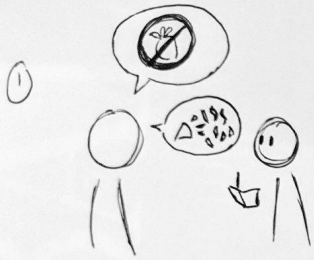


Eligibility rules service

Defining our Minimum Viable Product

We have learned a lot and feel ready to define our “Minimum Viable Product”.

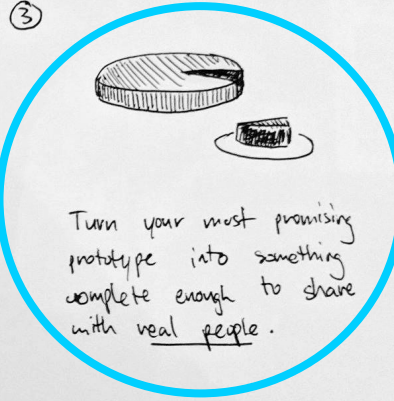
But what does that mean?



Learn about the problem you're trying to solve (don't worry about the solution yet)



Try some things out!
Make prototypes and test them.



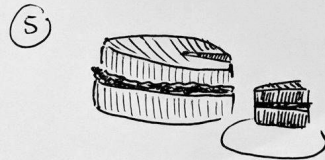
Turn your most promising prototype into something complete enough to share with real people.

“Turn your most promising prototype into something complete enough to share with real people.”

Nikki Lee, 18F



Get feedback from your target audience!



Incorporate the feedback, and make an improved version for real people.
Get more feedback!



Keep going! Add details piece by piece, making sure to get lots of feedback as you go.

Some of what we've learned so far:

- How D-SNAP eligibility works
- The frequency of D-SNAP instances
- What D-SNAP looks like on the ground
- A very general sense of the technical situations in some states
- The rules are very manageable
- There is opportunity to deliver something of value

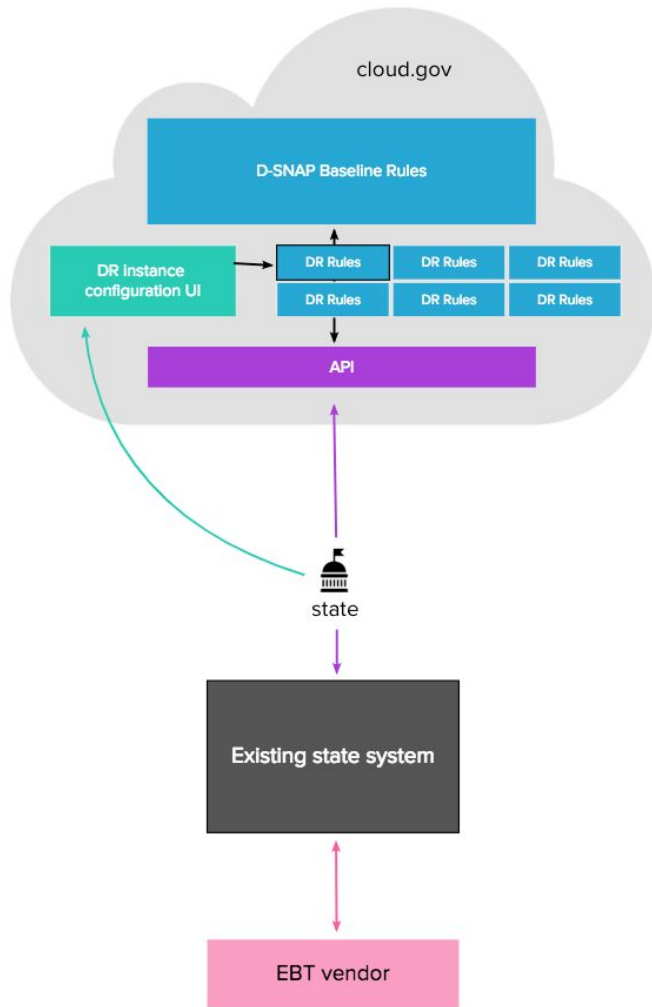
We want to share our idea for the MVP and have you help us refine it.

