

System

Username

Password

[Forgot password?](#)

Search

[**Eligibility Worker path - most developed**]

[Manager (Region) path]

[Director (State) path]

This is a concept design. It is not intended to be built as currently presented, but to spark discussion about possibilities.



Ed Mullen on Jan 31 at 2:22am

The eligibility worker path is the most fleshed out.

Comments:

E&E System > Eligibility worker homepage

Last name First name Middle name

Name SSN Application Search

New blank application Find programs to apply to other

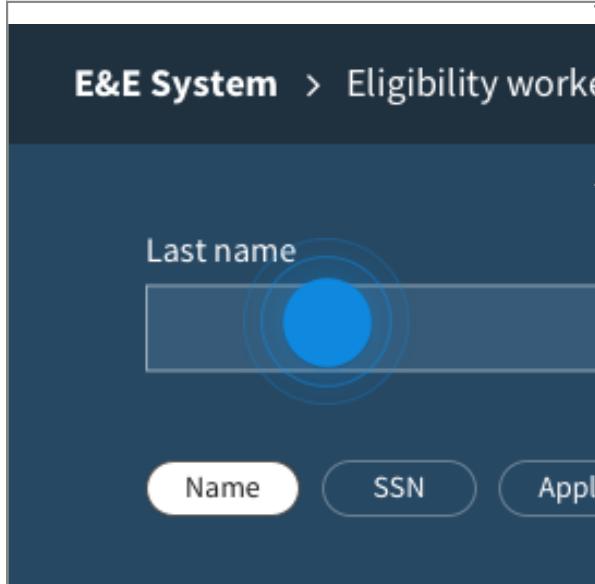
Assignments

Label	Attribute	Attribute	Attribute
Attribute	Attribute	Attribute	⚠ 2 days ago, Dec 10, 2018
Attribute	Attribute	Attribute	Dec 13, 2018
Attribute	Attribute	Attribute	Dec 13, 2018
Attribute	Attribute	Attribute	Dec 13, 2018
Attribute	Attribute	Attribute	Dec 13, 2018

Other

Label	Attribute	Attribute	Attribute
Attribute	Attribute	Attribute	⚠ 2 days ago, Dec 10, 2018
Attribute	Attribute	Attribute	Dec 13, 2018
Attribute	Attribute	Attribute	Dec 13, 2018
Attribute	Attribute	Attribute	Dec 13, 2018
Attribute	Attribute	Attribute	Dec 13, 2018

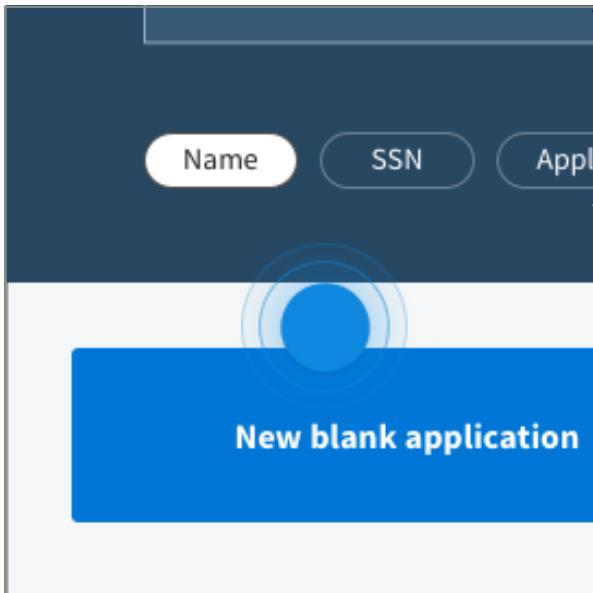
This is a concept design. It is not intended to be built as currently presented, but to spark discussion about possibilities.



Ed Mullen on Feb 1 at 2:15am
Search

Comments:

A large, empty rectangular text input field for comments.



