

Troubleshooting: This Member Does Not Exist Error During Modeler Search

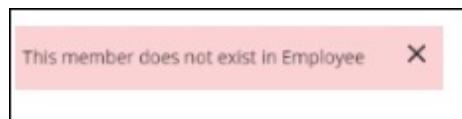
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Updated 2 years ago

Issue summary

When searching in the Modeler tab, you may receive the following error message:

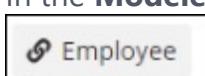
This member does not exist in XXXXXXX



Suggested solution

If you are not a Vena Admin you will need the assistance of a Vena Admin to help you follow the steps below.

1. Navigate to the Admin tab and check the User Groups assigned to your account.
2. Check each User Group you or the affected user are assigned to ensure that there are no restrictions on the dimension that you search in when receiving the error. If there are, amend the data permissions. Keep in mind that any changes to data permissions will affect all users that belong to the same User Group.
3. If there are no restrictions in any of the User Groups for the dimension you're searching for, check to see if the dimension is linked.
In the **Modeler** tab, select the **chain icon** next to the dimension name.



4. If it is a linked dimension, you will need at least Read access to all data models that this dimension is linked to. For further information on managing data permissions, please see this article.

Cause

This error can occur if there are restrictions on data permissions or if there are linked dimensions where the user does not have Read access to all linked data models.

Keywords

modeler search, search function, unable to search, member not found, member does not exist, modeler tab

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