

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE		PAGE OF PAGES	
2. AMENDMENT/MODIFICATION NUMBER 001		3. EFFECTIVE DATE 08/28/2018		4. REQUISITION/PURCHASE REQUISITION NUMBER TCTOA-18-0015		5. PROJECT NUMBER (If applicable)	
6. ISSUED BY General Services Administration Federal Acquisition Service Technology Transformation Services 1800 F St NW Washington, DC 20405		CODE		7. ADMINISTERED BY (If other than Item 6)		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (Number, street, county, State and ZIP Code)				(X)		9A. AMENDMENT OF SOLICITATION NUMBER	
				<input type="checkbox"/>		TCTOA-18-0015	
				<input type="checkbox"/>		9B. DATED (SEE ITEM 11) 08/28/2018	
				<input type="checkbox"/>		10A. MODIFICATION OF CONTRACT/ORDER NUMBER	
CODE				FACILITY CODE		10B. DATED (SEE ITEM 13)	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended. ☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS.
IT MODIFIES THE CONTRACT/ORDER NUMBER AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NUMBER IN ITEM 10A.
<input type="checkbox"/>	
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor ☐ is not ☐ is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

TCTOA-18-0015 is hereby amended to incorporated the attached questions and answers. All other terms and conditions apply.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		(Signature of Contracting Officer)	

General Services Administration
Federal Acquisition Service
Technology Transformation Services
[1800 F St NW | Washington, DC | 20405](#)

Questions and Answers

**Incident Response Management Platform
TCTOA-18-0015**

Issue #5

- [GitHub link](#)
- Section of the RFQ
 - Section 5 of SAAS Requirements in RFP Response
- Question
 - Given the GSA's focus on FedRAMP, and since the response says any vendor who is awarded must be FedRAMP compliant within 1 year of award, will the GSA give extra consideration to a vendor who is already FedRAMP authorized, vs. a vendor who is not? Thank you.
- Answer
 - In accordance with the Request for Quotation, Section 3.0 *Requirements*, the SaaS offering must store customer data in FedRAMP Authorized infrastructure, with priority for FedRAMP JAB Moderate or High P-ATO.

This requirement can be fulfilled in various ways, for example:

- A SaaS that does not have its own FedRAMP Authorization, but it stores data in FedRAMP Authorized IaaS or PaaS services.
- A SaaS that has its own FedRAMP Authorization for the SaaS.

Additionally, GSA will offer a 1 year LiSaaS ATO to qualified vendors as an opportunity to complete the FedRAMP process if selected for award but meets the requirements within the *Addendum - Commercial Contract Clauses*.

Issue #6

- [GitHub link](#)
- Section of the RFQ
 - Section 3.3 Deliverables of the RFP response
- Question
 - The Response calls for 24X7X365 support. Should the support be provided by "in-house" employees vs. contracted partners? Additionally, should the support be U.S. based?
- Answer
 - US-based support is required. The Government has no preference on in-house versus contracted support, so long as the support provided is based in the United States.

Issue #7

- [GitHub link](#)
 - Section of the RFQ
 - Pricing File
 - Question
 - For a new vendor, there will be implementation fees above and beyond the license fee. Can you include a line item for implementation? Alternatively, we could build the implementation fee into the average cost for year. Whichever way GSA prefers. Thank you.
 - Answer
 - The Government needs a turn-key solution that is not specifically designed for our use case. Thus, implementation fees must either be built into the license fee. No additional CLIN will be provided.
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