

Project Report

CRM-Applications that helps to book a visa slot

1.Introduction:

1.1 overview

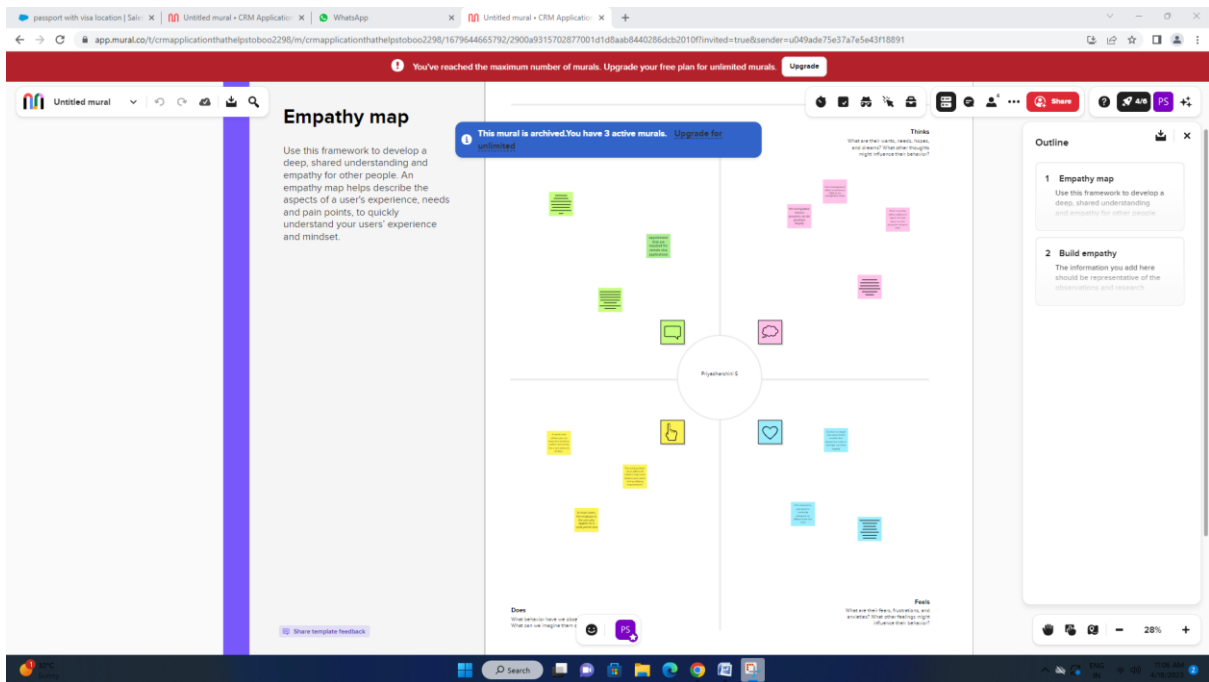
A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applications.

