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4	U.S. ELECTION ASSISTANCE COMMISSION
5	PUBLIC MEETING
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7	1225 NEW YORK AVENUE, N.W.
8	WASHINGTON, D.C. 20005
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10	Taken on the date of:
11	WEDNESDAY, MAY 17, 2007
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21 St	tart time: 10:00 o'clock, a.m.
22 T	aken by: Jackie Smith, a court reporter

1 U.S. ELECTION ASSISTANCE COMMISSION:

2	Donetta Davidson, Chairman	
3	Rosemary Rodriguez, Vice-Chair	
4	Gracia Hillman, Commissioner	
5	Caroline Hunter, Commissioner	
6	Juliet Thompson-Hodgkins, General	
7	Counsel	
8	Thomas Wilkey, Executive Director	
9 SPEAKERS:		
10	Christopher Thomas	
11	Peggy Nighswonger	
12	Dr. William Jeffrey	
13	Brian Hancock	
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1	P-R-O-C-E-E-D-I-N-G-S	
2	CHAIR DAVIDSON: All right. I'd	
3 like to call the meeting to order. And if		
4 everybody would put their cell phones on		

5 silent, I would appreciate it. 6 I think we'll stand and we'll do 7 The Pledge of Allegiance. 8 (The Pledge of Allegiance.) 9 CHAIR DAVIDSON: I will now turn 10 to Julie Hodgkins, our counsel, to do the 11 roll call, please. 12 MS. HODGKINS: Thank you, Madam 13 Chair. 14 Members, if you will respond by 15 saying "present" or "here" after I call 16 your name. Donetta Davidson? 17 CHAIR DAVIDSON: Present. 18 MS. HODGKINS: Rosemary 19 Rodriguez? 20 VICE-CHAIR RODRIGUEZ: Here. 21 MS. HODGKINS: Caroline Hunter? 22 COMMISSIONER HUNTER: Here. 1 MS. HODGKINS: Gracia Hillman? 2 COMMISSIONER HILLMAN: Here. 3 MS. HODGKINS: Madam Chair, 4 there are four members present and a

5 quorum.
6 CHAIR DAVIDSON: Thank you.
7 Next on the agenda is the adoption of the
8 agenda. If it meets with everybody's

9 okay, can I have a motion?		
10 COMMISSIONER HILLMAN: So moved.		
11 VICE-CHAIR RODRIGUEZ: Second.		
12 CHAIR DAVIDSON: All those in		
13 favor, I. Opposed? The motion carries.		
Well, good morning, everybody,		
15 and thank you for attending. I do		
16 appreciate it, and I want to take this		
17 opportunity to thank all of our panelists		
18 for their comments and their guidance that		
19 they are giving to us this morning.		
Today, we're going to be hearing		
21 from three chairs of our committees that		
22 has being designated by HAVA. In order to 5		
1 address as many issues as possible, I		
2 would like to have this meeting a little		
3 bit more informal so we can make sure that		
4 we address issues that they might even		
5 have between them and us.		
6 I hope all three of them, in		

5 have between them and us.

6 I hope all three of them, in

7 their testimony, give us, you know, an

8 exchange, as much information as possible.

9 And, again, I want to thank everybody for

10 coming, and I look forward to their

11 information that we will gain from today's

- 12 meeting.
- So as we proceed, we'll have old
- 14 business, and in Tab 2, you've got the
- 15 minutes. Are there any corrections to the
- 16 minutes or do I have a motion to approve?
- 17 COMMISSIONER HUNTER: So moved.
- 18 CHAIR DAVIDSON: Second?
- 19 COMMISSIONER HILLMAN: Second.
- 20 CHAIR DAVIDSON: With the motion
- 21 made and seconded, I will call for a vote.
- 22 All those in favor, I. Opposed? The

1 motion carries.

- 2 All right. Next, we have a
- 3 report from our executive director, Tom
- 4 Wilkey, and that is in Tab 3 for the
- 5 Commission, and it's all yours, Mr.
- 6 Wilkey.
- 7 MR. WILKEY: Thank you, Madam
- 8 Chair. Before I begin the report, I think
- 9 it is appropriate to note the absence of
- 10 the usual number of Congressional staff
- 11 people who normally join us at these
- 12 meetings.
- This morning, as many of you are
- 14 aware, there is a memorial service in the
- 15 Capitol Rotunda for the late Congresswoman

- 16 Juanita Millender-McDonald.
- 17 Unfortunately, this meeting was scheduled
- 18 before this memorial service was also
- 19 scheduled. And we regret that because I
- 20 know many of us here would have preferred
- 21 to have been at that important event.
- 22 Congresswoman Millender-McDonald
- 1 was an outstanding individual and a good
- 2 friend of this Commission. She was a joy
- 3 to work with, and I know she'll be missed
- 4 by all of her colleagues in the House of
- 5 Representatives, and in her District in
- 6 the State of California.
- We also note with sadness the
- 8 death of the son of Ronnie Gillespie, the
- 9 Election Counsel to the Senate Rules
- 10 Committee. His son, Jonathan, was an
- 11 outstanding individual, certainly went to
- 12 his maker much too early. And I know that
- 13 all of us here at the Commission who
- 14 worked closely with Ronnie over the years
- 15 send our deepest sympathy and regrets on
- 16 both of these occasions.
- Now, I am going to go ahead and
- 18 continue with my report. Under the Office

- 19 of Inspector General, audits are underway
- 20 in the following states: Rhode Island,
- 21 Maryland, Wyoming, Kentucky, New Mexico,
- 22 and Missouri. They expect to wrap up

1 their audits in Virginia and Indiana by

- 2 the end of this week. You can visit --
- 3 get any of this information, if you need,
- 4 audit reports are posted on our inspector
- 5 general part of our web site at,
- 6 "www.eac.gov."
- 7 As many of you are aware, our
- 8 Chair has requested that the Inspector
- 9 General review the details surrounding two
- 10 research projects in both the fraud and
- 11 intimidation report and our voter ID
- 12 report. That review is underway, and we
- 13 will distribute the findings as soon as
- 14 our Inspector General's Office has that
- 15 review complete. And we will place all of
- 16 the information concerning this review on
- 17 our web site.
- 18 Under administrative matters, I
- 19 need to update you on a few Congressional
- 20 inquiries we have had. Senator Dianne
- 21 Feinstein, Chair of the Senate Rules
- 22 Committee, has asked us for information

- 1 related to the voter fraud and voter
- 2 intimidation study, and the staff has
- 3 almost finished with her request.
- 4 Congressman Zoe Lofgren, who is the Chair
- 5 of the Subcommittee on Elections and the
- 6 Committee on House Administration, has
- 7 requested information about this same
- 8 topic, as well as for all correspondence
- 9 between EAC and the Department of Justice.
- 10 And I will note that after this report was
- 11 compiled, we were informed this morning
- 12 there has been some clarification on
- 13 exactly what was needed from us in that
- 14 area, and there has been some narrowing of
- 15 that request as we look through this.
- 16 Staff is scheduled to wrap up
- 17 the first request tomorrow, and is already
- 18 working on the second request. You need
- 19 to know that EAC takes these inquiries
- 20 very seriously, and responding to these
- 21 Congressional requests are the
- 22 Commission's top priority. Copies of
- 1 these Congressional requests and our
- 2 responses today are available up front,

3 and they are posted on our web site as

4 well. In the future, EAC will dedicate a

5 specific place on our web site for all

6 Congressional inquiries and EAC's

7 responses. Under voting system

8 certification, nine voting system

9 manufacturers have registered for the EAC

10 testing and certificate program. Five

11 voting systems have been submitted for

12 testing. The first test plan has been

13 submitted. And all of this information

14 is, of course, available on our web site,

15 and that will continue to be added to as

16 we get further requests for certification

17 from vendors as we move along.

18 As you will hear this morning,

19 and this was not added as part of the

20 report, we had an outstanding meeting in

21 Denver with state and local vendors and

22 our test labs, and that will be reported

1

1 by state. Under voting system test labs,

2 EAC is to certify labs, test high quality

3 assurance earlier this week, as I think

4 you will hear from the Chair of NIST.

5 The National Institute of

6 Standards & Technology recommended that
7 EAC accredit Infoguard Laboratories. EAC
8 will conduct its non-technical review, and
9 within the next few weeks, ask you to make
10 a final decision regarding this

11 accreditation.

- 12 We're very excited and pleased
 13 over our glossary, Spanish and English
 14 glossary, released last month. It is
 15 getting great reviews from a number of
 16 places. We translate election terms from
 17 Spanish to English, English to Spanish,
 18 and it is a valuable resource to voters
 19 throughout the country and certainly to
 20 our local election administrators and
 21 state election administrators. This is
 22 the first update since 1979. If anyone is
- 1 interested in either receiving a copy or2 electronic copy, they can call us toll3 free and also download it from our web4 site.
- As always, EAC distributes a
 6 monthly electronic newsletter that
 7 provides updates to our activities,
 8 upcoming meetings, and other HAVA-related
 9 issues. To sign up, call us toll free or

10 send us an e-mail at, "havainfo@eac.gov."

- Finally, Madam Chair, through
- 12 the efforts the Commissioner Hillman, the
- 13 EAC will be posting the first of several
- 14 EAC draft documents to the Standards
- 15 Board's virtually meeting room for review
- 16 and comment. EAC will also work to do a
- 17 similar process with our Board of
- 18 Advisors. And Madam Chair, I believe it
- 19 would be appropriate, since this is such a
- 20 great deal that we'll be utilizing in the
- 21 future, not just for our boards but I
- 22 think we can use it in other areas, to
- 1 have Commissioner Hillman comment on this
- 2 since she's done all of the work in
- 3 getting this started.
- 4 CHAIR DAVIDSON: Commissioner
- 5 Hillman.
- 6 COMMISSIONER HILLMAN: Sure.
- 7 Thank you. I appreciate the opportunity.
- 8 As we all know, the Standards Board is a
- 9 huge committee, it's 110 people. It takes
- 10 about four to six months to plan a
- 11 meeting of the Standards Board, and it is
- 12 a fairly costly enterprise.

- 13 In order not to restrict the
- 14 work and the business of the Standards
- 15 Board, I was trying to think of ways that
- 16 the Standards Board could assist EAC in
- 17 either reviewing draft documents or even
- 18 to get its own business done in between
- 19 meetings and still adhere to the rules and
- 20 regulations of the Federal Advisory
- 21 Committee Act for transparency and
- 22 accessibility.

