# Operations

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# Operations

### Patrick Brophy, *Chief of Operations*

### **Cabinet Mission**

The Operations Cabinet oversees all operational activities that intersect with the management of central facilities. The cabinet includes departments that set policies for intergovernmental relations and central municipal properties.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	Intergovernmental Relations Property Management Public Facilities Department	1,275,064 23,896,824 0	1,136,247 20,555,049 5,294,852	1,196,160 17,319,923 5,718,530	1,310,401 17,593,703 6,772,671
	Total	25,171,888	26,986,148	24,234,613	25,676,775
Capital Budget Expenditures		Actual '16	Actual '17	Estimated '18	Projected '19
	Property Management  Total	2,221,439 <b>2,221,439</b>	3,538,265 <b>3,538,265</b>	9,387,575 <b>9,387,575</b>	16,659,500 <b>16,659,500</b>

# Intergovernmental Relations Operating Budget

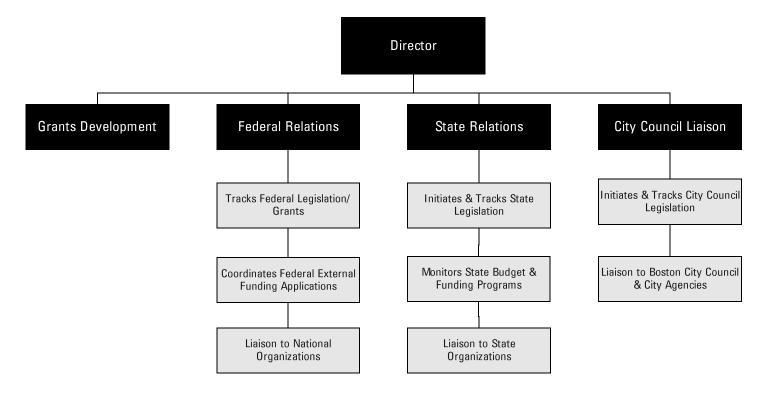
### Kathleen King, Interim Director, Appropriation 150000

### **Department Mission**

The mission of the Intergovernmental Relations Department is to coordinate the City's relations with the federal, state and other local governments, seeking to foster constructive links between the City and these entities and improved communication among city departments. The department keeps the Mayor informed on intergovernmental issues and assists him in representing the City's interests in these matters.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	Intergovernmental Relations Grants Administration	1,176,720 98,344	1,037,446 98,801	1,091,441 104,719	1,203,451 106,950
	Total	1,275,064	1,136,247	1,196,160	1,310,401
Operating Budget		Actual '16	Actual '17	Approp '18	Budget '19
Operating Budget	Personnel Services Non Personnel	Actual '16 879,555 395,509	773,540 362,707	<b>Approp '18</b> 834,494 361,666	927,270 383,131

## Intergovernmental Relations Operating Budget



#### **Description of Services**

The department tracks legislation and policy initiatives that concern the City directly, or urban and regional affairs more generally. It arranges for testimony by the Mayor, or on behalf of the Mayor, at legislative hearings of special concern. It maintains relationships with and coordinates the City's participation in national, state, and municipal organizations and further coordinates with all city departments on policy and budget issues. Intergovernmental Relations also coordinates the City's applications for federal and state grants, seeking out public grant opportunities and providing technical support to departments preparing grant applications.