1.2 Purpose

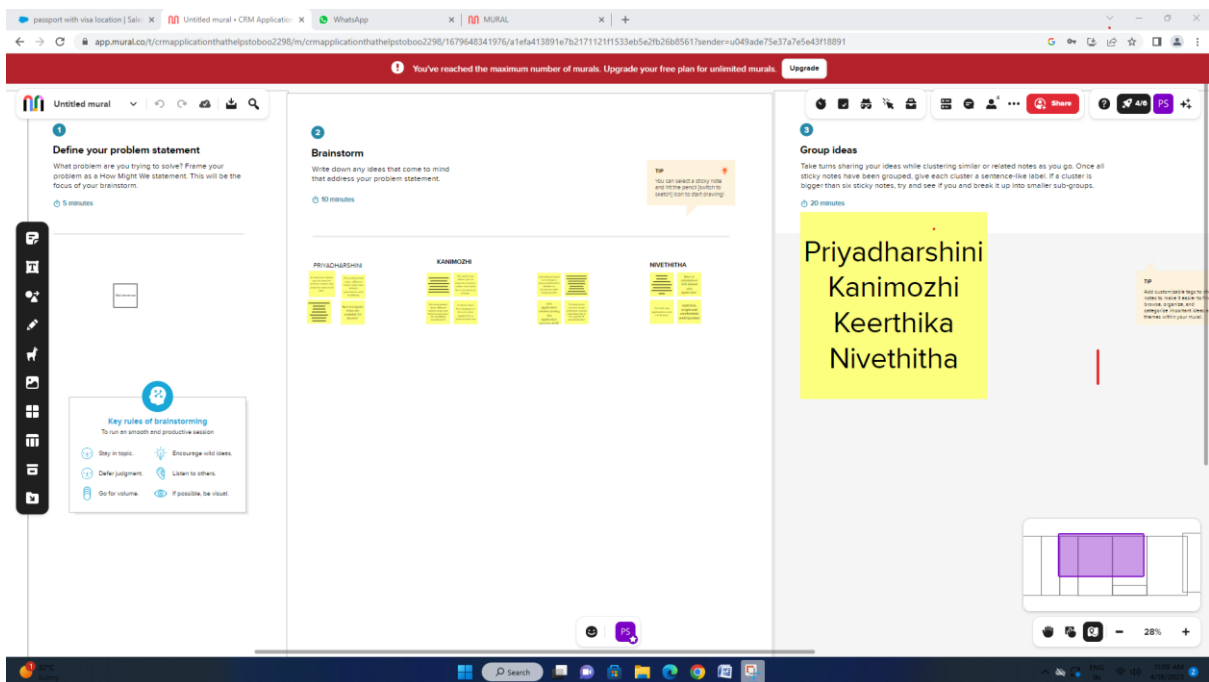
Saving the time of the customers who want to book if by using CRM application of book a visa slot. Wandering for booking the visa slot and tracking can be reduces here. Reduce the paper filling as much the customers expecting. Ensuring the safety of the customer and parts of verification.

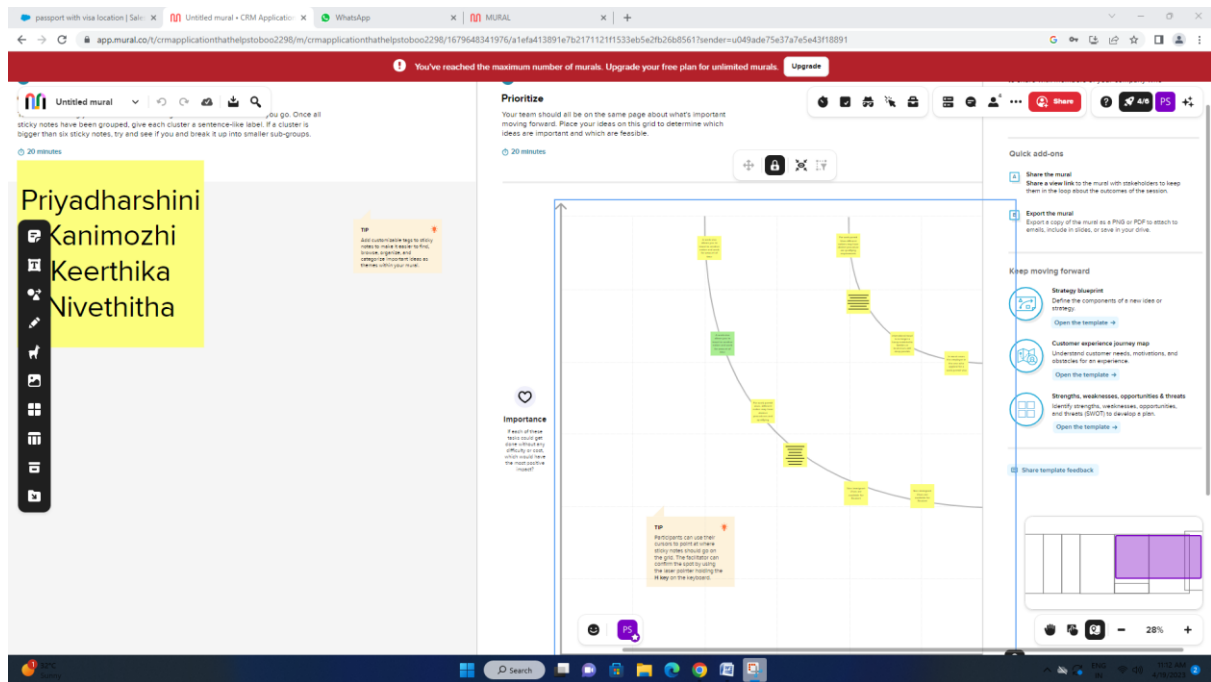
2. PROBLEM DEFINITION& DESIGN THINKING:

