Top reasons to use EUSurvey

- EUSurvey is a tool for polling opinions from a widespread community, guiding them throughout the contribution process.
- EUSurvey provides support for either identification or anonymity of the respondents, depending on survey requirements.
- The application allows large scale consultations to be launched aimed at European citizens.
- EUSurvey is used by most of the European Commission's Directorates-General as well as many institutions, such as the European Parliament, the European Council and the Court of Auditors.
- EUSurvey is freely available for any organisation or administration, public or private.
- It can also be deployed as a standalone alternative in EU administrations or businesses.

Links

Getting started:
http://ec.europa.eu/eusurvey/

Help on using EUSurvey:
The documentation page is available at
http://ec.europa.eu/eusurvey/home/documentation

For users in EU institutions:
www.cc.cec/itservices/en/content/eusurvey

EUSurvey open source
Public administrations and businesses can also use EUSurvey as open source software. It is available, free of charge, through the EU Public Licence at
https://joinup.ec.europa.eu/software/eusurvey/home

An action supported by ISA

This action is supported by ISA, the European Commission's programme for interoperability solutions for European public administrations.

Why ISA?

Administrative procedures have the reputation of being lengthy, time-consuming and costly. Electronic collaboration between public administrations can make these procedures quicker, simpler and cheaper for all parties concerned, in particular when transactions need to be carried out cross-border and/or cross-sector.

ISA supports this type of electronic collaboration. With more than 40 actions it provides tools, services and frameworks for the modernisation of public administrations in Europe, across e-borders and sectors.

More on the programme:

http://ec.europa.eu/isa/

Contact ISA:

isa@ec.europa.eu

Contact the EUSurvey team:

EC, Institutions and external users:
DIGIT-EUSURVEY-SUPPORT@ec.europa.eu

Users of the OSS version:
DIGIT-EUSURVEY-OSS@ec.europa.eu

European Commission

EUSurvey

A solution for multilingual surveys

ISA programme
Interoperability Solutions
for European Public Administrations

ISA

Business needs

Businesses and policy makers have to be increasingly reactive and need to gather reliable information while stakeholders are contributing from all around the world. The contributors are in need of intuitive, reliable and modern tools suited to the strict data collection rules they are confronted with and will favour tools that guide them through the process.

Solutions

EUSurvey is the European Commission's new multilingual online survey management system built for the creation and publication of surveys and public consultations. It covers all steps of a survey life cycle, from the design and launch of the survey to the analysis and publication of results. It offers different types of multiple-choice questions, free text fields, as well as more complex elements like editable tables and gallery elements. Results can be displayed as histograms, percentages or in full detail and can be exported to different formats. All the answers submitted (or a sub-set) can be published automatically on a dedicated webpage within the application. Access to EUSurvey is secured by ECAS, the European Commission's Authentication Service.

The tool offers a wide variety of features to meet different survey needs, including:

- Customisable forms
- Scheduled publishing
- High level security
- Customisable look and feel
- Offline answering
- Uploading of supporting files
- Result analysis & publication
- Invitations sent directly from the application

Detailed information about the features of EUSurvey is available at: http://ec.europa.eu/isa/actions/02-interoperability-architecture/2-6action_en.htm

The project is managed by the Commission's Directorate-General for Informatics.

Benefits

- Collect the opinions of stakeholders on a specific issue
- Prepare conference registrations
- Rapidly consult businesses, citizens or other interested parties
- Conduct user satisfaction surveys
- Create multilingual surveys
- Publish results over the web