# **Department History**

Personnel Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	879,555 0 0 0 0 8 <b>79,555</b>	771,830 0 0 1,710 0 <b>773,540</b>	834,494 0 0 0 0 0 834,494	927,270 0 0 0 0 0 9 <b>27,270</b>	92,776 0 0 0 0 92,776
Contractual Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	5,814 0 0 0 0 236 6,341 193,752 <b>206,143</b>	5,067 0 0 0 123 5,215 157,215 167,620	5,470 0 0 0 1,000 7,200 154,853 <b>168,523</b>	5,470 0 0 0 1,000 7,200 175,581 189,251	0 0 0 0 0 0 0 20,728 20,728
Supplies & Materials		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 1,094 0 0 1,868 0	0 8,261 0 0 1,533 0	0 5,000 0 0 1,200 0	0 5,000 0 0 1,200 0	0 0 0 0 0
	53900 Misc Supplies & Materials Total Supplies & Materials	0 <b>2,962</b>	0 <b>9,794</b>	0 <b>6,200</b>	6, <b>200</b>	0 <b>0</b>
Current Chgs & Oblig			_	-	Ū	
Current Chgs & Oblig		2,962	9,794	6,200	6,200	0
Current Chgs & Oblig  Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	2,962  FY16 Expenditure  0 0 0 0 0 185,115	9,794  FY17 Expenditure  0 0 0 0 0 185,293	6,200  FY18 Appropriation  0 0 0 0 0 0 186,943	6,200  FY19 Recommended  0 0 0 0 0 187,680	0 Inc/Dec 18 vs 19 0 0 0 0 0 0 0 737
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	2,962  FY16 Expenditure  0 0 0 0 0 185,115 185,115	9,794  FY17 Expenditure  0 0 0 0 0 185,293 185,293	6,200  FY18 Appropriation  0 0 0 0 0 186,943 186,943	6,200  FY19 Recommended  0 0 0 0 187,680 187,680	0 Inc/Dec 18 vs 19 0 0 0 0 0 0 737 737
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	2,962  FY16 Expenditure  0 0 0 0 185,115 185,115 FY16 Expenditure  0 0 1,289	9,794  FY17 Expenditure  0 0 0 0 185,293 185,293 FY17 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	6,200 FY18 Appropriation  0 0 0 0 0 186,943 186,943 FY18 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	6,200  FY19 Recommended  0 0 0 0 187,680 187,680 FY19 Recommended	0 Inc/Dec 18 vs 19  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	2,962  FY16 Expenditure  0 0 0 0 185,115 185,115 FY16 Expenditure  0 0 1,289 1,289	9,794  FY17 Expenditure  0 0 0 0 185,293 185,293  FY17 Expenditure  0 0 0 0 0 0	6,200 FY18 Appropriation  0 0 0 0 186,943 186,943 FY18 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	6,200 FY19 Recommended  0 0 0 0 187,680 187,680 FY19 Recommended	0 Inc/Dec 18 vs 19  0 0 0 0 0 737 737 Inc/Dec 18 vs 19  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

# Department Personnel

Title	Union Code	Grade	Position	FY19 Salary	Title	Union Code	Grade	Position	FY19 Salary
Admin Asst (Chief Basic Serv)	SE1	07	1.00	70,356	Director	CDH	NG	1.00	130,357
Admin Asst (IGR)	SE1	04	1.00	73,599	Exec Sec (IGR)	SE1	04	1.00	73,599
Chief of Staff (Inter Govern)	EXM	12	1.00	130,169	Policy Analyst & Project Manager	EXM	80	1.00	88,089
City Council Liaison	EXM	08	1.00	86,155	Prin Admin Assistant	SE1	80	2.00	207,920
					Spec_Asst	MYN	NG	1.00	58,076
					Total			10	918,320
					Adjustments				
					Differential Payments				0
					Other				8,950
					Chargebacks				0
					Salary Savings				0
					FY19 Total Request				927,270

# Program 1. Intergovernmental Relations

### Kathleen King, *Manager*, Organization 150100

### **Program Description**

The department tracks legislation and policy initiatives that concern the City directly, or urban and regional affairs more generally. It arranges for testimony by the Mayor, or on behalf of the Mayor, at legislative hearings of special concern. It maintains liaison with and coordinates the City's participation in national, state and municipal organizations and further coordinates with all the departments of the city on policy and budget issues.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	781,511 395,209	675,027 362,419	730,105 361,336	820,650 382,801
Total	1,176,720	1,037,446	1,091,441	1,203,451

# Program 2. Grants Administration

Inez Foster, *Manager*, Organization 150200

### **Program Description**

The IGR office provides City departments with professional assistance in resource development. As a champion for the City, the Office will prioritize and maximize coordinated and collaborative grant application resources to address the Mayor's strategic goals.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	98,044 300	98,513 288	104,389 330	106,620 330
Total	98,344	98,801	104,719	106,950

## Property Management Operating Budget

### Gregory Rooney, Commissioner, Appropriation 180000

#### **Department Mission**

The mission of the Property Management Department is to manage, maintain, repair and provide security for the City's municipal buildings including City Hall and Faneuil Hall; to preserve the useful life of City facilities and reduce operating costs through effective preventive maintenance measures.

#### **Selected Performance Strategies**

## **Building Maintenance**

- Remove graffiti from public property in a timely manner.
- To improve and maintain the operational condition of managed city-owned facilities.

#### **Alterations & Repair**

• To improve and maintain the operational condition of managed city-owned facilities.

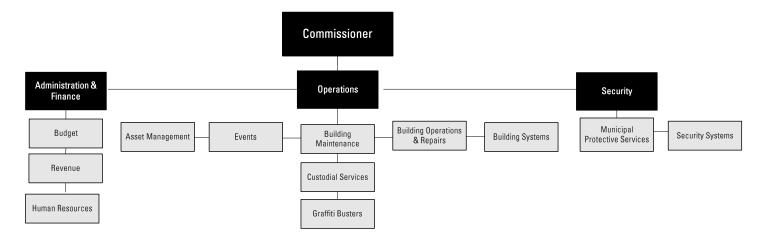
#### **Building Systems**

• Maintain heating ventilation and air condition (HVAC) system in proper working order.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	Administration	1,877,245	1,939,261	1,952,919	2,240,053
	Building Maintenance	7,148,430	7,167,761	8,126,891	8,075,132
	Alterations & Repair	1,637,044	5,040,178	1,579,289	1,624,386
	Enforcement	4,051,334	3,449,205	2,393,811	2,298,136
	Security Systems	789,646	817,326	857,646	863,580
	Animal Control	150	0	0	0
	Building Systems	1,762,822	2,141,318	2,409,367	2,492,416
	Capital Construction	6,630,153	0	0	0
	Total	23,896,824	20,555,049	17,319,923	17,593,703
Operating Budget		Actual '16	Actual '17	Approp '18	Budget '19

