

## Operating Systems Report

Document version: 1.1 (2015-11-15)

Curtin University – Department of Computing

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## Design Implementation:

### customerQueue

Queue()-> Queue customers

Dequeue()-> Remove customer from line

isEmpty()-> Checks if queue is empty

freeQueue()-> Frees memory allocation for queue

peekFirst()-> get first customer in queue

peekLast()-> get last customer in queue

getTotal()-> returns total customers that entered the queue

getCurrentSize()-> returns current size of the queue

### Services.c

Teller(): Creates 4 teller threads and removes 1 customer from the queue to serve. After which will log all the information in 3 different logs

Customer(): Reads from file and creates customer objects and stores in a customer queue.

### FileIO.c

Open()-> reads the given file

Teller and Customer logs-> These will log all the information to the r\_log.txt file by appending to the end

## Synchronisation:

Synchronisation is achieved through the use of mutual exclusion functions. In particular the use of pthread\_mutex\_lock and mutex\_unlock are used to lock shared variables and resources. In particular they are used when queueing, dequeuing, opening and writing to files. As 5 threads are accessing the queue, the threads must wait for the mutex to unlock so that there is no race condition. The 4 teller threads and customer thread also access the r\_log file, and therefore cannot all access it at the same time, and therefore needs a mutex lock and unlock.

## Cases:

The program will wait for customer thread to finish queueing customers, due to using pthread\_join, and teller threads when implemented the pthread\_join also start 1 after the other. Therefore thread 1 will always start first and then 2, 3, 4 and wait for each other to finish before grabbing another customer from the queue. However when pthread\_join is not used, the threads will start instantly and grab customers from the queue whenever available. When customer thread does not use pthread\_join, teller threads can grab customers when the customer thread is still queueing customers, and therefore does not need to wait for all customers to be queued. However with

pthread\_join, tellers will wait for customer thread to finish queueing customers.

Beside this flaw, the functionality of the program does what is needed, and works correctly.

#### SAMPLE INPUTS:

TEST	INPUT	OUTPUT
Invalid Input	./cq 5 1 1 1	ERROR MESSAGE -> Check pic 1
Valid input	./cq 5 1 1 1 1	Program continues

Picture 1 enters an invalid amount of arguments. The output will say an error and what the format of the arguments should be.

PIC 1:

```
jaron@bee:~/Documents/ASSIGNMENT$ ./cq 5 1 1 1
ERROR: invalid number of args entered.
FORMAT: ./cq m(size of queue) t(time for customer arrival) t1 t2 t3(time for W D I service type).
```

Picture 2 enters the current amount of arguments. The program will run as usual and exit when finished.

PIC 2:

```
jaron@bee:~/Documents/ASSIGNMENT$ ./cq 5 1 1 1 1
jaron@bee:~/Documents/ASSIGNMENT$
```