EMPATHY MAP:



Brainstorm:





RESULT

1. DATA MODEL:

OBJECT NAME	FIELDS IN THE OBJECT	
PASSPORT	Field label	data type
	passport	Text
	Contact number	Number
	Full name	text
	Passport number	text
VISA SLOT	Field label	Data type
	Passport number	Field label
	Time	Text
	Location	Text
	Visa slot number	text
	Passport	Master detail relation ship

Payment	Field label	Data type
	Transaction id	Number
	Payment mode	Text
	Card number	Text
	Cancel transaction	Text
	Visa slot number	Text
	Visa slot	Master detail relationship
Reschedule	Field label	Data type
	Time	Number
	Passport number	Text
	Location	Text
	Cancel	Text

Activity & screenshot

Passport:

Edit Custom Object
passport

Custom Object Definition Edit Save Save & New Cancel

Custom Object Information

The singular and plural labels are used in tabs, page layouts, and reports. Be careful when changing the name or label as it may affect existing integrations and merge templates.

Label Example: Account
Plural Label Example: Accounts
Starts with vowel sound ☐

The Object Name is used when referencing the object via the API.
Object Name Example: Account

Description

Context-Sensitive Help Setting ☒ Open the standard Salesforce.com Help & Training window
☐ Open a window using a Visualforce page

Content Name

Enter Record Name Label and Format

The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.

Record Name Example: Account Name
Data Type

Optional Features

☒ Allow Reports
☐ Allow Activities
☐ Track Field History
☐ Allow in Chatter Groups
☐ Enable Licensing [?](#)

visa slot:

visa slot | Salesforce

rgsmath41-dev-ed-develop.lightning.force.com/lightning/setup/ObjectManager/012w0000048ak7/edit?address=%2F012w0000048ak7%2F%3FretURL%3D%252Fsetup%252Fobject%252F012w0000048ak7

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER
visa slot

Details

Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Restriction Rules
Scoping Rules
Triggers
Flow Triggers
Validation Rules

Edit Custom Object
visa slot

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SETUP > OBJECT MANAGER
payment

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Reschedule | Salesforce

rsigomaths41-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/012w0000048aKW/edit?address=%2F012w0000048aKW%3FetURL%3D%252Fobject%252F012w0000048aKW

Setup Home Object Manager

SETUP > OBJECT MANAGER

Reschedule

Details

- Fields & Relationships
- Page Layouts
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- Flow Triggers
- Validation Rules

Edit Custom Object: Reschedule

Custom Object Definition Edit

Save Save & New Cancel

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Object Name: Example: Account

Description:

Context-Sensitive Help Setting: ☒ Open the standard Salesforce.com help & Training window ☐ Open a window using a Visualforce page

Context Name:

Enter Record Name Label and Format

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Record Name: Example: Account Name

Date Type:

Optional Features

- ☒ Allow Reports
- ☐ Allow Activities
- ☐ Track Field History
- ☐ Allow in Chatter Groups
- ☐ Enable Licensing

Passport:

passport | Salesforce

rsigomaths41-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/012w0000048aKv/FieldsAndRelationships/view

Setup Home Object Manager

SETUP > OBJECT MANAGER

passport

Details

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- Flow Triggers
- Validation Rules

Fields & Relationships

8 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Contact number	Contact_number__c	Number(18, 0) (External ID)		✓
Created By	CreatedById	Lookup(User)		
Full name	Full_name__c	Text(10) (External ID)		✓
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User/Group)		✓
Permanent address	Permanent_address__c	Text(10) (External ID)		✓
passport Name	Name	Text(80)		✓
passport number	passport_number__c	Text(10) (External ID)		✓

