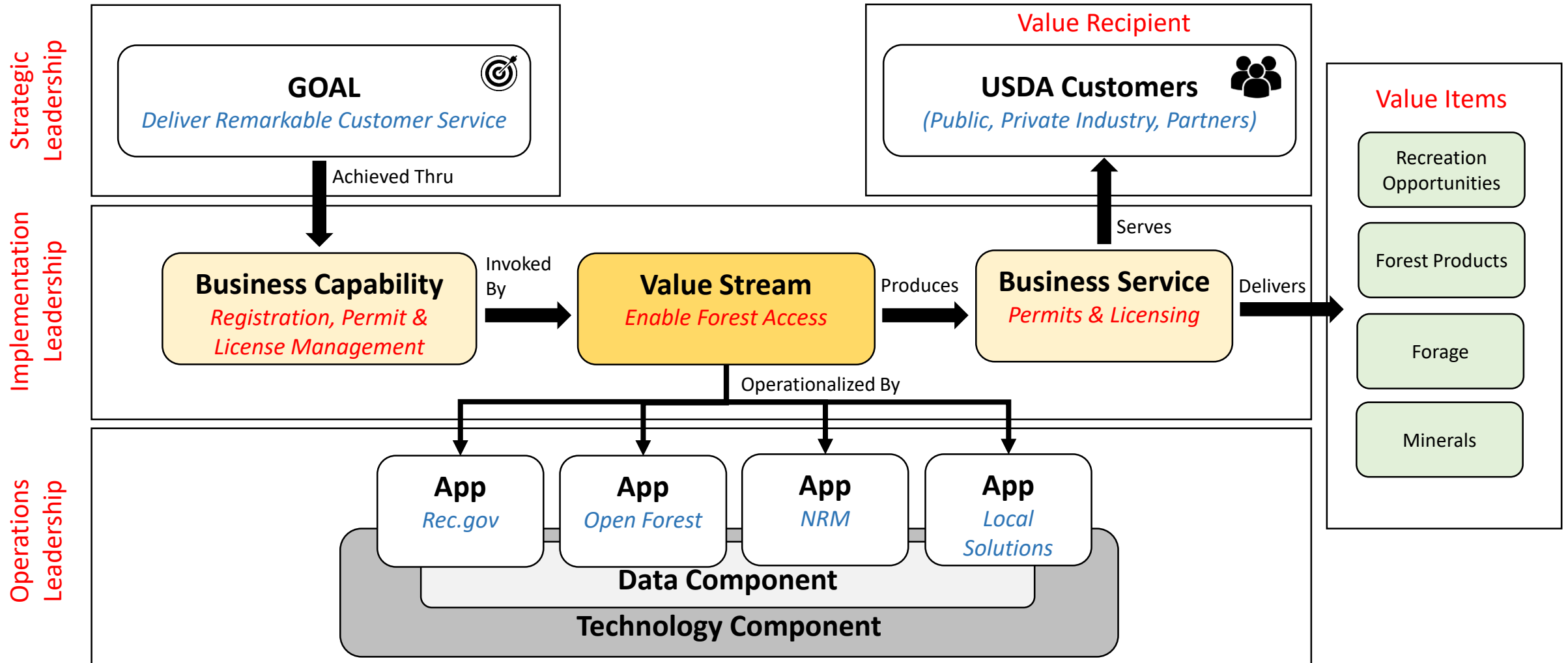
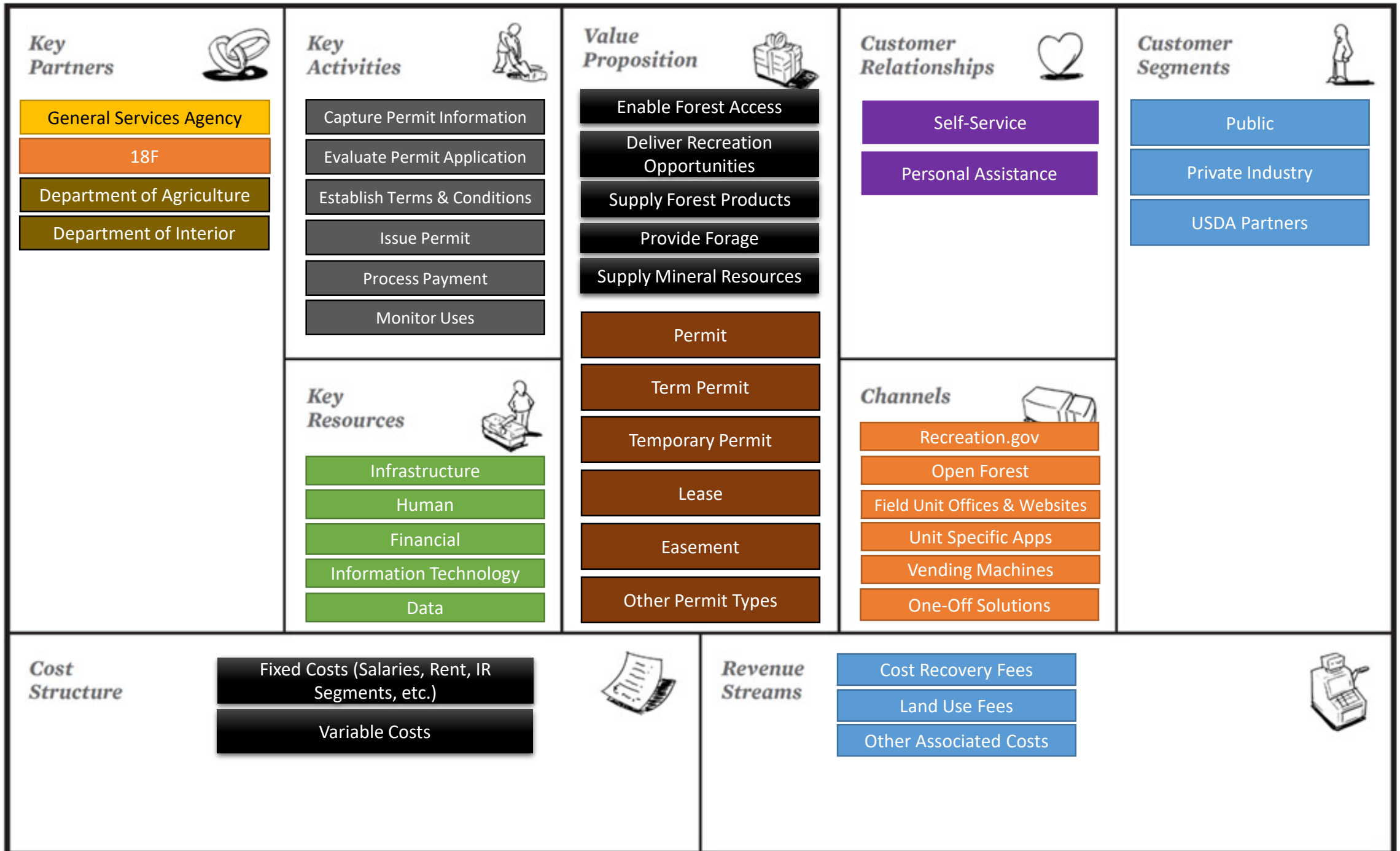


Value Delivery and Business Capability Planning

Connecting Prioritized Outcomes, Business Capabilities, Services and Products





Complexity of our permitting service landscape

- The challenges facing the USFS are shifting away from efficiency and automation towards questions of complexity management and business agility.
- Risks
 - A complex web of existing apps & interfaces creates highly complex landscapes where change becomes more difficult and costly.
 - Impacts of change are harder to predict and understand.



Business
Interfaces
(websites,
portals,
kiosks,
etc.)

