

Potential User stories

Epic: Allow for more forests to be added to the Special Use permit applications system

- As a forest staff member, I want to enter my forest information to enable special use permitting for my forest.
- As a forest staff member, I want to be able to add and easily edit content so applicants can learn how to and apply for permits in my forest.
- As a member of the public, I want to easily find the special use permit application for forest(s) I'm interested in, so that I can apply quickly.
- As a potential applicant, I would like to know which information is necessary for me to complete for the forest and permit type I'm applying for.

Epic: User group and role management beyond initial implementation

Note: Authentication is already implemented and [minimal role management has already been implemented.](#)

- As a forest staff member, I should be able to get appropriate admin privileges to manage my forest's presence in the ePermit app, so that I can make necessary content changes myself.
- As a forest administrator, I should be able to enable and revoke special use or special forest product privileges for active Forest Service Employees.

Epic: Ensure modules are production ready from a compliance perspective

Note: the goal of this epic is to harden our system so that we can get an [Authority to Operate \(ATO\)](#). Should the Government decide to go to production during the course of the Period of Performance, the Contractor shall incorporate prioritized features and bug fixes into the product.

- As a user, I would like to be assured that this system will not compromise my information or data.
- As a user, I would like my information to be recoverable in the event of a system failure, so that I do not have to restart the application process.

Epic: Help users submit complete applications with valid data to the internal USFS permit management system

- As a special use admin, I would like to make sure that data is properly displayed in the USFS's internal and separate special use permit issuing system: the Special Use Data System (SUDS).

- As an applicant, I would like to ensure that all field types have the proper validation, so that I can complete my application.

Epic: Make application activity transparent to applicants and Special Use Administrators

- As an applicant, I want to be automatically notified when my permit application is approved, so that I don't need to contact the Special Use Administrator to know the status of my application.
- As an applicant, I want to receive a confirmation email after submitting an application, so that I know it's been submitted successfully.

Epic: A quick and easy application experience, informed by user research

- As an applicant, I want to be able to submit multiple applications without having to retype in my basic info, so that I can save time.
- As an applicant, I would like to know what personally identifiable information is being collected from me before I submit my application, so that I understand the potential risks.
- As a temporary outfitter applicant I would like to understand more clearly whose name and email should be entered in the temp outfitter permit application, so that I can log back in to retrieve my application.
- Research findings will inform additional stories.

Epic: Ensure that Special Use Administrators' ePermit reporting needs are met

- This includes generative research to discover what unique ePermit reporting needs exist and whether we can meet them using existing reporting capabilities (i.e. SUDS).
- Research findings will inform additional stories.

Epic: Ensure Forests can offer multiple permit types (including both kinds of Special Use permits as well as the Christmas Tree permit)

- As a Forest admin, I should be able to easily administer permit types that I am responsible for, so that I am not distracted by information that's not relevant to me
- As a member of the public, I would like to seamlessly purchase or apply for the variety of online permit types available from my preferred forest, so that I understand the range of services provided by the forest I am interested in.

Epic: Additional permit types if user research suggests this could be highly valuable

- Research findings will inform additional stories.

Please note: additional epics and user stories will result from onboarding new forests, user research, usability tests, and feedback from real end-users once the system is in production.