- 1 So we have create what we call a
- 2 virtual meeting room. Initially, I
- 3 referred to it as a chat room, and one of
- 4 my executive members said no, I don't
- 5 think I want to tell people that I spent a
- 6 couple of hours in the chat room today.
- 7 So we're calling it the virtual meeting
- 8 room, and it is on the main web site of
- 9 the EAC. It is a tool where Standards
- 10 Board members will be able to post
- 11 password-protected comments. The public
- 12 will be able to view all of the comments.
- For this particular exercise,
- 14 EAC has asked the Standards Board to
- 15 review a draft report that was prepared
- 16 for us by Design For Democracy, and that

17 record contains suggested best practices

18 as well as templates for the design of

19 voter information and ballots for optical

- 20 scan and DRE voting systems. It is a
- 21 fairly large document, broken up into
- 22 eight sections, to make it easy for both
- 1 the public to view as well as the
- 2 Standards Board to review and comment on
- 3 it.
- 4 It is an exciting test. The
- 5 executive board and I have been talking
- 6 about this, and we've done little tests
- 7 earlier this year, and the protocols have
- 8 been put in place, and the idea was
- 9 embraced by both the executive board of
- 10 the Standards Board, and the full
- 11 Standards Board back in February when the
- 12 Standards Board met. So it's really nice
- 13 to get this off.
- When I first started this, I
- 15 wasn't sure what we would be using it for,
- 16 but I knew it was prudent to get started
- 17 so when we needed it, we could pick it can
- 18 up right away. It is proven to be
- 19 something we can have up and going in less

- 20 than a week, if we need to. We could bump
- 21 up against notice requirements, but I
- 22 think, frequently, EAC finds that because 16
- 1 of schedules of when draft documents will
- 2 be presented to us, what the turnaround
- 3 time will be so that we can get comments
- 4 on them, we will periodically not be able
- 5 to give 15 days notice when we're using
- 6 the virtual meeting room, but the flip
- 7 side is the virtual meeting room will be
- 8 open for five days, 24 hours a day.
- 9 People can go on any period time, see all
- 10 the comments posted from the beginning.
- 11 And so there is no confined period of time
- 12 that the public has to get on to look at
- 13 the comments. And, additionally, the
- 14 public will be able to send written
- 15 statements back to the Standards Board.
- 16 We have created an e-mail address for the
- 17 Standards Board. We're using this as a
- 18 test. So far, so good. I signed on
- 19 bright and early this morning to make sure
- 20 that everything was working. I had
- 21 election official jitters so I said, Lord,
- 22 let's see what's not working. And sure

1 enough for me, on my computer at home, I

2 couldn't open Section 2. But I noticed

3 that right away the administrator of the

4 site did tests on Section 2, and within an

5 hour, other people were able to open

6 Section 2.

7 So I think the tool's going to

8 work for us, and I do want to thank -- and

9 it's great that Peggy Nighswonger is here

10 today. I want to that. I thank the

11 Standards Board for being willing to allow

12 us to use their input as a test of the

13 system.

14 CHAIR DAVIDSON: And as the

15 director stated, we will then move forward

16 to do the Advisory Board the same way and

17 so that they have that capability also.

18 So we appreciate the test being done.

19 Any issues, as you said, one

20 issue this morning, but there is always an

21 issue it seems like and working those out.

22 So it will be a help in the future,

18

1 obviously, and it will be a great tool.

2 Any questions for Mr. Wilkey

3 from anyone?

4 COMMISSIONER HILLMAN: I do have

5 a question. If you would like for me to

6 save it for Brian Hancock, I will.

- 7 MR. WILKEY: Sure.
- 8 COMMISSIONER HILLMAN: But you

9 mentioned something about -- and I just

10 need to be reminded, under the voting

11 system certification program, the first

12 test plan has been submitted. Please

13 remind me what that is.

MR. WILKEY: Basically, it is

15 the plan of how they are going to conduct

16 all the tests for the labs and it has to

17 be provided by the vendor.

- 18 COMMISSIONER HILLMAN: So
- 19 Mr. Hancock knows I'm going to ask the
- 20 question. He is probably going to answer
- 21 it. Thank you.
- MR. WILKEY: He is shaking his 19

1 head yes.

2 CHAIR DAVIDSON: Okay. If I

3 could ask the three panelists to come

4 forward. I will start in. Today, we're

5 going to be hearing from the three chairs

6 of the EAC's really advisory committees in

7 one way or another. I am hoping that

8 today's testimony will give all three of

9 our panelists the opportunity to brief the

10 Commission on how the EAC can better serve

- 11 their respective committees and better
- 12 prepare election officials in the United
- 13 States for the 2008 election that is
- 14 closely coming upon us.
- 15 I encourage the panel to be open
- 16 and frank with their comments, and offer
- 17 their perspectives on what the EAC can do
- 18 to better meet the needs. Also, the TGDC,
- 19 Technical Guidelines Development
- 20 Committee, and NIST, National Institute of
- 21 Standards and Technology, continue to work
- 22 on the next iteration of our VVSG,
- 1 Voluntary Voting System Guidelines.
- 2 I look forward to hearing from all three
- 3 of them about their involvement in the
- 4 development of the process of this,
- 5 because it's important that we get the
- 6 chairs of the other two committees'
- 7 perspective in this area to create the
- 8 most comprehensive and thorough set of
- 9 guidelines possible in the future.
- 10 As we know, this next iteration

11 is a total rewrite of the previous

12 standards. And as such, the EAC must do

13 due diligence in reviewing and venting the

14 document through its advisory committees

15 and the public. I hope to learn from our

16 panelists today what the current feeling

17 is in their respective committees

18 regarding this next iteration and what the

19 EAC can do to meet their needs as we

20 prepare to receive the VVSG, and then

21 accept comments from the public in the

22 future.

21

- 1 First, I'm going to turn to
- 2 Christopher or we call him Chris Thomas,
- 3 which is the Director of Elections in
- 4 Michigan. He has been there in this
- 5 position since 1981, and he currently is
- 6 the chair of the elections board of
- 7 advisors and is a founding member of the
- 8 National Association of the State Election
- 9 Directors, which he served as president in

10 1997.

- 11 Next in the panelists will go to
- 12 Peggy Nighswonger, which is the Director
- 13 of Elections in Wyoming, and Peggy has

- 14 been there in that capacity since 1996.
- 15 Peggy currently serves as chair of our
- 16 Standards Board Committee, Standards Board
- 17 Executive Committee, and she serves as
- 18 vice-president also of the executive board
- 19 of the National Association of State
- 20 Election Directors, NASED.
- 21 Dr. William Jeffrey is our final
- 22 panelist member, and he is the Director of
- 1 the National Institute of Standards and
- 2 Technology. He was nominated by President
- 3 Bush on May 25, 2005 and confirmed by the
- 4 U.S. Senate on July 22nd of 2005. As a
- 5 director of the NIST, Dr Jeffrey serves as
- 6 our chair of the EAC Technical Guideline
- 7 Development Committee. And I look forward
- 8 to all three of your testimonies, so we
- 9 will start out with you, Chris.
- 10 MR. NELSON: Okay. Thank you,
- 11 very much, good morning. I bring you
- 12 greetings from the board of advisors. And
- 13 I am honored to be the chair of that board
- 14 and I appear before you today. I look
- 15 forward to working with the new
- 16 Commissioners, Ms. Hunter, Ms. Rodriguez.
- 17 And I definitely find it a pleasure, Madam

- 18 Chair and Commissioner Hillman, to19 continue our dialogue.
- I have provided written comments
- 21 so I will not read through those, but just
- 22 make comments, give the high points, and I 23

1 am certainly available to engage in any 2 questions and answers.

- 3 I'd like to make some comments
- 4 about what we're doing on the Board of
- 5 Advisors in preparation for reviewing the
- 6 next iteration of guidelines, and also a
- 7 few comments dealing with the vendor
- 8 conference clause of certification, and
- 9 along with the Technical Guidelines
- 10 Development Committee, so a few topics
- 11 today.
- 12 I think that the Board of
- 13 Advisors Board of Directors board, in
- 14 fact, need a more active role than we have
- 15 had in the past. Section 247 of HAVA, I
- 16 think, makes it clear that these boards
- 17 are to work with you in consultation with
- 18 the various studies and guidelines that
- 19 you are promulgating. I recall that the
- 20 advisory panel of the election

- 21 administration that was organized under
- 22 the Federal Election Commission really was
- 1 designed as an advisory committee, but
- 2 never really quite made that. We would
- 3 show up to meetings and, essentially,
- 4 listen and go home. We look for a more
- 5 active role, and we've seen that, and I
- 6 think that was Congress's intent by
- 7 specifying what the duties of these
- 8 advisory boards are.
- 9 And our members do look forward
- 10 to a more active role. In the instances
- 11 where we reviewed studies, I believe that
- 12 we have been shown, basically, two
- 13 different modes. In a few instances, we
- 14 have actually reviewed the studies
- 15 themselves. In other cases, we receive a
- 16 briefing on what the status and the scope
- 17 of a particular study will be.
- Now, for example, we did see the
- 19 provisional balloting study before it was
- 20 released, and I do understand that once
- 21 its given to the board, it becomes a
- 22 public document. We found some definite

1 issues in that report, and I think the

2 comments from both boards serve the

3 process well, in terms of having that

4 report brought up to snuff, if you will.

5 There must be some avenue provided to

6 these boards to be more actively involved

7 in either the work groups or peer review

8 of your studies. And we did at our last

9 meeting, frankly, support your decision on

10 the fraud and intimidation study not to

11 release certain aspects of that. We see

12 that as your right of ownership of that

13 and definitely stood behind your position

14 there.

15 I would urge you also to

16 continue to look to the academic community

17 for research resources. The academic

18 community is discovering you, and they

19 know that you're here. I have had the

20 opportunity to work with Mike Troudette

21 from the University of Michigan, who has

22 been active in studying in a scientific

26

1 manner optical scan and DRE systems, and I

2 think this is the type of research and the

3 type of individuals that would really

4 serve this panel very well. And I would

5 urge you to keep partisan and ideological
6 concern out of the decision on balancing
7 research teams. I do believe that good,
8 solid research that is closely monitored
9 under exacting contractual provisions,
10 under thorough peer review will carry the
11 day.

- Members of the board, again,
 13 we'd like to be much more involved in that
 14 peer review process, and I would urge that
 15 all studies, after it goes through your
 16 rigorous internal reviews, be submitted to
 17 the boards before you decide whether to
 18 accept or reject the studies themselves.
- 19 With regard to the Denver
 20 conference on certification, it is one of
 21 the better conferences I have attended,
 22 and that's because all the stakeholders
 27

1 are at the table. Brian Hancock really2 ran a first rate meeting and should be3 congratulated for that.

4 A number of issues came up to
5 me, as I sat through that conference, the
6 first which I think was one of the aims of
7 this process, was that several testing

8 protocols can be employed to actually

9 reduce state certification cost. One of

10 the prime examples of that is volume

11 testing, that few of the states had

12 undertaken. I think if that were done by

13 the national labs, all the states would

14 benefit from that type of testing.

