Consider the process in figure 4.46.

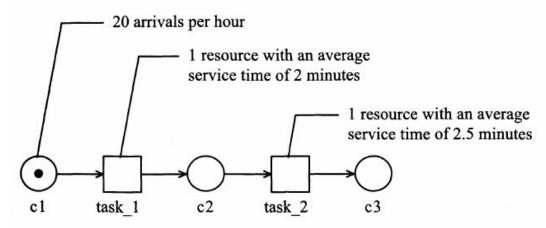


Figure 4.46 Process (1)

- (a) Determine the following performance indicators:
- Occupation rate (utilization) for each resource,

```
对于Task_1:
每小时到达: 20个任务
每小时可以处理: 60/2 = 30个任务
Task_1的资源占有率: 20/30 = 0.67
对于Task_2:
每小时到达: 20个任务
每小时可以处理: 60/2.5 = 24个任务
Task_2的资源占有率: 20/24 = 0.83
```

• Average WIP (work in progress),

$$\rho_{Task_1}/(1 - \rho_{Task_1}) + \rho_{Task_2}/(1 - \rho_{Task_2}) = 7$$

• Average flow time (throughput time), and

```
对于Task_1:
    2/30*60 + 2 = 6 min

对于Task_2:
    5/24*60 + 2.5 = 15 min
总时间为: 21 min
```

• Average waiting time for each task.

```
Task_1: 4 min
Task 2:12.5 min
```

Task 2 is a check task. The management thinks about a selective execution of this task where only 25% of the cases are checked. The average service time of this new task is 6 minutes.

- (b) Determine the performance indicators again:
- Occupation rate (utilization) for each resource,

```
Task_1: 0.67
Task_2:
```

• Average WIP (work in progress),

$$\rho_{Task_1}/(1-\rho_{Task_1}) + \rho_{Task_2}/(1-\rho_{Task_2}) = 3$$

• Average flow time (throughput time), and

$$(1/10*60+6)*0.25+6=9$$
 min

• Average waiting time for each task.

Task_1: 4 min Task_2: 6 min