10x funding allows us to experiment without partners having to commit funds, but it's important that we collaboratively shape the project to make sure we're building something that solves real problems.

So here's the idea...

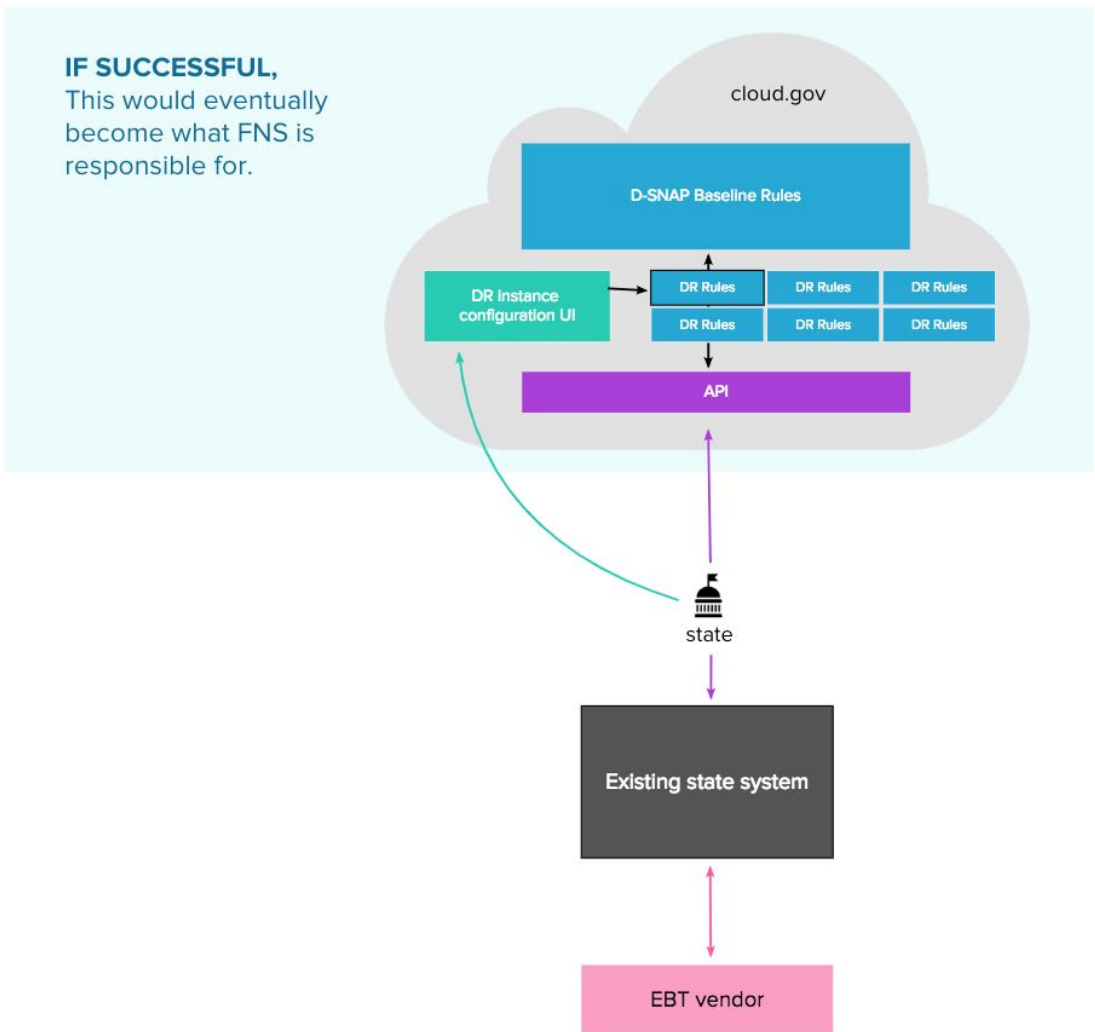
Our initial idea:

Build the rules service and focus just on integrating with existing state systems.



