SECURITY

How identity proofing works

Read a plain text version

Learn more about how login.gov follows the latest IAL2 NIST standards for secure identity proofing.

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PARTNERS ✓

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PLAYBOOK ~

Identity proofing with a state-issued ID

Identity proofing with a government employee ID

1 piece of strong evidence AND

What we need to verify a user's identity

Evidence with a photo or biometric that uniquely identifies the person.

How would you like to upload your

state issued ID?

State-issued ID or government employee ID (PIV/CAC).

We need to verify your identity

What you'll need to do:

Upload your ID

Evidence with a reference number that uniquely identifies the person, or is based on knowledge

2 pieces of fair evidence

of that person's private information. ***-**-*** AND ==

Financial records tied to their **Social Security**

Full name and phone number or full name and mailing address Number (SSN).

Upload an image of the front of your

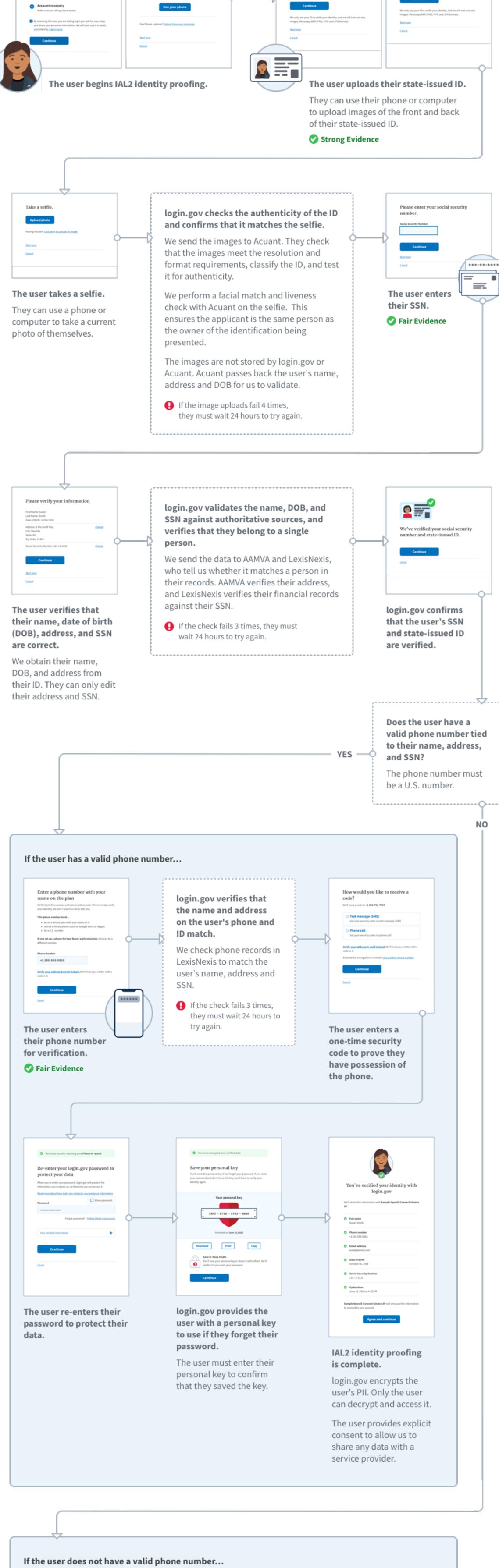
state issued ID

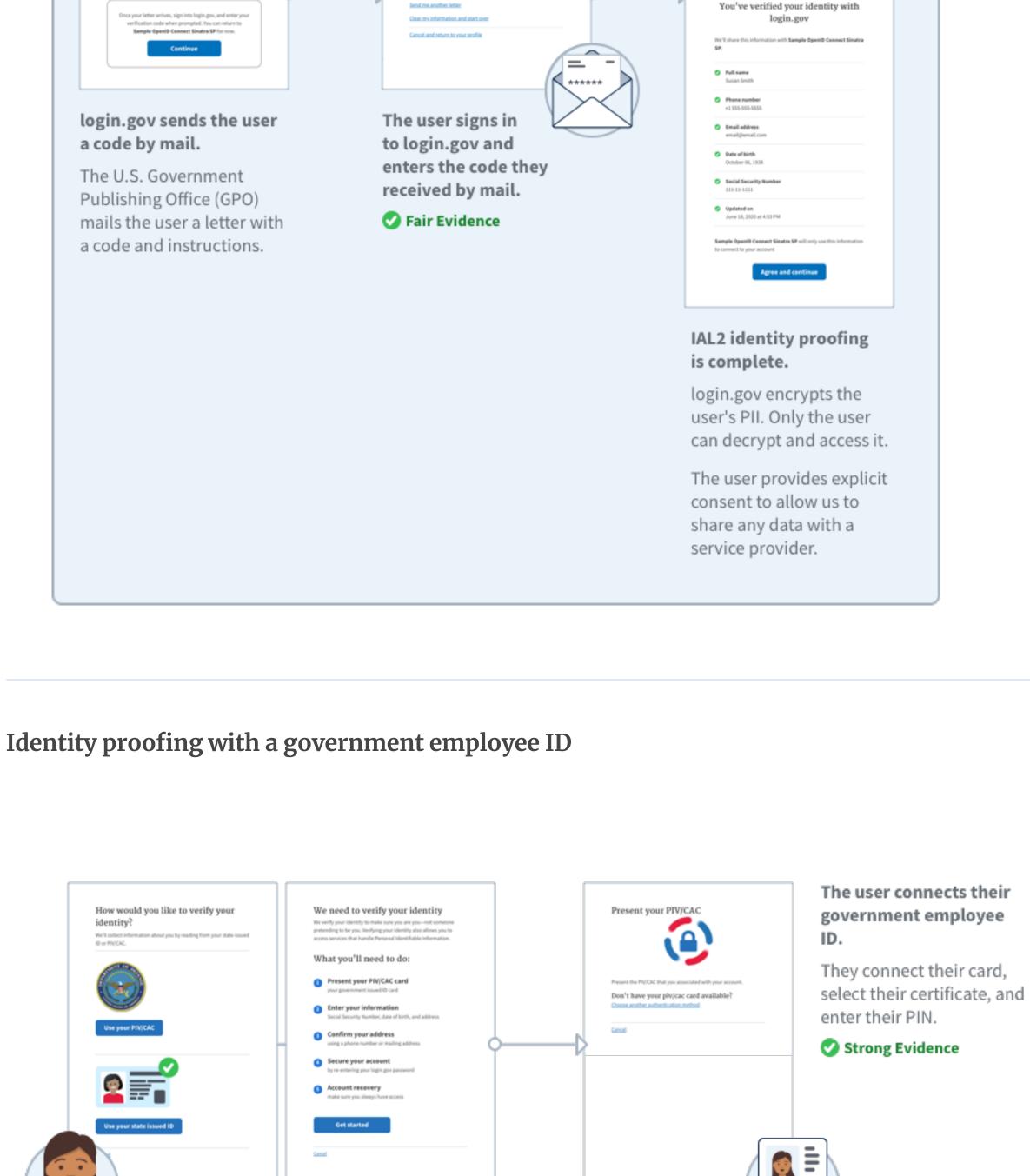
Upload an image of the back of your

state issued ID

Choose File No file chosen

Identity proofing with a state-issued ID





Re-enter your login.gov password to

The user re-enters their

Confirm your account

data.

password to protect their

Save your personal key

login.gov provides

the user with a

personal key to

use if they forget

enter their personal key to confirm that they saved the key.

their password.

The user must

78FT - E7TE - X5Y7 - MBHG

Want a letter?