Payment:

payment | Salesforce

rsngomath41-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/012w0000048aKw/FieldsAndRelationships/view

Search Setup

Setup Home Object Manager

payment

Details

Fields & Relationships

12 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Cancel	Cancel__c	Text(10) (External ID)		✓
Cancel Transaction	Cancel_transaction__c	Text(10) (External ID)		✓
Card number	Card_number__c	Text(10) (External ID)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Text(10) (External ID)		✓
Payment mode	Payment_mode__c	Text(10) (External ID)		✓
payment Name	Name	Text(80)		✓
Time	Time__c	Text(10) (External ID)		✓
Transaction id(Auto number)	Transaction_id_Auto_number__c	Number(18, 0) (External ID)		✓
visa slot	visa_slot__c	Master-Detail(visa slot)		✓
Visa slot number	Visa_slot_number__c	Text(10) (External ID)		✓

12:33 PM 4/19/2021

Reschedule:

Reschedule | Salesforce

rsngomath41-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/012w0000048aKw/FieldsAndRelationships/view

Search Setup

Setup Home Object Manager

Reschedule

Details

Fields & Relationships

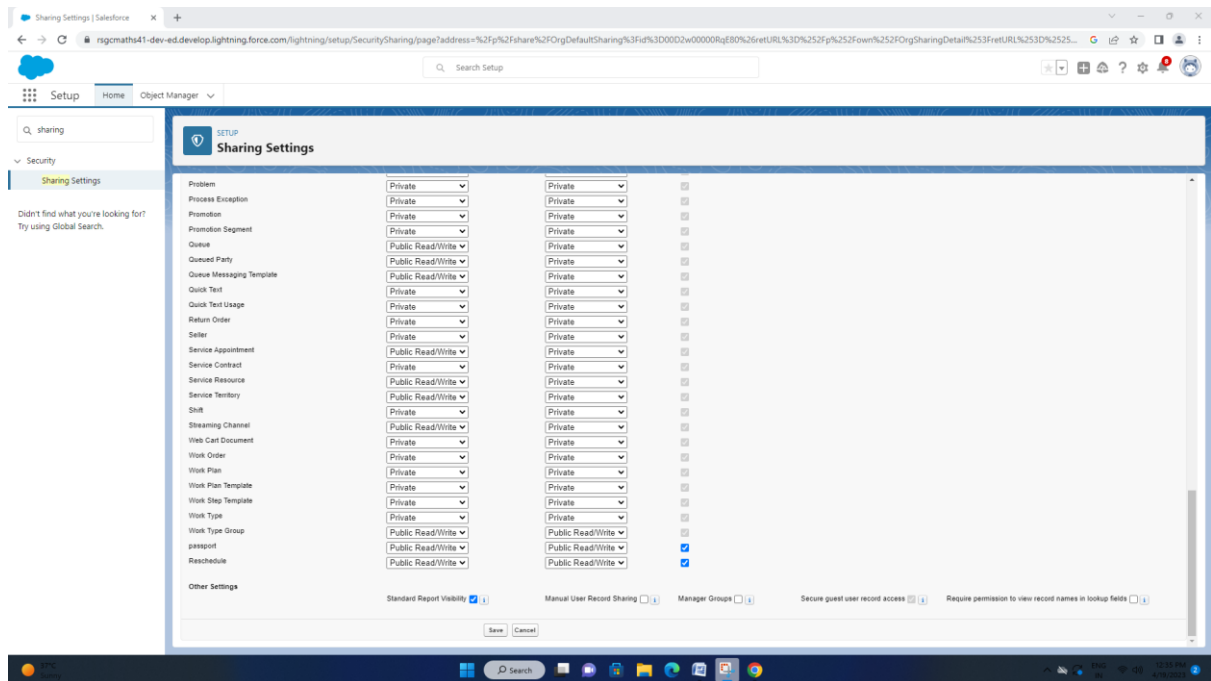
8 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

