



The Better Business Bureau Serving Metropolitan New York
30 East 33rd Street – 12th Floor
New York, NY 10016
Phone: 212-533-7500 | Fax: 212-477-4912

7/27/2020

Baris Dincer
111 SULLIVAN STREET 2BR
New York, NY, 10012

Dear Baris Dincer:

This is in reference to your complaint against Manhattan Skyline Management Corp®. Your complaint was assigned ID #14585819.

We have carefully reviewed your correspondence, however the issues you have raised are not within the BBB's scope of services.

Your BBB helps settle many marketplace disputes between consumers and businesses, but please understand that we may not be the right forum for some issues and those may require referrals to other organizations (such as government agencies or the court system). It is BBB policy to process only those complaints concerning marketplace issues that generally occurred within the past 12 months. The BBB does not provide legal advice or legal services and we are not an enforcement agency. In general, we do not handle complaints of the following nature:

- Employer/employee or labor disputes.
- Complaints against government agencies including the Department of Motor Vehicles, US Postal Service or the MTA.
- Complaints against individuals, rather than businesses.
- Complaints alleging discrimination or violation of similar statutory/constitutional rights.
- Complaints alleging criminal violations.
- Complaints raising issues concerning the competency of doctors, dentists, licensed therapists, veterinarians, certified public accountants and lawyers.
- Landlord/tenant disputes.
- Disputes seeking compensation for consequential or punitive damages.
- Complaints that are solely based on the consumer's dissatisfaction with a company's prices.
- Disputes that have been previously addressed by a court or are in the process of being litigated.

The BBB also does not make collection of debts or wages, provide credit information or pass judgment on the price charged for merchandise or service. We do not determine the quality of services or workmanship or the length of time merchandise should wear or last, unless misrepresentation is involved. This list is not intended as a complete list of all ineligible matters, but rather is intended to offer you basic guidance as to the scope of our activity for your future reference.

Unfortunately, such issues are not within our scope and would be more appropriately handled through another resource. To view a list of agencies you may wish to contact for additional assistance, please visit: <http://go.bbb.org/ny-referrals>. This does not minimize the importance of your concerns, nor is it any reflection on the validity of your complaint.

Thank you for contacting your BBB.

Sincerely,

BBB of New York City
Complaint Analyst