# Week 5: Working iteratively

#### **Agenda**

Recap of last week's session:

Product Lifecycle, Value Proposition Canvas

Working iteratively: Creating prototypes to iterate upon

**Example of iterative development:** 

**FedRAMP** 

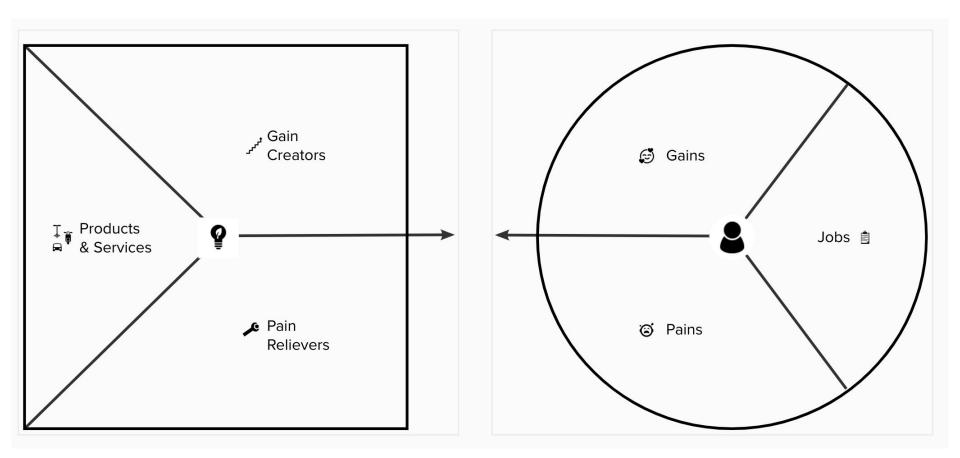
Where do we go from here?

Project RevAMPD

# Recap of last week's session

- Product Lifecycle
- Value Proposition Canvas

#### WHAT IS A VALUE PROPOSITION CANVAS



1. Create individual canvases for each of your beneficiary segments. Conduct customer research to gather insights into these segments and their pain points.

2. Look at the Value Proposition Canvas as two independent sections.

Customer profiles and their wants and needs are out of your control, whereas the products and services are in your control to define and manage.

## 3. Include emotional and social elements/jobs of the customer profile.

## 4. DON'T create a customer profile based on the products on hand.

## 5. DON'T make it mandatory to map all pains and gains to your products and services.

### **Draft your hypotheses**

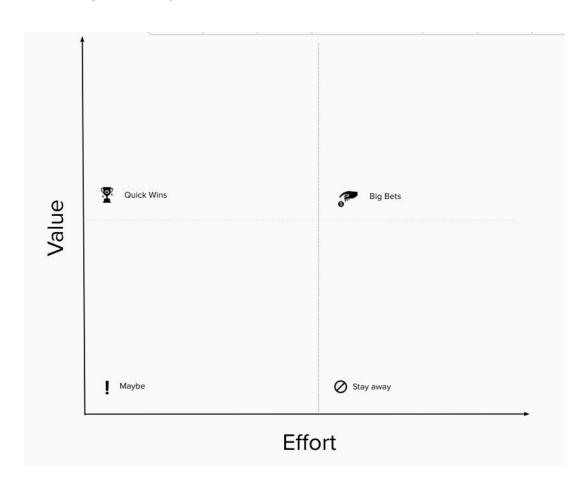
We believe ... [feature and to the user group]

Will result in ...[benefit]

We will know we are right when ...[outcome]

### **Prioritize**

#### **LEAN PRIORITIZATION**



### Working iteratively



#### Nailed it!



# Learn about the problem you're trying to solve.

(don't worry about the solution yet!)



Try things by making prototypes — then test them and see how it goes.



Once you know a little more about what will solve the problem, build part of it in a way you can show to users.



# Get feedback from your users!



Incorporate your feedback and make an improved version for real people.



#### Keep going!

Add details piece by piece, getting lots of feedback as you go.



