Expenditure  0 0 0 1,289 1,289	9,794  FY17 Expenditure  0 0 0 0 185,293 185,293  FY17 Expenditure  0 0 0 0 0 0	6,200  FY18 Appropriation  0 0 0 0 0 186,943 186,943  FY18 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0	6,200  FY19 Recommended  0 0 0 0 187,680 187,680  FY19 Recommended	0 Inc/Dec 18 vs 19  0 0 0 0 0 0 737 737 Inc/Dec 18 vs 19  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

# **Department Personnel**

Title	Union Code	Grade	Position	FY19 Salary	Title	Union Code	Grade	Position	FY19 Salary
Admin Asst (Chief Basic Serv)	SE1	07	1.00	70,356	Director	CDH	NG	1.00	130,357
Admin Asst (IGR)	SE1	04	1.00	73,599	Exec Sec (IGR)	SE1	04	1.00	73,599
Chief of Staff (Inter Govern)	EXM	12	1.00	130,169	Policy Analyst & Project Manager	EXM	80	1.00	88,089
City Council Liaison	EXM	80	1.00	86,155	Prin Admin Assistant	SE1	80	2.00	207,920
					Spec_Asst	MYN	NG	1.00	58,076
					Total			10	918,320
					Adjustments				
					Differential Payments				0
					Other				8,950
					Chargebacks				0
					Salary Savings				0
					FY19 Total Request				927,270

## Program 1. Intergovernmental Relations

#### Kathleen King, Manager, Organization 150100

#### Program Description

The department tracks legislation and policy initiatives that concern the City directly, or urban and regional affairs more generally. It arranges for testimony by the Mayor, or on behalf of the Mayor, at legislative hearings of special concern. It maintains liaison with and coordinates the City's participation in national, state and municipal organizations and further coordinates with all the departments of the city on policy and budget issues.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	781,511 395,209	675,027 362,419	730,105 361,336	820,650 382,801
Total	1,176,720	1,037,446	1,091,441	1,203,451

## Program 2. Grants Administration

#### Inez Foster, Manager, Organization 150200

#### Program Description

The IGR office provides City departments with professional assistance in resource development. As a champion for the City, the Office will prioritize and maximize coordinated and collaborative grant application resources to address the Mayor's strategic goals.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	98,044 300	98,513 288	104,389 330	106,620 330
Total	98,344	98,801	104,719	106,950

### Property Management Operating Budget

#### Gregory Rooney, Commissioner, Appropriation 180000

#### Department Mission

The mission of the Property Management Department is to manage, maintain, repair and provide security for the City's municipal buildings including City Hall and Faneuil Hall; to preserve the useful life of City facilities and reduce operating costs through effective preventive maintenance measures.

#### Selected Performance Strategies

Building Maintenance

- Remove graffiti from public property in a timely manner.
- To improve and maintain the operational condition of managed city-owned facilities.

Alterations & Repair

• To improve and maintain the operational condition of managed city-owned facilities.

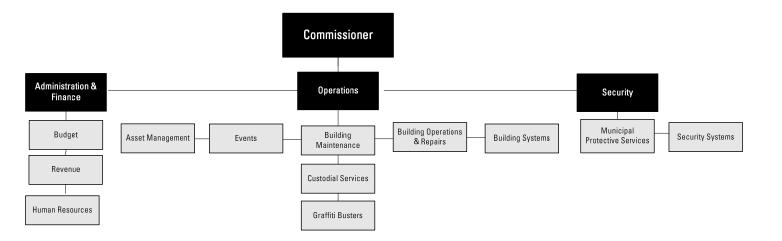
**Building Systems** 

• Maintain heating ventilation and air condition (HVAC) system in proper working order.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	Administration Building Maintenance Alterations & Repair Enforcement Security Systems Animal Control Building Systems Capital Construction	1,877,245 7,148,430 1,637,044 4,051,334 789,646 150 1,762,822 6,630,153	1,939,261 7,167,761 5,040,178 3,449,205 817,326 0 2,141,318	1,952,919 8,126,891 1,579,289 2,393,811 857,646 0 2,409,367	2,240,053 8,075,132 1,624,386 2,298,136 863,580 0 2,492,416 0
	Total	23,896,824	20,555,049	17,319,923	17,593,703

