

Customer Satisfaction

14K

Total Call
Answered

5000

Abandoned Calls

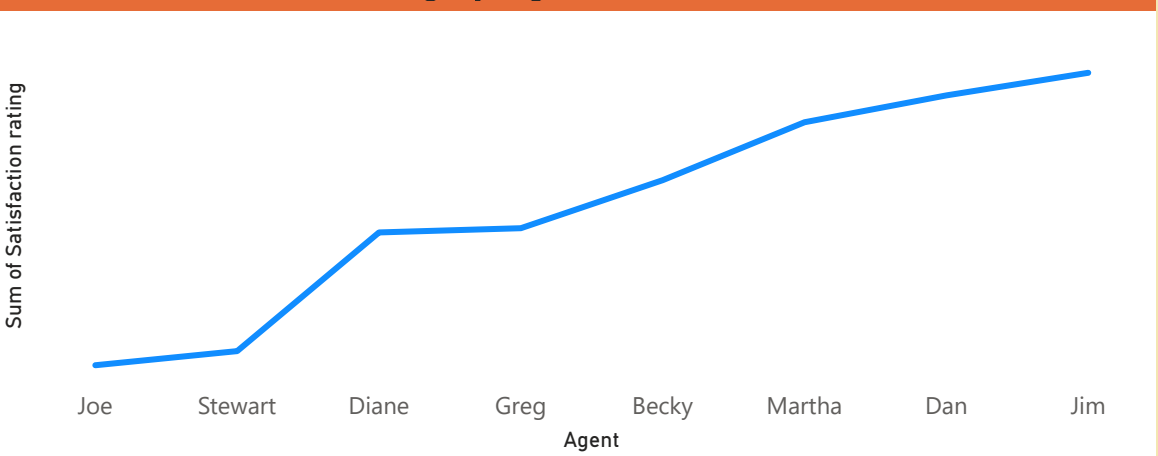
946

Total Answered Calls

4054

Call Centre Trends Dashboard

Sum of Satisfaction rating by Agent



Overall Satisfaction

3.40

Average speed of Answer in
Seconds

67.52

Sum of Total Abandoned Calls, Total Answered Calls and Overall Satisfaction by Agent

● Total Abandoned Calls ● Total Answered Calls ● Overall Satisfaction

Total Abandoned Calls, Total Answered...