#### SOURCE CODE:

##### customerQueue.c

```
#include "customerQueue.h"

/*
Jaron Rose 18823978
Queue c file to queue and dequeue customers in a linked list
*/

/*Create queue allocation*/
c_queue* head = NULL;
c_queue* tail = NULL;
int total;
int currentSize;
```

```
/*
Queue(ADD) customers into linked list
*/
Customer* enqueue(Customer* customerInfo)
{
    int val;
    c_queue* newCustomer = (c_queue*)malloc(sizeof(c_queue));

    /*Assign data to new node*/
    newCustomer->customer = customerInfo;

    val = isEmpty();
    if(val == 1)
    {
        head = newCustomer;
        head->previous = NULL;
        tail = newCustomer;
        tail->next = NULL;
    }
    else
    {
        /*If linked list is not empty, go to end*/
        while(tail->next != NULL)
        {
            /*last node is temp*/
            tail = tail->next;
        }
        tail->next = newCustomer;
        newCustomer->previous = tail;
        tail = newCustomer;
        tail->next = NULL;
    }
    total++;
    currentSize++;
    return tail->customer;
}

/*
Deque(RMOVE) customers from linked list
*/
Customer* dequeue()
{
    Customer* nodeValue = NULL;
    int val;
    val = isEmpty();
    if(val == 1)
    {
        printf("Queue is empty");
    }
}
```

```
    }
    else
    {
        nodeValue = head->customer;
        head = head->next;
    }
    currentSize--;
    return nodeValue;
}

/*
Check if the queue is empty
*/
int isEmpty()
{
    int empty = FALSE;
    if(head == NULL)
    {
        empty = TRUE;
    }
    return empty;
}

/*
Retrieve first in queue customer
*/
Customer* peekFirst()
{
    Customer* nodeValue = NULL;
    int val;
    val = isEmpty();
    if(val == 1)
    {
        printf("First node is empty");
    }
    else
    {
        nodeValue = head->customer;
    }
    return nodeValue;
}

/*
Retrieve customer that is last in queue
*/
Customer* peekLast()
{
    Customer* nodeValue = NULL;
```

```
int val;
val = isEmpty();
if(val == 1)
{
    printf("First node is empty");
}
else
{
    nodeValue = tail->customer;
}
return nodeValue;
}

/*
Free the queue array
*/
void freeQueue()
{
    c_queue* temp;
    while(head != NULL)
    {
        temp = head;
        head = head->next;
        free(temp);
    }
}

/*
Display all customers in the queue
*/
void displayList()
{
    while (head->next != NULL)
    {
        printf("Customer ID: %d\nCustomer Service Type: %c \n", head->customer->customerID, head->customer->serviceType);

        head = head->next;
    }
    if (head == NULL)
    {
        printf("list is empty\n");
    }
}

/*
Retrieve total customers that have been in queue
*/
```

```
int getTotal()
{
    return total;
}

/*
Retrieve current number of customers in queue
*/
int getCurrentSize()
{
    return currentSize;
}
```

## customerQueue.h

```
#ifndef CUSTOMERQUEUE_H
#define CUSTOMERQUEUE_H

#include "customerQueue.h"
#include <stdio.h>
#include <stdlib.h>
#include "customerStruct.h"
/*
Jaron Rose 18823978
Customer Queue to add customers or remove customers from the queue
*/

#include "customerStruct.h"
#include "pthread.h"

pthread_mutex_t queueMutex;
pthread_mutex_t customerMutex;
pthread_mutex_t logMutex;
pthread_mutex_t sleepMutex;
pthread_cond_t tellerCondition;
pthread_cond_t tellerFinishCondition;

typedef struct c_queue
{
    Customer* customer;
    struct c_queue *next;
    struct c_queue *previous;
}c_queue;

Customer* enqueue(Customer* customerInfo);
Customer* dequeue();
int isEmpty();
```



```
Customer* peekFirst();
Customer* peekLast();
void displayList();
void freeQueue();
int getTotal();
int getCurrentSize();

#define TRUE 1
#define FALSE !TRUE

#endif
```

## customerStruct.h

```
#ifndef CUSTOMERSTRUCT_H
#define CUSTOMERSTRUCT_H
/*
Jaron Rose 18823978
Customer Struct to store customer information
*/
typedef struct Customer
{
    int customerID;
    char serviceType;
    int tellerID;
    struct tm* arrivalTime;
    struct tm* responseTime;
    struct tm* completionTime;
}Customer;

#endif
```

