

Login.gov Product Analyst

TTS is hiring for the role of GS-13 Product Analyst for the [Login.gov](#) team. Product Analysts are crucial to TTS significantly improving our products, platforms, and services. This is an opportunity to make a huge difference in the lives of the public and other federal agencies. This page contains a high-level summary of the Product Analyst opportunities available for [Login.gov](#).

Opportunity overview

These opportunities are located within the Login.gov team in Technology Transformation Services (TTS) which is a part of Federal Acquisition Services (FAS) in the General Services Administration (GSA). TTS applies modern methodologies and technologies to improve the lives of the public and public servants. We help agencies make their services more accessible, efficient, and effective with innovative products, platforms, and services.

Login.gov is a FedRAMP authorized secure sign-in service created for the public to access participating government agency sites, products, and services. At its core, Login.gov is both an authentication and identity verification service and is now available to all levels of government: federal, state, and local.

The Login.gov team is remote-first and is composed of experts across product development, software engineering, cybersecurity, and platform engineering.

Role summary

As a Product Analyst at Login.gov, you'll be an active participant in cross-functional teams to deliver user-centered products and data solutions using agile methodologies

and modern software development practices while building capacity for product innovation in government.

Product analysts on our team are:

- Analytical and tactical thinkers who are comfortable designing a measurable strategy to achieve a product vision.
- Contributors who know how to communicate with cross-functional teams

Key Objectives

Objective 1: Leverage analytics to support the product vision and end-to-end product development

- Participate in a cross-functional team of researchers, designers, and engineers
- Proactively monitor and address product risks.
- Work with the team to set and meet measurable quality standards for their product portfolio.
- Develop and implement product analytics and product reporting
- Use evidence (user research, analytics, and other metrics) to support product decisions.
- Craft product requirements products based on measurable impacts.
- Communicate the product vision and product roadmap.
- Skill at modern product development practices including agile/iterative software development, use of open source tools or techniques, and user-centered product approaches.

Objective 2: Support institutional expertise around product management

- Share best practices, data, and tools with your peers across the organization.
- Share lessons learned from your work at Login.gov with peers and leaders to help guide our approach to digital transformation.
- Keep abreast of product management best practices.
- Stay on top of new technologies and how they could help solve government problems.

- Continually seek out new product management tools that could improve the way we work.
- Pay attention to well-supported open source product offerings that can be reused in a government context to solve common problems.
- Share product insights across the organization, contributing to our growing culture of product management.

Objective 3: Collaborate effectively on distributed, agile teams

- Ability to operate modern product development practices at the organizational level including agile/iterative software development, use of open source tools or techniques, and user-centered product approaches.