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	13,474,424 10,422,400	8,250,001 12,305,048	7,510,600 9,809,323	7,836,201 9,757,502
Total	23,896,824	20,555,049	17,319,923	17,593,703

# Property Management Operating Budget



#### **Authorizing Statutes**

- Property Management Board: Powers & Duties, CBC Ord. §§ 11-7.1-11-7.2; 1943 Mass. Acts ch. 1943, as amended; 1946 Mass. Acts ch. 474, as amended.
- Powers and Duties of Commissioner of Real Property, CBC Ord. § 11-7.3; 1943 Mass. Acts ch. 1943, as amended; 1946 Mass. Acts ch. 474, as amended.
- Powers and Duties of Assistant Commissioner of Real Property, CBC Ord. §§ 11-7.4-11-7.10.

#### **Description of Services**

The Property Management Department is responsible for the management, maintenance, security, and repair of the City's municipal buildings including City Hall, Faneuil Hall, and the Old State House. Property Management is responsible for facility layout and space planning analysis for City departments, building security, and events management.

# **Department History**

Personnel Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	11,488,153 0 1,751,221 19,017 216,033 13,474,424	6,474,874 0 1,502,921 24,142 248,064 <b>8,250,001</b>	6,051,043 0 1,259,557 25,000 175,000 <b>7,510,600</b>	6,376,644 0 1,259,557 25,000 175,000 <b>7,836,201</b>	325,601 0 0 0 0 325,601
Contractual Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	109,621 3,929,087 0 31,902 2,505,838 383,910 14,370 2,692,188 <b>9,666,916</b>	173,488 3,267,569 13,520 23,159 3,635,130 368,928 6,345 4,111,451 11,599,590	128,676 3,680,812 25,000 31,981 3,591,072 411,479 8,900 1,306,332 <b>9,184,252</b>	128,676 3,648,965 25,000 23,132 3,582,971 379,181 8,100 1,272,168 <b>9,068,193</b>	0 -31,847 0 -8,849 -8,101 -32,298 -800 -34,164 -116,059
Supplies & Materials		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	27,101 0 77,001 0 47,404 34,650 0	26,763 0 59,883 0 7,497 36,750 0	43,499 0 70,977 0 14,210 50,375	43,498 0 66,000 0 10,500 53,650 0	-1 0 -4,977 0 -3,710 3,275 0
	53900 Misc Supplies & Materials Total Supplies & Materials	239,605 <b>425,761</b>	255,152 <b>386,045</b>	253,202 <b>432,263</b>	256,365 <b>430,013</b>	3,163 <b>-2,250</b>
Current Chgs & Oblig						
Current Chgs & Oblig		425,761	386,045	432,263	430,013	-2,250
Current Chgs & Oblig  Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	425,761  FY16 Expenditure  32,317 3,500 0 0 0 45,413	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459	432,263  FY18 Appropriation  30,000 21,706 0 0 0 26,550	430,013 FY19 Recommended  30,000 22,056 0 0 0 0 89,800	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 0 63,250
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	425,761  FY16 Expenditure  32,317 3,500 0 0 45,413 81,230	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459 79,188	432,263  FY18 Appropriation  30,000 21,706 0 0 26,550 78,256	430,013 FY19 Recommended  30,000 22,056 0 0 0 89,800 141,856	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 0 63,250 63,600
	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	### 425,761  FY16 Expenditure  32,317 3,500 0 0 45,413 81,230  FY16 Expenditure  28,014 164,046 7,934 48,499	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459 79,188  FY17 Expenditure  0 102,729 91,650 45,846	432,263  FY18 Appropriation  30,000 21,706 0 0 0 26,550 78,256  FY18 Appropriation  0 91,552 0 23,000	### ##################################	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 0 63,250 63,600 Inc/Dec 18 vs 19  2,888 0 0
Equipment	Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	425,761  FY16 Expenditure  32,317 3,500 0 0 45,413 81,230  FY16 Expenditure  28,014 164,046 7,934 48,499 248,493	386,045  FY17 Expenditure  51,579 4,150 0 0 0 23,459 79,188  FY17 Expenditure  0 102,729 91,650 45,846 240,225	432,263  FY18 Appropriation  30,000 21,706 0 0 0 26,550 78,256  FY18 Appropriation  0 91,552 0 23,000 114,552	430,013  FY19 Recommended  30,000 22,056 0 0 0 89,800 141,856  FY19 Recommended  0 94,440 0 23,000 117,440	-2,250 Inc/Dec 18 vs 19  0 350 0 0 0 63,250 63,600 Inc/Dec 18 vs 19  2,888 0 0 2,888