## fileIO.c

```
#include "fileIO.h"

/*
* Jaron Rose 18823978
* File input, reads given file and writes (APPENDS) to given file
*/
int count = 0;

void* open(void* fileName)
{
    /*Variable declarations*/
    FILE* file;
```

```
Customer* customer;
int done;
int currentLine;
int keepReading;
char* line;
char* temp;

/*Current line in the file*/
currentLine = 0;
done = FALSE;
keepReading = TRUE;

/*Memory allocation*/
line = (char*)malloc(sizeof(char*));
/*Open the file*/
file = fopen((char*)fileName, "r");
customer = (Customer*)malloc(sizeof(Customer));
do
{
    /*File is empty or doesnt exist*/
    if(file == NULL)
    {
        perror("Error opening file: ");
        done = TRUE;
    }
    else
    {
        if(ferror(file))
        {
            perror("Error reading file: ");
            done = TRUE;
        }
        else
        {
            currentLine = 0;
            do
            {
                /*Get first line*/
                fgets(line, sizeof(line), file);
                if(feof(file))
                {
                    keepReading = FALSE;
                }
                /*Continue last place in the file*/
                else if(currentLine == count)
                {
                    /*Tokenise to assign values to customer*/
                    temp = strtok(line, " ");
```

```
        customer->customerID = atoi(temp);
        temp = strtok(NULL, " ");
        customer->serviceType = *(char*)temp;
        customer->arrivalTime = systemTime();
        keepReading = FALSE;
    }
    currentLine++;
}
while (keepReading);
count++;
done = TRUE;
}
}
}
while (!done);
free(line);
if(file != NULL)
{
    /*Close file*/
    fclose(file);
}
return (void*)customer;
}

/*Log customer details*/
void customerLog(Customer* customer)
{
    FILE* file;
    char* fileName;

    fileName = "r_log.txt";
    /*Append to file*/
    file = fopen(fileName, "a");

    if(file == NULL)
    {
        perror("Error opening file: ");
        free(customer);
    }
    else
    {
        if(ferror(file))
        {
            perror("Error reading file: ");
            free(customer);
        }
        else
        {

```

```
        fprintf(file, "-----\n");
        fprintf(file, "Customer %d: %c\n", customer->customerID, customer->serviceType);
        fprintf(file, "Arrival Time: %s", asctime(customer->arrivalTime));
        fprintf(file, "-----\n");
    }
}
/*Close file*/
fclose(file);
}

/*Teller response logging*/
void tellerResponseLog(Customer* customer)
{
    FILE* file;
    char* fileName;

    fileName = "r_log.txt";
    /*Append to file*/
    file = fopen(fileName, "a");

    if(file == NULL)
    {
        perror("Error opening file: ");
        free(customer);
    }
    else
    {
        if(ferror(file))
        {
            perror("Error reading file: ");
            free(customer);
        }
        else
        {
            fprintf(file, "-----\n");
            fprintf(file, "Teller: %d\n", customer->tellerID);
            fprintf(file, "Customer: %d\n", customer->customerID);
            fprintf(file, "Arrival Time: %s", asctime(customer->arrivalTime));
