

Windows 10, version 22H2

Article • 17/04/2024

Find information on known issues and the status of the Windows 10, version 22H2 rollout. For immediate help with Windows update issues, [click here](#) if you are using a Windows device to open the Get Help app or go to support.microsoft.com. Follow [@WindowsUpdate](#) on X (formerly Twitter) for Windows release health updates. If you are an IT administrator and want to programmatically get information from this page, use the [Windows Updates API in Microsoft Graph](#).


Current status as of November 18, 2022

The [Windows 10, version 22H2](#) feature update is entering its final rollout phase and is now designated for broad deployment. As part of the broad deployment phase, Microsoft is offering this update to an expanded set of eligible devices running Windows 10, version 20H2 and later versions.

If you have an eligible device, you can install this feature update by opening Windows Update Settings and selecting **Check for updates**. Once the update is ready for your device, you will see the option to **Download and install**.

Devices currently on Windows 10, version 20H2 or newer will have a fast installation experience because this feature update will install like a monthly update. For more information on how to install Windows 10, version 22H2, [read this blog post](#). If you want to explore moving to Windows 11, see [How to get the Windows 11 2022 Update](#).

To learn about Windows 10 servicing timelines and lifecycle, see [Windows 10 release information](#) and [Lifecycle FAQ - Windows](#).

[How to get Windows 11 2023 Update](#)

[Get Windows known issues data in Graph API](#)

[See all messages >](#)

Known issues

See open issues, content updated in the last 30 days, and information on [safeguard holds](#). To find a specific issue, use the search function on your browser (CTRL + F for Microsoft Edge).

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Summary	Originating update	Status	Last updated
Edge updates might cause Microsoft Copilot app to show up in Installed apps Edge updates might install a new package and users might see Microsoft Copilot app among the device's Installed apps	N/A	Confirmed	2024-04-16 20:03 PT
Enterprise customers might be unable to use Microsoft Connected Cache This issue affects Windows devices which use the DHCP Option 235 to configure the Microsoft Connected Cache endpoint	OS Build 19045.3996 KB5034203 2024-01-23	Mitigated	2024-04-05 11:43 PT
Sysprep might fail after installing updates released November 30, 2023 and later Some Windows devices might be unable to use sysprep after installing updates released November 30, 2023 and later.	OS Build 19045.3758 KB5032278 2023-11-30	Resolved KB5035941	2024-04-04 15:37 PT
The January 2024 Windows RE update might fail to install WinRE is the Windows Recovery Environment. The update fails if there's insufficient free space in the WinRE partition.	N/A KB5034441 2024-01-09	Mitigated	2024-02-09 17:04 PT
Desktop icons might move unexpectedly between monitors This issue is only observed if you are using more than one monitor when attempting to use Copilot in Windows.	OS Build 19045.3758 KB5032278 2023-11-30	Confirmed	2024-02-08 17:03 PT

Summary	Originating update	Status	Last updated
BitLocker might incorrectly receive a 65000 error in MDMs "Requires Device Encryption" might incorrectly report as an error in some managed environments.	N/A	Mitigated	2023-10-31 10:06 PT
Devices with locale set to Croatia might not utilize the expected currency This can affect applications which retrieve the device's currency for purchases or other transactions	N/A	Confirmed	2023-10-31 10:06 PT

Issue details

April 2024

Edge updates might cause Microsoft Copilot app to show up in Installed apps

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Status	Originating update	History
Confirmed	N/A	Last updated: 2024-04-16, 20:03 PT Opened: 2024-04-16, 18:23 PT

Updates to Edge browser version 123.0.2420.65, released on March 28, 2024 and later, might incorrectly install a new package (MSIX) called ‘Microsoft chat provider for Copilot in Windows’ on Windows devices. Resulting from this, the Microsoft Copilot app might appear in the Installed apps in Settings menu.

It is important to note that the Microsoft chat provider for Copilot in Windows does not execute any code or process, and does not acquire, analyze, or transmit device or environment data in any capacity.

This package is intended to prepare some Windows devices for future Windows Copilot enablement and is not intended for all devices. Although the component installed as part of this issue can cause the Microsoft Copilot app to be shown as part of the Installed apps, this component does not fully install or enable Microsoft Copilot.

As part of the upcoming resolution of this issue, the chat provider for Copilot in Windows component will be removed from devices where Microsoft Copilot is not intended to be enabled or installed. This includes most Windows Server devices.

Next steps: We are working on a resolution and will provide an update in an upcoming release of Microsoft Edge.