# **Department Personnel**

Title	Union Code	Grade	Position	FY19 Salary	Title	Union Code	Grade	Position	FY19 Salary
Adm Asst	SU4	15	1.00	60,559	Maint Mech (Plumber) RP	SU4	13	1.00	40,565
Admin Asst (Chief Basic Serv)	SE1	07	1.00	96,820	MaintMechFrpr(PMD/GraffRemoval	SU4	15	1.00	52,787
Admin Asst (Exec Secretary)	SU4	18	1.00	44,306	MaintMechPaint(PMDGraffRemoval	SU4	13	5.00	246,162
Admin Asst (Prop Mgmt)	SU4	18	1.00	89,580	Mech Equip Repairperson	SE1	05	1.00	80,857
Admin Asst (Propmgmt)	SU4	16	2.00	147,322	Mech Equip Repairprs Foreprs	SE1	06	2.00	171,684
Admin Asst I(Prop Mgnt)	SU4	17	1.00	79,658	Mechanic Equipment Repairprs(PM)	SE1	06	1.00	88,114
Admin_Asst	SE1	05	1.00	59,082	MechEquipRepairprsForeprs(PMD)	SE1	07	1.00	96,820
Alarm Specialist	SU4	20	1.00	52,813	P Admin Asst	SE1	10	1.00	121,706
Alarm Technician	SU4	19	1.00	73,750	Prin Admin Assistant	SE1	08	1.00	80,588
Asst Supn-Custodians (Oper)	SU4	16	1.00	60,157	Sec Supv (Prot Serv)	MPS	07	7.00	362,772
Building Systems Engineer(PMD)	SE1	12	1.00	135,424	Second Class Sta Engr (New Ch)	TLU	14	2.00	129,639
Chief BldgConstruction&RprDir	SE1	11	1.00	130,490	Security Officer (ProtSer)	MPP	05	59.00	2,567,302
Chief Power Plant Eng	TLU	17	1.00	73,774	Spc Asst to the Commissioner	EXM	06	1.00	68,958
Commissioner (RPD)	CDH	NG	1.00	125,000	Special Assistant Admin	EXM	05	1.00	56,682
Contract Manager	SE1	07	1.00	90,092	Sr Adm Asst (RPD)	SE1	07	1.00	64,863
Dep Comm (A&F)	EXM	11	1.00	95,370	Sr Adm Anl	SE1	06	1.00	88,114
Dir of Asset Management	SE1	10	1.00	107,909	Sr Adm Asst (MangrSecrtySystm)	SU4	23	1.00	100,859
Director of Human Resources	EXM	09	1.00	109,245	Sr Adm Asst (Shift Superv)	SU4	20	1.00	80,858
Electrician	SU4	12L	1.00	54,428	Sr Admin analyst (Dir of A&F)	SE1	10	1.00	122,947
Exec Asst (PMD)	SE1	10	1.00	122,947	Sr Bldg Custodian (New Ch)	SU4	10L	2.00	88,967
Exec Asst Facilities	SE1	10	1.00	112,580	Sr Computer Oper (Shift Supv)	SU4	20	1.00	80,858
Executive Assistant (PWD)	EXM	12	1.00	130,169	Sr Shift Supervisor	SU4	22	1.00	94,373
Garage Attendant	SU4	10L	1.00	45,915	Sr. Computer Operator	SU4	16	5.00	244,656
Head Administrative Clerk	SU4	14	2.00	109,423	Steam Fireman	F02	11	1.00	44,478
Head Clerk	SU4	12	1.00	53,875	Telephone Operator (Prop Mgnt)	SU4	10	2.00	98,844
Jr Building Cust	SU4	09L	15.00	671,822	Third Class Sta Eng (New Ch)	TLU	13	3.00	176,173
					Total			146	8,383,136
					Adjustments				
					Differential Payments				41,874
					Other				338,092
					Chargebacks				-1,936,460
					Salary Savings				-450,000
					FY19 Total Request	-			6,376,642

# Program 1. Administration

### Joseph H. Callahan, *Manager*, Organization 180100

### **Program Description**

The Administration Program provides centralized administrative, fiscal, and human resource support services for the Public Property Cabinet. The program processes contracts, manages finances, implements human resource management policies and personnel paperwork, and monitors all budgetary actions through internal auditing of expenditures and revenue collections. In addition, it assists in efforts to enhance the effectiveness and efficiency of the Department's programs and activities.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	1,735,433 141,812	1,717,667 221,594	1,793,662 159,257	1,994,000 246,053
Total	1,877,245	1,939,261	1,952,919	2,240,053