15 Second, it became apparent to

16 me, a major stakeholder who is not

17 involved in the TGDC, and that is the

18 voting system manufacturers, as they are

19 not represented on this critical

20 committee. And I urge EAC and Dr. Jeffrey

21 to find a spot at the table for the

22 manufacturers.

- 1 It is my understanding that
- 2 NIST's general pattern and practice of
- 3 developing standards is to pull everybody
- 4 together that are in the field and reach a
- 5 consensus, so that would involve
- 6 manufacturers as well.
- We had a very dynamic speaker in
- 8 Denver who was in charge of the gaming
- 9 standards for gaming in Nevada. He also
- 10 related his process, very collaborative,
- 11 in terms of dealing with gaming operators,

- 12 gaming machine manufacturers, as he
- 13 developed standards that those systems
- 14 need to meet. And I think that model fits
- 15 well here in the elections community.
- Now, I don't know whether
- 17 manufacturers are really interested in
- 18 sitting at the table or not. They may
- 19 not, but I think they need to be there
- 20 because I think they have something to add
- 21 to the development of the guidelines, and
- 22 I would like them to take some

- 1 responsibility for those guidelines.
- 2 So, again, I would just urge that they be
- 3 included in this process, and I do know
- 4 they have access. I am not suggesting
- 5 they don't, by any means, but I'd like to
- 6 see them there as a voting member where
- 7 they have got to sign on along with
- 8 everybody else.
- 9 The third thing I found which is
- 10 kind of interesting, listening to all the
- 11 technical people disagree on some very
- 12 basic items that a non-technical person
- 13 would have thought to be easily agreeable.
- 14 So it shows you that in this field,

- 15 probably not most everything is not nailed16 down and there's lots of room for17 interpretation.
- And, finally, the conference on 19 cost was important, but really I think the 20 more critical aspect of the guidelines is 21 the eventual cost that it will have for 22 voting systems. My question is, is there 30
- 1 a cost benefit analysis being made with
 2 regard to the impact that these guidelines
 3 will have on the bottom line cost of
 4 voting systems. And I understand that
 5 manufacturers make various claims about
 6 the impact of cost due to the guidelines,
 7 and I believe they must be verified and
 8 not taken at face value. And I understand
 9 that some of that has been done, and
 10 that's a good thing, I think, should
 11 continue.
- 12 As a state person, we have, as
 13 all the states have, used a large portion
 14 of our HAVA money to buy voting system.
 15 We either have done that as direct
 16 purchases by the states and granted the
 17 equipment to local units, or we have
 18 served as a pass-through, providing the

- 19 funds for local government to purchase
- 20 these systems.
- 21 Suffice it to say there is an
- 22 expectation that has been created by this 31
- 1 that there will be some sort of state aid
- 2 when voting systems are purchased in the
- 3 future. And this is a major shift.
- 4 Traditionally, very few states
- 5 participated in the financial part. It
- 6 has generally been a local responsibility.
- 7 We're now into that, and when the next set
- 8 come along to be purchased, we, no doubt,
- 9 will be looked to, to pay some share of
- 10 that.
- Now, I am told by some of the
- 12 manufacturers that the life span of the
- 13 optical scan system may be as short as
- 14 seven years, a frightening aspect. So we
- 15 cannot have guidelines that drive voting
- 16 system cost beyond reasonable levels. And
- 17 I just really urge that there be some
- 18 component that attempts to discern what
- 19 those costs may be.
- 20 As the Board of Advisors
- 21 prepares to review the next iteration, I

1 the virtual meeting. I think that will

2 assist us tremendously in our work. We're

3 going to participate in this, and I think

4 that makes a very reasonable and

5 meaningful process both to us and to you.

6 I also understand there is a contract to

7 make -- put these guidelines into English.

8 And I would note that we seriously believe

9 that must precede any review period. We

10 cannot call upon our board members or the

11 public to digest the implication of these

12 guidelines if it's going to be totally

13 technical language. And, frankly, I think

14 we will need nine months to a year to do

15 the review that's necessary, given that

16 this is an entire rewrite of the existing

17 standards, and I assume many additions.

18 And I would not be a bit surprised that

19 after the review and your review of it,

20 that another trip back to the table will

21 be necessary to update or correct some of

22 the guidelines based on comments received.

33

1 I think it's important that everything

- 2 that you all and the public and
 3 manufacturers and interest groups and
 4 election officials believe that need to be
 5 in the guidelines get included in this
 6 version so that you can put this process
 7 to rest for several years.
- 8 Timing should be key on the next 9 purchase period, not on the next one or 10 two election cycles. For example, the 11 2005 standards, which were minimum in 12 nature, have not yet gone into production, 13 in terms of equipment, by all the 14 manufacturers. Some of them tell me that 15 for optical scan, they are going to have 16 to create a new box. Whether that's true 17 or not, I don't know, but they indicate 18 they may have to create a whole new 19 tabulator in order to comply. Well, I 20 don't think we're going to be discarding 21 the tabulators that we bought that are 22 2002 compliant, and repurchase new

1 tabulators as they become 2005 compliant.

2 The reality, people are going to 3 hang on to what they have. If at some 4 reasonable cost, software upgrades are 5 feasible, fine, but if we're talking about 6 buying all new hardware, I don't see that
7 happening. And what I would expect is
8 we're going to hang on to this equipment
9 until its life span has run its course,
10 and then we're going to go out and buy the
11 next iteration.

- I would urge you to aim your

 13 next iteration of guidelines for that

 14 purchasing cycle. That cycle is going to

 15 affect most of the states in this country,

 16 given the large amount of purchases that

 17 have occurred in the last three years.
- So my question is, basically,
 19 what is the rush. And I think folks need
 20 to make sure that everything that's in
 21 there that needs to be in these guidelines
 22 is in the guidelines, and that it is cost

1 effective, and that it does not result in
2 a gold standard system that none of the
3 states or localities can afford. I don't
4 really expect there to be another three
5 billion dollars coming from the Federal
6 Government to make the next purchase. So
7 I would really urge you to move in that
8 area.

- 9 Regarding current software
- 10 upgrades, I know a number of the systems
- 11 have started to come in. The concern from
- 12 the elections community is that we need
- 13 those upgrades in order to, basically, run
- 14 the 2008 election. The one example I'll
- 15 give you is Automark. That's a system
- 16 that is I'd say still in development. It
- 17 has a few shortcomings that can be
- 18 corrected by software upgrades, so we're
- 19 very concerned that these will actually
- 20 make it through the process as these
- 21 systems are being required to come in from
- 22 testing.

- 1 I understand your decision not
- 2 to accept the 2002 certifications by
- 3 NASED, but I am hoping that this does not
- 4 result in a number of states being forced
- 5 to conduct elections with software that
- 6 really needs to be upgraded.
- 7 So with that, I thank you for
- 8 the opportunity to report on the Board of
- 9 Advisors' activities, and for the
- 10 opportunity to present my thoughts on
- 11 these critical issues.
- 12 CHAIR DAVIDSON: Thank you.

- 13 Next, Peggy Nighswonger.
- MS. NIGHSWONGER: I too want to
- 15 thank you for the invite to this hearing.
- 16 The executive board of the National
- 17 Standards Board made two initial
- 18 determinations. The first that it would
- 19 make recommendations to the Standards
- 20 Board for deliberation and action, and
- 21 that it would not make recommendations
- 22 directly to the EAC. So I am today here
- 1 not as an executive board member, but
- 2 rather to represent the full 110-member
- 3 board of the Standards Board. And I have
- 4 reported to you actually before, so I just
- 5 want to give you a brief background on our
- 6 recent activities as a board.
- 7 At the end of the 2006 meeting
- 8 in May of 2006, a call was issued to seek
- 9 volunteers to serve on committees to the
- 10 Standards Board. There was a seven-member
- 11 bylaws committee, and then the five-member
- 12 nominating committee. And both committees
- 13 have worked really hard this year to
- 14 satisfy the procedures for nominating
- 15 people onto the board of directors board

16 and also getting our bylaws in the proper

17 format. And so we gave -- all of those

18 committees actually reported to the

- 19 Standards Board at the February meeting.
- 20 And the meeting in Atlanta actual was very
- 21 well attended. I feel like a lot of
- 22 things were accomplished at this meeting.

- 1 There was solid discussion about what the
- 2 board really wanted to accomplish in the
- 3 next year, and there was a lot of
- 4 discussion about the voting system
- 5 guidelines and what part our board really
- 6 needed to play in the process of guideline
- 7 determination and implementation.
- 8 And so from that work, actually
- 9 the board did pass five resolutions at the
- 10 February meeting, and I'd like to just
- 11 give you a brief overview of those
- 12 resolutions that were passed. The first
- 13 one actually recommended that the EAC
- 14 should be strong, and in a bipartisan
- 15 fashion, inform Congress and the public
- 16 that while HAVA is still being
- 17 implemented, it should remain untouched
- 18 for a longer period of time so it can be
- 19 determined just what the effects and the

20 benefits and the detriments really were

21 going to be, and that Congress should

22 provide full funding, as was promised to 39

1 the states in the beginning. Also, that

2 after Congress meets its promises under

3 HAVA, that any further changes, that such

4 changes only be promulgated with full

5 funding, that Congress promote a time

6 line, and that in no case should changes

7 proposed have effective dates before July,

8 2010.

9 The next resolution recommended

10 that the EAC consider the value and

11 importance of having NIST and the TGDC

12 conduct with at least two elected and

13 independent election groups, such as

14 NASED, the election center, IACREOT, from

15 our national groups that could secure

16 consultation on the impact of the complex

17 new standards that are coming into effect.

18 The third resolution actually

19 was a resolution that recommended that the

20 EAC provide a period to receive public

21 comments, to allow election officials and

22 the voters the opportunity to provide

1 observations of the impacts of NVRA. And

2 this would allow you to include an

3 analysis of such observations in the

4 report and your recommendations to

5 Congress which you will be making on June

6 30, 2007.

7 The fourth resolution

8 recommended that the EAC seriously narrow

9 the scope of the next iteration of the

10 VVSG to only include those matters that

11 are time sensitive and emergency in

12 nature. Also, that there be a regular

13 schedule established for future changes to

14 the VVSG that keeps each new version in

15 scope and understandable for

16 manufacturers, the public, and election

17 administrators.

