

# PREETI SINGH

## SQL Developer



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Dynamic and results-oriented SQL developer with over 2+ years of experience in designing, implementing, and optimizing database solution with oracle environments.

### Skills set:

- Primary skill-Database Management System (DBMS), SQL (DDL, DML, DQL, Joins, Procedures, Views)
- Database used-Oracle, MYSQL, PostgreSQL
- Tools used-Putty, JIRA, Bitbucket, WinSCP, Salesforce, Postman
- Proficient in writing efficient SQL code, optimizing SQL queries, and enhance database performance.
- Strong problem-solving, analytical, and debugging skills.

### Experience:

#### *Software Developer*

*HCL Technologies, Lucknow [03/2021-05/2023]*

### Project Description:

*Client: Acxiom-Walmart Production team*

*Domain: Retail and E-commerce*

As a SQL Developer specializing in production support, I have been instrumental in ensuring the stability, performance, and reliability of critical databases and applications within the organization. My role revolves around proactively monitoring systems, troubleshooting issues, and implementing solutions to minimize downtime and optimize database performance.

### Roles and Responsibilities:

- Responsible for general database support, including the daily system health check, batch process monitoring and issue fixing, and software maintenance along with IT Infrastructure resources.
- Responding to and resolving technical issues and incidents within defined SLAs.
- Collaborating with cross-functional teams to diagnose and resolve complex technical problems.
- Troubleshooting Database related issues for consumer applications by following the company's rules strictly and procedures to track issues diligently and make changes in production environment properly.

- Creating data dashboards, graphs and visualization to showcase business and prepare reports for internal and external audience using business analytics reporting tools.

### Education:

Bachelor of technology in Electronics and communication (Dr. APJ Abdul Kalam Technical University, Lucknow), [2020]

### Certifications:

**Oracle SQL Proficiency** (LearnQuest Coursera), Feb 24