# Program 2. Building Maintenance

### James Hughes, *Manager*, Organization 180200

#### **Program Description**

The Building Maintenance Program provides for the care and custody of Boston City Hall, municipal buildings, and historic structures. The Program is also responsible for graffiti removal from public and private property in the City of Boston. The program also provides maintenance support for special events and celebrations held in municipal buildings managed by the Department.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	1,320,255 5,828,175	1,278,599 5,889,162	1,397,411 6,729,480	1,423,008 6,652,124
Total	7,148,430	7,167,761	8,126,891	8,075,132

#### Performance

**Strategy:** Remove graffiti from public property in a timely manner

Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
% offensive graffiti calls responded to 36 business hours		19%	80%	80%

**Strategy:** To improve and maintain the operational condition of managed city-owned facilities

Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
% of locksmith requests closed within 48 hours		89%	80%	80%
% of plumbing requests closed within 48 hours		67%	80%	80%

# Program 3. Alterations & Repair

### Carlene Laurent, Manager, Organization 180300

#### **Program Description**

The Alterations and Repair Program performs and oversees non-capital alterations and repairs to City-owned facilities to meet the needs of building occupants, responds to emergency repair and hazardous waste removal needs, and ensures that all systems are functioning and that the facilities are environmentally safe. The program also preserves the useful life of City facilities and reduces operating costs by developing and implementing preventive maintenance programs.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	588,199 1,048,845	580,147 4,460,031	630,124 949,165	713,171 911,215
Total	1,637,044	5,040,178	1,579,289	1,624,386

#### Performance

Strategy: To improve and maintain the operational condition of managed city-owned facilities

Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
% of maintenance repairs and requests for City Hall handled internally vs. by vendor		93%	98%	98%

# Program 4. Enforcement

William G. Joyce, *Manager*, Organization 180400

## **Program Description**

The Municipal Protective Services Division (MPSD) protects City property from vandalism, arson, and theft in City buildings.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	3,719,683 331,651	3,185,419 263,786	2,114,162 279,649	2,065,819 232,317
Total	4,051,334	3,449,205	2,393,811	2,298,136

# Program 5. Security Systems

### Bob Slade, Manager, Organization 180500

### **Program Description**

The Security Systems Program monitors public buildings for safety and security violations, coordinates an effective response by the Municipal Protective Services Division (MPSD) as well as other public safety agencies of the City of Boston, installs, maintains, and monitors fire and intrusion alarms in public buildings, and installs and monitors temporary alarm systems to protect various projects.

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	755,258 34,388	773,932 43,394	781,202 76,444	805,964 57,616
Total	789,646	817,326	857,646	863,580

# Program 7. Building Systems

### John Sinagra, *Manager*, Organization 180700

### **Program Description**

The Building Systems program is responsible for all mechanical systems in Boston City Hall and at 52 other City-owned buildings. Responsibilities include preventive maintenance and incidental repairs to heating, ventilation, and air conditioning (HVAC).

Operating Budget	Actual '16	Actual '17	Approp '18	Budget '19
Personnel Services Non Personnel	681,753 1,081,069	714,237 1,427,081	794,039 1,615,328	834,239 1,658,177
Total	1,762,822	2,141,318	2,409,367	2,492,416

#### Performance

Strategy: Maintain heating ventilation and air condition (HVAC) system in proper working order

Performance Measures	Actual '16	Actual '17	Projected '18	Target '19
# of preventive maintenance/corrective maintenance		80	80	80
% of HVAC breakdowns corrected within 8 hours		82%	80%	80%

## Property Management Capital Budget

#### **Overview**

On-going investments in municipal structures, historic buildings and other city-owned properties ensure the City's facilities are well-maintained and managed. Asset preservation is of the utmost importance as Fiscal Year 2019 capital investments support a number of new and ongoing initiatives across the city.

#### **FY19 Major Initiatives**

- Early action items identified from the City Hall Master Plan will begin implementation. Projects include: a pilot program that will activate more service counters on the second floor and improve signage and wayfinding, masonry repairs on the Congress Street wall, and initial site investigation and engineering on the plaza that will support planned renovations to the North Plaza.
- An upgrade to the elevator, boiler and chiller at Faneuil Hall will be completed.
- Repairs at Faneuil Hall that include preservation of brownstone, and repairs to historic doors and window will
  continue.
- Energy efficiency projects, including an upgrade of the HVAC system will proceed at City Hall.

Capital Budget Expenditures	Total Actual '16	Total Actual '17	Estimated '18	Total Projected '19
Total Department	2,221,439	3,538,265	9,387,575	16,659,500

#### 201 RIVERMOOR GENERATOR

### **Project Mission**

Install new backup generator.