Ed Mullen on Feb 1 at 2:16am
Start collecting an applicant's information

Comments:

The screenshot shows a search interface for the E&E System. At the top, there is a header bar with the system name and a navigation link. Below the header, there are three input fields for Last name, First name, and Middle name, each with a placeholder and a text input box. To the right of these fields is a search button. Below the input fields are three buttons labeled 'Name', 'SSN', and 'Application'. The main area is titled 'Search results' and shows 5 results. Each result is a row in a table with four columns: Label, Attribute, Attribute, and Date. The results listed are: Smith-Johnson, Margaret June; Smith-Johnson, Mary Alice; Smith-Johnson, Michael Phillip; Smith-Johnson, Morgan Mark; and Smith-Johnson, Murray Clifford. All results have the same attributes and date. At the bottom of the page, there is a note about the design being a concept and not intended for actual use.

Label	Attribute	Attribute	Date
Smith-Johnson, Margaret June	Attribute	Attribute	⚠ 2 days ago, Dec 10, 2018
Smith-Johnson, Mary Alice	Attribute	Attribute	Dec 13, 2018
Smith-Johnson, Michael Phillip	Attribute	Attribute	Dec 13, 2018
Smith-Johnson, Morgan Mark	Attribute	Attribute	Dec 13, 2018
Smith-Johnson, Murray Clifford	Attribute	Attribute	Dec 13, 2018

This is a concept design. It is not intended to be built as currently presented, but it sparks discussion about possibilities.

Search results 5 results

Label 

[Smith-Johnson, Margaret June](#)

[Smith-Johnson, Mary Alice](#)



Ed Mullen on Feb 1 at 2:17am
View a person the search found

Comments:

Select programs to apply to

[Help decide](#) [Close](#)

<input type="checkbox"/>	Program name	Type
<input checked="" type="checkbox"/>	Medicaid (MAGI)	Health
<input checked="" type="checkbox"/>	SNAP	Food assistance
<input checked="" type="checkbox"/>	WIC	Women Aand children food assistance
<input type="checkbox"/>	TANF	Cash assistance
<input type="checkbox"/>	D-SNAP	Disaster-related food assistance
<input type="checkbox"/>	LIHEAP	Heating assistance
<input type="checkbox"/>	CHIP	Child health
<input type="checkbox"/>	Medicaid (ABD)	Health for aged, blind, or disable people
<input type="checkbox"/>	Other	Other

[Apply to programs](#) [Cancel](#)

Other

0

Ed Mullen on Feb 1 at 2:18am

Begin collecting an applicant's data to apply to these programs

Comments:

The screenshot displays the 'Multi-program Apply to programs' interface. At the top, it shows 'E& System > Review: 0000387576' and the user 'Susan Phillips'. The main area is titled 'Apply to programs' and lists 'Medicaid (MAGI)', 'SNAP', and 'WIC' as applied programs.

Primary individual: Used for Medicaid (MAGI), SNAP, WIC. A section for 'Person' (primary person) includes fields for 'Street address 1', 'Street address 2', 'City', 'State', 'ZIP code', and 'County'. A checkbox 'Has residency been verified?' is present.

Residence address: Used for Medicaid (MAGI), SNAP, WIC. A section for 'Person' includes fields for 'Street address 1', 'Street address 2', 'City', 'State', 'ZIP code', and 'County'. A checkbox 'Use residence address' is checked.

Mailing address: Used for SNAP, WIC. A section for 'Person' includes fields for 'Street address 1', 'Street address 2', 'City', 'State', 'ZIP code', and 'County'. A checkbox 'Use residence address' is checked.

Contact info: A section for 'Person' includes fields for 'Phone' and 'Email'.

Buying and sharing food: Used for SNAP, WIC. A section for 'Primary individual' asks if they regularly buy or share food with others. Options include '(Primary individual name) regularly buys or shares food with people they live with.' (radio button selected) and '(Primary individual name) does not regularly buy or share food with people they live with.' (radio button unselected).

