Login.gov Engineer

Role summary

This opportunity is located in the Technology Transformation Services (TTS) Solutions Division's Login.gov team. The Login.gov team is remote-first and is composed of experts across product development, software engineering, cybersecurity, and platform engineering.

Login.gov is a FedRAMP authorized secure sign-in service created for the public to access participating government agency sites, products, and services. At its core, Login.gov is both an authentication and identity verification service and is now available to all levels of government: federal, state, and local.

Login.gov is looking for talented Engineers to help us deliver better digital services to the public. At Login.gov, you will be a builder, contributor, and a catalyst. With the support of the team, you will solve large complex problems while spreading user-centered, open, and transparent culture. You can be writing code one day, going to meet with members from partner agencies another day, and launching a new product that will impact the lives of Americans across the country the next week. Login.gov is an open source team, so most of what you work on will be open source.

This role is perfect for you if you care deeply about building great public-facing digital products and services. You should be excited to apply your skills, share them with your colleagues, and learn from them in turn.

Login.gov's core languages are Ruby, Python, JavaScript, and Go. You should have experience with at least one of those languages, and should be proficient in web development, relational databases, and using Unix-like operating systems. You

should understand engineering best practices such as source control, automated testing, continuous integration and deployment, and peer review. The best candidates will have a background working on cross-functional, multidisciplinary teams that deliver digital products and services in an incremental, user-focused environment.

Key objectives

1. You will contribute high-quality, well-tested, maintainable code across an entire project lifecycle, using modern software development best practices.

- Practice and enthusiastically share engineering methodologies and tools throughout all stages of the project lifecycle.
- Use usability research, analytics, and other metrics to influence project planning and design.
- Participate in code review, architecture discussions, and feature prioritization.
- Contribute to documentation, tests, style fixes, accessibility, performance, security, etc.
- Deliver code that is easy to deploy, update, and monitor by ensuring the tooling for this is present early in the project development cycle or by introducing tooling into an existing project as needed.

2. You will participate as part of the engineering team, practicing and enthusiastically share agile methodologies throughout all stages of the project lifecycle.

- Work within a distributed multidisciplinary agile team(s) by participating in constructive discussions, sharing knowledge openly, and demonstrating value for technical and non-technical contributions.

- Support a safe and inclusive workplace as well as a positive team culture where diversity and individual differences are valued and leveraged.
- Provide visibility into progress, communicate blockers and challenges, and ask for help when necessary.
- Understand elements of agile methodology (scrum, kanban, etc).
- Practice human centered design, user testing, feature prioritization, DevOps, and other relevant concepts.

3. You will meet personal and organizational goals and customer expectations. You'll produce high-quality results by applying technical knowledge, analyzing problems, and calculating risk.

- Hold yourself and your team accountable for measurable high-quality, timely, and cost-effective results.
- Be a credible technician in your area of expertise, deliver high-quality work, and accept responsibility for mistakes.
- Identify and analyze problems in a constructive manner.
- Meet the needs of internal and external customers.

4. You'll lead change, within and outside the organization, to meet organizational goals. You'll help establish an organizational vision and implement it in a continuously changing environment.

- Develop new insights into situations and question conventional approaches.
- Keep up-to-date on policies and trends that affect the organization and shape stakeholders' views.
- Formulate and execute consistently against objectives and priorities.