

JULIA CHRISTIAN
EXPERIENCE DESIGNER

JCHRIST.WORK
SIXTYONEFIGHTS@GMAIL.COM
LINKEDIN.COM/IN/JCHRISTWORK



EXPERIENCE **AMAZON . USER EXPERIENCE DESIGNER**

SEP 2020 - PRESENT . ATLANTA, GA

Improving payments + compliance experience supporting 2k delivery service partners + drivers
Implemented first logistics portal feedback tool to glean insights from delivery service partners

HONEYWELL . SR USER EXPERIENCE DESIGNER **AUG 2019 - JUN 2020 . ATLANTA, GA**

Designed algorithmic mapping tool to auto onboard 10k instruments per petroleum plant
Redesigned 20 y/o simulation softwares for big data process optimization in petro plants

IHG . USER EXPERIENCE DESIGNER

SEP 2018 - AUG 2019 . ATLANTA, GA

Designed hotel guest check-in system replacing paper used by 5k hotels in ~100 countries
Created UX guidelines & interactive components for enterprise application implementation

SAPIENT . INFORMATION ARCHITECT

JAN 2016 - SEP 2018 . ARLINGTON, VA

Department of Homeland Security (DHS) US Citizenship & Immigration Service (USCIS)

Won a hackathon-style tech challenge to redesign Electronic Immigration System (ELIS)
Collaborated with DHS employees & original ELIS developers for improved system UX

First Responder Network Authority (FirstNet), AT&T

Designed responsive UI for 6-site web suite for the nationwide First Responder Network
Implemented as the most accessible, 508-compliant platform built by Sapient

Food & Drug Administration (FDA) Center for Tobacco Products (CTP)

Converted dense paper manual to extensive iOS app to prevent tobacco sales to minors
Implemented quiz screen flows & interactive question-answer formats on mobile

FREELANCE . WEB DESIGNER

JUN 2015 - JAN 2016 . EVERYWHERE

Designed & developed responsive web presence for Metro Atlanta-based small businesses
Revamped small business customer experiences by modernizing branding

B-LINE MEDICAL . PRODUCT DESIGNER

OCT 2014 - JUN 2015 . WASHINGTON, DC

Designed Google Glass application for debut of medical simulation software integration
Researched students at several medical schools to streamline understanding of user base

EDUCATION **GEORGIA INSTITUTE OF TECHNOLOGY**

MAY 2018 - NOV 2018 . ATLANTA, GA

Full Stack Web Development

GENERAL ASSEMBLY

JUN 2014 - AUG 2014 . WASHINGTON, DC

User Experience Design Immersive #1

GEORGIA SOUTHERN UNIVERSITY

CLASS of 2013 . STATESBORO, GA

BS Mechanical Engineering Technology

SKILLS

Info Architecture
User Research
HiFi Prototyping
Journey Mapping
Service Blueprinting
508, Accessibility
UX Evangelism
Design Systems
Client Pitching
Wireframing

TOOLS

Sketch + Abstract
Axure RP Team
Adobe XD
InVision
Balsamiq
OmniGraffle
HTML5
CSS3
JS, jQuery
Git