And the last resolution that was

19 passed recommends that the EAC give

20 careful consideration to the need for a

21 policy about the VVSG updates. The VVSG

22 should not be updated more frequently than

4

1 every four years after the instance of the

2 next iteration. We felt like there needs

- 3 to be time for proper implementation and
- 4 observation, and we just didn't feel like
- 5 it would be wise to continue to hurry into
- 6 the next versions of equipment.
- 7 So those were the resolutions
- 8 that were passed at the meeting in
- 9 February.
- 10 And I guess my next remarks I'd
- 11 like to make more as an individual and as
- 12 a state election director. And the three
- 13 topics that I'd like to address with you
- 14 are attention to the voting system
- 15 standards, assistance to states regarding
- 16 voting system certification and testing,
- 17 and then obtaining full fund so that HAVA
- 18 can be implemented as it was intended to
- 19 be.
- As you know, the Federal
- 21 Government and the states have spent huge
- 22 amounts of money in the last couple of
 - 42
- 1 years on new voting equipment. And
- 2 purchase of that equipment had to occur
- 3 very quickly, and many states rushed
- 4 deadlines in order to deliver the
- 5 equipment, have it tested, and be
- 6 certified in order to conduct the election

7 in 2006. And, generally, that equipment 8 performed fairly well around the nation.

- Now, next steps are underway

 10 with the development of the next iteration

 11 of the voting system standards, and I

 12 think there are three items that I would

 13 like to suggest to the EAC with regard to

 14 the new voting system standards, and I,

 15 like Chris, would really like to have you

 16 assure that the right players are at the

 17 table to give input on the next iteration

 18 of the standards.
- And I too learned at the Denver
 meeting that NIST, election officials,
 vendors, independent testing companies and
 public interest groups, each provide a
- 1 perspective that will lend to a better 2 whole.
- And also from that meeting, I

 4 think we learned that other entities, as

 5 Chris said, like the gaming industry, have
 6 experience in writing equipment standards.

 7 And so I'd like to urge you all to include
 8 all the players and utilize the experience
 9 that all of those players can bring so

10 that the next iteration can be the best11 they can be.

- The next thing I'd like to urge
- 13 you to think about is the timing. As
- 14 Chris also brought up, not to
- 15 intentionally rush, not to intentionally
- 16 delay, I guess I would say it, during the
- 17 next couple of years, rapid time frames
- 18 are going to, I think, bring some problems
- 19 for vendors, for independent testers, or
- 20 for the election community. And I think
- 21 we generally fared well in the 2006
- 22 election, but I know that it's going to be
- 1 very difficult for us all to meet the time
- 2 lines that are ahead of us. So I'd like
- 3 you to just consider being wise about the
- 4 timing of the future standards.
- 5 When the standards are finished,
- 6 the race is just going to begin for
- 7 several things. Vendors are going to need
- 8 to develop changes that meet those
- 9 standards. The states and the local
- 10 jurisdictions are going to need to see the
- 11 changes. There will be a need for
- 12 contracts and purchases. There will be a
- 13 need for deployment of all these, these

14 procedures, and the training will begin.

15 As all of us know, the training is really

16 the thing that makes the election happen.

17 So I'd like to ask you to give serious

18 consideration when the standards become

19 effective, that they are realistic for

20 time lines, and we request that you really

21 weigh the conduct of the 2008 election

22 more highly than you weigh your political

1 pressures that I know are upon you.

2 My second key issue is to call

3 your attention to the assistance that

4 states need in regard to the voting system

5 certification. And I think too that it

6 was clear in Denver, at the Denver summit

7 meeting, that a stronger testing program

8 at the federal level is needed, a good,

9 solid testing program at the federal level

10 that could provide small states with

11 needed protections and assist large states

12 by reducing redundancy in the federal and

13 state testing programs.

14 I think there needs to be

15 attention to scale and efficiencies, and

16 the EAC can take a strong lead in that. I

17 know that testing of voting systems will
18 be expensive, and likely more expensive as
19 this equipment is designed to require more
20 things. So I know the cost of testing and
21 the liability of not testing are worse,
22 yet testing improperly can be a huge

1 burden and a problem.

- 2 So I'd really like to have you
 3 take note of this problem and do what you
 4 can do about the cost of testing. I think
 5 additional tests at the federal level
 6 would be good so that there is less
 7 redundancy of tests across states, and
 8 possibly the EAC could orchestrate
 9 communications, such as providing voting
 10 system testing templates and protocols to
 11 small states so testing can be performed
 12 at the state level appropriately and
 13 accurately.
- And I guess my last point,
 15 again, and I know I probably am preaching
 16 to the choir, but since I am on record, I
 17 would like to once again ask the EAC to
 18 take every opportunity that you can take
 19 when you are with Congress and have
 20 availability to them to, again, request

- 21 full funding. States have HAVA-compliant
- 22 voting equipment but the maintenance, the 47
- 1 testing and ongoing financial burden to
- 2 states is going to be a huge item that
- 3 states aren't going to be prepared to
- 4 handle.
- 5 So just to conclude, I would
- 6 like to thank you for the opportunity to
- 7 speak and to be on record pertaining to
- 8 these issues. I have had a really good
- 9 experience, wonderful experience,
- 10 representing the National Standards Board.
- 11 And it's a group of very highly qualified
- 12 professionals, and I really regard the
- 13 work that everyone has done, and I think
- 14 we have been really diligent this past
- 15 year in our work as a board. The
- 16 110-member board is gracious. It is very
- 17 difficult to do work with 110 people and
- 18 to accomplish things, but I feel like this
- 19 with what your leadership has been, we
- 20 have accomplished a lot this year.
- We all look forward to your
- 22 action. Thank you, very much.

- 1 CHAIR DAVIDSON: Thank you.
- 2 And, finally, we'll take Dr. Jeffrey's
- 3 testimony, then I will take a break and
- 4 then we will come back for questions.
- 5 MR. JEFFREY: Thank you, very
- 6 much, Chair Davidson, Commissioners
- 7 Hillman, Hunter, and Rodriguez. Thank you
- 8 for the opportunity to testify today on
- 9 NIST's goal in voluntary voting system
- 10 guidelines and testing.
- The major items assigned to NIST
- 12 by HAVA include, one, human factors report
- 13 which was delivered in 2004, sharing and
- 14 providing technical guidelines, technical
- 15 support, to the TGDC in the following
- 16 areas; security of computers, methods to
- 17 detect and prevent fraud, privacy of
- 18 voting, accessibility and usability of
- 19 voting systems, and three, conducting an
- 20 evaluation of independent, non-federal
- 21 laboratories in order to commit to the EAC
- 22 a list of those laboratories that NIST
 - 49
- 1 proposes to be accredited by the EAC test
- 2 voting systems.
- 3 HAVA provided for creation of

- 4 the TGDC and mandated that the first set
- 5 of recommendations for voting system
- 6 guideline, known as VVSG 2005, be
- 7 delivered to the EAC within nine months
- 8 after the creation of the TGDC. The VVSG
- 9 2005 built upon the strengths of the
- 10 previous voting system standards, enhanced
- 11 areas needing improvement, and included
- 12 new material, primarily in usability,
- 13 accessibility, and security.
- 14 The resulting document was
- 15 delivered on schedule to the EAC in May of
- 16 2005. Now, immediately after completing
- 17 that work, NIST and TGDC began working on
- 18 the next iteration of the VVSG, which is
- 19 your recently planned for delivery to the
- 20 EAC in July, 2007.
- The new VVSG differs from the
- 22 2005 version in significant ways. It will
- 1 be, one, is a complete rewrite with
- 2 requirements that are clear and
- 3 unambiguous. Two -- we went to task on
- 4 two. Two constrains significantly
- 5 expanded security material. Three contain
- 6 updated requirements for liability and
- 7 accuracy, and four, contain usability

8 requirements based on benchmarks from user 9 testing.

10 Let me describe a few of the
11 major changes. In December of 2006, the
12 TGDC approved a resolution to include
13 requirements in the VVSG only for those
14 voting systems that are software
15 independent. This means, essentially,
16 that the voting system can be audited
17 through the use of voter-verified paper
18 records so that the election fraud and
19 errors that would result in changes would
20 be readily detected. To encourage

21 innovations in voting systems that produce

22 producible, reliable designs, the new VVSG

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1 will include what we call an innovation
2 clause. Some innovations resulting from
3 this clause could result in voting system
4 that would not rely on voter-verified
5 paper records. Other securities
6 requirements have been updated and
7 expanded to make them more comprehensive
8 and productive, which includes access
9 control, cryptography, physical security,
10 and open-ended vulnerability testing,

- 11 upgraded software coding systems, and
- 12 software development practices to enable
- 13 vendors to produce code that is easier to
- 14 come and test.
- 15 The commercial, off-the-shelf
- 16 software has been narrowed, resulting in
- 17 more comprehensive vetting of codes.
- 18 Usability requirements are now based on
- 19 actual performance benchmarks for voting
- 20 accuracy and ease.
- There will be a TGDC meeting
- 22 next week to discuss the remaining drafted
- 1 material for the VVSG. Details of this
- 2 meeting, including all reports to be
- 3 presented, are on NIST's web site. NIST
- 4 has been directed to recommend qualified
- 5 labs for EAC accreditation. NIST first
- 6 accredits a voting system test according
- 7 to NAVLAP's criteria, then recommends them
- 8 to the EAC. In January of 2007, NIST
- 9 proposed Ibeta (sic), under provisions of
- 10 HAVA. On May 11, NIST proposed Infoguard
- 11 Laboratories to EAC for accreditation.
- 12 Currently, NAVLAP is proceeding with four
- 13 other applicant laboratories.
- NIST is also developing other

15 comprehensive test suites so that the

16 requirements in the draft VVSG can be

17 tested uniformly and consistently by all

18 testing laboratories. NIST will be

19 developing these tests throughout 2007 and

20 2008, and will release them incrementally

21 to the public, as they are developed.

22 These tests will help to increase public 53

1 confidence, regardless of which lab has

2 performed the test.

3 Currently, NIST is developing a

4 formal structure for specifying test

5 inputs and outputs for ballot variations.

6 NIST is very pleased to be working on

7 national boards like this, and we

8 definitely appreciate our board and our

9 progress from the EAC and all of the TGDC

10 members.

11 I'd like to thank you for the

12 opportunity to testify, and I'd be happy

13 to answer any questions.

14 CHAIR DAVIDSON: Thank you.

15 We're going to take a quick break, just

16 ten minutes, then come back, and we will

17 get started with the questions. Thank

- 19 (Short Recess.)
- 20 CHAIR DAVIDSON: All right.
- 21 Thank you. I'm going to go ahead and
- 22 start in on questions now. I'm sorry but
- 1 we had to find one place or another for a
- 2 break, so I appreciate everybody getting
- 3 back so promptly.
- 4 I think that I'll start with
- 5 Commissioner Rodriguez. Would you like to
- 6 start with questions?
- 7 VICE-CHAIR RODRIGUEZ: Thank
- 8 you, Madam Chair. And I appreciate all of
- 9 you joining us today.
- 10 Mr. Thomas, you talked a little
- 11 bit about studies that you had had the
- 12 opportunity to review, as a member of the
- 13 Board of Advisors, before they were
- 14 adopted. And, you know, I think I'm going
- 15 to get in trouble. Our general counsel
- 16 will notify me. But in light of the some
- 17 of the current controversies that we're
- 18 experiencing right now, do you think we're
- 19 going to be able to find research
- 20 universities and other research groups who
- 21 will be willing to work with us?