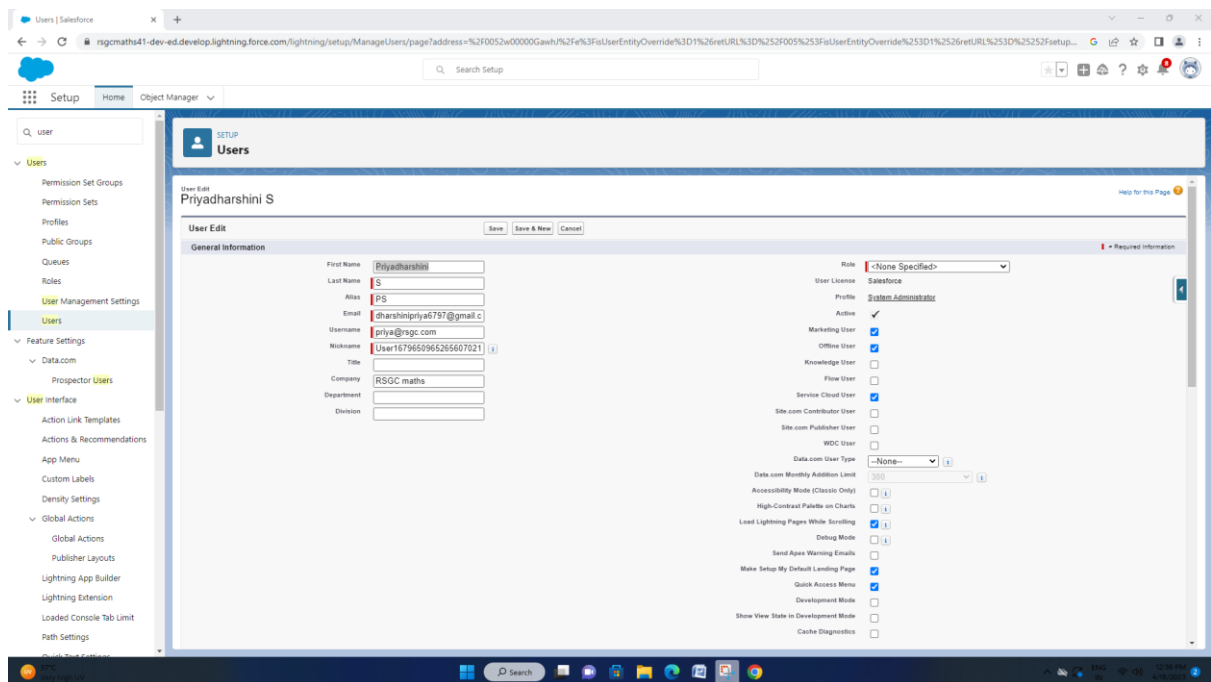
FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Cancel	Cancel__c	Text(10) (External ID)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Text(10) (External ID)		✓
Owner	OwnerId	Lookup(User:Group)		✓
Passport number(master)	Passport_number_master__c	Text(10) (External ID)		✓
Reschedule Name	Name	Text(80)		✓
Time	Time__c	Number(18, 0) (External ID)		✓

12:33 PM 4/19/2021

Sharing setting:



USERS:



[illegible]

Passport with visa location | Sales | Home | Opportunities | Leads | Tasks | Files | Accounts | Contacts | Campaigns | Dashboards | Reports | Chatter | Groups | Calendar | People | Cases | Forecasts | passports | visa slot | More

