# Henrietta Mitchell, Business Analyst

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Results-driven and experienced Business Analyst who drives operational excellence and delivers tangible outcomes. Proficient in leveraging analytical insights to optimise business processes and support decision-making. Proven expertise in data analysis, process improvement, and stakeholder collaboration.

# Key Skills

Data Analysis

Process Optimisation

- Strategic Planning
- Financial Reporting
- Stakeholder Management
- Cross-functional Teamwork

# Professional Experience

#### **Business Analyst, Compliance and Risk Management**

Ginyard International Co.

November 2024 - Present

In a role pivotal to navigating the organisation's and the industry's unique needs and challenges, I helped ensure that the organisation adhered to regulatory requirements and managed risks effectively.

#### Accomplishments:

- Conducted in-depth data analysis to identify trends and insights, leading to a 15% increase in operational efficiency.
- Collaborated with cross-functional teams to gather and document business requirements, ensuring alignment with company goals and objectives.
- Played a vital role in successfully implementing a new software system, resulting in a 20% reduction in data processing time.

#### **Business Analyst, Strategic Planning Department**

Ginyard International Co.

September 2022 - October 2024

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#### **Junior Business Analyst, Strategic Planning Department**

Ginyard International Co.

January 2020 - May 2022

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#### Accomplishments:

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#### **Junior Analyst, Quality Assurance**

Ingoude Company

March 2018 - December 2019

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#### **Project Coordinator, Compliance**

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April 2017 - February 2018

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#### Intern, Compliance

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June 2016 - September 2016

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#### Education

#### **Warner & Spencer University**

Masters of Business Analytics

### **Warner & Spencer University**

Bachelor in Business Administration

#### Wardiere Inc.

Short Course in Leadership and Management

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## Certifications

- Certified Integration Specialist, January 2023
- Certification in Agile Management, March 2020
- · Certified Business Insights Architect

References available on request.