            fprintf(file, "Response Time: %s", asctime(customer->responseTime));
            fprintf(file, "-----\n");
        }
    }
}
```

```
/*Close file*/
fclose(file);
}

/*Teller will log when finished serving customer*/
void tellerCompletionLog(Customer* customer)
{
    FILE* file;
    char* fileName;

    fileName = "r_log.txt";
    /*Append to file*/
    file = fopen(fileName, "a");

    if(file == NULL)
    {
        perror("Error opening file: ");
        free(customer);
    }
    else
    {
        if(ferror(file))
        {
            perror("Error reading file: ");
            free(customer);
        }
        else
        {
            fprintf(file, "-----
\n");

            fprintf(file, "Teller: %d\n", customer->tellerID);
            fprintf(file, "Customer: %d\n", customer->customerID);
            fprintf(file, "Arrival Time: %s", asctime(customer->arrivalTime));
            fprintf(file, "Completion Time: %s", asctime(customer-
>completionTime));
            fprintf(file, "-----
\n");
        }
    }
    /*Close file*/
    fclose(file);
}

/*When teller terminates, teller will log information*/
void tellerTerminationLog(Customer* customer, Teller* teller)
{
    FILE* file;
    char* fileName;
```

```
    fileName = "r_log.txt";
    /*Append to file*/
    file = fopen(fileName, "a");

    if(file == NULL)
    {
        perror("Error opening file: ");
        free(customer);
    }
    else
    {
        if(ferror(file))
        {
            perror("Error reading file: ");
            free(customer);
        }
        else
        {
            fprintf(file, "-----
\n");
            fprintf(file, "Termination: %d\n", customer->tellerID);
            fprintf(file, "#Served Customers: %d\n", teller->servedCustomers);
            fprintf(file, "Start Time: %s", asctime(teller->startTime));
            fprintf(file, "Termination Time: %s", asctime(teller-
>terminationTime));
            fprintf(file, "-----
\n");
        }
    }
    /*Close file*/
    fclose(file);
}

/*When no more customers are in queue, last teller will log all teller
statistics*/
void* tellerStatisticLog(void* teller)
{
    FILE* file;
    char* fileName;
    int total;
    Teller* tellers;

    tellers = (Teller*)teller;

    fileName = "r_log.txt";
    /*Append to file*/
    file = fopen(fileName, "a");
```

```
    if(file == NULL)
    {
        perror("Error opening file: ");
    }
    else
    {
        if(ferror(file))
        {
            perror("Error reading file: ");
        }
        else
        {
            total = getTotal();
            fprintf(file, "-----\n");
            fprintf(file, "Teller Statistics\n");
            fprintf(file, "Teller 1 served: %d\n",
tellers[0].servedCustomers);
            fprintf(file, "Teller 2 served: %d\n",
tellers[1].servedCustomers);
            fprintf(file, "Teller 3 served: %d\n",
tellers[2].servedCustomers);
            fprintf(file, "Teller 4 served: %d\n",
tellers[3].servedCustomers);
            fprintf(file, "Total number of customers: %d\n", total);
            fprintf(file, "-----\n");
        }
    }
    /*Close file*/
    fclose(file);

    return 0;
}
```

