



NATHANIEL MIGUEL DAVID

SOFTWARE QUALITY ASSURANCE

CONTACT

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SKILLS

- Product restocking
- Customer Assistance
- Payment Collection
- Customer Service
- Cash Handling
- Product Recommendations
- Marketing strategies
- Brand awareness
- Inventory management
- Hospitality and accommodation
- Organizational skills
- Adaptability and flexibility
- Time management abilities
- Professionalism
- Multitasking

LANGUAGES

- Tagalog (Fluent)
- English (Basic)

REFERENCE

References available upon request



PROFILE

Aspiring Software Quality Assurance professional with strong analytical, problem-solving, and communication skills. Experienced in identifying issues and ensuring product reliability through attention to detail and systematic evaluation. Dedicated to maintaining high-quality standards, developing skills in test planning, automation, and defect management to deliver seamless and efficient software performance.



WORK EXPERIENCE

Bazar Seller

DEC 2018 - NOV 2019

- Operated cash register and accurately processed payments, returns, and exchanges.
- Maintained cleanliness of the checkout area by cleaning counters, shelves and windows.
- Performed opening and closing procedures, such as counting cash register, restocking, and cleaning.
- Developed strong communication and interpersonal skills to build successful relationships with customers.
- Collaborated with other selling experts to provide best customer experience.
- Negotiated pricing and discounts with clients.
- Maintained comprehensive product knowledge to assist customers in making informed decisions about purchases.
- Demonstrated ability to identify customer needs and provided appropriate solutions for their requirements.
- Developed sustainable selling strategy to complement fast-moving technical roadmap.
- Established sales quotas and goals and monitored sales performance against targets.



EDUCATION

High School Diploma

July 2023

Macabebe High School | Macabebe Pampanga

Bachelor of Science in Information System

2023 - 2027

La Verdad Christian College | Apalit Pampanga