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| **Vibranarayanan. M** |  |
| **SUMMARY** |  |
| * Over 16+ years of experience in delivering enterprise solutions in Software development. * Scrum master role - Hartford’s Customer Profile project from Jun 2018 to till date. * DevOps delivery manager role - from Sep 2017 to May 2018 * Previously played Scrum Master Role in Optum Healthcare, for 5 years. * Certified Scrum Master - Over 8 years of experience in agile development. * Over 2+ year of experience in Scaled Agile and CI/CD. * L1 A – VISA Valid from 06/30/2017 to 02/13/2020. * DevOps Exposer - Docker, Git, Jenkins, maven and VM\virtual box setup. * Experience in LAMP, JQuery, HTML, Java, JSF, JSP, Struts, Ajax and Angular JS. * Worked in challenging UI designs with JQuery framework. Interested to take-up challenging UI. * Account level Innovation and CII champion, Conducted Account level innovation events. * Handled multiple projects, stack holder status reporting and project management activities. * Managed PMO Team for 3+ years, for forecasting and Annexure. * Got AOY 2014 and Delivery excellence award from Client and Cognizant Account VP and few Sport light awards. | |

**TECHNICAL SKILLS**

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| **Operating System** | Windows and Linux |
| **Programming Languages** | Java, J2EE, JSF, PHP , AngularJS, JQuery, HTML5, CSS3, XHTML,  Bootstrap |
| **DevOps Exposer** | Docker, Git, Jenkins, maven and VM\virtual box setup |
| **Databases & Tools** | MySQL, Mongo DB, Rally, Git, SVN |
| **Server** | Apache tomcat, Jboss |
| **Other Utilities** | clipse, Maven |
| **Methodologies** | Agile Scrum, DevOps , Waterfall |
| **Certification** | Certified Scrum master and AHM 250  CCP |

# PROJECT DETAILS

# HARTFORD

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| Project Title | Customer Profile \ Customer Hub |
| LOCATION | Hartford, USA |
| DURATION | Jun /2018 – Till date |
| TEAM SIZE | 19 ON: 8 Off: 11 |
| Tech stack | Data Warehouse |
| ROLE | Scrum Master |

The Customer Profile Program is to create competitive advantage and improve customer retention as well as experience by using consolidated customer contact data related to Account, Individuals and Policy level across channels and journey touch points. The program has 3 goals:

1. Identify the Customer (organization and individuals)
2. Improve Experience (avoid channel conflict and rework of customer information)
3. Personalization: allow for real-time personalization of the user experience and improved communication.

# VOYA

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| Project Title | Voya App remediation |
| LOCATION | Chennai, India |
| DURATION | Sep /2017 – Till date |
| TEAM SIZE | 19 ON: 8 Off: 11 |
| Tech stack | GitHub, Jenkins, Maven, Jboss, Linux, Clearcase, CA RA, JFrog, V  RO, VRA |
| ROLE | Delivery Manager   * KT planning * Skill gap mitigation   + External/Internal training facilitations. * Service Improvement plans * Resource planning * Escalation management * Weekly and Monthly stock holder management * Task level SLA tracking |

Voya Financial, Inc. (NYSE: VOYA), helps Americans plan, invest and protect their savings — to get ready to retire better. With a clear mission to make a secure financial future possible — one person, one family, one institution at a time — Voya’s vision is to be America’s Retirement Company®.

*Scope*

* DevOps pipeline strategy & CI/CD enhancements
* Onboard applications into DevOps pipeline
* Migration control support for all VOYA applications which includes legacy Voya applications (VOLO platform, custom build servers etc.)
* Work on Audits for applications assigned through RITM.
* Administer VOYA’s Source Code Management (“SCM”) tools & Code migrations
* Automate application build and deployment processes to non-production and production environments
* Clearcase administrative support for VOYA application development team and VOYA Line of Business (“LOB”) end users.
* Design, develop, administer and support VOYA’s build and deployment automation tools
* Go live support for newly on-boarded and/or re-hosted applications utilizing build and deployment automated tools.
* Support for releases, infrastructure upgrade projects and projects

# Optum 360

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| Project Title | **IBS - Coding Solutions** |
| LOCATION | Chennai, India |
| DURATION | Apr /2016 – Aug/2017 |
| TEAM SIZE | 10 |
| ROLE | Tech Lead |
| Tech stack | Java, JSP, Struts, JBOSS, RESTful web services , Oracle 11g, JBoss Dev studio7 & 9, ANT, Jenkins, Maven, AnthilPro, Sonar,  Fortify |