Managing Department, Public Facilities Department Status, New Project

**Location, West Roxbury Operating Impact, No** 

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	0	600,000	0	0	600,000
Grants/Other	0	0	0	0	0
Total	0	600,000	0	0	600,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/17	FY18	FY19	FY20-23	Total
City Capital	0	0	0	600,000	600,000
Grants/Other	0	0	0	0	0
Total	0	0	0	600,000	600,000

### **26 COURT STREET**

### **Project Mission**

Renovate building to improve envelope (roof, new windows, masonry repair) and upgrade interior.

Managing Department, Public Facilities Department Status, In Design

Location, Financial District/Downtown Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	28,245,558	0	0	0	28,245,558
Grants/Other	0	0	0	0	0
Total	28,245,558	0	0	0	28,245,558
Expenditures (Actual and Planned)					
Expenditures (Actual and Planned)	Thru				
Expenditures (Actual and Planned)  Source	Thru 6/30/17	FY18	FY19	FY20-23	Total
•		FY18 500,000	FY19 5,265,000	FY20-23 20,199,398	
Source	6/30/17			5 _ 5	Total 28,245,558 0

#### **ARCHIVES PRESERVATION NEEDS**

#### **Project Mission**

Prepare a long-range preservation plan to address the storage requirements of the City's Archives and Records Management permanent collections including lighting controls, fire suppression, and temperature and humidity controls.

Managing Department, Public Facilities Department Status, Study Underway Location, West Roxbury Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	1,575,000	0	0	0	1,575,000
Grants/Other	0	0	0	0	0
Total	1,575,000	0	0	0	1,575,000
Expenditures (Actual and Planned)					
Expenditures (Actual and Planned)	Thru				
Expenditures (Actual and Planned)  Source	Thru 6/30/17	FY18	FY19	FY20-23	Total
•		FY18 75,000	FY19 400,000	FY20-23 1,100,000	Total 1,575,000
Source	6/30/17				

### **CITY HALL AND CITY HALL PLAZA**

#### **Project Mission**

Early Action items identified for implementation from the City Hall Masterplan including masonry and roof repairs, HVAC improvements, transaction area upgrades, and plaza improvements.

Managing Department, Public Facilities Department Status, Ongoing Program

Location, Government Center/Faneuil Hall Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	60,300,000	0	0	0	60,300,000
Grants/Other	0	0	0	0	0
Total	60,300,000	0	0	0	60,300,000
Expenditures (Actual and Planned)					
Expenditures (Actual and Planned)	Thru				
Expenditures (Actual and Planned)  Source	Thru 6/30/17	FY18	FY19	FY20-23	Total
		FY18 3,400,000	FY19 9,000,000	FY20-23 47,900,000	Total 60,300,000
Source	6/30/17			5 _ 5	

### **EAST EAGLE STREET SHORELINE**

### **Project Mission**

 $Shore line\ stabilization\ along\ Chelsea\ Creek\ near\ East\ Eagle\ Street.$ 

 $\textbf{Managing Department, } Public \ Facilities \ Department \ \ \textbf{Status,} \ To \ Be \ Scheduled$ 

Location, East Boston Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	270,000	0	0	0	270,000
Grants/Other	0	0	0	0	0
Total	270,000	0	0	0	270,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/17	FY18	FY19	FY20-23	Total
City Capital	0	0	0	270,000	270,000
Grants/Other	0	0	0	0	0
Total	0	0	0	270,000	270,000

## **FAMILY JUSTICE CENTER ELEVATOR**

### **Project Mission**

Upgrade elevator.

Managing Department, Public Facilities Department Status, To Be Scheduled Location, Allston/Brighton Operating Impact, No

Authorizations					
			N	Ion Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	350,500	0	0	0	350,500
Grants/Other	0	0	0	0	0
Total	350,500	0	0	0	350,500
expenditures (Actual and Planned)					
	Thru				
Source	6/30/17	FY18	FY19	FY20-23	Total
City Capital	0	0	60,000	290,500	350,500
Grants/Other	0	0	0	0	0
Total	0	0	60,000	290,500	350,500

### **FANEUIL HALL**

#### **Project Mission**

Repair brownstone, historic doors and windows.

Managing Department, Public Facilities Department Status, In Design Location, Government Center/Faneuil Hall Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	1,950,000	0	0	0	1,950,000
Grants/Other	0	0	0	0	0
Total	1,950,000	0	0	0	1,950,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/17	FY18	FY19	FY20-23	Total
City Capital	0	240,000	1,649,500	60,500	1,950,000
Grants/Other	0	0	0	0	0
Total	0	240,000	1,649,500	60,500	1,950,000

## **FANEUIL HALL HVAC**

### **Project Mission**

Replace attic AHU's and associated controls, install boiler and chiller, and upgrade elevator.