Affected platforms:


Client: Windows 11, version 23H2, Windows 11, version 22H2, Windows 11, version 21H2, Windows 10, version 22H2


Server: Windows Server 2022

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Enterprise customers might be unable to use Microsoft Connected Cache

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Status	Originating update	History
Mitigated	OS Build 19045.3996 KB5034203  2024-01-23	Last updated: 2024-04-05, 11:43 PT Opened: 2024-04-05, 11:09 PT

After installing the January 2024 non-security update ([KB5034203](#) ), released January 23, 2024, or later updates, some Windows devices which use the [DHCP Option 235](#) for discovery of [Microsoft Connected Cache \(MCC\)](#) nodes in their network might be unable to use the MCC nodes. Instead, these Windows devices will download updates and apps from the public internet and IT administrators would see increased download traffic on their internet routes.

Home users of Windows are unlikely to experience this issue, as Microsoft Connected Cache configured via DHCP Option 235 is more commonly used in enterprise environments.

Workaround:

- Option1:** Configure Microsoft Connected Cache endpoint in **DOCacheHost** policy as indicated in [Cache hostname](#). Additionally, **DOCacheHostSource** has to be set to 1 or removed as indicated in [Cache hostname source](#). Note that by default, the **DOCacheHost** and **DOCacheHostSource** policies have no value.
- Option2:** This issue can also be mitigated using Group Policies available through our support channel. Organizations can request help through [Support for business](#).

Next steps: We are working on a resolution and will provide an update in an upcoming release.

Affected platforms:

- Client: Windows 10, version 21H2, Windows 10, version 22H2
- Server: None

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January 2024

Sysprep might fail after installing updates released November 30, 2023 and later

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Status	Originating update	History
Resolved KB5035941	OS Build 19045.3758 KB5032278 2023-11-30	Resolved: 2024-03-26, 14:00 PT Opened: 2024-01-23, 13:32 PT

After installing updates released November 30, 2023 [KB5032278](#) or later, some Windows devices might be unable to complete preparation using System Preparation Tool (Sysprep.exe) due to issues with the status of a Microsoft Edge package. Affected Windows devices will receive a 0x80073cf2 in the setupact.log.

To verify if your device is affected by this issue, see [KB5034912: Sysprep error 0x80073cf2 after installing the November 30, 2023 updates or later for Windows 10, version 22H2](#).

Resolution: This issue was resolved in updates released March 26, 2024 ([KB5035941](#)) and later. We recommend you install the latest security update for your device. It contains important improvements and issue resolutions, including this one.

Affected platforms:

- Client: Windows 10, version 22H2
- Server: None

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The January 2024 Windows RE update might fail to install

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Status	Originating update	History
Mitigated	N/A KB5034441 2024-01-09	Last updated: 2024-02-09, 17:04 PT Opened: 2024-01-12, 14:10 PT

Devices attempting to install the January 2024 Windows Recovery Environment update ([KB5034441](#)) might display an error related to the size of the Recovery Environment's partition. The [Windows Recovery Environment \(WinRE\)](#) is used to repair or recover from issues affecting Windows.

Resulting from this error, the following message might be displayed.

- "0x80070643 - ERROR_INSTALL_FAILURE"

Important: If your Windows device does not have a recovery environment configured, you do not need this update ([KB5034441](#)). In this case, the error can be ignored.

To determine whether your device has a recovery environment configured, inspect the WinRE status by following these steps:

1. Open a Command Prompt window (cmd) as admin.
2. To check the WinRE status, run reagentc /info. If the WinRE is configured, a "Windows RE status" field will appear in the output, with value "Enabled". If WinRE is not configured, this field will have the value "Disabled".

Workaround: It might be necessary to increase the size of the WinRE partition in order to avoid this issue and complete the installation. Note that 250 megabytes of free space is required in the recovery partition. Devices which do not have sufficient free space in the recovery partition can use a script to extend the partition size. A sample script has been provided in the documentation for adding an update package to WinRE, [Extend the Windows RE Partition](#). Guidance to manually change the WinRE partition size can additionally be found in [KB5028997: Instructions to manually resize your partition to install the WinRE update](#).

Next steps: We are working on a resolution and will provide an update in an upcoming release.

Affected platforms:

- Client: Windows 11, version 21H2; Windows 10, version 22H2; Windows 10, version 21H2
- Server: Windows Server 2022

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November 2023

Desktop icons might move unexpectedly between monitors

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Status	Originating update	History
Confirmed	OS Build 19045.3758 KB5032278 2023-11-30	Last updated: 2024-02-08, 17:03 PT Opened: 2023-11-30, 17:09 PT

Windows devices using more than one (1) monitor might experience issues with desktop icons moving unexpectedly between monitors or other icon alignment issues when attempting to use Copilot in Windows (in preview).

To prevent users from encountering this issue, Copilot in Windows might not be available on devices that have been used or are currently being used in a multimonitor configuration. You might also not be able to update to Windows 11, version 23H2 as we have applied a compatibility hold on devices encountering this issue.

If your organization is using [Windows Update for Business reports](#), the safeguard ID is 47615939.

Next steps: We are working on a resolution for this issue on Windows 10, version 22H2 and will provide an update in an upcoming release.