#### This instead...

1. Learn about the problem



4. Get feedback from your users



2. Make prototypes



5. Adjust and make a new version



3. Scale up (a little)



6. Rinse and repeat!



# **Example: FedRAMP dashboard**



{{FEDRAMP Dashboard goes here}}

#### **FedRAMP Dashboard**

Total Authorized: 2 Leveraged ATOs: 0 Cost Savings: 0

#### **FedRAMP Dashboard**

Total Authorized: 0 (Sum of authorized CSPs) Leveraged ATOs: 0 (Sum of leveraged ATOs) Cost Savings: 0 (Total reuse \* \$250,000)

#### **FedRAMP**

Total Authorized: 0 (Sum of authorized CSPs)

Leveraged ATOs: {{homeController.leveragedAtos()}} (Sum of leveraged ATOs)
Cost Savings: \${{homeController.totalCostSavings()}} (Total reuse \* \$250,000)

#### **FedRAMP**

**\$0**Cost Savings:

o Total Authorized:

Leveraged ATOs:

Search by

CONTACT US

Search

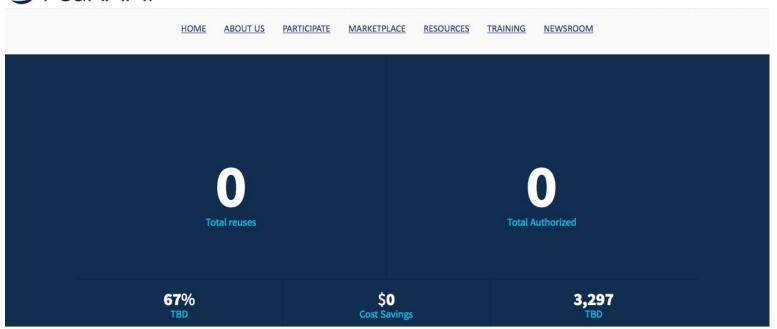


HOME NEWSROOM **ABOUT US PARTICIPATE** MARKETPLACE RESOURCES TRAINING 0 0 **Total Authorized** Total reuses \$0 67% 3,297 **Cost Savings** TBD TBD

Filter results by



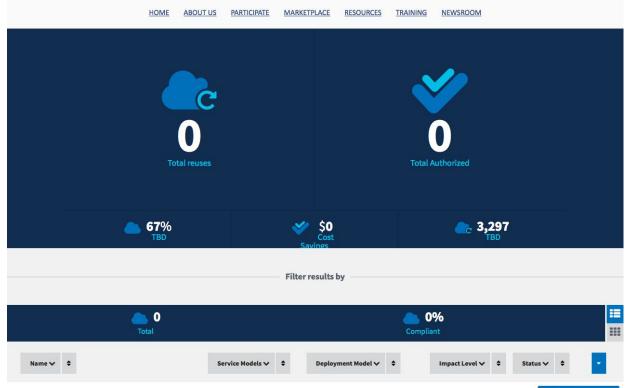




Filter results by

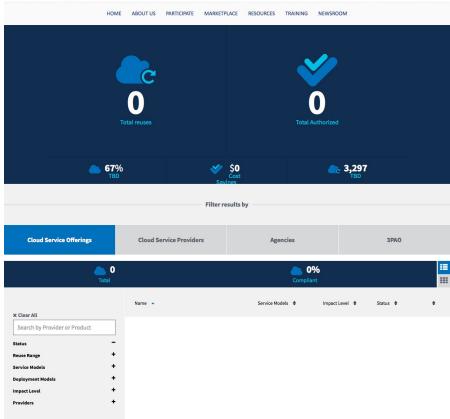
CONTACT US Search

#### **●** FedRAMP











Search





Products	Ag	Agencies		Assessors		
× Clear All	Name -	Service Models   ◆	Impact Level 💠	Status \$	÷	
Search by Provider or Product  230 results	CLOUD.GOV	PaaS	Moderate	FedRAMP Authorized	8 Authorizations	
Ready In Process Authorized	1901 in3sight	laaS, SaaS	Moderate	FedRAMP Authorized	<b>2</b> Authorizations	
Authorization Type — Agency JAB	Accellion 7. Kiteworks Federal Cloud	SaaS	Moderate	FedRAMP Authorized	4. Authorizations	
Products Authorized + Service Models +	accenture Hip performance Defond. Accenture Federal Cloud ERP	SaaS	Moderate	FedRAMP Authorized	<b>2</b> Authorizations	
Deployment Models + Agencies + Impact Level +	accenture  Hypertonium Delenit.  Accenture Insights Platform (AIP) For Government	PaaS	Moderate	FedRAMP Authorized	1 Authorizations	

### Thank you!

- What, if any, seemed challenging or new with the Value Proposition Canvas?

## Project RevAMPD

#### **Next up on RevAMPD**

- Develop goals and measures of success for RevAMPD
- Draft your hypotheses from the value proposition canvases
- Prioritize your hypotheses to identify areas you want to experiment

#### Suggested reading/viewing

- Lean, Agile and Product thinking
- <u>18F Product Guide</u>