1 am here in D.C. where I am a little bit 2 insulated. So I am interested in your 3 perspective.

4 MR. THOMAS: I would think that
5 would will not be a problem. I think you
6 will find there are folks that have been
7 struggling in the academic world
8 attempting to apply social science to
9 voting technology, voting behavior. And
10 to be real frank, if you are a funding
11 source for that, I believe that they will
12 come. And I believe though that what they
13 will be looking for, perhaps as a result
14 of the current controversy, is a clear
15 road map as to what your procedures are,
16 what the process of your review is, who
17 owns the report at the end of the day, and
18 all that.

As I have talked to a few of
20 these research folks, they have offered up
21 the Bureau of Justice statistics, and
22 Bureau of Labor statistics as models of
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1 organizations that work quite a bit with

- 2 the academic communities, and have
- 3 suggested that you all may find some good
- 4 models, in terms of the collaborative
- 5 efforts between the academic professor or
- 6 person who you bring on board and your

7 needs, in terms of having to review.

- 8 So, yes, I think they are there,
- 9 and I think they are there and have been
- 10 really chumping at the bit to get into
- 11 this. I would note that there is a trust
- 12 program. You may see folks come out of
- 13 the good work for that.
- We, in fact, in Michigan are
- 15 exploring going for a grant along with the
- 16 University of Michigan to study auditing,
- 17 post election auditing. So I think that
- 18 the researchers are there.
- 19 VICE-CHAIR RODRIGUEZ: That's my
- 20 only question right now, but as the
- 21 discussion goes on.
- 22 CHAIR DAVIDSON: Sure.

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- 1 Commissioner.
- 2 COMMISSIONER HUNTER: Thank you,
- 3 Madam Chair, and I also express my thanks
- 4 for coming in for this meeting today. I

5 have a question for Ms. Nighswonger, and

6 that is, you mentioned that the board,

7 Standards Board, passed five resolutions

8 in February. And I want to get your

9 comment on what you believe the EAC should

10 be doing with those resolutions.

11 Is it your opinion that there is

12 good follow-up, and how can we best

13 respond to the concerns of the Standards

14 Board?

15 MS. NIGHSWONGER: Thank you for

16 asking the question, because I think that

17 the 110-member board certainly expects

18 response or a follow-up to them. I don't

19 know if there was very good follow-up

20 maybe after the first meeting where some

21 resolutions were passed. So I think that

22 there could be some follow-up from the EAC 58

1 to the board, maybe just some

2 communication that goes out that you have

3 the resolutions, you are looking at them,

4 and I think the executive board can be a

5 part in working with you on that, in

6 making sure that information gets back to

7 the full board about what you're doing

8 with those resolutions, how you are

9 considering them, if that answers your 10 question.

- 11 COMMISSIONER HUNTER: Yes, it
- 12 does. Thank you. May I ask another?
- 13 CHAIR DAVIDSON: Just to add to
- 14 that, I think we've done one thing,
- 15 especially with the TGDC. Obviously, the
- 16 people that sit on there is a lot of
- 17 people. It was mentioned that they wanted
- 18 to have information, direct information,
- 19 in working on the guidelines, the VVSG,
- 20 but also we have put additional -- we're
- 21 paying at the EAC to bring in an
- 22 individual from the Standards Board and an
- 1 individual from the Advisory Board to the
- 2 meetings that we're having at NIST with
- 3 the TGDC, so they will be there this next
- 4 week.
- 5 Also, they were at the last one,
- 6 and they will be at the next one. They
- 7 help report back to the board, so it's one
- 8 more point. They are really sitting in
- 9 the audience, but they get a perspective
- 10 of what's going on, and help report back
- 11 to them. So that's one that I can say

- 12 that we have improved upon since the
- 13 resolution was done.
- 14 COMMISSIONER HUNTER: May I ask
- 15 another question? Another question is,
- 16 the chemistry from both of our boards
- 17 today is a little bit of why we are
- 18 rushing. Let's make sure that the
- 19 standards are done in a manner that
- 20 represents all of your collective
- 21 concerns. Christopher said, let's make
- 22 sure that it's a key towards the next
- 1 buying round, which I believe the machines
- 2 last approximately six years. So what
- 3 would you say is the next time for the
- 4 buying round?
- 5 MR. THOMAS: Well, a number of
- 6 us began purchasing for the '04 election
- 7 and some in '06. You could be looking at
- 8 as early as 2011, 2012, in that area, up
- 9 to 2013. That buying round is the current
- 10 buying round going on, is I think --
- 11 understand a number of states are looking
- 12 to go to optical scan from the current
- 13 DRE's, but that's going to happen pretty
- 14 quickly.
- 15 So I would key these along with

- 16 Peggy said, are there critical things that
 17 need to be done right now. Go ahead and
 18 do those that improve things for security
 19 issues and what not, but make sure that we
 20 have got a complete set and can put this
 21 to rest for a while. And if they are in
- 1 think manufacturers will have plenty of 2 time to do their RD and be ready to go as 3 that next buying round emerges sometime in 4 2010, 2011.
- COMMISSIONER HUNTER: Okay.Thank you.
- And one last question, if I may,

 8 Madam Chair, to Dr. Jeffrey, I have heard

 9 this within the office, but I didn't hear

 10 it in your testimony today, so I wanted to

 11 give you an opportunity to explain. I am

 12 hearing that NIST is willing to stick

 13 around and help EAC. In other words, you

 14 are not going to ship it to us and run off

 15 to the green pastures, which is -- thank

 16 you, very much, in this fact is true.
- Could you comment on not only
 18 that, but the decision -- Commissioner

- 19 Rodriguez and I were not here when the
- 20 decision was made to hand off the
- 21 standards of the VVSG in July. So could
- 22 you talk about the decision -- something
- 1 that's set in stone, are you willing to at
- 2 least explore things that our boards may
- 3 want a little bit more input before you
- 4 hand it off.
- 5 MR. JEFFREY: Sure, we're
- 6 absolutely sticking around. We're tied to
- 7 the hip with you. When the VVSG 2005 came
- 8 up, we continued to support the EAC's
- 9 evaluation comments. Absolutely, you have
- 10 my commitment, just as TGDC, NIST
- 11 director, that NIST will continue to
- 12 provide whatever technical assistance we
- 13 can to the EAC to make this as good a
- 14 product as possible.
- 15 In terms of the schedule, the
- 16 schedule for July, 2007, seems to at best
- 17 be agreed on between TGDC and EAC to meet
- 18 deadlines discussed. For example, if you
- 19 follow-up and say within a year from now,
- 20 do you really want these things
- 21 essentially formalized so this gives the
- 22 vendors time to produce that, given the

1 number of the changes in the documents,

2 you are going to need a public comment

3 period of probably nine months to a year

4 to assess public comments. So really July

5 is probably not a bad time frame.

6 Now, having said that, we have a

7 meeting next week and we skip a couple

8 weeks. We cannot give you a product

9 before we feel confident that that's,

10 essentially, the best product that we can

11 give you. We don't feel that there is an

12 arbitrary that we absolutely have to meet.

In terms of the comments about

14 additional comment period, I actually may

15 offer a hybrid model that we might

16 consider that we'd be willing to use. I

17 do believe that the public comment period

18 is going to be critical. That's going to

19 be the way to really get, in a very rapid

20 amount of time, get comments from all of

21 the possible constituents out there. I

22 think opening it up at that point will be

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1 great. I think, in addition, getting

2 additional comments from the two boards,

- 3 obviously, we look forward to that. And I
- 4 think that when we provide you the next
- 5 iteration of the VVSG, I would offer the
- 6 technical staff of NIST, we have worked on
- 7 this to go and spend as much time as
- 8 necessary to walk both boards through all
- 9 the details to make sure it's clear,
- 10 unambiguous. That would be a fast way of
- 11 also expediting during the public comment
- 12 period getting additional comments.
- 13 We would be willing to do that. We have a
- 14 lot of invested time and energy in this.
- 15 COMMISSIONER HUNTER: Thank you.
- 16 I think that's a good discussion.
- 17 COMMISSIONER DAVIDSON:
- 18 Commissioner Hillman.
- 19 COMMISSIONER HILLMAN: Let me
- 20 start with the comment about the July,
- 21 2007 delivery of the draft. One of the
- 22 things that I am sensitive to, and I need

1 a little reality therapy from Ms.

- 2 Nighswonger or Mr. Thomas, election
- 3 officials made it very clear it's going to
- 4 be very difficult for them to spend
- 5 quality time reviewing the draft

6 guidelines in 2008. So part of the reason

7 for wanting to get the draft posted this

8 summer was so that election officials

9 would have 2007 to weigh in with

10 substantive comments and, therefore, 2008,

11 the time needed for primaries and other

12 elections through 2008 won't interfere

13 with their interest and desire to

14 participate in the review of the draft.

15 But as I said, I need a little reality

16 therapy back from the Standards Board and

17 the Board of Advisors on that schedule.

18 The Board of Advisors, maybe less so

19 because, you have fewer election

20 officials, but the Standards Board is all

21 election officials.

MS. NIGHSWONGER: Right. We had 66

1 this discussion actually in Atlanta, if

2 this is going to be taking place during

3 the year 2008. Most of us are just

4 consumed. And so your assessment is

5 correct, before 2008. Honestly, the 2008

6 election begins in the fall of 2007

7 because already you are just changing for

8 the next year. And if not then, then

9 probably not until after 2008.

10 COMMISSIONER HILLMAN: I think

- 11 that would be a real problem. I don't
- 12 think we can put this on hold for 18
- 13 months. I understand, don't rush, don't
- 14 delay, but we have got to capture the
- 15 input of our election officials.
- 16 A lot of what drives the work
- 17 schedules of EAC is trying to work around
- 18 not only the federal election schedule but
- 19 the election cycles that the election
- 20 officials need to be involved in.
- 21 Peggy, one of the committees
- 22 that you forgot to mention that the 67
- 1 Standards Board set up, we're calling it
- 2 the VVSG Ad Hoc Committee. That committee
- 3 will be a committee of the Standards
- 4 Board, will be working with the executive
- 5 board to really figure out how the
- 6 Standards Board can be thoroughly engaged
- 7 in commenting on the draft VVSG between
- 8 the time the draft document hits and the
- 9 close of the public comment period,
- 10 because one of the things that we were
- 11 advised in, and I believe it's accurate,
- 12 that comments from the Standards Board and

13 the Board of Advisors would have to come
14 to EAC during the public comment period,
15 whether that public comment period is six
16 months, eight months, or whatever that
17 length of time is. So we sort of have to
18 kind of figure it out, and then we have to
19 figure out when the Standards Board meets
20 during that public comment period. So this
21 is all a wonderful, logistical challenge.