Managing Department, Public Facilities Department Status, In Construction

Location, Government Center/Faneuil Hall Operating Impact, No

Authorizations					
			1	Non Capital	
Source	Existing	FY19	Future	Fund	Total
City Capital	4,655,000	0	0	0	4,655,000
Grants/Other	0	0	0	0	0
Total	4,655,000	0	0	0	4,655,000
Expenditures (Actual and Planned)					
Expenditures (Actual and Planned)	Thru				
Expenditures (Actual and Planned)  Source	Thru 6/30/17	FY18	FY19	FY20-23	Total
•		FY18 3,650,000	FY19 285,000	FY20-23 600,320	Total 4,655,000
Source	6/30/17				

## Public Facilities Department Operating Budget

### Patricia M. Lyons, *Director*, Appropriation 181000

#### **Department Mission**

The Public Facilities Department seeks to execute the most efficient and economical construction and alterations of municipal buildings. The Public Facilities Department is under charge of a three member board known as the Public Facilities Commission appointed by the Mayor.

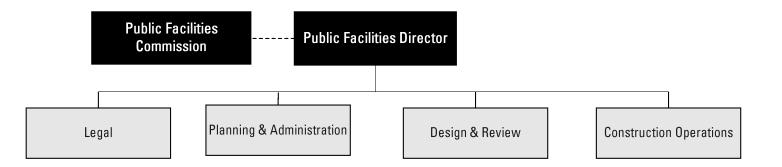
#### **Selected Performance Strategies**

#### **PFD Capital Construction**

- Accelerate front end administration of projects, thereby helping projects stay on schedule.
- Accurately estimate construction costs and yearly escalation.
- Keep change order costs under control, keeping projects on budget.

Operating Budget	Program Name	Total Actual '16	Total Actual '17	Total Approp '18	Total Budget '19
	PFD Capital Construction	0	5,294,852	5,718,530	6,772,671
	Total	0	5,294,852	5,718,530	6,772,671
Operating Budget		Actual '16	Actual '17	Approp '18	Budget '19
	Personnel Services Non Personnel	0	5,141,970 152,882	5,400,282 318,248	6,474,592 298,079

# Public Facilities Department Operating Budget



### **Authorizing Statutes**

• Enabling Legislation, 1966. Mass Acts Ch 642.

## **Description of Services**

The Public Facilities Department is responsible for the the coordination of capital improvement projects for approximately 370 buildings within its jurisdiction.

# **Department History**

Personnel Services		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation	0 0 0	5,009,747 0 109,147 23,076	5,269,782 0 125,500 0	6,349,092 0 125,500 0	1,079,310 0 0 0
	51700 Workers' Compensation Total Personnel Services	0 <b>0</b>	5,141,9 <b>70</b>	5,000 <b>5,400,282</b>	6,474,592	-5,000 <b>1,074,310</b>
Contractual Services	rotari ersonner dervices	FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
Contractant Scriffees	52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	0 0 0 0 0 0 0	0 0 0 4,039 5,350 5,306 70,786 85,481	47,455 0 0 1,000 11,000 19,995 9,300 163,035 <b>251,785</b>	48,225 0 0 1,000 11,000 19,995 5,100 161,615 246,935	770 0 0 0 0 0 0 -4,200 -1,420 -4,850
Supplies & Materials		FY16 Expenditure	FY17 Expenditure	FY18 Appropriation	FY19 Recommended	Inc/Dec 18 vs 19
	53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 0 0	1,363 0 0 0 18,567	1,125 0 0 0 31,200 1,500	958 0 0 0 32,300 1,750	-167 0 0 0 1,100 250
	53900 Educational Supplies & Materials 53900 Misc Supplies & Materials Total Supplies & Materials	0 0 <b>0</b>	0 485 <b>20,415</b>	3,200 5,200 <b>42,225</b>	0 5,500 <b>40,508</b>	-3,200 300 - <b>1,717</b>
Current Chgs & Oblig	53900 Misc Supplies & Materials	0	485	5,200	5,500	300
Current Chys & Oblig	53900 Misc Supplies & Materials	0 <b>0</b>	485 <b>20,415</b>	5,200 <b>42,225</b>	5,500 <b>40,508</b>	300 <b>-1,717</b>
Current Chgs & Oblig  Equipment	53900 Misc Supplies & Materials  Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	PY16 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	485 20,415 FY17 Expenditure 0 0 0 0 0 0 0 0 9,470	5,200 42,225 FY18 Appropriation 0 0 0 0 0 0 17,000	5,500 40,508 FY19 Recommended 0 0 0 0 0 4,836	300 -1,717 Inc/Dec 18 vs 19 0 0 0 0 0 0 -12,164
	53900 Misc Supplies & Materials  Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	PY16 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	485 20,415 FY17 Expenditure  0 0 0 0 0 0 9,470 9,470	5,200 42,225 FY18 Appropriation 0 0 0 0 17,000 17,000	5,500 40,508 FY19 Recommended 0 0 0 0 0 4,836 4,836	300 -1,717 Inc/Dec 18 vs 19 0 0 0 0 0 -12,164 -12,164
	53900 Misc Supplies & Materials Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	FY16 Expenditure  0 0 0 0 0 0 0 0 0 0 0 FY16 Expenditure	485 20,415  FY17 Expenditure  0 0 0 0 0 9,470 9,470 9,470  FY17 Expenditure  0 12,029 0 25,487	5,200 42,225 FY18 Appropriation  0 0 0 0 17,000 17,000 FY18 Appropriation  0 4,113 0 3,125	5,500 40,508 FY19 Recommended  0 0 0 0 4,836 4,836 FY19 Recommended  0 0 0 0 5,800	300 -1,717 Inc/Dec 18 vs 19 0 0 0 0 -12,164 -12,164 Inc/Dec 18 vs 19 0 -4,113 0 2,675
Equipment	53900 Misc Supplies & Materials Total Supplies & Materials  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	FY16 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 FY16 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	485 20,415  FY17 Expenditure  0 0 0 0 0 9,470 9,470  FY17 Expenditure  0 12,029 0 25,487 37,516	5,200 42,225 FY18 Appropriation  0 0 0 0 17,000 17,000 17,000 FY18 Appropriation  0 4,113 0 3,125 7,238	5,500 40,508 FY19 Recommended  0 0 0 0 0 4,836 4,836 FY19 Recommended  0 0 0 5,800 5,800	300 -1,717 Inc/Dec 18 vs 19  0 0 0 0 -12,164 -12,164 -12,164 Inc/Dec 18 vs 19  0 -4,113 0 2,675 -1,438