## fileIO.h

```
#ifndef FILEIO_H
#define FILEIO_H

#include <stdio.h>
#include <stdlib.h>
#include <pthread.h>
#include <string.h>
#include "fileIO.h"
#include "customerStruct.h"
```

```
#include "customerQueue.h"
#include "timers.h"
#include "tellerStruct.h"

/*
Jaron Rose 18823978
FILE IO to read and write to files
*/

#include "customerQueue.h"
#include "tellerStruct.h"

void* open(void* fileName);
void customerLog(Customer* customer);
void tellerResponseLog(Customer* customer);
void tellerCompletionLog(Customer* customer);
void tellerTerminationLog(Customer* customer, Teller* teller);
void* tellerStatisticLog(void* teller);

#define TRUE 1
#define FALSE !TRUE

#endif
```

## main.c

```
#include <stdio.h>
#include <stdlib.h>
#include <pthread.h>
#include "fileIO.h"
#include "customerQueue.h"
#include "customerStruct.h"
#include "tellerStruct.h"
#include "services.h"
#include "timers.h"
#include <unistd.h>

/*
* Jaron Rose 18823978
* Main function
*/

/*Number of teller threads can be changed to increase number of threads*/
#define TELLER_THREADS 4

/*Mutual Exclusion declarations*/
```



```
pthread_mutex_t queueMutex;
pthread_mutex_t customerMutex;
pthread_mutex_t logMutex;

/*Forward declarations*/
void customerThread(char* fileName);
void tellerThread();
void initialiseMutualExclusion();
void destroyMutualExclusion();

int main(int argc, char* argv[])
{
    /*
    Variable initialisation
    */
    int queueSize;
    int customerArrival;
    int withdrawal;
    int deposit;
    int information;
    char* fileName;

    fileName = "c_file.txt";
    /*
    If not enough commands given in the command line
    */
    if(argc <= 5 || argc > 6)
    {
        printf("ERROR: invalid number of args entered.\n");
        printf("FORMAT: ./cq m(size of queue) t(time for customer arrival) t1
t2 t3(time for W D I service type).\n");
    }
    /*Commands must not be negative and queue size must be greater than 0 but
    smaller than 100*/
    else if(atoi(argv[1]) < 0 || atoi(argv[1]) > 100 || atoi(argv[2]) < 0 ||
atoi(argv[3]) < 0 || atoi(argv[4]) < 0 || atoi(argv[5]) < 0)
    {
        printf("ERROR: POSITIVE NUMBERS ONLY.\n");
        printf("FORMAT: ./cq m(0 < size of queue < 100) t(time for customer
arrival) t1 t2 t3(time for W D I service type).\n");
    }
    else
    {
        /*Initialise mutual exclusions*/
        initialiseMutualExclusion();

        /*Take arguments and give to variables*/
        queueSize = atoi(argv[1]);
```

```
        customerArrival = atoi(argv[2]);
        withdrawal = atoi(argv[3]);
        deposit = atoi(argv[4]);
        information = atoi(argv[5]);

        /*Set sleep timers and queue size*/
        services(queueSize, customerArrival, withdrawal, deposit,
information);
        sleep(customerArrival);

        /*Start and create threads*/
        customerThread(fileName);
        tellerThread();

        sleep(20);

        /*Free memory allocations*/
        destroyMutualExclusion();
        freeQueue();
        pthread_exit(0);
    }
    return 0;
}

/*This method will create a customer thread to run customer()*/
void customerThread(char* fileName)
{
    pthread_t id;

    pthread_create(&id, NULL, &customer, fileName);

    pthread_join(id, NULL);
}

/*This method will create 4 teller threads and 4 teller objects to run
teller()*/
void tellerThread()
{
    pthread_t* id;
    Teller* tellers;
    int val;
    int i;

    /*Memory allocations*/
    id = (pthread_t*)malloc(sizeof(pthread_t) * TELLER_THREADS);
    tellers = (Teller*)malloc(sizeof(Teller) * TELLER_THREADS);
    for(i = 0; i < TELLER_THREADS; i++)
    {
        /*Default values*/
```

```
tellers[i].tellerID = i + 1;
tellers[i].servedCustomers = 0;
tellers[i].startTime = systemTime();
}

val = isEmpty();
while(val != 1)
{
    /*If queue is empty while running, pause and wait for customers*/
    val = isEmpty();
    if(val == 1)
    {
        sleep(2);
    }
    /*4 Teller threads*/
    pthread_create(&id[0], NULL, &teller, &tellers[0]);
    pthread_join(id[0], NULL);

    pthread_create(&id[1], NULL, &teller, &tellers[1]);
    pthread_join(id[1], NULL);

    pthread_create(&id[2], NULL, &teller, &tellers[2]);
    pthread_join(id[2], NULL);

    pthread_create(&id[3], NULL, &teller, &tellers[3]);
    pthread_join(id[3], NULL);
}
pthread_create(&id[3], NULL, &tellerStatisticLog, tellers);

pthread_join(id[0], NULL);
pthread_join(id[1], NULL);
pthread_join(id[2], NULL);
pthread_join(id[3], NULL);

/*Free memory allocations*/
free(tellers);
free(id);

pthread_exit(0);
}

/*Initialise mutexes and conditions*/
void initialiseMutualExclusion()
{
    pthread_mutex_init(&queueMutex, NULL);
    pthread_mutex_init(&logMutex, NULL);
    pthread_mutex_init(&sleepMutex, NULL);
    pthread_cond_init(&tellerCondition, NULL);
}
```

```
}

/*Destroy mutexes and conditions*/
void destroyMutualExclusion()
{
    pthread_mutex_destroy(&queueMutex);
    pthread_mutex_destroy(&logMutex);
    pthread_mutex_destroy(&sleepMutex);
    pthread_cond_destroy(&tellerCondition);
}
```

