How to Locate & Generate the Files Required for
Desigo Migration Pre-Approvals

The Sitekeys team in Customer Service will assist by providing a pre-approval for your Desigo CC migration licenses. This will help assure that you are pre-qualified and have an accurate cost to include in your budget or estimate.
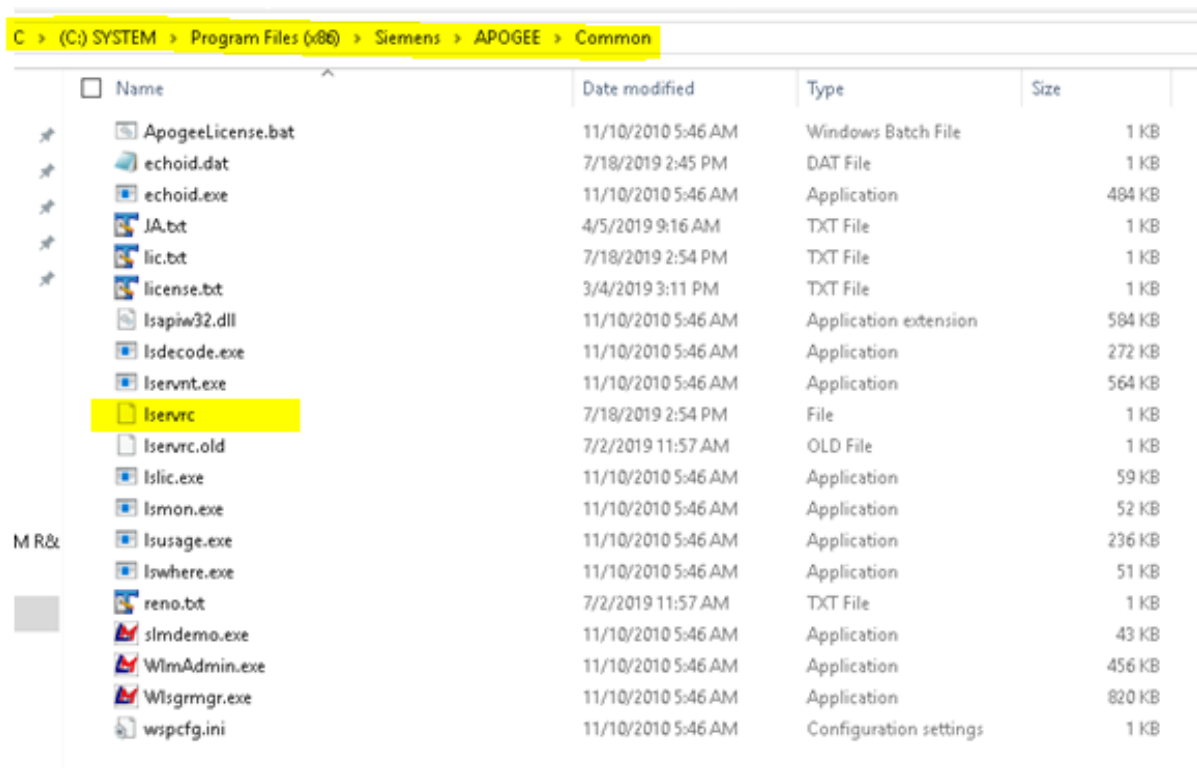
To perform this service, they will need you to send the following two files to them for review. Please send them both in the same email to avoid confusion.

- lservrc
- ApogeeLicenseInformationForHomeOffice.pdf

1) Copying the lservrc file

The lservrc file exists on the Apogee Insight server. Anyone with login access to the server (local or remote) should be able to make a copy of the file to send it to Sitekeys.   So in theory, you could have a customer email it to you, or you could have the remote services group connect up and get it for you.

