Troubleshooting: ETL Error – Cannot Increase the Number of Members Beyond 400000

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Issue summary

When running an ETL Job with a hierarchy upload you may come across the following error:

Exceeded max allowable row errors (1 invalid rows). Last at row xxxxx: Cannot increase the number of members beyond 400000

Suggested solution #1

1. Review the data model for members that are no longer being used.
2. Remove these members to make space for the new ones.

Suggested solution #2

Redesign the data model to move the bulk dimension into the value dimension. This treats the members as values to save space in the data model.

If assistance is required when doing so, reach out to your Customer Success Manager to connect with the Professional Services team.

Cause

There is a limit of 400,000 members per data model. Attempting to load more members gives this error. Visit this article for more information on maximum members and member characters.

Keywords

etl, error, hierarchy, max, rows, invalid, increase, members