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	13,474,424 10,422,400	8,250,001 12,305,048	7,510,600 9,809,323	7,836,201 9,757,502
Total	23,896,824	20,555,049	17,319,923	17,593,703

### Property Management Operating Budget



#### Authorizing Statutes

- Property Management Board: Powers & Duties, CBC Ord. §§ 11-7.1-11-7.2; 1943 Mass. Acts ch. 1943, as amended; 1946 Mass. Acts ch. 474, as amended.
- Powers and Duties of Commissioner of Real Property, CBC Ord. § 11-7.3; 1943 Mass. Acts ch. 1943, as amended; 1946 Mass. Acts ch. 474, as amended.
- Powers and Duties of Assistant Commissioner of Real Property, CBC Ord. §§ 11-7.4-11-7.10.

#### Description of Services

The Property Management Department is responsible for the management, maintenance, security, and repair of the City's municipal buildings including City Hall, Faneuil Hall, and the Old State House. Property Management is responsible for facility layout and space planning analysis for City departments, building security, and events management.

# **Department History**

Personnel Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	11,488,153 0 1,751,221 19,017 216,033 13,474,424	6,474,874 0 1,502,921 24,142 248,064 8,250,001	6,051,043 0 1,259,557 25,000 175,000 7,510,600	6,376,644 0 1,259,557 25,000 175,000 7,836,201	325,601 0 0 0 0 0 325,601
Contractual Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	109,621 3,929,087 0 31,902 2,505,838 383,910 14,370 2,692,188 9,666,916	173,488 3,267,569 13,520 23,159 3,635,130 368,928 6,345 4,111,451 11,599,590	128,676 3,680,812 25,000 31,981 3,591,072 411,479 8,900 1,306,332 9,184,252	128,676 3,648,965 25,000 23,132 3,582,971 379,181 8,100 1,272,168 9,068,193	0 -31,847 0 -8,849 -8,101 -32,298 -800 -34,164 -116,059
Supplies & Materials		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	27,101 0 77,001 0 47,404 34,650	26,763 0 59,883 0 7,497 36,750 0	43,499 0 70,977 0 14,210 50,375 0	43,498 0 66,000 0 10,500 53,650 0	-1 0 -4,977 0 -3,710 3,275 0
	53900 Misc Supplies & Materials Total Supplies & Materials	239,605 425,761	255,152 386,045	253,202 432,263	256,365 430,013	3,163 -2,250
Current Chgs & Oblig						
Current Chgs & Oblig		425,761	386,045	432,263	430,013	-2,250
Current Chgs & Oblig  Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	425,761  FY16 Expenditure  32,317 3,500 0 0 0 45,413	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459	432,263  FY18 Appropriation  30,000 21,706 0 0 0 26,550	430,013  FY19 Recommended  30,000 22,056 0 0 0 89,800	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 0 63,250
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	425,761  FY16 Expenditure  32,317 3,500 0 0 45,413 81,230	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459 79,188	432,263  FY18 Appropriation  30,000 21,706 0 0 0 26,550 78,256	430,013  FY19 Recommended  30,000 22,056 0 0 0 89,800 141,856	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 0 63,250 63,600
	54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	425,761  FY16 Expenditure  32,317 3,500 0 0 45,413 81,230  FY16 Expenditure  28,014 164,046 7,934 48,499	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459 79,188  FY17 Expenditure  0 102,729 91,650 45,846	432,263  FY18 Appropriation  30,000 21,706 0 0 0 26,550 78,256  FY18 Appropriation  0 91,552 0 23,000	430,013  FY19 Recommended  30,000 22,056 0 0 89,800 141,856  FY19 Recommended  0 94,440 0 23,000	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 63,250 63,600 Inc/Dec 18 vs 19  2,888 0 0
Equipment	54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	425,761  FY16 Expenditure  32,317 3,500 0 0 45,413 81,230  FY16 Expenditure  28,014 164,046 7,934 48,499 248,493	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459 79,188  FY17 Expenditure  0 102,729 91,650 45,846 240,225	432,263  FY18 Appropriation  30,000 21,706 0 0 26,550 78,256  FY18 Appropriation  0 91,552 0 23,000 114,552	430,013  FY19 Recommended  30,000 22,056 0 0 0 89,800 141,856  FY19 Recommended  0 94,440 0 23,000 117,440	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 0 63,250 63,600 Inc/Dec 18 vs 19  2,888 0 0 2,888

