Performance Profile: ARP Delivery Solution Architect

Opportunity Overview

This opportunity is located in the Technology Transformation Services (TTS) Solutions Division's Accelerators portfolio as part of ARP Delivery Team A. The ARP Delivery team is a small, cross-functional, remote-first team focused on ensuring American Rescue Plan funded-projects deliver on their intended outcomes.

Position Summary (Public)

As a Solution Architect in ARP Delivery, you will own technical development for and align on product strategy with TTS units. You will develop proof of concepts/pilots, implement projects, and deliver ongoing enhancements based on customer requirements and needs. To be successful, you will need a thorough knowledge of infrastructure, networking, cloud, integration, data, custom & packaged applications, and security to ensure that projects run through ARP Delivery meet current and future technical development and operations needs in an efficient, sustainable, agile, and adaptable manner.

Solution Architects are experienced in:

- Leading development and maintenance of high-visibility, high-priority cloud based applications.
- Leading cross-functional teams to ensure that products meet customer needs and requirements.
- Driving compliance for products with federal regulations such as the Paperwork Reduction Act, Section 508, and applicable security and privacy requirements.

Key Objectives

Objective #1: Lead technical delivery
- Formulate and execute overall technical strategy, investment, acquisition, and implementation for assigned products
- Serve as a liaison between stakeholders and the technical development team, ensuring technical development is aligned with business needs
- Analyze current system architecture to identify functionalities and capabilities that can be leveraged to fit business needs and areas requiring refactoring
- Ensure that appropriate compliance authorizations are in place, including ownership of all applicable security and privacy requirements of assigned products

Objective #2: Support TTS program and product needs
- Drive stakeholder engagement alongside program/product leaders to achieve intended business objectives
- Foster appropriate and innovative use of tools by sponsoring or supporting product or feature development
- Work within distributed multidisciplinary agile team(s) by participating in constructive discussions, sharing knowledge openly, and demonstrating value for technical and non-technical contributions.
- Guide development teams and stakeholders through bureaucratic processes for compliance and communication approvals

- Proactively research opportunities/problem spaces to understand government and industry practices in subject domain areas, aligning domain-specific considerations to modern technical development practices

Objective #3: Provide exceptional customer service
- Explain products or services to people who have varying levels of technical knowledge
- Provide visibility into progress, communicate blockers and challenges, and ask for help when necessary.
- Support a safe and inclusive workplace as well as a positive team culture where diversity and individual differences are valued and leveraged.
- Inspire honesty and integrity through open communication and liberal knowledge sharing with all stakeholders and customers