

Healing Paws System – Send Private Message to Staff

Name:

Send private message to staff

Description:

This use case covers the function of the application to enable customers to communicate with staffs in the manner of sending and receiving private message

Actors:

Customer

Triggers:

The use case is triggered by the requirement that customers intend to progress a detailed conversation with staffs, especially with the emergence of divergence about time like the operation time

Preconditions:

The user is on the interface of showing pets status

Postconditions:

After the use case is complete, customers have the ability to send private messages to staffs in a single dialog box

Courses of events:

Basic course of events:

1. The user clicks the message button of the immediate interface
2. Then it would turn to a single dialog box interface
3. The user sends message by entering words and clicking 'send' button, as well as replies of staffs are shown on the dialog box

Extension Points:

None

Inclusions:

None