# **Department Personnel**

Title	Union Code	Grade	Position	FY19 Salary	Title	Union Code	Grade	Position	FY19 Salary
Adm Asst	SU4	15	1.00	60,559	Maint Mech (Plumber) RP	SU4	13	1.00	40,565
Admin Asst (Chief Basic Serv)	SE1	07	1.00	96,820	MaintMechFrpr(PMD/GraffRemoval	SU4	15	1.00	52,787
Admin Asst (Exec Secretary)	SU4	18	1.00	44,306	MaintMechPaint(PMDGraffRemoval	SU4	13	5.00	246,162
Admin Asst (Prop Mgmt)	SU4	18	1.00	89,580	Mech Equip Repairperson	SE1	05	1.00	80,857
Admin Asst (Propmgmt)	SU4	16	2.00	147,322	Mech Equip Repairprs Foreprs	SE1	06	2.00	171,684
Admin Asst I(Prop Mgnt)	SU4	17	1.00	79,658	Mechanic Equipment Repairprs(PM)	SE1	06	1.00	88,114
Admin_Asst	SE1	05	1.00	59,082	MechEquipRepairprsForeprs(PMD)	SE1	07	1.00	96,820
Alarm Specialist	SU4	20	1.00	52,813	P Admin Asst	SE1	10	1.00	121,706
Alarm Technician	SU4	19	1.00	73,750	Prin Admin Assistant	SE1	08	1.00	80,588
Asst Supn-Custodians (Oper)	SU4	16	1.00	60,157	Sec Supv (Prot Serv)	MPS	07	7.00	362,772
Building Systems Engineer(PMD)	SE1	12	1.00	135,424	Second Class Sta Engr (New Ch)	TLU	14	2.00	129,639
Chief BldgConstruction&RprDir	SE1	11	1.00	130,490	Security Officer (ProtSer)	MPP	05	59.00	2,567,302
Chief Power Plant Eng	TLU	17	1.00	73,774	Spc Asst to the Commissioner	EXM	06	1.00	68,958
Commissioner (RPD)	CDH	NG	1.00	125,000	Special Assistant Admin	EXM	05	1.00	56,682
Contract Manager	SE1	07	1.00	90,092	Sr Adm Asst (RPD)	SE1	07	1.00	64,863
Dep Comm (A&F)	EXM	11	1.00	95,370	Sr Adm Anl	SE1	06	1.00	88,114
Dir of Asset Management	SE1	10	1.00	107,909	Sr Adm Asst (MangrSecrtySystm)	SU4	23	1.00	100,859
Director of Human Resources	EXM	09	1.00	109,245	Sr Adm Asst (Shift Superv)	SU4	20	1.00	80,858
Electrician	SU4	12L	1.00	54,428	Sr Admin analyst (Dir of A&F)	SE1	10	1.00	122,947
Exec Asst (PMD)	SE1	10	1.00	122,947	Sr Bldg Custodian (New Ch)	SU4	10L	2.00	88,967
Exec Asst Facilities	SE1	10	1.00	112,580	Sr Computer Oper (Shift Supv)	SU4	20	1.00	80,858
Executive Assistant (PWD)	EXM	12	1.00	130,169	Sr Shift Supervisor	SU4	22	1.00	94,373
Garage Attendant	SU4	10L	1.00	45,915	Sr. Computer Operator	SU4	16	5.00	244,656
Head Administrative Clerk	SU4	14	2.00	109,423	Steam Fireman	F02	11	1.00	44,478
Head Clerk	SU4	12	1.00	53,875	Telephone Operator (Prop Mgnt)	SU4	10	2.00	98,844
Jr Building Cust	SU4	09L	15.00	671,822	Third Class Sta Eng (New Ch)	TLU	13	3.00	176,173
					Total			146	8,383,136
					Adjustments				
					Differential Payments				41,874
					Other				338,092
					Chargebacks				-1,936,460
					Salary Savings				-450,000
					FY19 Total Request				6,376,642