Our initial idea:

Build the rules service and focus just on integrating with existing state systems.



We've learned that creating the rules for D-SNAP is easier than expected, but the state systems are lacking.

It seems many states don't have a way for applicant data to be submitted online and that the existing eligibility systems are pretty dated.

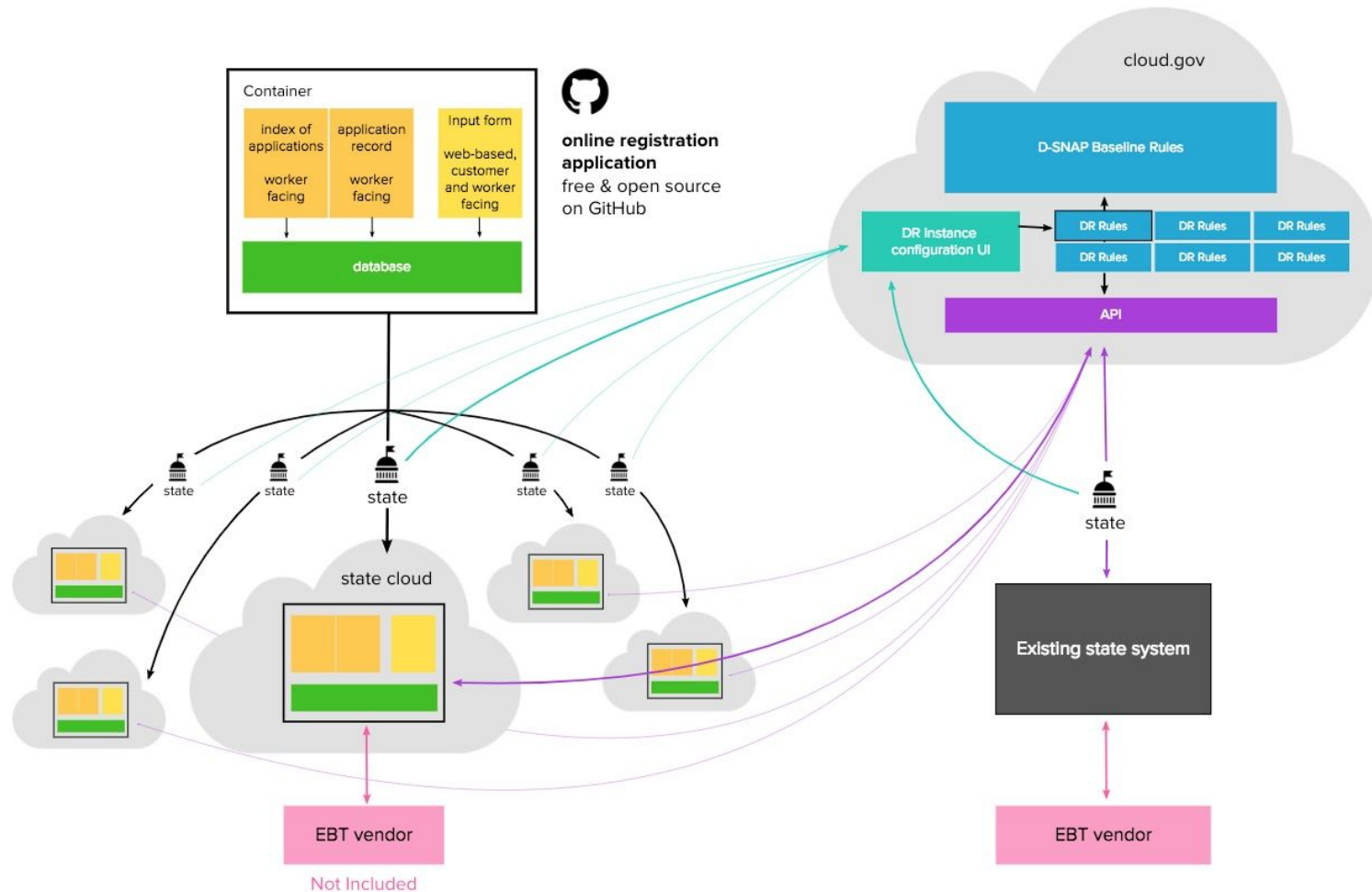
We think this creates an opportunity for us to expand the scope in an exciting way.