Tax household: Used for Medicaid (MAGI). A section for 'Person 1' asks if they file federal taxes with others. Options include '(Primary individual name) files federal taxes with others.' (radio button selected) and '(Primary individual name) does not file federal taxes with anybody.' (radio button unselected).

People: Used for Medicaid (MAGI), SNAP, WIC. A section stating 'No people have been added yet.'

Income: Used for Medicaid (MAGI), SNAP, WIC. A section stating 'People must be added before income.'

Expenses: Used for Medicaid (MAGI). A section stating 'People must be added before expenses.'

Notes: For administrative use only. A 'Useful notes' section allows adding notes to help other workers understand the applications. A 'Note text' input field and a 'Post note' button are provided.

Applications: Used for Medicaid (MAGI). A section stating 'The applications are not ready to be submitted. Please complete all the information above.' It lists three applications: Medicaid (MAGI) with 'Application data incomplete', SNAP with 'Application data incomplete', and WIC with 'Application data incomplete'. Each application has a 'Submit Application' button.

Footer: A dark blue footer bar states 'This is a concept design. It is not intended to be built as currently presented, but it spark discussion about possibilities.'

Ed Mullen on Feb 1 at 2:19am
Add additional programs to apply to

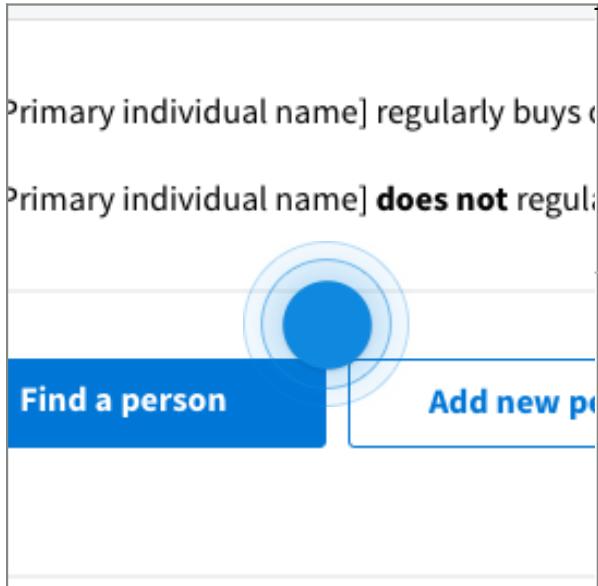
Comments:

Ed Mullen on Feb 1 at 2:25am
Add the person that is applying

Comments:

The screenshot displays the 'Multi-program Apply to programs' interface of the E&E System. At the top, there are tabs for Medicaid (MAGI), SNAP, and WIC, with 'Add a program' available. Below these are sections for 'Authorized representative', 'Primary individual', 'Residence address', 'Mailing address', 'Contact info', 'Buy and share food', 'Tax household', 'People', 'Income', 'Expenses', 'Notes', and 'Applications'. Each section contains specific fields and validation messages. A note at the bottom states: 'This is a concept design. It is not intended to be built as currently presented, but to spark discussion about possibilities.'

 Smith-Jo	 Ed Mullen on Feb 1 at 2:26am Because the person was already in the system, their known information is pre-populated but can be edited
address this person ?	Street address  123 Street Na
	City Livonia
	Comments: <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>



Ed Mullen on Feb 1 at 2:27am

Add person that the person applying buys and prepares food with. (Imagine we went through the same person select/add window as before.)

Comments:

in Benefits - Eligibility System Concept - Worker app

A3c - Multi-Apply - Added New Person - 1 Conversation

Multi-program [Apply to programs](#)

Applying to these programs: Medicaid (MAGI) SNAP WIC Add a program

Authorized representative Used for Medicaid (MAGI), SNAP, WIC

Representative Applicant authorizes someone to act on their behalf.
Optional

Primary individual Used for Medicaid (MAGI), SNAP, WIC

Person
Add the primary person who is apply. This should be a head of household.