# **Department Personnel**

Title	Union Code	Grade	Position	FY19 Salary	Title	Union Code	Grade	Position	FY19 Salary
Adm Asst	SU4	15	4.00	251,521	Ex Asst	EXM	25	1.00	95,232
Admin Assistant	EXM	05	1.00	62,616	Execc Asst	EXM	10	1.00	144,034
Admin Asst (Propmgmt)	SU4	16	1.00	73,661	Procurement/AP Manager	SE1	80	1.00	105,820
Admin Officer (PMDConstr&Rpr)	SE1	04	1.00	56,227	Program Assistant(PMDConst&Rp)	SE1	04	1.00	73,599
Architectural Designer (PCM)	SE1	08	1.00	103,239	Project Manager (PMD)	SE1	80	10.00	970,403
Asst Dirtr	EXM	11	6.00	750,337	Project Manager II (PMDConst&Rpr)	SE1	09	6.00	583,547
Chief of Staff (Inter Govern)	EXM	12	1.00	125,234	Schools Program Manager	EXM	09	1.00	104,869
Clerk of Works II	SE1	07	19.00	1,633,429	Sr Adm Asst (RPD)	SE1	07	1.00	96,820
Contract Manager (PropMngt)	SU4	18	1.00	89,580	Sr Adm Anl	SE1	06	1.00	88,114
Contracts Administrator	SU4	17	1.00	75,358	Sr Project Manager (PMDConst&Rp)	SE1	10	5.00	611,737
Dirctr	CDH	NG	1.00	140,385	Sr Review Architect (PMDConRp)	SE1	10	2.00	204,491
					Total			67	6,440,253
					Adjustments				
					Differential Payments				0
					Other				68,300
					Chargebacks				. 0
					Salary Savings				-159,461
					FY19 Total Request			•	6,349,092

# Program 1. PFD Capital Construction

### Patricia M. Lyons, *Manager*, Organization 181100

#### **Program Description**

**Operating Budget** 

The Capital Construction program is responsible for the renovation, repair and new construction of City-owned facilities. The program provides professional planning, design and construction management services for capital funded projects at 370 City facilities.

Actual '16

Actual '17

Approp '18

65%

Budget '19

Personnel S Non Personr	_	5,141,970 152,882	5,400,282 318,248	6,474,592 298,079
Total	0	5,294,852	5,718,530	6,772,671
Performance				
Strategy: Accelerate front end administration of p	projects, thereby helping projects stay on schedule			_
Performance N	leasures Actual '16	Actual '17	Projected '18	Target '19
Average tim	e for designer selection.	6	8	8
Strategy: Accurately estimate construction costs	and yearly escalation			
Performance N	leasures Actual '16	Actual '17	Projected '18	Target '19
% of bids av	varded within 15% of estimate.	67%	65%	65%
<b>Strategy:</b> Keep change order costs under control,	keeping projects on budget			
Performance M	leasures Actual '16	Actual '17	Projected '18	Target '19

% of closed-out projects where change orders total less than 10% of the original contract price, including elective change orders.

65%