Chris, on the software 68

1 certification issue, I just wanted to

2 follow up with you a little bit. It

3 sounded like you were concerned about

4 whether or not software submitted by

5 vendors for testing and certification,

6 that election officials believed or was

7 required for the 2008 elections to be

8 tested and certified within the prescribed

9 time period. And we're talking about

10 software testing to the 2005 VVSG, is that

11 what you were talking about?

12 MR. THOMAS: I think, likely, to

13 2002.

14 COMMISSIONER HILLMAN: 2002. So

15 what do you see as the delay on that? I

16 mean, vendors have known since 2004, 2003,

17 that the 2002 standards have been out, and

18 have known since 2005 that the 2005

19 guidelines are out. I'm not sure where

20 the delay might kick up that is causing

21 concern among election officials.

MR. THOMAS: I think the reality 69

1 of how this works is like how legislatures

2 look at the most recent election to fix

3 the one coming up.

4 Vendors also look at the most

5 recent election and make software changes

6 to correct those to improve their system.

7 And to some extent, again, I will go back

8 to Automark. We're living in the reality

9 there really was not the time under HAVA

10 for newer systems to get fully RD'd and

11 approved and out there without any bugs

12 in them still prior to the '06. I think

13 that that time crunch, we're still all

14 paying for it. If you look around, there

15 aren't a lot of new products that have

16 been offered subsequent to the passage of

17 HAVA, some improvement.

18 So our discussions about

19 software or with vendors about software is

- 20 that they will always have a whole list of
- 21 software changes that need to be made.
- 22 And at some point, they have got to draw 70
- 1 the line, freeze the frame, make the
- 2 changes, and then get them submitted for
- 3 testing.
- 4 The issue is whether you are
- 5 going for end to end testing, which is far
- 6 more significant than if they were going
- 7 for an upgrade testing. Your decision was
- 8 that they needed to do end to end, as you
- 9 were not taking NASED's certificate
- 10 forward and just allowing an upgrade to be
- 11 discussed.
- I see that vendors have started
- 13 to put their software in for testing.
- 14 Much of that has just occurred quite
- 15 recently, so within the last month or so.
- 16 We're quite nervous. They put it in. I
- 17 don't know when it comes out. I know
- 18 there's a lot of different factors; how
- 19 many systems are there for testing, how
- 20 well the software was done, how many times
- 21 it has to go back and forth. But for us
- 22 to get new software in December, we

- 1 haven't had a February 5th presidential
- 2 primary. I think a lot of us are going to
- 3 be under a crunch to get new software
- 4 installed in many cases. In most cases,
- 5 it is a physical installation.
- 6 We have 4,500 machines out
- 7 there. We have got 1,500 -- or 5,000
- 8 precincts with tabulators. So there is a
- 9 lot of logistics involved in moving that
- 10 software out into the field. So that was
- 11 our concern.
- 12 As I note, I see a few of them
- 13 have come in and have started that
- 14 process, which is good. What we were
- 15 hearing, again, that's a longer process
- 16 than an upgrade would be in the future
- 17 because they have to go back and do full
- 18 end to end.
- I am not really here to argue
- 20 with your decision on that. I understand
- 21 it. I was involved in the NASED program,
- 22 and I think we did what needed to be done
- 1 at the time. And my hats off to
- 2 Congressman Allard (Sic) for inviting NIST
- 3 into this process, and I think they have

4 done a wonderful job, in terms of raising 5 the bar in the confidence that we all and 6 the public have with these systems, but 7 there is a time crunch we're under right 8 now.

- 9 With regard to your first
 10 question in terms of timing, while I think
 11 we can get a significant jump in '07 on
 12 these and I think we can continue into '08
 13 at some technical level, but by the end of
 14 '07, we can get a feel as to which parts
 15 of the guidelines really need to be
 16 focused on that and use this time to
 17 really narrow that down and really focus
 18 in. And perhaps through this Commission,
 19 we can see some research done on the
 20 implications of these guidelines with
 21 regard to the voting systems themselves.
- 22 COMMISSIONER HILLMAN: Okay. 73

1 Thank you.

Peggy, at some point in the
3 middle of your testimony, you wanted your
4 comments to be reflective of your position
5 as state election director, but I am
6 wondering if you think that the sentiments

7 that you shared with us and the
8 observations and recommendations would be
9 generally reflected by the Standards
10 Board?
11 MS. NIGHSWONGER: Absolutely,
12 yes.
13 COMMISSIONER HILLMAN: Thank
14 you.
15 And then my last question for
16 Dr. Jeffrey, and it's actually a
17 conversation that I'd like to see happen

18 among the three of you, so let me
19 instigate this a little bit, and that is a
20 comment that I believe Chris Thomas has
21 made about the density and technical
22 aspects of the guidelines, and how the

1 guidelines can be written in a way that
2 election officials, particularly election
3 officials at the local level, appreciate
4 and embrace and not be afraid of. It
5 would be a shame if only a handful of the
6 7,000 or so election officials in this
7 country embrace Florida that as an useful
8 tool. And so I don't know what that means
9 with respect to the language that's used
10 and how it doesn't diminish the technical

- 11 requirements and what protocols that need
- 12 to be in place for the standards, but also
- 13 how these standards can be different
- 14 because of who is using them, not only
- 15 manufacturers and testing labs, but
- 16 election officials in particular.
- Now, the management guidelines
- 18 EAC will produce will help, to some
- 19 extent, on that, but this is really sort
- 20 of a conversation among the three of you,
- 21 if you could start.
- MR. JEFFREY: I'd be happy to 75
- 1 start. Certainly, there is a creative
- 2 tension between insuring the absolute
- 3 accuracy and precision one needs for
- 4 standards versus what I'll call the good
- 5 literature. And some of that will be
- 6 captivating, made into a good movie.
- 7 Certainly, the document is not the latter,
- 8 emphasizing very much precision language
- 9 and being very concrete what needs to be
- 10 required, what needs to be tested.
- Having said that, it's unlike
- 12 any kind of standards document that's out
- 13 there in the sense that it is

- 14 intentionally drafted. It is very
- 15 different from the 2005. It is
- 16 intentionally drafted to be more
- 17 accessible to non-technical experts in the
- 18 field. It's been -- the formal language
- 19 has been reviewed by the board, and its
- 20 gotten very high marks, in terms of its
- 21 comprehensibility to non-experts, but
- 22 first and foremost, it is geared towards
- 1 vendors, test groups, who have to be
- 2 absolutely unambiguous as to what it
- 3 means. It won't make great literature,
- 4 but I think it actually goes a long way to
- 5 being accessible.
- 6 MR. THOMAS: Well, as a lawyer,
- 7 I won't hold people to a double standard
- 8 in terms of writing in English. I
- 9 absolutely understand that these standards
- 10 or guidelines need to be written in
- 11 technical terms. I am not suggesting they
- 12 try to do otherwise. Likewise, I don't
- 13 see election officials as a major audience
- 14 of the standards.
- We will deal with the results of
- 16 the standards. As Dr. Jeffrey indicates,
- 17 it's really the manufacturers, the testing

18 labs that are going to have to deal with 19 this. So that's where I come back in: 20 Tell us what the implications are, what 21 does this standard do that wasn't done 22 before, how has this standard changed,

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1 where does this take us, in terms of2 really changing the world in this area.3 And I'll come back to what are the cost4 benefit analysis of these changes.

And I really think that from an 6 election official, that's what we need to 7 understand, not just the money end, but 8 what are the implications of the standard. 9 I don't expect that I'm going to 10 understand, even if it's well written in 11 English, and I'm sure with folks involved 12 with access and what not, they can do a 13 nice job. But I'm really looking as an 14 administrator at what's different, what 15 are the implications, and how much is it 16 going to cost.

MS. NIGHSWONGER: And I would 18 agree with that because we're going to 19 have to administer. I am not technical, 20 but in just reading through a draft that I

- 21 saw a few weeks ago on even the
- 22 definitions, I was like I don't think that

1 is the definition of a general election.

- 2 So I think just in using election
- 3 officials to get their input about even
- 4 something simple like the definitions, I
- 5 think that we can utilize a little more --

6 not technically maybe, but just their

7 understanding the language.

- 8 MR. JEFFREY: One thing I will
- 9 add, in terms of the changes, there is
- 10 actually an entire chapter called,
- 11 specifically, changes from the 2005 to
- 12 2007, basically representing your first
- 13 comment, which is written for the vendors
- 14 and testing labs. It's not the most
- 15 fascinating read, but it has in one place
- 16 a compilation of the major changes. So
- 17 you can get an idea what that is.
- 18 Again, I reiterate my offer that
- 19 we would be happy to have the technical
- 20 folks come forward and sort through what
- 21 the technical changes are and help
- 22 understand what the implications.

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- 1 MR. THOMAS: And I think you may
- 2 find that too within your management
- 3 guidelines. In other words, do these
- 4 affect guidelines, how we run elections,
- 5 what is the impact there, do those have to
- 6 be changed or modified in order to
- 7 instruct election officials on how to
- 8 operate this agreement in the real world
- 9 of elections.
- 10 COMMISSIONER HILLMAN: I think
- 11 my final point, it's my understanding that
- 12 the Board of Advisors is likely to also
- 13 set up a committee to help plan its
- 14 exercise of reviewing the draft
- 15 guidelines.
- MR. THOMAS: Yes, that's
- 17 correct, we're in the process of doing
- 18 that, and will find your virtual meeting
- 19 as a real helpful tool for us.
- 20 COMMISSIONER HILLMAN: And I
- 21 think between the two committees and
- 22 hopefully their will be points in time we 80
- 1 will all have joint conference call
- 2 meetings or whatever. But I think the
- 3 point that you made is excellent about
- 4 tell us what the impact is, tell us, in

5 election administrative terms, what the 6 impact is.

- 7 CHAIR DAVIDSON: Okay. I'm
- 8 going to ask a couple questions. First of
- 9 all, taking it a step further, the
- 10 question was really talking about earlier,
- 11 Chris, that you talked about the testing
- 12 and the end to end testing on the 2002.
- 13 And that's the equipment that was utilized
- 14 in the election of 2006; correct?
- MR. THOMAS: Yes.
- 16 CHAIR DAVIDSON: The equipment
- 17 that's been brought in right now, end to
- 18 end, because they are wanting it certified
- 19 either to 2002 and 2005. One is asking
- 20 for the 2005. So in doing that, as you
- 21 stated in your testimony, there is a lot
- 22 of changes that were made from the
 - 81
- 1 election that was held in 2000. So it's
- 2 not the same. We'll say it is the same
- 3 hardware for 2002, but it's not the same
- 4 software. It's an upgrade to that
- 5 software that they found and the issues in
- 6 the last election or improvement.
- 7 Am I correct on that; is that

8 the way you really are wanting to state

9 that? Would you explain that?