	Margaret June Smith-Johnson	DOB: 12/30/1975	SSN: 123-45-6789	Remove
	Sex: Female	System ID: 9876543210	State ID: M1234567890	

Residence address
Where does this person currently live?
Street address 1 Street address 2
City State ZIP code
County

Has residency been verified? - Check if you have verified residency. [Details](#)

Mailing address
Add the primary person who is apply. This should be a head of household.

<input checked="" type="checkbox"/> Use residence address	Street address 1 <input type="text"/> Street address 2 <input type="text"/>
City <input type="text"/> State <input type="text"/> Year <input type="text"/>	

Contact info Phone Email

Buy and share food Used for SNAP, WIC

Primary individual
Define [PI name]'s food

[Primary individual name] regularly buys or shares food with people they live with.
 [Primary individual name] does not regularly buy or share food with people they live with.

Person 1
Add a person [insert name] buys or shares food with.

[Find a person](#) [Add new person](#)

[Add a person](#)

Tax household Used for Medicaid (MAGI)

Tax filing
Include [PI name]'s spouse/ partner, children who live with them, and/or anyone on the same federal income tax return.

[Primary individual name] files federal taxes with others.
 [Primary individual name] does not file federal taxes with anybody.

Person 1
Add a person on [PI name]'s federal tax return.

[Find a person](#) [Add new person](#)

[Add a person](#)

People Used for Medicaid (MAGI), SNAP, WIC

No people have been added yet.

Income Used for Medicaid (MAGI), SNAP, WIC

People must be added before income.

Expenses Used for Medicaid (MAGI)

People must be added before expenses.

Notes For administrative use only.

Useful notes
Add a note that will help other workers understand the applications. Do not add data that should go above.

Note text [Post note](#)

Applications Used for Medicaid (MAGI)

The applications are not ready to be submitted.
Please complete all the information above.

[Submit 3 Applications](#)

Program	Application number	
Medicaid (MAGI)	Application data incomplete	Submit Application
SNAP	Application data incomplete	Submit Application
WIC	Application data incomplete	Submit Application

This is a concept design. It is not intended to be built as currently presented, but to spark discussion about possibilities.

Smith-John	
Address is person	 Street address 1 <input type="text"/> City <input type="text"/>
Comments: <input type="text"/>	

in Benefits - Eligibility System Concept - Worker app

A3d - Multi-Apply - Buy & Prepare Food - 1 Conversation

The screenshot shows the 'Apply to programs' interface for the 'Buy and prepare food' section. It includes sections for Primary individual, Residence address, Mailing address, Contact info, Buy and prepare food, Tax household, People, Money, Expenses, and Notes. Each section contains detailed input fields and dropdown menus for selecting benefit types and amounts.

me]'s spouse/
ren who live with
anyone on the
income tax

people
ese people on
ederal tax return?

[Primary in



Michael F
 Mary Alice



Ed Mullen on Feb 1 at 2:42am

People who buy and prepare food with
the applicant can be quickly added to
the tax household

Comments:

in Benefits - Eligibility System Concept - Worker app

A3e - Multi-Apply - People - 1 Conversation

The screenshot displays a web-based application for applying to various programs. It includes sections for:

- Authorized representative:** Michael (Male, DOB: 01/01/1980, SSN: 123-45-6789, System ID: M1234567890) and Margaret (Female, DOB: 01/01/1980, System ID: M1234567890).
- Primary individual:** Michael (Male, DOB: 01/01/1980, SSN: 123-45-6789, System ID: M1234567890) and Margaret (Female, DOB: 01/01/1980, System ID: M1234567890).
- Residence address:** Street address 1: 123 Main Street, Apt 100, City: Ann Arbor, State: Michigan, Zip code: 48104.
- Mailing address:** Street address 1: 123 Main Street, Apt 100, City: Ann Arbor, State: Michigan, Zip code: 48104.
- Contact info:** Phone: (555) 123-4567, Email: email@domain.com.
- Buy and prepare food:** Primary individual (Michael) selected "I prepare my own food".
- Tax household:** Primary individual (Michael) selected "I file taxes with my children".
- People:**
 - Margaret (DOB: 12/31/1979):** Relationship to Michael: Child, Is Margaret pregnant?: No, Is Margaret physically present?: Yes, Is Margaret homeless?: No, Is Margaret currently pregnant?: No, Is Margaret breastfeeding?: No.
 - Michael (DOB: 11/06/1977):** Relationship to Margaret: Spouse, Does Michael live with Margaret?: Yes, Is Michael a child of Margaret?: No, Is Michael homeless?: No.
 - Mary (DOB: 5/4/2010):** Relationship to Michael: Child, Mary is Margaret's...: Daughter, Does Mary live with Margaret?: No, Is Mary a child of Margaret?: Yes, Is Mary physically present?: Yes, Is Mary homeless?: No, Is Mary breastfeeding?: No.
- Money:**
 - Margaret's income:** Available cash amount: \$1000, Income type: Self-employed.
 - Mary's income:** Available cash amount: \$0, Income type: Self-employed.
- Expenses:**
 - Joint expenses:** Rent / Mortgage: \$1000 per month, Contribution per month: \$500 per month.
 - Living / Clothing:** Heating cost per month: \$100 per month.
 - Other expenses:** Utilities and groceries: \$100 per month.
 - Emergency expenses:** Amount per month: \$100 per month.
- Notes:** Note text: "Note text", Note notes: "Note notes".
- Applications:** Applications section with buttons for "Submit 3 Applications" and program selection buttons for Medicaid (MA), SNAP, WIC, and HIC.

The image shows a mobile application interface. On the left, there is a large blue circular button with a smaller white circle inside it. To its right are two rectangular buttons, each containing a radio button and the word 'Yes'. The top button has a thin grey border, while the bottom one has a thicker blue border. The background of the screen is white.



Ed Mullen on Feb 1 at 2:44am

Answer questions about the people applying

Comments:

nt?

User

The screenshot displays a user interface for applying to various government programs. At the top, there are tabs for 'Medicaid (MA)', 'SNAP', and 'WIC'. Below the tabs, there are sections for 'Authorized representative', 'Primary individual', 'Residence address', 'Mailing address', 'Contact info', and 'Buy and prepare food'. Each section contains fields for entering personal information and selecting options. For example, the 'Primary individual' section shows a person named Michael Philip Smith Johnson with a SSN of 123-45-4320 and a System ID of MICH1234567890. The 'Buy and prepare food' section includes a note about dietary restrictions. Further down, there are sections for 'Tax household', 'People', 'Money', and 'Expenses'. The 'People' section lists a pregnant woman named Margaret E. L. O'Brien and her partner Michael. The 'Money' section details their income sources, including Social Security benefits, child support, and self-employed status. The 'Expenses' section covers contributions towards children's education and other expenses. At the bottom, there is a summary of applications ready to be submitted and a note about the visual design being a prototype.

The screenshot shows a mobile application interface. On the left, there is a large blue circular button with a smaller white circle inside it, labeled "Available cash:" above a text input field containing a dollar sign (\$). To the left of this button, the text "cash on hand /1975)" is visible. Below the button, the text "cking accounts, unts, and any le cash." is displayed.



Ed Mullen on Feb 1 at 2:49am
Add money details

Comments:

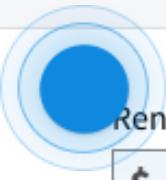
in Benefits - Eligibility System Concept - Worker app

A3g - Multi-Apply - Income - 1 Conversation

The application interface is designed for a 'Primary individual' (Michael Phillips) and includes sections for residence, day-to-day activities, taxes, family members, financial resources, and expenses. The 'People' section includes detailed questions about migration status and employment for both Michael and Mary Alice Phillips. The 'Money' and 'Expenses' sections provide a breakdown of their financial situation, including bank accounts, income sources, and monthly expenses.

age

es Margaret pay



Rent / mortgage

\$



Ed Mullen on Feb 1 at 2:51am
Add expense info

Comments:

 Benefits - Eligibility System Concept - Worker app

A3h - Multi-Apply - Expenses - 1 Conversation

Ed Mullen on Feb 1 at 2:59am
Create and submit the individual program applications

Comments:



Multi-program

Apply to programs

Confirmation message (coming)

Go to person

Go to application

Go to review

Other likely eligibility (coming)

This is a concept design. It is not intended to be built as currently presented, but to spark discussion about possibilities.