We still think the original idea makes sense, but we think we can go a bit bigger and deliver something more valuable for FNS and states while advancing the rules service concept.

The MVP we'd like to build...

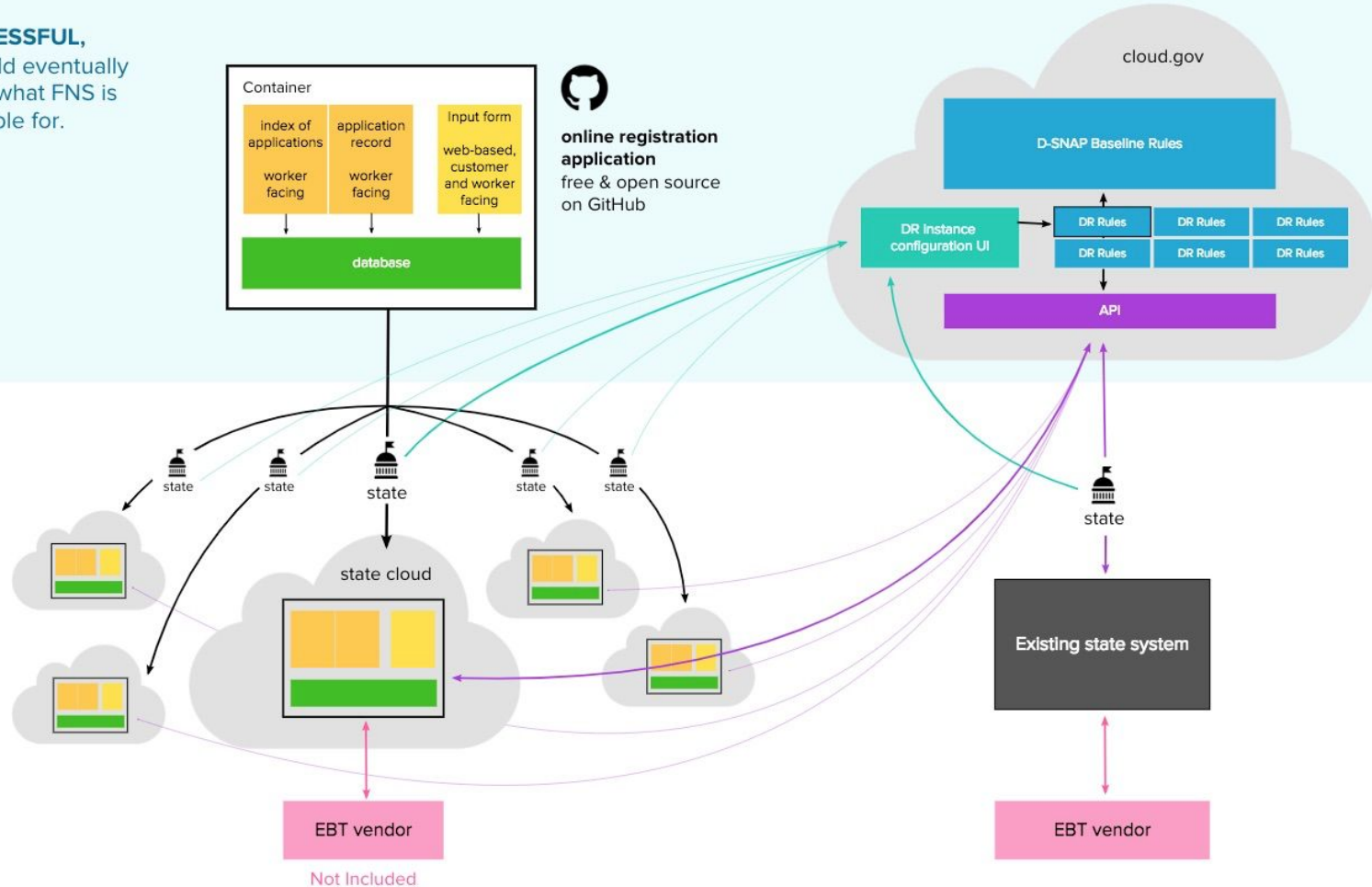
In addition to the D-SNAP eligibility rules service, we'd like to build an application that would give states the ability to offer customers an online registration experience similar to Florida's.

