

# Login.gov Product Manager

TTS is hiring for the role of GS-14 Product Manager for the [Login.gov](#) team. Product Managers are crucial to TTS significantly improving our products, platforms, and services. This is an opportunity to make a huge difference in the lives of the public and other federal agencies. This page contains a high-level summary of the Product Manager opportunities available for [Login.gov](#).

## Opportunity overview

These opportunities are located within the Login.gov team in Technology Transformation Services (TTS) which is a part of Federal Acquisition Services (FAS) in the General Services Administration (GSA). TTS applies modern methodologies and technologies to improve the lives of the public and public servants. We help agencies make their services more accessible, efficient, and effective with innovative products, platforms, and services.

Login.gov is a FedRAMP authorized secure sign-in service created for the public to access participating government agency sites, products, and services. At its core, Login.gov is both an authentication and identity verification service and is now available to all levels of government: federal, state, and local.

The Login.gov team is remote-first and is composed of experts across product development, software engineering, cybersecurity, and platform engineering.

## Role summary

As a Product Manager at Login.gov, you'll work with cross-functional teams to deliver user-centered products using agile methodologies and modern software development practices while building capacity for product innovation in government.

Product managers on our team are:

- Strategic thinkers who are comfortable defining a compelling vision and designing a measurable strategy to achieve that vision.
- Tactical contributors who know how to motivate cross-functional teams to build the right thing.

## **Key Objectives**

### **Objective 1: Implement and incorporate the product vision into end-to-end product development**

- Participate in a cross-functional team of researchers, designers, and engineers to ensure product delivery.
- Troubleshoot and analyze product features, usage, and experiences and identify solutions
- Identify and proactively monitor and address product risks.
- Work with the team to set and meet quality standards for any products
- Use evidence (user research, analytics, and other metrics) to make product decisions.
- Investigate current and future product usage in order to create product requirements
- Use Agile best-practices to effectively execute a product roadmap
- Develop products based on measured impact, such as time, money saved, or value created.
- Communicate the product vision and product roadmap.
- Demonstrate an ability to manage complex relationships, such as multiple internal partners, significant executive oversight, or multiple distinct user groups.
- Skill at modern product development practices including agile/iterative software development, use of open source tools or techniques, and user-centered product approaches.

### **Objective 2: Contribute to institutional expertise around product management**

- Share best practices and tools with your peers across the organization.

- Share lessons learned from your work at Login.gov with peers and leaders to help guide our approach to digital transformation.
- Keep abreast of product management best practices.
- Stay on top of new technologies and how they could help solve government problems.
- Continually seek out new product management tools that could improve the way we work.
- Pay attention to well-supported open source product offerings that can be reused in a government context to solve common problems.
- Direct and share insights and opinions with other product managers, contributing to our growing culture of product management.
- Leverage data to prioritize and make product decisions

### **Objective 3: Collaborate effectively on distributed, agile teams**

- Ability to establish aspects of modern product development practices at the team level including agile/iterative software development, use of open source tools or techniques, and user-centered product approaches.
- Demonstrated ability to lead products involving cutting edge or complex technology, complex missions, complex stakeholder relationships, or a high degree of uncertainty, such as greenfield/startups, legacy migrations, big data products, large consumer products, or integrations at scale.