## Program 1. Administration

#### Joseph H. Callahan, *Manager,* Organization 180100

#### Program Description

The Administration Program provides centralized administrative, fiscal, and human resource support services for the Public Property Cabinet. The program processes contracts, manages finances, implements human resource management policies and personnel paperwork, and monitors all budgetary actions through internal auditing of expenditures and revenue collections. In addition, it assists in efforts to enhance the effectiveness and efficiency of the Department's programs and activities.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	1,735,433 141,812	1,717,667 221,594	1,793,662 159,257	1,994,000 246,053
Total	1,877,245	1,939,261	1,952,919	2,240,053

## Program 2. Building Maintenance

#### James Hughes, Manager, Organization 180200

#### Program Description

The Building Maintenance Program provides for the care and custody of Boston City Hall, municipal buildings, and historic structures. The Program is also responsible for graffiti removal from public and private property in the City of Boston. The program also provides maintenance support for special events and celebrations held in municipal buildings managed by the Department.

Operating Budget		Actual '16	Actual '17	Approp '18	Budget '19
	Personnel Services Non Personnel	1,320,255 5,828,175	1,278,599 5,889,162	1,397,411 6,729,480	1,423,008 6,652,124
	Total	7,148,430	7,167,761	8,126,891	8,075,132
Performance					
Strategy: Remove graffiti from publ	ic property in a timely manner				
	Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
	% offensive graffiti calls responded to 36 business hours		19%	80%	80%
Strategy: To improve and maintain the operational condition of managed city-owned facilities					

Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
% of locksmith requests closed within 48 hours		89%	80%	80%
% of plumbing requests closed within 48 hours		67%	80%	80%

### Program 3. Alterations & Repair

#### Carlene Laurent, Manager, Organization 180300

#### Program Description

The Alterations and Repair Program performs and oversees non-capital alterations and repairs to City-owned facilities to meet the needs of building occupants, responds to emergency repair and hazardous waste removal needs, and ensures that all systems are functioning and that the facilities are environmentally safe. The program also preserves the useful life of City facilities and reduces operating costs by developing and implementing preventive maintenance programs.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	588,199 1,048,845	580,147 4,460,031	630,124 949,165	713,171 911,215
Total	1,637,044	5,040,178	1,579,289	1,624,386

#### Performance

Strategy: To improve and maintain the operational condition of managed city-owned facilities

Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
% of maintenance repairs and requests for City Hall handled internally vs. by vendor		93%	98%	98%

# Program 4. Enforcement

#### William G. Joyce, Manager, Organization 180400

#### Program Description

The Municipal Protective Services Division (MPSD) protects City property from vandalism, arson, and theft in City buildings.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	3,719,683 331,651	3,185,419 263,786	2,114,162 279,649	2,065,819 232,317
Total	4,051,334	3,449,205	2,393,811	2,298,136

## Program 5. Security Systems

#### Bob Slade, Manager, Organization 180500

#### Program Description

The Security Systems Program monitors public buildings for safety and security violations, coordinates an effective response by the Municipal Protective Services Division (MPSD) as well as other public safety agencies of the City of Boston, installs, maintains, and monitors fire and intrusion alarms in public buildings, and installs and monitors temporary alarm systems to protect various projects.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	755,258 34,388	773,932 43,394	781,202 76,444	805,964 57,616
Total	789,646	817,326	857,646	863,580

## Program 7. Building Systems

#### John Sinagra, Manager, Organization 180700

#### Program Description

The Building Systems program is responsible for all mechanical systems in Boston City Hall and at 52 other City-owned buildings. Responsibilities include preventive maintenance and incidental repairs to heating, ventilation, and air conditioning (HVAC).

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	681,753 1,081,069	714,237 1,427,081	794,039 1,615,328	834,239 1,658,177
Total	1,762,822	2,141,318	2,409,367	2,492,416

#### Performance

Strategy: Maintain heating ventilation and air condition (HVAC) system in proper working order

Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
# of preventive maintenance/corrective maintenance		80	80	80
% of HVAC breakdowns corrected within 8 hours		82%	80%	80%

### Property Management Capital Budget

#### **Overview**

On-going investments in municipal structures, historic buildings and other city-owned properties ensure the City's facilities are well-maintained and managed. Asset preservation is of the utmost importance as Fiscal Year 2019 capital investments support a number of new and ongoing initiatives across the city.