Report: passports with visa slot with payments
Passport with visa location

Total Records: 4

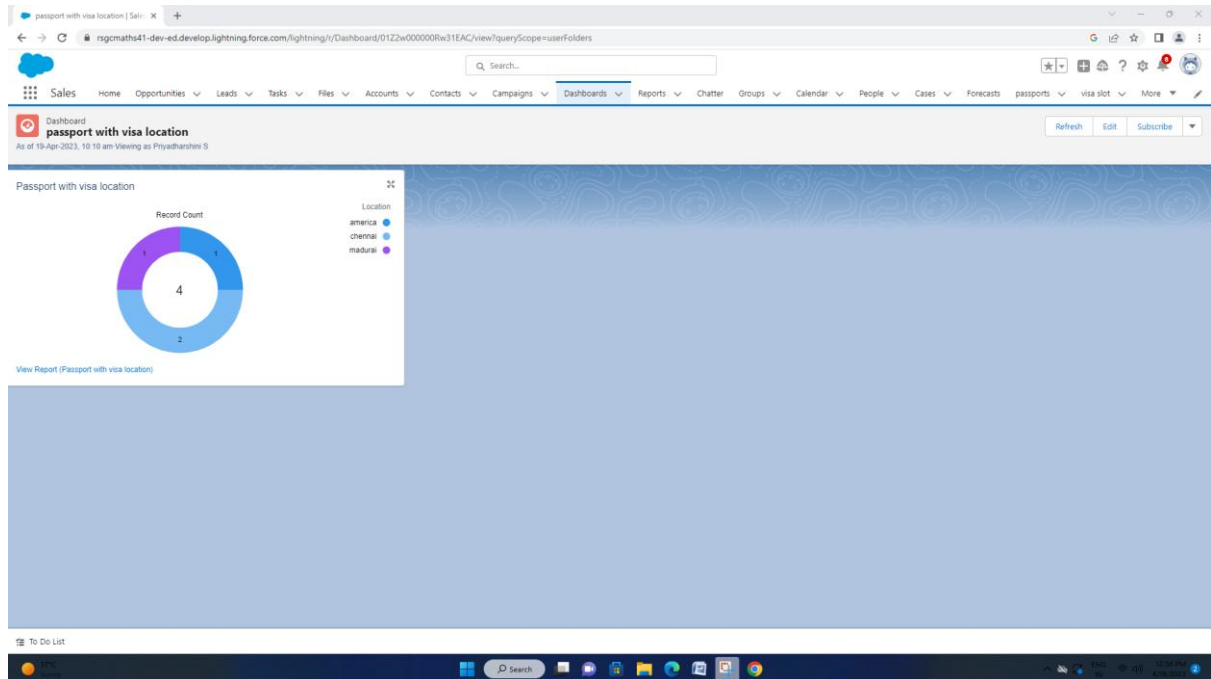
Location	passport number	08n043	176430960	6745097387	Total
america	Record Count	1	0	0	1
chennai	Record Count	1	0	1	2
madurai	Record Count	0	1	0	1
Total	Record Count	2	1	1	4

Details (4 Rows)

Visa slot number
1763545895
6731480245
8950932658
6734298092

Row Counts: Detail Rows: Grand Total: Stacked Summaries:

Dash board:



TRAILHEAD PROFILE PUBLIC URL:

TEAM LEAD: <https://trailblazer.me/id/priyadharshini1512>

TEAM MEMBER 1: <https://trailblazer.me/id/kanimozhi17>

TEAM MEMBER 2: <https://trailblazer.me/id/nivethitha2003>

TEAM MEMBER 3: <https://trailblazer.me/id/keerthi03>

ADVANDANGES:

1. *Processing is fast.*
2. *Saving time.*
3. *No wandering.*
4. *Not much paper work.*
5. *Easiest way.*

DISADVANTAGES

- 1 .Internet connection problem is there.
- 2 Poor connection leads to trouble and anxiety.
3. Poor connection.
4. Lacks of leadership.
5. Burdensome data entry.
6. Can be costly.

Applications:

This will help you to track and manage the availability of visa slot, which are appointments that are required for certain visa applications.

CRM is a well business strategy with long outcomes that maximize profitability, revenue and customer satisfaction by organizing around customer segment, fostering customer satisfying actions and implementing customer centric process.

CRM is a strategy employed to learn and understand customer' need wants ad behavior in order to develop stronger and sustained relationship with them.

CONCLUSION:

VISA SLOT

By using THE CRM applications, we should track and manage the availability of visa slots easily. Booking of visa slots will be in an easier way.

FUTURE SCOPE

The most considerable advantage of using this tool is that it reduces the paperwork to a great level.

Unlimitedly, it enhances work efficiency and accuracy.

The first visa application centers to feature standardized design are the joint visa application center located in Mumbai, India and the application center for France in Algiers, Algeria.