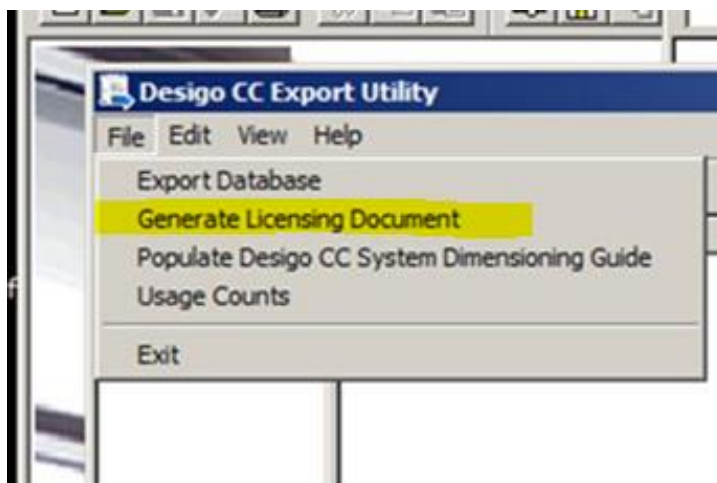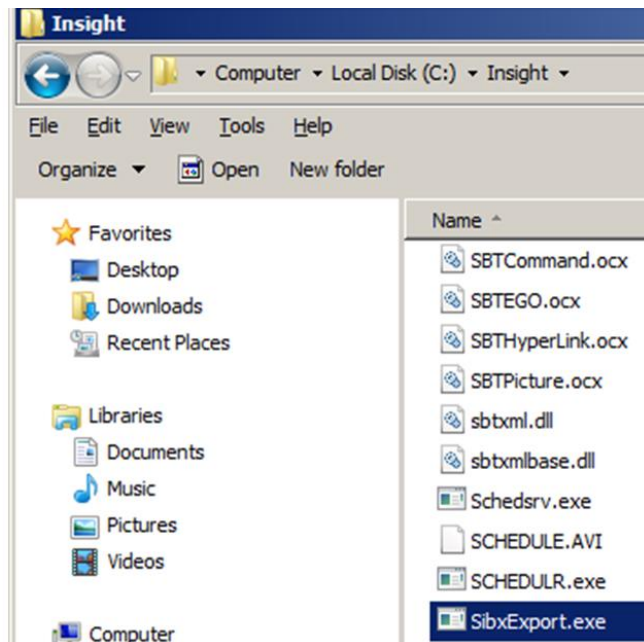The file is located in the directory C:\Program Files (x86)\Siemens\APOGEE\Common

2) Generating the The ApogeeLicenseInformationForHomeOffice,pdf file.

This file doesn't exist, so you have to run a program on the Insight server to generate it. Follow the instructions below to create this report:

Run the "SibxExport.exe" tool from the Insight directory. (in Insight – see screenshot below). That will then show you the "Desigo CC Export Utility" and you will then choose "Generate Licensing Document"

Generate Licensing Document

This is used to determine what you need for Desigo CC licensing when you migrate an Apogee Insight job. When you run it, it generates two PDF files. One is for your use and one is encrypted. You will send the encrypted file and the LSERV.RC files to **SI US Sitekeys2** (sitekeys2.industry@siemens.com) and they will reply with a Pre-Approval that will include the list of part numbers and quantities that can be purchased at migration pricing.

Without these (2) required files, you will not be eligible for migration pricing, and the site would be required to purchase the more expensive "new" licenses. (A parts).

If the site is running an older revision of Insight, and the SibX tools are not available, then you should backup the database and then restore it on a computer running the latest revision of Commissioning Tool software.

NOTE: If you run this report from Commissioning Tool, the number of clients will not be correct (likely zero). Insight projects brought into Commissioning tool do not bring the number of clients, and some other Insight options that CommTool doesn't use (Reno and OPC, for example) That is one of the reasons that you have to supply the lservrc file along with the PDF to Sitekeys.

FYI - At the top of the document is the "Desigo CC License Equivalents". The number that you are most interested in is the "Desigo CC BA Point Licenses". This total will allow Sitekeys to determine your minimum required points to be ordered, along with the maximum that you are allowed to order.

Client licenses refers to how many Insight clients you have installed, to help you figure out how many Desigo CC client licenses you need to buy.

3) **Send both files to Sitekeys @ sitekeys2.industry@siemens.com**

Your request must include these (2) files attached, and in the email, please include:

- the project name
- the Sentinel ID/Locking Code
- advise that you are requesting a Pre-approval for Migration.

Sitekeys will reply within 48 hours with your Pre-approval.