

*Purpose of doc: for cloud.gov BU to use as reference in customer calls when customers ask questions, including so that Finance/Ops can vet our answers.*

- **Can I set up an IAA that crosses FY boundaries?**
  - Yes, if your type of money is compatible with that. Also see next question.
- **If a person has FYxx money and wants to use it to buy cloud.gov, do they have to set up a cloud.gov agreement with a PoP that ends at the end of FYxx?**
  - As long as the PoP (and service) begins in FY17, we can sign an agreement with a 12 mo PoP even if the client only has one year money.
  - “severable services (like cloud.gov) are allowed to cross fiscal years if the agreement does not exceed one year in duration and there was a valid bona fide need when the one year funds were current.”
- **Can I set up an IAA with a PoP longer than a year?**
  - For new IAAs, we can only set up 12-month agreements. This is a legal interpretation from OGC on the ASF (Acquisition Services Fund).
  - This limitation is specific to cloud.gov because we use ASF.
- **Can we do a two-year agreement with a one-year task order? (A two-year 7600A and one-year 7600B.)**
  - Yes, a 7600A can be up to 5 years in length regardless of funding type. But doing that doesn’t make anything faster on the GSA end.
- **Can I set up an IAA with a PoP shorter than a year?**
  - We recommend 12 months since it’s a bunch of work for both agencies to set up an IAA. We can do shorter if necessary.
  - You can set it up for 12 months and only get charged for the months when you use it.
- **What is the cloud.gov funding authority?**
  - For funding authority for cloud.gov we generally use ASF
- **Do agreements have to be under the ASF? What if an agency says they have to use the Economy Act?**
  - Both agencies should cite the same authority on an IAA. ASF is our authority to provide services for cloud.gov; it also allows the requesting agency to accept those services so both can cite it. It’s a more specific authority than the Economy Act, and the more specific authority generally rules.
  - Good to try to get more details from the agency about why they require not-ASF.
- **Can I use a MIPR?**
  - We can sign a MIPR, but a MIPR can’t be used in lieu of an IAA, we’ll still need to route our standard package as well.
  - Are MIPR’s to GSA reimbursable or direct cite? Reimbursable
  - Who goes in the “to” field of the MIPR? General Services Administration, Finance Operations and Disbursement Branch, 1500 E Bannister Rd, Kansas City, MO 64131
  - Who will send the 448-2 MIPR acceptance form back to the Air Force? TTS funding official signatory
- **How long does the IAA process take?**
  - Typically 4-6 weeks from start to finish:
    - Customer decides to start process
    - cloud.gov sends over SOW + IAA preparation survey - within 1 day

- Customer fills out IAA preparation survey - as quickly as you can
- cloud.gov prepares IAA package - within 3 days
- IAA SOW is checked by GSA OGC (we use a pre-approved IAA template)  
- 1-2 weeks
- Customer signs IAA (have your signatories ready) - as quickly as you can
- GSA OCFO + CIO sign IAA. IAA is executed. - 1-2 weeks