## services.c

```
#include "services.h"

/*
 * Jaron Rose 18823978
 * Functions for teller and customer to queue and dequeue
 */

int queueSize;
int customerArrival;
int withdrawalTime;
int depositTime;
int informationTime;

/*Initialise variables for sleep times*/
void services(int queueNum, int customerTimer, int w, int d, int i)
{
    queueSize = queueNum;
    customerArrival = customerTimer;
    withdrawalTime = w;
    depositTime = d;
    informationTime = i;
}

/*Enqueue customers to the queue*/
void* customer(void* fileName)
{
    Customer* customer;
    int i;
    for(i = 0; i < queueSize; i++)
    {
        /*Retrieve customer from file*/
        customer = open(fileName);

        /*Queue customer*/
        pthread_mutex_lock(&customerMutex);
```

```
    enqueue(customer);
    pthread_mutex_unlock(&customerMutex);

    /*Log customer information*/
    pthread_mutex_lock(&logMutex);
    customerLog(customer);
    pthread_mutex_unlock(&logMutex);

    /*Wait for next customer to arrive*/
    sleep(customerArrival);
}
return 0;
}

/*Determines which service type to how long teller will take to serve
customer*/
void getSleep(Customer* customer)
{
    if(customer->serviceType == 'w')
    {
        sleep(withdrawalTime);
    }
    else if(customer->serviceType == 'd')
    {
        sleep(depositTime);
    }
    else if(customer->serviceType == 'i')
    {
        sleep(informationTime);
    }
    else
    {
        /*Default*/
        sleep(2);
    }
}

/*Teller will retrieve customer from queue, and serve customer based on
sleep time, and then log all information*/
void* teller(void* teller)
{
    Customer* customer;
    Teller* custTeller;
    int val;

    /*Cast void* to teller*/
    custTeller = (Teller*) teller;
    val = isEmpty();
```

```
if(val != 1)
{
    /*Grab customer from the queue*/
    pthread_mutex_lock(&queueMutex);
    customer = dequeue();
    pthread_mutex_unlock(&queueMutex);

    /*Teller is serving the customer*/
    getSleep(customer);

    /*Get system time*/
    customer->responseTime = systemTime();
    customer->tellerID = custTeller->tellerID;

    /*Log information*/
    pthread_mutex_lock(&logMutex);
    tellerResponseLog(customer);
    pthread_mutex_unlock(&logMutex);

    getSleep(customer);

    /*Get system time*/
    customer->completionTime = systemTime();

    /*Log information*/
    pthread_mutex_lock(&logMutex);
    tellerCompletionLog(customer);
    pthread_mutex_unlock(&logMutex);

    /*Keep track of how many customers teller has served*/
    custTeller->servedCustomers += 1;

    getSleep(customer);

    /*Get system time*/
    custTeller->terminationTime = systemTime();

    /*Log information*/
    pthread_mutex_lock(&logMutex);
    tellerTerminationLog(customer, custTeller);
    pthread_mutex_unlock(&logMutex);
}

return 0;
}
```

## services.h

```
#ifndef SERVICES_H
#define SERVICES_H

/*
Jaron Rose 18823978
Teller and customer methods, teller will grab customers from queue,
customers will join the queue
*/
#include <stdio.h>
#include <stdlib.h>
#include <pthread.h>
#include <time.h>
#include <string.h>
#include "fileIO.h"
#include "customerQueue.h"
#include "timers.h"
#include "tellerStruct.h"
#include <unistd.h>
#include "customerStruct.h"

void services(int queueNum, int customerTimer, int w, int d, int i);
void getSleep(Customer* customer);
void* customer(void* fileName);
void* teller(void* tellerNum);

#define TRUE 1
#define FALSE !TRUE

#endif
```

## tellerStruct.h

```
#ifndef TELLERSTRUCT_H
#define TELLERSTRUCT_H

/*
Jaron Rose 18823978
Struct to store teller information
*/
typedef struct Teller
{
    int tellerID;
    int servedCustomers;
    struct tm* startTime;
    struct tm* terminationTime;
}Teller;

#endif
```

## timers.c

```
#include "timers.h"

/*
Jaron Rose 18823978
Method to retrieve system local time and date
*/

struct tm* systemTime()
{
    time_t rawTime;
    struct tm* timeInfo;

    time(&rawTime);
    timeInfo = localtime(&rawTime);

    return timeInfo;
}
```

## timers.h

```
#ifndef TIMERS_H
#define TIMERS_H

/*
Jaron Rose 18823978
Get system local time
*/

#include <time.h>
#include <stdio.h>

struct tm* systemTime();

#define TRUE 1
#define FALSE !TRUE

#endif
```