

Mini User Journey

Use this form to record your notes/observations during your usability testing session and any subsequent sessions. Create a copy for each task. Have at least two team members making notes during the session.

Task: <i>(Description of the task user will complete)</i>						
Task Step <i>(Expected steps)</i>						
Actions Taken <i>(What did the user actually do?)</i>						
Feeling <i>(Based on your observation, how does the user feel? Can be written or illustrated as a graph.)</i>						
Issues <i>(What issues did the user run into?)</i>						
Design Opportunities <i>(How can you iterate your design to avoid these issues?)</i>						