#### FY19 Major Initiatives

- Early action items identified from the City Hall Master Plan will begin implementation. Projects include: a pilot program that will activate more service counters on the second floor and improve signage and wayfinding, masonry repairs on the Congress Street wall, and initial site investigation and engineering on the plaza that will support planned renovations to the North Plaza.
- An upgrade to the elevator, boiler and chiller at Faneuil Hall will be completed.
- Repairs at Faneuil Hall that include preservation of brownstone, and repairs to historic doors and window will
  continue.
- Energy efficiency projects, including an upgrade of the HVAC system will proceed at City Hall.

Capital Budget Expenditures	Total Actual '16	Total Actual '17	Estimated '18	Total Projected '19
Total Department	2,221,439	3,538,265	9,387,575	16,659,500

#### 201 RIVERMOOR GENERATOR

Project Mission
Install new backup generator.

Managing Department, Public Facilities Department Status, New Project Location, West Roxbury Operating Impact, No

Authorizations						
					Non Capital	
:	Source	Existing	FY19	Future	Fund	Total
(	City Capital	0	600,000	0	0	600,000
(	Grants/Other	0	0	0	0	0
-	Total	0	600,000	0	0	600,000
Expenditures (Actual and Planned)						
		Thru				
	Source	6/30/17	FY18	FY19	FY20-23	Total
(	City Capital	0	0	0	600,000	600,000
(	Grants/Other	0	0	0	0	0
=	Total	0	0	0	600,000	600,000

#### 26 COURT STREET

Project Mission

Renovate building to improve envelope (roof, new windows, masonry repair) and upgrade interior. Managing Department, Public Facilities Department Status, In Design Location, Financial District/Downtown Operating Impact, No

Authorizations							
					Non Capital		
	Source	Existing	FY19	Future	Fund	Total	
	City Capital	28,245,558	0	0	0	28,245,558	
	Grants/Other	0	0	0	0	0	
	Total	28,245,558	0	0	0	28,245,558	
Expenditures (Actual and Planned)							
		Thru					
	Source	6/30/17	FY18	FY19	FY20-23	Total	
	City Capital	2,281,160	500,000	5,265,000	20,199,398	28,245,558	
	Grants/Other	0	0	0	0	0	
	Total	2,281,160	500,000	5,265,000	20,199,398	28,245,558	

#### ARCHIVES PRESERVATION NEEDS

Project Mission

Prepare a long-range preservation plan to address the storage requirements of the City's Archives and Records Management permanent collections including lighting controls, fire suppression, and temperature and humidity controls.

Managing Department, Public Facilities Department Status, Study Underway Location, West Roxbury Operating Impact, No

Authorizations						
Source	e	Existing	FY19	Future	Fund	Total
City (	Capital	1,575,000	0	0	0	1,575,000
Grant	s/Other	0	0	0	0	0
Total		1,575,000	0	0	0	1,575,000
Expenditures (Actua	l and Planned)					
		Thru				
Sourc	ce	6/30/17	FY18	FY19	FY20-23	Total
City (	Capital	0	75,000	400,000	1,100,000	1,575,000
Grant	s/Other	0	0	0	0	0
Total		0	75,000	400,000	1,100,000	1,575,000

#### CITY HALL AND CITY HALL PLAZA

**Project Mission** 

Early Action items identified for implementation from the City Hall Masterplan including masonry and roof repairs, HVAC improvements, transaction area upgrades, and plaza improvements.

Managing Department, Public Facilities Department Status, Ongoing Program

Location, Government Center/Faneuil Hall Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capita	al 60,300,000	0	0	0	60,300,000
Grants/Oth	ner 0	0	0	0	0
Total	60,300,000	0	0	0	60,300,000
Expenditures (Actual and	Planned)				
	Thru				
Source	6/30/17	FY18	FY19	FY20-23	Total
City Capita	al 0	3,400,000	9,000,000	47,900,000	60,300,000
Grants/Oth	ner 0	0	0	0	0
Total	0	3,400,000	9,000,000	47,900,000	60,300,000

#### EAST EAGLE STREET SHORELINE

Project Mission

Shoreline stabilization along Chelsea Creek near East Eagle Street.