The user confirms that

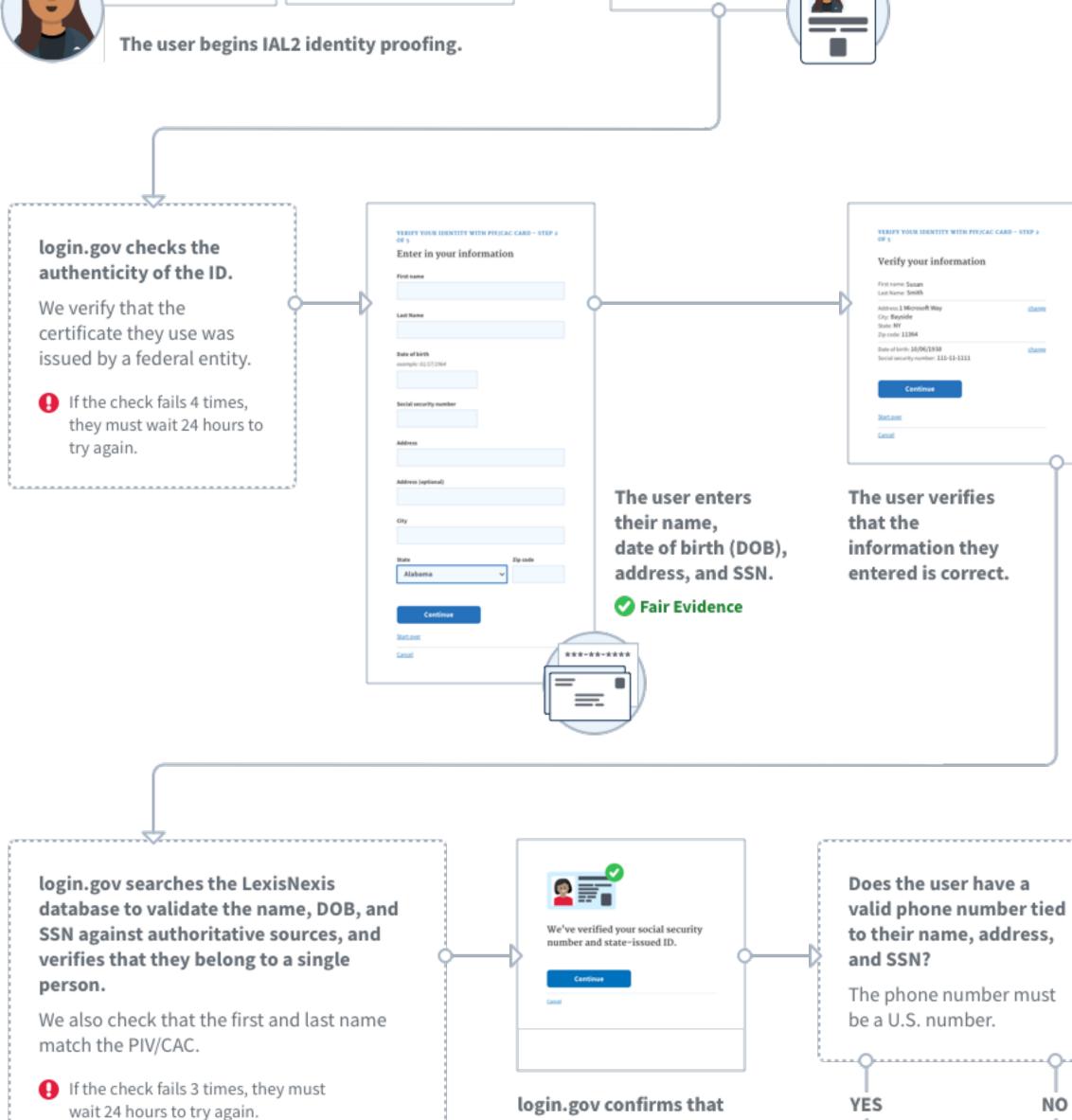
they want to receive a

We obtain their address

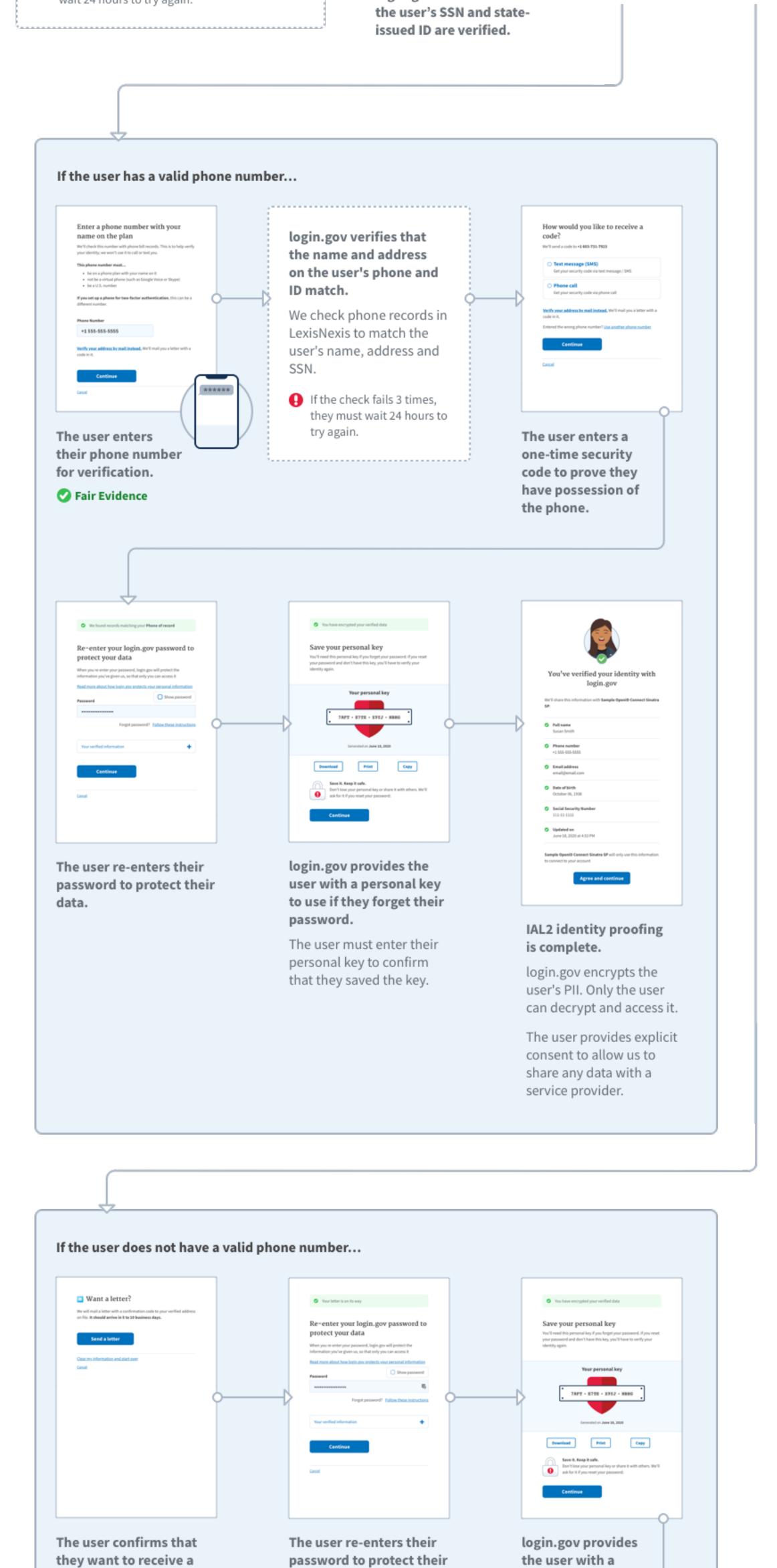
from their ID.

file.

letter to their address on



NO



Confirm your account

data.

letter to their address on

We obtain their address

file.

US General Services Administration

from their ID.

personal key to

use if they forget

enter their personal

key to confirm that

they saved the key.

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their password.

The user must



What we need to verify a user's identity

AND

1 piece of strong evidence

Evidence with a photo or biometric that uniquely identifies the person.



