

Te of CSE Office Hours

Computer Science I

Department of Computer Science & Engineering

University of Nebraska–Lincoln

DRAFT

- Have your IDE or coding environment open, setup and ready to go before you ask for help.
- You must make a substantial and honest attempt to solve your problem before you ask for help.
- Look for similar problems or examples from the lectures, labs, other assignments, text book, etc.
- Look to your peers for help! To the level that you are allowed to collaborate, ask someone around you. On the same note, if someone around you asks for help, lend it!
- Be specific with your problem: be able to fully describe what the issue is and the steps you've taken to resolve it so far and what you think the problem might be.
- Show Respect. This includes respecting the time of the Learning Assistants, respecting your instructor and respecting your fellow students.

Student says, I don't know where to start

- Have you read the handout
- Have you walked through any examples provided on a separate sheet of paper/whiteboard
- Have you worked through another example of your own creation?
- Have you outlined a rough solution (via comments)
- Have you "Free written" major components of the program that you'll need to write

Student has a bug or problem they don't know how to solve

- Have them describe the problem

- Have them describe the solutions they have attempted so far
- Can they reproduce the problem consistently?
- Have them show you their test case(s)
- Have them identify the line(s) it is occurring on
- Have them run a debugger up to the point of failure and explore with them

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