Managing Department, Public Facilities Department Status, To Be Scheduled Location, East Boston Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	270,000	0	0	0	270,000
Grants/Other	0	0	0	0	0
Total	270,000	0	0	0	270,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/17	FY18	FY19	FY20-23	Total
City Capital	0	0	0	270,000	270,000
Grants/Other	0	0	0	0	0
Total	0	0	0	270,000	270,000

#### FAMILY JUSTICE CENTER ELEVATOR

Project Mission
Upgrade elevator.

Managing Department, Public Facilities Department Status, To Be Scheduled Location, Allston/Brighton Operating Impact, No

Authorizations					
		Non Capital			
Source	Existing	FY19	Future	Fund	Total
City Capital	350,500	0	0	0	350,500
Grants/Other	0	0	0	0	0
Total	350,500	0	0	0	350,500
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/17	FY18	FY19	FY20-23	Total
City Capital	0	0	60,000	290,500	350,500
Grants/Other	0	0	0	0	0
Total	0	0	60,000	290,500	350,500

#### FANEUIL HALL

Project Mission
Repair brownstone, historic doors and windows.

Managing Department, Public Facilities Department Status, In Design Location, Government Center/Faneuil Hall Operating Impact, No

Authorizations						
			I			
Source	Existing	FY19	Future	Fund	Total	
City Capital	1,950,000	0	0	0	1,950,000	
Grants/Other	0	0	0	0	0	
Total	1,950,000	0	0	0	1,950,000	
Expenditures (Actual and Planned)						
	Thru					
Source	6/30/17	FY18	FY19	FY20-23	Total	
City Capital	0	240,000	1,649,500	60,500	1,950,000	
Grants/Other	0	0	0	0	0	
Total	0	240,000	1,649,500	60,500	1,950,000	

#### FANEUIL HALL HVAC

Project Mission

Replace attic AHU's and associated controls, install boiler and chiller, and upgrade elevator. Managing Department, Public Facilities Department Status, In Construction Location, Government Center/Faneuil Hall Operating Impact, No

Authorizations						
					Non Capital	
(	Source	Existing	FY19	Future	Fund	Total
(	City Capital	4,655,000	0	0	0	4,655,000
(	Grants/Other	0	0	0	0	0
7	Total	4,655,000	0	0	0	4,655,000
Expenditures (A	Actual and Planned)					
		Thru				
	Source	6/30/17	FY18	FY19	FY20-23	Total
(	City Capital	119,680	3,650,000	285,000	600,320	4,655,000
(	Grants/Other	0	0	0	0	0
7	Total	119,680	3,650,000	285,000	600,320	4,655,000

### Public Facilities Department Operating Budget

#### Patricia M. Lyons, Director, Appropriation 181000

#### Department Mission

The Public Facilities Department seeks to execute the most efficient and economical construction and alterations of municipal buildings. The Public Facilities Department is under charge of a three member board known as the Public Facilities Commission appointed by the Mayor.

#### Selected Performance Strategies

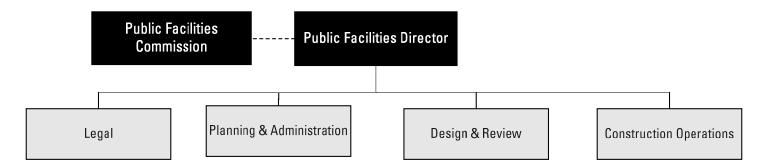
PFD Capital Construction

- Accelerate front end administration of projects, thereby helping projects stay on schedule.
- Accurately estimate construction costs and yearly escalation.
- Keep change order costs under control, keeping projects on budget.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	PFD Capital Construction	0	5,294,852	5,718,530	6,772,671
	Total	0	5,294,852	5,718,530	6,772,671

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	0	5,141,970 152,882	5,400,282 318,248	6,474,592 298,079
Total	0	5,294,852	5,718,530	6,772,671

### Public Facilities Department Operating Budget



#### Authorizing Statutes

• Enabling Legislation, 1966. Mass Acts Ch 642.

