

Better Business Bureau® (<https://www.bbb.org/en/us>)<https://www.bbb.org/en/us>

BBB remains operational and focused on serving our business community and our consumers throughout this crisis. Please check out resources available to you at [BBB.org/coronavirus](https://www.bbb.org/coronavirus) (<https://www.bbb.org/coronavirus>). Some of the sources of information BBB relies on are temporarily unavailable. Also, many businesses are closed, suspended, or not operating as usual, and are unable to respond to complaints and other requests. BBB information and Business Profiles reflect the most current information available to us. We appreciate your patience as we and everyone in our communities focus on addressing this crisis.

BBB serves as a place to resolve marketplace issues between businesses and their customers. During the current COVID-19 state of emergency, BBB will focus its efforts on dispute resolution and reviews about transactions and services the business can control. We won't process or publish complaints or customer reviews about allegations of transmission of the coronavirus from the business or its employees to consumers; about a business's operating hours during mandated shutdowns; or about lapses in business licenses or delays to permits caused by licensing or permitting offices being closed. Thank you for your understanding.

Complaint Submitted

Your complaint has been submitted and assigned the ID **14585819**. For your reference, a copy of your complaint appears below. You will receive an email with further information once your complaint is processed by the BBB.

The complaint is being handled by the dispute center listed below. Please contact them with any questions.

Better Business Bureau Serving Metropolitan New York (New York, NY)

30 East 33rd Street 12th Floor

New York, NY 10016

Inquiry: Inquiry@newyork.bbb.org (<mailto:Inquiry@newyork.bbb.org>)

Web: <http://www.newyork.bbb.org> (<http://www.newyork.bbb.org>)

Consumer Information

Date Filed:	7/25/2020
Sal:	Mr.
First Name:	BARIS
Middle Name:	
Last Name:	DINCER
Suffix:	
Address:	111 SULLIVAN STREET 2BR New York New York 10012 UNITED STATES
Daytime Phone:	9173783467
Evening Phone:	
Fax:	
Email:	B-DINCER66@OUTLOOK.COM (email) (mailto:B-DINCER66@OUTLOOK.COM)

Business Information

Business ID:	0000136639
Name:	Manhattan Skyline Management Corp®
Address:	101 West 55th Street
City:	New York
State/County:	NY
Zip/Postal Code:	10019
Business Phone Number:	(212) 917-4813
URL:	

This is NOT a COVID19-Related Complaint.

The consumer was presented with and accepted the HIPAA release on 7/25/2020

The consumer indicated that they **WOULD** speak to the media about this complaint.

Complaint Detail / Problem**Complaint Type:** Contract Issues**Problem:**

This is a disgusting management company that is in severe breach of it's privacy policy. It releases videotapes and information about it's residents and has filmed me masturbating.

Desired Resolution / Outcome**Desired Resolution:**

Billing Adjustment

Desired Outcome:

Full refund of all monies paid to the management company for beach of its fiduciary responsibilities of a Lease; violation of personal privacy need be adjudicated in separately.

Message to BBB

THIS MANAGEMENT COMPANY IS IN VIOLATION OF ITS PRIVACY POLICY; THEY HAVE VIDEOTAPED ME NAKED AND HAS ALSO RELEASED THIS INFORMATION TO THE PUBLIC.

Complaint Background

Not all of these questions are required. Please provide as much information as you have.

- | | |
|--|---------------|
| 1.Product/Service Purchased: | Rental |
| 2.Model Number: | APARTMENT 2BR |
| 3.Contract, Account, or Policy #: | VARIOUS |
| 4.Order #: | |
| 5.Purchase Date: | 12/31/2019 |
| 6.Date Problem First Occurred: | 2/13/2020 |
| Dates you complained to the company/organization | |
| 7. First Date: | 7/6/2020 |
| 8. Second Date: | 6/20/2020 |
| 9. Third Date: | 6/6/2020 |
| 10.Payment Made: | In Full |
| 11.Payment Method: | Financed |
| Name of Sales Person | |
| 13.First Name: | PAUL |
| 15.Last Name: | REGAN |
| 17.Purchase Price: | \$14,370.00 |
| 18.Disputed Amount: | \$14,370.00 |