10 MR. THOMAS: Yes. I think that

11 generally is correct. There may be a few

12 hardware changes, but by and large, they

13 are software enhancements. For example,

14 with Automark the major change there is

15 that in our state, we have stubs on our

16 ballots. When the stubs are detached,

17 there is a perforation. If that

18 perforation is too course, the Automark

19 has a difficulty in recognizing the edge

20 of that ballot to tell us that you can see

21 this ballot and you can flip this ballot

22 over and print the back side now. They

1 have made software charges changes there

2 to lower those tolerances so that

3 perforation is not going to be the problem

4 we saw it to be in '06.

5 I would guess every vendor has

6 some aspect similar to that where they

7 have an '06 or before issue that are

8 currently in their software submissions.

9 So the systems you are seeing come in are

10 not the same systems from beginning to end

11 that were certified prior to this year,

12 but I think that's accurate.

13 CHAIR DAVIDSON: I think there

14 is a misunderstanding in the community

15 from the public, in some ways, that they

16 feel like we're bringing in what was used

17 in 2006 and having it retested. My

18 understanding is it is an improved

19 version, we will say of what was utilized

20 in 2006. And so we're not going to be

21 testing exactly what was utilized then.

22 It's an improved version.

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- 1 MR. THOMAS: That's correct, it
- 2 won't be exact.
- 3 CHAIR DAVIDSON: In some cases,
- 4 we will say.
- 5 MR. THOMAS: Right.
- 6 CHAIR DAVIDSON: All right. I

7 appreciate that. Another thing that you

8 talked about is the Denver meeting. You

9 both gave high praises for that meeting.

10 I will turn to you Peggy. What

11 is the next step? You are saying we need

12 more information on the cost of whatever

13 the cost might be for testing. We need to

14 understand the cost of equipment.

- 15 Obviously, that means we have all the 16 players at the table.
- 17 What do you recommend for the
- 18 EAC as our next step?
- MR. THOMAS: I would see if
- 20 there is some sort of ongoing -- not every
- 21 month, but ongoing dialogue that was
- 22 started at that meeting. As state folks, 84
- 1 we can sit back, but we did enjoy watching
- 2 this discussion between scientists who are
- 3 working to improve labs and also who have
- 4 been in the business a long time, along
- 5 with the labs, along with actual
- 6 developers. I believe Diebold actually
- 7 had their developer at the table.
- 8 It was a fascinating discussion.
- 9 As I indicated, I was surprised to see the
- 10 number of disagreements over some fairly
- 11 -- what I would think would be easy things
- 12 to discern. In other words, how do you
- 13 tell what version control one is working
- 14 on, how is that book marked on the
- 15 software.
- So I think next steps would move
- 17 in that direction, with movement towards
- 18 indications of the standards themselves.

19 CHAIR DAVIDSON: Peggy, would

20 you like to add anything?

21 MS. NIGHSWONGER: Briefly. At

22 this meeting, the minimum funded states,

1 of which I am one, I think we feel like we

2 just don't have the resources to do

3 sophisticated testing and certification

4 programs. And so there was discussion at

5 this meeting about consortium, mainly a

6 western region where we would all kind of

7 do -- and I think I realized I was going

8 to be thrown in with California, and I

9 said I don't want to be that consortium.

10 No offense, but I think it kind of gave

11 some more discussion about how it was all

12 to be handled. And I do think that as you

13 all take a role in looking at something,

14 more on the federal level, that would give

15 assistance, especially to small states,

16 with the way they do certification and

17 testing. Because right now, I feel like

18 we're sort of out there doing things that

19 we probably could use a little more help

20 with.

21 So I think it will be nice to

1 we had in Denver and get more ideas about 2 that. It was profitable.

3 CHAIR DAVIDSON: Dr. Jeffrey, in 4 your testimony, you talked about the 2005 5 VVSG was with controlled access, and 6 really very controlled. The counties and 7 states could use wireless, mainly for 8 election night results, wireless back into 9 we'll say a county facility for that

10 location, but the RF or radio frequency

11 wiring should be prohibited entirely will

12 be in the new version.

- Can you, in common terms,

 14 describe for this group -- and it had to
 15 happen to me, so that's the reason I am
 16 asking you to do it for everybody else,
 17 what you are exactly talking about when
 18 you talk about radio frequency, because I
 19 think it's really not a well understood
 20 term.
- 21 MR. JEFFREY: Absolutely, and I
 22 will avoid -- this is what I mean. This
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1 is a Blackberry or cell phone. It

- 2 communicates through radio frequencies.
- 3 Your radio in the car, in the home, that
- 4 communicates through that. It means that
- 5 the information goes through walls. While
- 6 we're sitting here, I got 20 e-mails. I
- 7 didn't know I got them. So information
- 8 can be passed through the device without
- 9 you knowing that it was updated. Software
- 10 could be updated. Again, it could be from
- 11 anywhere outside of this group, and that's
- 12 why in the new version, if specifically
- 13 that's a vulnerability to the system,
- 14 where you don't have knowledge of who
- 15 might be sending information and where it
- 16 could be coming from. Does that help?
- 17 CHAIR DAVIDSON: That certainly
- 18 does. Thank you.
- 19 Any other questions?
- VICE-CHAIR RODRIGUEZ: Just one
- 21 follow-up. Thank you, Madam Chair. It's
- 22 becoming pretty important, this

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- 1 translation into English, of these
- 2 documents is really on my mind right now.
- 3 And we actually do not have someone in our
- 4 contract to do that. And I wonder if we
- 5 could prevail upon the three of you and

6 possibly one of the advocates from public
7 interest groups that was on the Denver
8 trip to review names and resumes of people
9 we might contract with to help us with
10 that, and then see if we could get your

- 12 CHAIR DAVIDSON: If we can have
- 13 Dr. Jeffrey -- I think part of what they
- 14 are doing really does give us that part.
- 15 If you could explain further what they are
- 16 doing at NIST.

11 empyemata.

- 17 MR. JEFFREY: We actually have
- 18 somebody under contract and are hoping to
- 19 translate a lot of this into -- again, I
- 20 hate to use the word English.
- 21 COMMISSIONER HILLMAN: Election
- 22 ease.

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- 1 MR. JEFFREY: Exactly. It's not
- 2 a fascinating work of literature, but we
- 3 do have somebody under contract helping to
- 4 do that. Hopefully, the procedure that we
- 5 provide you will go a long way to meeting
- 6 those goals. If may not go as far as you
- 7 would like, but we would certainly be glad
- 8 to give you names of who we're currently

9 using and examples of where we want to go.

The important thing we need to

11 make sure is that the process of

12 translation into something more

13 accessible, that it doesn't inadvertently

14 change the technical substance, which is

15 why it's never going to be great

16 literature.

17 VICE-CHAIR RODRIGUEZ: Thank

18 you. I appreciate that point. Thank you.

19 CHAIR DAVIDSON: Did you want to

20 add anything, either one of you? You're

21 okay. Commissioner Hillman, do you have

22 any additional questions?

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1 COMMISSIONER HILLMAN: No, I

2 don't. Thank you.

3 CHAIR DAVIDSON: I don't believe

4 I have any additional questions, but the

5 one statement I think that we heard from

6 you two, you really feel there needs to be

7 time. Because if I understand you right,

8 this is a complete rewrite this time, and

9 you don't feel 90 days is enough time for

10 a comment period, because the last one

11 was, obviously, much shorter, or less

12 changes to the VVSG, and this one is a

- 13 complete rewrite, so you feel you need
- 14 more time, even with it being an election
- 15 year and moving forward.
- Okay. I appreciate that, and
- 17 thank you, committee, for all of our
- 18 chairs. Thank you, very much for your
- 19 testimony, and we appreciate it.
- 20 CHAIR DAVIDSON: Take just a
- 21 second and bring Brian Hancock up. While
- 22 Brian Hancock is getting settled here, I 91
- 1 think you have heard us several times say
- 2 that he's got over twenty years of
- 3 experience in the arena of election
- 4 administration and voting certification.
- 5 Obviously, Brian, we definitely appreciate
- 6 it. It sounds like your idea to host the
- 7 meeting in Denver, and you were very
- 8 successful in doing that. So you have
- 9 reached the first step of your goal,
- 10 obviously, in your testimony. And later,
- 11 I think it would be interesting to see how
- 12 you feel.
- We should be moving forward in
- 14 the future to be able to accomplish some
- 15 of the things that we feel we need to

16 accomplish. I'm going to turn it over to

17 you for your testimony.

- MR. HANCOCK: Thank you, Madam
- 19 Chair, and Commissioners. It is my
- 20 pleasure to give you a summary of what
- 21 went on in Denver a few weeks ago.
- 22 And you certainly heard some of the
- 1 highlights from Mr. Thomas and Ms.
- 2 Nighswonger, but I will get into a little
- 3 more, better detail.
- 4 On April 30th and May 1st, the
- 5 EAC did convene a meeting in Denver,
- 6 Colorado to discuss voting system testing
- 7 cost and factors associated with such
- 8 testing. Invited participates represented
- 9 a cross section of interested parties,
- 10 including state election officials, voting
- 11 system test labs, members of our boards,
- 12 of course, staff from NIST, and NAVLAP,
- 13 voting system manufacturers, public
- 14 interest groups, group representatives,
- 15 etc, state testers and guess speakers, the
- 16 technology division chief from the Nevada
- 17 Gaming Commission.
- Discussion sessions were led by
- 19 individuals from each of the major groups

20 represented, and they definitely, I think,

21 as you heard, proceeded in a very lively

22 and free-flowing give and take, over the

1 course of the two days.

- 2 State election officials
- 3 expressed numerous concerns, including the
- 4 lack of both financial and human resources
- 5 when conducting state certificate testing.
- 6 Smaller states, as you heard from Ms.
- 7 Nighswonger, were particularly concerned
- 8 with this ongoing lack of resources.
- 9 State representatives were also concerned
- 10 about cost associated with duplicating
- 11 some of the tests conducted at the
- 12 national level.
- California noted that testing
- 14 costs in that state have increased tenfold
- 15 since the enactment of the Help America
- 16 Vote Act. This cost for California did
- 17 not include the approximately \$150,000 for
- 18 going parallel testing of two different
- 19 systems in a handful of counties. This
- 20 was also prior to the presently enacted
- 21 top down review of voting systems ordered
- 22 by the Secretary of State.