Find a person **Add new person** [Close](#)

Last name	First name	Middle name	
<input type="text" value="Smith-Johnson"/>	<input type="text" value="M"/>	<input type="text"/>	
Name	SSN	State ID	DOB

Name	SSN	State ID	DOB	
Add person Smith-Johnson, Margaret June				
Date of birth: Dec 30, 1975	SSN: 123-45-6789	Email: email@domain.com		
Sex: Female	System ID: 9876543210	Phone: 234-567-8901		
	State ID: M1234567890			
Residence address: 123 Street Apt 1 Livonia, Michigan 48154 Wayne County	Mailing address: 123 Street Apt 1 Livonia, Michigan 48154			
Add Smith-Johnson, Mary Alice	987-65-4321	M0987654368	Mar 13, 1957	Details
Add Smith-Johnson, Michael Phillip	234-56-7890	M6475882921	Apr 4, 1979	Details
Add Smith-Johnson, Morgan Mark	654-98-1234	M1238463255	May 4, 2011	Details
Add Smith-Johnson, Murray Clifford	888-77-6543	M0008635379	Sep 12, 1980	Details

Find a person **Add new person** [Close](#)

Last name	First name	Middle name
Smith-Johnson	M	

[Name](#) [SSN](#) [State ID](#) [DOB](#)

Name	SSN	State ID	DOB	
Add Smith-Johnson, Margaret June	123-45-6789	M1234567890	Dec 30, 1975	Details
Add Smith-Johnson, Mary Alice	987-65-4321	M0987654368	Mar 13, 1957	Details
Add Smith-Johnson, Michael Phillip	234-56-7890	M6475882921	Apr 4, 1979	Details
Add Smith-Johnson, Morgan Mark	654-98-1234	M1238463255	May 4, 2011	Details
Add Smith-Johnson, Murray Clifford	888-77-6543	M0008635379	Sep 12, 1980	Details

Find a person **Add new person** [Close](#)

First name	Middle name	Last name	
<input type="text" value="Maggie"/>	<input type="text" value="June"/>	<input type="text" value="Smith-Johnson"/>	
Birth month	Day	Year	Sex
<input type="text" value="January (11) ▾"/>	<input type="text" value="30 ▾"/>	<input type="text" value="1975 ▾"/>	<input type="text" value="Female ▾"/>
Social Security Number	Driver's license / State ID		
<input type="text" value="123-45-6789"/>	<input type="text" value="M987654321"/>		

[Add person](#)

Possible Person match - Please review to avoid duplication.

Is this the same person?

What you entered:

Maggie June Smith-Johnson

DOB: **12/30/1975**

Sex: **Female**

SSN: **123-45-6789**

System ID: **9876543210**

State ID: **M1234567890**

Already in the system:

Margaret June Smith-Johnson

DOB: **12/30/1975**

Sex: **Female**

SSN: **123-45-6789**

System ID: **9876543210**

State ID: **M1234567890**

No, this a different person

Yes, this is the same person

E&E System > M. Smith-Johnson Logout

Person
 **Margaret June Smith-Johnson** Edit

Date of birth: Dec 30, 1975	SSN: 123-45-6789	Email: email@domain.com
Sex: Female	System ID: 9876543210	Phone: 234-567-8901
	State ID: M1234567890	

Residence address: 123 Street Apt 1 Livonia, Michigan 48154 Wayne County	Mailing address: 123 Street Apt 1 Livonia, Michigan 48154
---	---

Related people

People	Relationship	Shares food
Michael Phillip Smith-Johnson	Spouse	Yes
Mary Alice Smith-Johnson	Child	Yes
Morgan Mark Smith Johnson	Child	Yes
George Phillip Smith	Roommate	Yes
James Maxwell Pitt	Former spouse	Yes