#### Description of Services

The Public Facilities Department is responsible for the the coordination of capital improvement projects for approximately 370 buildings within its jurisdiction.

# **Department History**

Personnel Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	51000 Permanent Employees	0	5,009,747	5,269,782	6,349,092	1,079,310
	51100 Emergency Employees 51200 Overtime	0	0 109,147	0 125,500	0 125,500	0
	51600 Unemployment Compensation	0	23,076	0	0	0
	51700 Workers' Compensation Total Personnel Services	0	0 5,141,970	5,000 5,400,282	0 6,474,592	-5,000 1,074,310
Contract al Considera	Total Fersonner Services					
Contractual Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	52100 Communications 52200 Utilities	0	0	47,455 0	48,225 0	770 0
	52400 Snow Removal	0	0	0	0	0
	52500 Garbage/Waste Removal	0	4.020	1,000	1,000	0
	52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment	0	4,039 5,350	11,000 19,995	11,000 19,995	0
	52800 Transportation of Persons	0	5,306	9,300	5,100	-4,200
	52900 Contracted Services	0	70,786	163,035	161,615	-1,420
	Total Contractual Services		85,481	251,785	246,935	-4,850
Supplies & Materials		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	53000 Auto Energy Supplies 53200 Food Supplies	0	1,363 0	1,125 0	958 0	-167 0
	53400 Custodial Supplies	0	0	0	0	0
	53500 Med, Dental, & Hosp Supply	0	0	0	0	0
	53600 Office Supplies and Materials 53700 Clothing Allowance	0	18,567 0	31,200 1,500	32,300 1,750	1,100 250
	53800 Educational Supplies & Mat	0	0	3,200	0	-3,200
	53900 Misc Supplies & Materials	0	485	5,200	5,500	300
	Total Supplies & Materials	0	20,415	42,225	40,508	-1,717
Current Chgs & Oblig		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	54300 Workers' Comp Medical	0	0	0	0	0
	54400 Legal Liabilities	0	Λ			
	5/1500 Aid To Voterans	0	0	0	0	0
	54500 Aid To Veterans 54600 Current Charges H&I	0 0	0	0 0	0 0 0	
	54600 Current Charges H&I 54700 Indemnification	0	0 0 0	0 0 0	0 0 0	0 0 0 0
	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account	0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0 0
	54600 Current Charges H&I 54700 Indemnification	0	0 0 0	0 0 0	0 0 0	0 0 0
Equipment	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	0 0 0 0	0 0 0 0 9,470	0 0 0 0 17,000	0 0 0 0 4,836	0 0 0 0 0 -12,164
Equipment	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	0 0 0 0	0 0 0 0 9,470 9,470	0 0 0 0 17,000 17,000	0 0 0 0 4,836 4,836	0 0 0 0 0 -12,164 -12,164
Equipment	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase	0 0 0 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 FY17 Expenditure 0 12,029	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113	0 0 0 0 4,836 4,836 FY19 Recommended	0 0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113
Equipment	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment	0 0 0 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 FY17 Expenditure 0 12,029 0	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113 0	0 0 0 0 4,836 4,836 FY19 Recommended	0 0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113 0
Equipment	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig 55000 Automotive Equipment 55400 Lease/Purchase	0 0 0 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 FY17 Expenditure 0 12,029	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113	0 0 0 0 4,836 4,836 FY19 Recommended	0 0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113
Equipment  Other	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	0 0 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 9,470 FY17 Expenditure 0 12,029 0 25,487	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113 0 3,125	0 0 0 0 4,836 4,836 4,836 FY19 Recommended	0 0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113 0 2,675
	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 9,470 FY17 Expenditure 0 12,029 0 25,487 37,516	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113 0 3,125 7,238	0 0 0 4,836 4,836 <b>FY19 Recommended</b> 0 0 0 5,800 5,800	0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113 0 2,675 -1,438
	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment  56200 Special Appropriation 57200 Structures & Improvements	0 0 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 9,470 FY17 Expenditure 0 12,029 0 25,487 37,516 FY17 Expenditure	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113 0 3,125 7,238 FY18 Appropriation	0 0 0 4,836 4,836 4,836 FY19 Recommended 0 0 5,800 5,800 FY19 Recommended	0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113 0 2,675 -1,438 Inc/Dec 18 vs 19
	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment  56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure	0 0 0 0 0 0 FY16 Expenditure 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 9,470 FY17 Expenditure 0 12,029 0 25,487 37,516 FY17 Expenditure	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113 0 3,125 7,238 FY18 Appropriation 0 0	0 0 0 4,836 4,836 4,836 FY19 Recommended  0 0 5,800 5,800 FY19 Recommended  0 0 0	0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113 0 2,675 -1,438 Inc/Dec 18 vs 19
	54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment  56200 Special Appropriation 57200 Structures & Improvements	0 0 0 0 0 0 FY16 Expenditure	0 0 0 9,470 9,470 9,470 FY17 Expenditure 0 12,029 0 25,487 37,516 FY17 Expenditure	0 0 0 17,000 17,000 FY18 Appropriation 0 4,113 0 3,125 7,238 FY18 Appropriation	0 0 0 4,836 4,836 4,836 FY19 Recommended 0 0 5,800 5,800 FY19 Recommended	0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113 0 2,675 -1,438 Inc/Dec 18 vs 19