## PROJECT DESCRIPTION:

Optum360® Coding Solutions is an organization dedicated to transforming the registration, documentation, billing, and payment system so it works better for hospitals, health systems and other care providers, and delivers a better patient experience. It serves more than 300 commercial

and public health plans, and its deep payer operations expertise will be applied to making administrative processes between payers and providers more direct, faster, and simpler. It is to provide solutions for coding, billing and reimbursement practices which helps to save time and increase efficiency with accurate and on-time content

Coding solutions programs provides online access to a powerful search application for all CPT, HCPCS & ICD code sets and guidelines to ensure coding accuracy improve billing performance and reduce rejected claims. It offers Compliance check on a batch of claims and error reports for claims repair prior to submittal to a claims payer.

## IBS-EDICapability

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| Project Title | **Optum Transaction Testing Services** |
| LOCATION | Chennai, India |
| DURATION | Jan/2010 – Mar/2016 |
| TEAM SIZE | 6 |
| ROLE | Scrum Master/Project Lead |
| Tech stack | LAMP, Java, J2EE, JSF, Spring, MySQL,  XHTML, RichFaces, PrimeFaces |

**PROJECT DESCRIPTION:**

Optum’s Transaction Testing Service formerly Claredi® Classic is an interactive, Web-based solution that enables you to check your X12 transactions for compliance with HIPAA regulations and payer rules. When files are submitted for outbound testing, you will receive a complete analysis of your results, with color-coded HIPAA errors, business errors and warnings as well as the test results for all seven levels outlined by WEDI-SNIP. Once your file has passed without any HIPAA errors, Optum Transaction Testing Service can certify your capabilities, transaction by transaction. OptumTM Transaction Testing Service identifies compliance issues and errors not only during testing but as part of the daily production process. Built specifically for health care EDI, ICD-10 and HIPAA validation, it’s the definitive tool to help you achieve HIPAA and new code transaction compliance.

Test and certify your transactions quickly and easily while keeping your EDI moving smoothly between trading partners. For provider groups, hospitals, software vendors and other organizations who are coding ICD-9 and preparing for ICD-10, identifying and correcting compliance issues and errors – before sending transactions on to clearinghouses and payers – is critical to improving financial performance and quality. These compliance issues must be identified prior to loading data

into back-end systems, and routing responses and corresponding transactions back to the submitter.

Key benefits at a glance:

* Test and validate ICD-9 + ICD-10 codes to ensure existing and new code compatibility.
* Validate for HIPAA compliance, and payer companion guide edits.
* Help ensure clean claims with less manual work - at the least costly point in the claims continuum - before submitting to your clearinghouse.
* Direct clean transactions to your clearinghouse, while identifying and separating those with errors, all while validating to WEDI type 1-7, against more than 500 payer companion guides, and accommodating the expanded ICD-10 code sets.
* Get detailed submitter reporting for quality improvement, and track and reconcile to eliminate "black holes."
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* Key benefits at a glance:
* Test and validate ICD-9 + ICD-10 codes to ensure existing and new code compatibility.
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# American Benefit Plan Administrators

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| CLIENT | **American Benefit Plan Administrators** |
| LOCATION | Chennai, India |
| DURATION | FEB 2008 – DEC 2009 |
| TEAM SIZE | 1 |
| ROLE | Developer |

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| Tech stack | PHP, MySQL |

**Project Description**

American Benefit Plan Administrators, Inc. is one of the nation’s largest administrators, specializing exclusively in providing Administrative Services for Employee Benefit Plans. ABPA has many clients (called Trusts), one major Trust is Culinary Health Fund. Culinary has its own website with ABPA.. Most of the data for this site manipulated from web service call. Provider website is one of the major accomplishments in short time period.

Responsibilities

* Requirement Analysis and Design.
* Providing analysis and development support create detail design document, unit testing for assigned tasks.
* Providing UAT support and development activities as necessary for perform development tasks.
* Analyzing and Implementing the User Acceptance Testing (UAT) issues for corresponding modules.
* Providing maintenance support for the application.

# Contact Details

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| Passport No | L6195341 |
| Date of Expiry | 21/11/2023 |
| Visa Type | L1 A |
| Visa Expiry | 02/13/2020 |