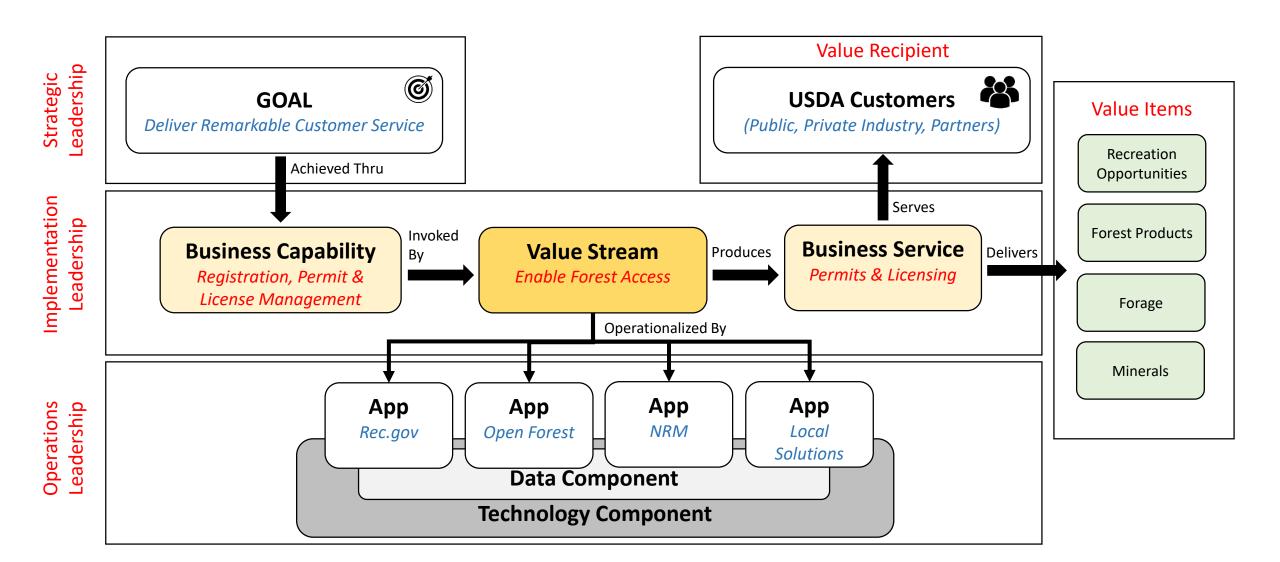
Value Delivery and Business Capability Planning

Connecting Prioritized Outcomes, Business Capabilities, Services and Products



Key **Partners**



Key Activities



Value Proposition



Customer Relationships



Customer Segments



General Services Agency

18F

Department of Agriculture

Department of Interior

Capture Permit Information

Evaluate Permit Application

Establish Terms & Conditions

Issue Permit

Process Payment

Monitor Uses

Enable Forest Access

Deliver Recreation Opportunities

Supply Forest Products

Provide Forage

Supply Mineral Resources

Permit

Term Permit

Temporary Permit

Lease

Easement

Other Permit Types

Channels



Self-Service

Personal Assistance

Open Forest

Public

Private Industry

USDA Partners

Key Resources



Financial

Information Technology

Data



Field Unit Offices & Websites

Unit Specific Apps

Vending Machines

One-Off Solutions

Cost Structure Fixed Costs (Salaries, Rent, IR Segments, etc.)

Variable Costs



Revenue Streams

Cost Recovery Fees

Land Use Fees

Other Associated Costs



Complexity of our permitting service landscape

 The challenges facing the USFS are shifting away from efficiency and automation towards questions of complexity management and business agility.

Risks

- A complex web of existing apps & interfaces creates highly complex landscapes where change becomes more difficult and costly.
- Impacts of change are harder to predict and understand.