# **Department Personnel**

Title	Union Code	Grade	Position	FY19 Salary	Title	Union Code	Grade	Position	FY19 Salary
Adm Asst	SU4	15	4.00	251,521	Ex Asst	EXM	25	1.00	95,232
Admin Assistant	EXM	05	1.00	62,616	Execc Asst	EXM	10	1.00	144,034
Admin Asst (Propmgmt)	SU4	16	1.00	73,661	Procurement/AP Manager	SE1	80	1.00	105,820
Admin Officer (PMDConstr&Rpr)	SE1	04	1.00	56,227	Program Assistant(PMDConst&Rp)	SE1	04	1.00	73,599
Architectural Designer (PCM)	SE1	80	1.00	103,239	Project Manager (PMD)	SE1	80	10.00	970,403
Asst Dirtr	EXM	11	6.00	750,337	Project Manager II (PMDConst&Rpr)	SE1	09	6.00	583,547
Chief of Staff (Inter Govern)	EXM	12	1.00	125,234	Schools Program Manager	EXM	09	1.00	104,869
Clerk of Works II	SE1	07	19.00	1,633,429	Sr Adm Asst (RPD)	SE1	07	1.00	96,820
Contract Manager (PropMngt)	SU4	18	1.00	89,580	Sr Adm Anl	SE1	06	1.00	88,114
Contracts Administrator	SU4	17	1.00	75,358	Sr Project Manager (PMDConst&Rp)	SE1	10	5.00	611,737
Dirctr	CDH	NG	1.00	140,385	Sr Review Architect (PMDConRp)	SE1	10	2.00	204,491
					Total			67	6,440,253
					Adjustments				
					Differential Payments				0
					Other				68,300
					Chargebacks				0
					Salary Savings				-159,461
					FY19 Total Request				6,349,092

## Program 1. PFD Capital Construction

#### Patricia M. Lyons, Manager, Organization 181100

#### Program Description

The Capital Construction program is responsible for the renovation, repair and new construction of City-owned facilities. The program provides professional planning, design and construction management services for capital funded projects at 370 City facilities.

Operating Budget		Actual '16	Actual '17	Approp '18	Budget '19
	Personnel Services Non Personnel	0	5,141,970 152,882	5,400,282 318,248	6,474,592 298,079
	Total	0	5,294,852	5,718,530	6,772,671
Performance					
Strategy: Accelerate front end admi	nistration of projects, thereby helping projects stay of	on schedule			
	Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
	Average time for designer selection.		6	8	8
Strategy: Accurately estimate const	ruction costs and yearly escalation				
	Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
	% of bids awarded within 15% of estimate.		67%	65%	65%
Strategy: Keep change order costs u	under control, keeping projects on budget				
	Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
	% of closed-out projects where change orders total less than 10% of the original contract price, including elective change orders.		83%	65%	65%