Cards

Type	Card number	Status	Label
EBT	0987 6543 2109 8765	Active	Attribute
Medicaid	0987 6543 2109 8765	Active	Attribute

Programs Add application numbers, make programs not linked

<input type="checkbox"/>	Program	Status	Dates	Alert
<input type="checkbox"/>	Medicaid (MAGI)	✓ Receiving benefits	Benefit period: 3/1/19 – 2/28/19	
<input type="checkbox"/>	SNAP	✓ Receiving benefits	Benefit period: 3/1/19 – 2/28/19	
<input type="checkbox"/>	WIC	✓ Receiving benefits	Benefit period: 3/1/19 – 2/28/19	
<input type="checkbox"/>	TANF	✗ Application in progress	Applied: 4/23/19	⚠
<input type="checkbox"/>	D-SNAP	✗ Application in progress	Applied: 4/23/19	
<input checked="" type="checkbox"/>	LIHEAP	Likely eligible		
<input type="checkbox"/>	CHIP	Lapsed / Likely eligible	Lapsed: 8/15/2018	
<input type="checkbox"/>	Medicaid (ABD)	Lapsed	Lapsed: 8/15/2018	
<input type="checkbox"/>	Other	Unlikely eligible		

[Apply to programs](#) [Other function](#)

remove check box, add interview buttons, add modal with program details

E&E System > Application

Susan Phillips Logout

Medicaid (MAGI)
Application: 0000387576

Primary Individual	Margaret June Smith-Johnson	SSN: 123-45-6789	Email: email@domain.com
Date of birth:	12/30/1975	System ID: 9876543210	Phone: 234-567-8901
Sex:	Female	State ID: M1234567890	
Residence address:	Mailing address:		
123 Street Apt 1 Livonia, Michigan 48154 Wayne County	123 Street Apt 1 Livonia, Michigan 48154		

Details (coming)

E&E System > Review: 0000387576

Susan Phillips Logout

Multi-application
Review: 0000387576

2 reviews needed
Waiting since 1/23/19 at 1:39pm EST

Reviewing applications	People on applications	Actions needed
Medicaid (MAGI) #0000387576	Margaret June Smith-Johnson	Eligibility worker review
SNAP #0746649943	Michael Johnson	Clinician review
WIC #0000038911	Mary Alice Smith-Johnson	
	Morgan Mark Smith Johnson	
	George Philip Smith	
Change		

Primary

In progress (coming)

January (11) 30 1975 Female

Social Security Number: 123-45-6789 Driver's license / State ID: M987654321

Margaret June Smith-Johnson
 SSN: 123-45-6789
 DOB: 12/30/1975
 Sex: Female

System ID: 9876543210
 State ID: M1234567890

Residence address

Street address 1: 123 Street Name NW Street address 2: Apt 9B

City: Livonia State: Michigan Year: 48154

County: Wayne

Mailing address

Use residence address

Street address 1: 123 Street Name NW Street address 2: Apt 9B

City: Livonia State: Michigan Year: 48154

Contact info

Phone: (234) 567-8901 Email: email@domainname.com

Household

Household - Sharing food
Person 1

First name: Margaret Middle name: June Last name: Margaret

Birth month: January (11) Day: 30 Year: 1975 Sex: Female

Possible Person match
It looks like this person is already in the system.
[Review match](#)

Person 3

Name: [firstname middlename lastname]
 Date of birth: [12/31/1999]
 Sex: [Female]
 Social Security Number: [987-65-4321]

Workload oversight (coming)

Metrics - Region/overall (coming)

Manage people/accounts (coming)

Third-party apps/tools (coming)

- Etc. (coming)

This is a concept design. It is not intended to be built as currently presented, but to spark discussion about possibilities.

Data report (coming)

Program reports (coming)

One-click data submission to federal agencies (coming)

Data downloads (coming)

Regional data (coming)

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