Cloud.gov Support Services

Industry Day

Hosted by The United States General Services Administration, Technology Transformation Service

18F TTS Office of Acquisitions in partnership with cloud.gov

1/ Opportunity Description

Statement of Need

The General Services Administration (GSA) intends to purchase professional services in order for the vendor to assist with operations and maintenance for the cloud.gov technical system, specifically the Cloud Foundry-based platform and supporting services and web applications.

2/ Contract Details

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Contract Overview

Specifications	Summary
Requiring Activity	TTS - cloud.gov
Opportunity Title	Cloud.gov Support Services
Existing Contract	N/A
Opportunity Description	The General Services Administration (GSA) intends to purchase professional services in order for the vendor to assist with operations and maintenance for the cloud.gov technical system, specifically the Cloud Foundry-based platform and supporting services and web applications.

Contract Overview Cont.

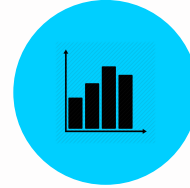| Specifications	Summary
Contracting Officer	TTS - Office of Acquisitions
Contract Vehicle	TBD
Contract Type	Firm Fixed Price
Contract Duration	1-year base with 4-year option periods.
NAICS	TBD - possibly 541511
Contract Range	$3,500,000 - $8,000,000
Contract Start Date	Anticipated for January 2019

3/ Acquisition Overview

Evaluation Considerations

Technical Approach
Will likely be evaluating key experience based on requirements described in the scope

Quality Assurance
Vendors will likely have to submit a quality control plan as part of their submission package

Past Performance
How well did you perform similar services to those described in the scope

Oral Interview
Will likely be conducting oral Interviews

Key Capabilities

Provide Cloud Foundry guidance

Guide cloud.gov team in implementing new features or community-developed capabilities based on Cloud Foundry community expertise.

Provide qualified staff to support cloud.gov operations

Operate, maintain, monitor, and update a Cloud Foundry deployment and the supporting services underlying cloud.gov using Terraform, Concourse, and BOSH

Bolster resilience and disaster recovery capabilities

Improve security, stability, and recoverability where possible with increased monitoring, alerting, intrusion detection, and contingency planning tooling.

4/ Other Information

Proposal Tips:

Technical Submittal

Demonstrate understanding of cloud.gov's needs

Read Solicitation Package Completely

Make sure you pay special attention to the evaluation criteria and address everything in the documents and attachments. There will be a period for questions.

Clearly map cost/price to the tasks

Be sure to price correctly and map pricing to core tasks and requirements

Thanks!

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