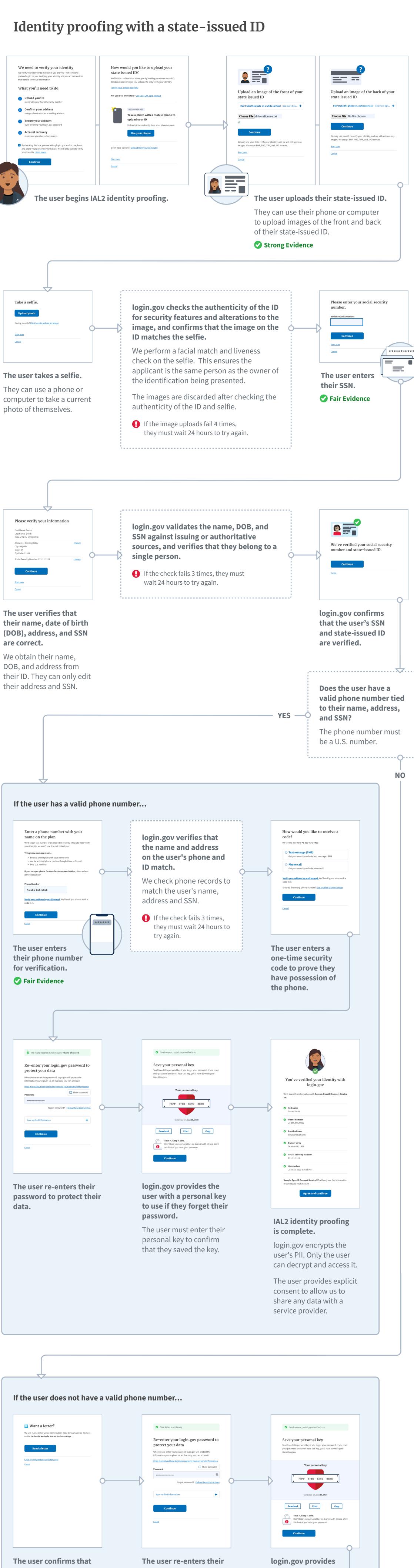
State-issued ID

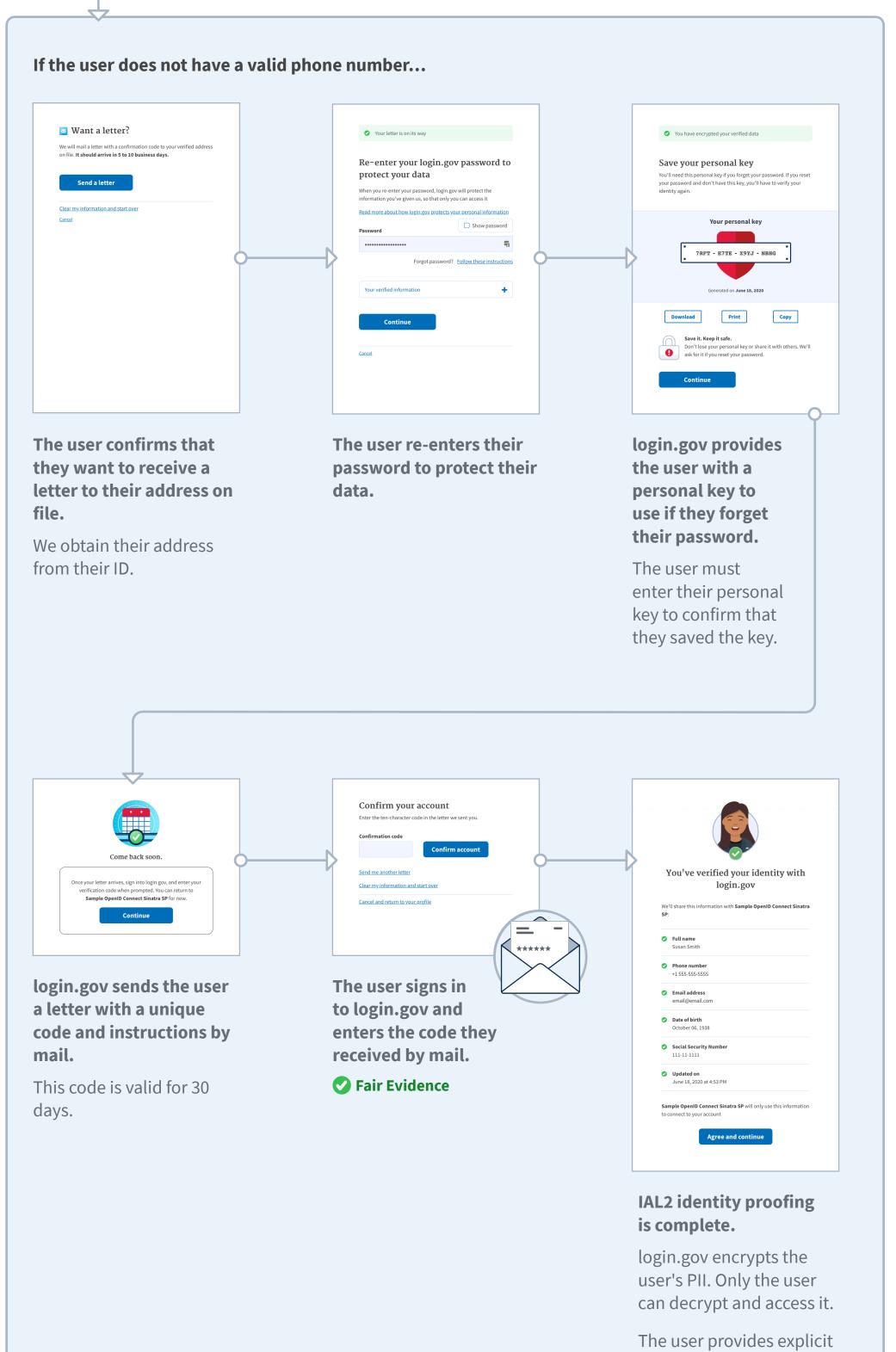
2 pieces of fair evidence

Evidence with a reference number that uniquely identifies the person, or is based on knowledge of that person's private information.



Financial records tied to their Social Security Number (SSN). Full name and phone number or full name and mailing address





consent to allow us to

share any data with a

service provider.