Safeguard Resolution: This issue was resolved on the service-side for Windows 11, version 23H2 and Windows 11, version 22H2 on devices with updates released January 9, 2024 or later. Non-managed consumer Windows devices with no other compatibility hold should now have Copilot for Windows available. The safeguard hold has been removed as of February 7, 2024. Eligible Windows 10 and Windows 11 devices with no other safeguards should now be able to upgrade to Windows 11, version 23H2. Please note, it can take up to 48 hours before the update to Windows 11, version 23H2 is offered. Restarting your device might help it offer faster. **Note:** Managed devices in your environment that have been used or are currently being used in a multimonitor configuration will not yet have Copilot for Windows available.

Affected platforms:

- Client: Windows 11, version 23H2; Windows 11, version 22H2; Windows 10, version 22H2
- Server: None

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October 2023

BitLocker might incorrectly receive a 65000 error in MDMs

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Status	Originating update	History
Mitigated	N/A	Last updated: 2023-10-31, 10:06 PT Opened: 2023-10-09, 14:51 PT

Using the [FixedDrivesEncryptionType](#) or [SystemDrivesEncryptionType](#) policy settings in the [BitLocker configuration service provider \(CSP\)](#) node in mobile device management (MDM) apps might incorrectly show a 65000 error in the "Require Device Encryption" setting for some devices in your environment. Affected environments are those with the "Enforce drive encryption type on operating system drives" or "Enforce drive encryption on fixed drives" policies set to enabled and selecting either "full encryption" or "used space only". Microsoft Intune is affected by this issue but third-party MDMs might also be affected. **Important:** This issue is a reporting issue only and does not affect drive encryption or the reporting of other issues on the device, including other BitLocker issues.

Workaround: To mitigate this issue in Microsoft Intune, you can set the "Enforce drive encryption type on operating system drives" or "Enforce drive encryption on fixed drives" policies to not configured.

Next steps: We are working on a resolution and will provide an update in an upcoming release.

Affected platforms:

- Client: Windows 11, version 23H2; Windows 11, version 22H2; Windows 10, version 22H2; Windows 11, version 21H2; Windows 10, version 21H2; Windows 10 Enterprise LTSC 2019
- Server: None

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February 2023

Devices with locale set to Croatia might not utilize the expected currency

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Status	Originating update	History
Confirmed	N/A	Last updated: 2023-10-31, 10:06 PT Opened: 2023-02-23, 13:22 PT

The correct default currency might not display or be used in Windows devices which have locale set to Croatia. This can affect applications which retrieve the device's currency for purchases or other transactions.

Earlier this year, Croatia joined the Eurozone, changing its currency from the Kuna to Euro. Windows Locale data for Croatia will be updated for this change in the short term.

Workaround: Changing the currency in Windows can help. This can be accomplished via the Windows Control Panel.

1. Open the "Windows Region" settings. This can be done in one of the following ways:
 - a. Open "Control Panel" from the start menu and select "Change date, time, or number formats" under "Clock and Region"
 - b. On your keyboard, press and hold the **Windows key**, then press the letter R. This will open the "Run" window. Type **INTL.CPL** into the **Open** field,
2. In the Region settings, choose one of the 2 locales for Croatia:
 - a. **Croatian (Bosnia & Herzegovina)**
 - b. **Croatian (Croatia)**

3. In this same window, click the "**Additional settings**" button. Once there, click the "**Currency**" tab.
4. Change the currency symbol from "**KN**" to Euro, "**€**"

Additional information can be seen here: [Currency formatting - Globalization | Microsoft Learn](#).

Manually changing currency might also be an option in some applications. Although this won't change the device's default currency, this could allow usage of the application with the desired currency preference. Some applications might not allow this manual change. Please view the settings and documentation for your applications.

Next steps: We are working on a resolution and will provide an update in an upcoming release.

Affected platforms:

- Client: Windows 11, version 23H2; Windows 11, version 22H2; Windows 10, version 22H2; Windows 11, version 21H2; Windows 10, version 21H2; Windows 10, version 20H2; Windows 10, version 1809; Windows 10 Enterprise LTSC 2019; Windows 10 Enterprise LTSC 2016; Windows 10, version 1607; Windows 10 Enterprise 2015 LTSB
- Server: Windows Server 2022; Windows Server, version 20H2; Windows Server, version 1809; Windows Server 2019; Windows Server 2012 R2; Windows Server 2012; Windows Server 2008 R2 SP1; Windows Server 2008 SP2

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Report a problem with Windows updates

To report an issue to Microsoft at any time, use the [Feedback Hub](#) app. To learn more, see [Send feedback to Microsoft with the Feedback Hub app](#).

Need help with Windows updates?

Search, browse, or ask a question on the [Microsoft Support Community](#). If you are an IT pro supporting an organization, visit Windows release health on the [Microsoft 365 admin center](#) for additional details.

For direct help with your home PC, use the Get Help app in Windows or contact [Microsoft Support](#). Organizations can request immediate support through [Support for business](#).

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