

Healing Paws System – Add Reservation

Name:

Add reservation

Description:

This use case covers the creation of a new reservation by the pet owner.

Actors:

Customer

Triggers:

The use case is triggered by the need of user

Preconditions:

None

Postconditions:

After the use case is complete, there will be a new reservation created and the staff will deal with it afterwards.

Courses of events:

Basic course of events(standard):

1. The user performs the add reservation use case
2. The user selects the standard reservation
3. The user choose a reservation time.
4. The user enters basic information (name, phone number, address, hospital address, pet type, pet gender, pet name and symptom)
5. The user submit information and system updates the reservation to the staff page, waiting staff to handle.

Alternate course of events(emergency):

1. The user performs the add reservation use case
2. The user selects the emergency reservation
3. The user enters basic information (name, phone number, address, hospital address, pet type, pet gender, pet name and symptom)
4. The user submit information and system updates the reservation to the staff page, waiting staff to handle.

Extension Points:

None

Inclusions:

None