We hope this would be something states could implement with minimal effort. They would download it for free and deploy on their own infrastructure. It would then *use* the rules service as originally planned.



IF SUCCESSFUL,

This would eventually become what FNS is responsible for.



Build upon prior research

USDS and 18F conducted research and developed a demonstration eligibility application experience that we'd build upon.

This site is under development. [Learn more.](#)

ALPHA RELEASE

This site hosts a multi-benefit application and enrollment **prototype**.

This prototype has been designed with applicants for critical public benefit programs to model how to create simpler, user-centered multi-program applications.

This is a template that local benefits administrators can customize for their enrollment programs. It is not a real application: no data entered on these pages will be shared or stored.

Demo the prototype

Background

Building on the work of Medicaid modernization, the [Centers for Medicaid and Medicare](#) and the [U.S. Digital Service](#) have been working to use the tools of technology and design to improve how benefit applicants get access to critical services.

We can do this within this phase.

We've already started playing with the possibility, mocking up the application quickly. We think we can do it.

[See mockup](#)

<p>e-registration</p> <p>rel set e W</p> <p>xpenses label pense mount W</p> <p>bel ome pe</p> <p>Assets Income E...</p> <p>a day ago</p>	<p>D-SNAP Pre-registration</p> <p>Step 1 of 3</p> <p>Please review your information.</p> <p>Section</p> <p>Label: Text</p> <p>Label: Text</p> <p>Label: Text</p> <p>Label: Text</p> <p>9 - Review</p> <p>a day ago</p>	<p>D-SNAP Pre-registration</p> <p>Step 1 of 3</p> <p>Electronic signature</p> <p>Warning text</p> <p>10 - Electronic Sub...</p> <p>a day ago</p>	<p>D-SNAP Pre-registration</p> <p>Based on the information you provided, you are not eligible for D-SNAP.</p> <p>Copy</p> <p>11 - Not Eligible</p> <p>a day ago</p>
<p>orker</p> <p>Log out</p> <p>registration.</p> <p>ction menu</p> <p>index or lookup.</p> <p>egistration</p> <p>14 - Index</p> <p>a day ago</p>	<p>D-SNAP Worker</p> <p>Log out</p> <p>Joan S. Smith-Jones</p> <p>Registration number: 1234567890</p> <p>Pre-determination results: Eligible</p> <p>Pre-determination text info</p> <p>Section</p> <p>15 - View Registrati...</p> <p>a day ago</p>	<p>D-SNAP Worker</p> <p>Log out</p> <p>Joan S. Smith-Jones</p> <p>Registration number: 1234567890</p> <p>Approved</p> <p>Date: January 1, 2018 - 3:15pm By: email@domain.gov</p> <p>Pre-determination results: Eligible</p> <p>Pre-determination text info</p> <p>16 - Approved Appli...</p> <p>a day ago</p>	<p>D-SNAP Worker</p> <p>Log out</p> <p>Joan S. Smith-Jones</p> <p>Registration number: 1234567890</p> <p>Denied</p> <p>Date: January 1, 2018 - 3:15pm By: email@domain.gov</p> <p>Pre-determination results: Eligible</p> <p>Pre-determination text info</p> <p>17 - Denied Applica...</p> <p>a day ago</p>