- 1 When asked if additional funding
- 2 is the answer to these concerns, state
- 3 representatives said that funding might
- 4 help with state level testing, but an even
- 5 bigger problem was local acceptance
- 6 testing. At the local level, the lack of
- 7 trained human resources, especially in
- 8 small rural jurisdictions often in the
- 9 past, has forced the election officials to
- 10 rely on manufacturers' assistance in this
- 11 process, which we all know is not the
- 12 proper way to do this.
- The test laboratory
- 14 representative discussed the cost
- 15 associated with the NAVLAP review and how
- 16 they structured their pricing. Both EAC
- 17 accredited labs do bill the manufacturers
- 18 on a time and materials basis for the vast
- 19 majority of testing conducted. Full cost
- 20 of system testing appears to be dependent
- 21 on three things from the labs' point of
- 22 view: One, the number of lines of source
- 1 code reviewed. Two, the amount of costs
- 2 with the system. And three, the maturity

- 3 of the system, meaning certainly, new
- 4 systems will generally take longer to test
- 5 than more developed systems will.
- 6 Cost associated. NAVLAP,
- 7 include a \$4,500 application, \$5,500
- 8 one-time fee, and on-site assessments cost
- 9 of approximately \$15,000 for each two-year
- 10 reevaluation of their initial
- 11 accreditation. Ramp up cost for one of
- 12 our new labs, Ibeta, to meet the
- 13 requirements of the NAVLAP review were
- 14 estimated to be between 75 and \$100,000.
- 15 And they stated that that took
- 16 approximately 1,500 staff hours to
- 17 complete.
- The voting systems manufacturers
- 19 noted the biggest impact on their cost for
- 20 system testing was when and how often
- 21 standards or guidelines are updated, and
- 22 the impact of the new EAC program. One
- 1 manufacturers noted that their costs
- 2 testing to 1990 voting system standards
- 3 was about \$100,000. Cost of their testing
- 4 to the 2002 voting system standards was
- 5 over \$200,000, and the costs of testing to
- 6 the 2005 VVSG were expected to be between

- 7 \$400,000 and \$800,000.
- 8 Although none of the
- 9 manufacturers ventured a guess as to
- 10 possible cost of testing to the next
- 11 iteration of the VVSG, they all agreed
- 12 these costs would likely be from six to
- 13 ten times the cost of testing to the 2005
- 14 VVSG. Several manufacturers suggested
- 15 that a cost benefit analysis be done for
- 16 each new iteration to identify testing
- 17 costs.
- 18 One manufacturers also noted
- 19 that the cost for state testing for his
- 20 particular organization in saying they
- 21 divide states into, essentially, three
- 22 categories, those states in which testing
- 1 costs are between 100 and \$500,000, those
- 2 states that cost over \$5,000 but less than
- 3 \$100,000, and those states that cost less
- 4 than \$5,000 to conduct state certificate
- 5 testing.
- 6 Representatives from voter
- 7 groups noted that transparency of the
- 8 process was the most important aspect,
- 9 from their point of view. Both

- 10 representatives thought that the new EAC
- 11 program generally addressed a number of
- 12 their transparency concerns and
- 13 acknowledged that a balance needs to be
- 14 found between the increased security of
- 15 voting machines and the cost of making
- 16 those machines secure.
- Our panel of state experts noted
- 18 that the cost of state certificate testing
- 19 was to make sure that a system is suitable
- 20 for use in the particular state and that a
- 21 state also can be run on that voting
- 22 system. They also noted that local
- 1 acceptance testing should be properly
- 2 funded, resourced, and made as simple and
- 3 affordable as possible. They also agreed
- 4 that when a voting system received federal
- 5 certification, states should have
- 6 confidence that the only additional thing
- 7 they needed to test would be whether that
- 8 system will function as required within
- 9 their individual states.
- 10 Our guest from the Nevada Gaming
- 11 Commission spoke about the similarities in
- 12 certification in elections and the gaming
- 13 industry. He was quick to point out that

- 14 he was not trying to equate gambling with
- 15 voting, only that both industries had
- 16 similarities issues and challenges
- 17 regulating the industry and compliance.
- 18 He noted stakes were high in both areas
- 19 regarding user trust and confidence, the
- 20 proper implementation of innovations in
- 21 the field, and the proper implementation
- 22 of security. As background, he noted that
- 1 the revenues collected by the Gaming
- 2 Commission generate 32 percent of the
- 3 budget for the State of Nevada. The
- 4 Gaming Commission was responsible for the
- 5 continuing certification of 215,000 slot
- 6 machines and other gaming devices in 12
- 7 major manufacturers and hundreds of
- 8 smaller manufacturers.
- 9 The Gaming Commission was also
- 10 responsible for over 2,400 casinos'
- 11 operation rate force. It was last stated
- 12 that the Gaming Commission is a part-time
- 13 board, making final decisions on all
- 14 matters, with a full-time staff of 405
- 15 individuals, including 60 in the
- 16 technology and testing branch, 120

- 17 auditors, and 60 investigators. The
- 18 commission has found from 50 years of
- 19 experience that new system approval still
- 20 takes between six and 18 months, depending
- 21 on the described circumstances, with a
- 22 fixed testing cost of about \$150 per hour.
- 1 To make it all work, the Gaming Commission
- 2 notes no one aspect of oversight is
- 3 enough. They may rely on compliance with
- 4 technical standards, examination of people
- 5 and organizations. They must continue to
- 6 verify those people, organizations, and
- 7 systems, and continually examine the
- 8 physical security component of all
- 9 systems.
- 10 In conclusion, the meeting
- 11 produced several recurring themes that
- 12 participants suggested, and I think some
- 13 of what you will hear from me reflects
- 14 what Mr. Thomas and Ms. Nighswonger talked
- 15 about earlier.
- One, the involvement of
- 17 development of a matrix comparing
- 18 requirements of federal certification and
- 19 state certification. I would note this
- 20 would eliminate unnecessary overlapping in

- 21 most instances.
- Two, was a request for an 101

1 additional formal cooperation between

2 states and EAC to explore specific ways to

3 reduce duplication in testing, and push as

4 much testing up to the federal level as

5 possible, specifically, as Mr. Thomas

6 noted, the very expensive volume testing.

- 7 Three, that the EAC should
- 8 facilitate information sharing with and

9 among states, the EAC should document best

10 practices in state and local acceptance

11 testing, and translate the best practices

12 in a saleable way so they can be used by

13 all jurisdictions, and then, of course,

- 14 share this information.
- Next, provide the manufacturers

16 with a seat at the table when standards

17 and guidelines are being developed, as is

- 18 done in other industries.
- 19 And finally, the EAC, TGDC, and
- 20 NIST, should provide an estimated
- 21 implementation cost with each new
- 22 iteration of the VVSG, as you have already 102

- 1 heard this morning.
- 2 And before closing, I do need to
- 3 thank the other EAC staff that helped put
- 4 this meeting together and were very
- 5 instrumental in making it happen; Gavin
- 6 Gilmore and others.
- With that, I'd be happy to take
- 8 any questions that you might have.
- 9 COMMISSIONER HUNTER: I don't
- 10 have any questions at this time.
- 11 VICE-CHAIR RODRIGUEZ: No
- 12 questions. Maybe a comment. I think it's
- 13 apparent from the Nevada Gaming Commission
- 14 that we might be under resourced for the
- 15 size of job that you all are doing.
- MR. HANCOCK: Well, the one
- 17 thing they did note is they have been in
- 18 existence for 50 years. They didn't start
- 19 out at that level, but over the course of
- 20 the years, did feel they needed that level
- 21 of staffing.
- VICE-CHAIR RODRIGUEZ: I got the 103
- 1 point.
- 2 CHAIR DAVIDSON: Commissioner
- 3 Hillman.

4 COMMISSIONER HILLMAN: My

5 question is actually sort of a follow-up

6 to Commissioner Rodriguez's question, but

7 I'm wondering if any of what the Gaming

8 Commission shared would be a constant for

9 EAC. For example, the \$150 an hour, the

10 six to 18 months. I know the rest of it

11 would have to be scaled with respect to

12 the number of manufacturers that could at

13 any one time be presenting their hardware

14 or software for testing, as well as the

15 number of different types of machines and

16 equipment that would be coming before us.

- But I wondered if you were able
- 18 to determine if the hourly cost and the
- 19 length of time was applicable, different?
- MR. HANCOCK: Well, I think at
- 21 least what we've seen in the voting system
- 22 testing up to this point and what they
- 1 found in their gaming testing, the time
- 2 that the testing seems to be fairly
- 3 closely related, that did seem to be a
- 4 very close fit. The \$150 per hour cost of
- 5 testing, there is a major difference there
- 6 that. I didn't know that the Gaming
- 7 Commission has their own testing

8 laboratory and does all testing in-house 9 and they are funded by the state.

- They do meet some cost savings
- 11 there under the current structure we
- 12 cannot meet, but I do think there is room
- 13 for more discussions with that
- 14 organization, simply because they have 50
- 15 years of experience doing this, and as the
- 16 speaker noted, they have run into many of
- 17 the problems that we seem to be running
- 18 into in this field.
- 19 It was very interesting. I
- 20 think people that were there would note
- 21 that, often times, we are so hyper focused
- 22 on what we're doing in this field. So 105
- 1 with other nose to the grindstone, we
- 2 ignore the fact other people might be
- 3 doing this. So it was very enlightening
- 4 to know there are more people with more
- 5 problems out there.
- 6 COMMISSIONER HILLMAN: Okay. A
- 7 question which might actually need to go
- 8 to the general counsel, but there have
- 9 been concerns expressed from the public
- 10 and from members of the Congress about

- 11 manufacturers paying the testing
- 12 laboratories directly for the work that is
- 13 done to test their equipment and software,
- 14 and being able to self select which
- 15 laboratory among the accredited would do
- 16 the testing.
- 17 I'm just wondering if we know if
- 18 there has been any effort to introduce
- 19 legislation that would fund EAC to pay
- 20 those costs?
- 21 MS. HODGKINS: Sure.
- 22 Commissioner Hillman. In HRA-11, which 106
- 1 was marked up last week, and actually a
- 2 substitute was offered to the house
- 3 administration committee, there is a
- 4 provision that would provide for an escrow
- 5 account. It would be the holder of funds
- 6 transmitted from the vendors to the
- 7 laboratories. We would hold those funds
- 8 in escrow and distribute them to the labs.
- 9 We would also select the labs on as random
- 10 a basis as is possible.
- 11 COMMISSIONER HILLMAN: Okay.
- 12 Thank you, very much.
- MS. HODGKINS: And TGDC provide
- 14 an unspecified amount of money to EAC for

15 the activities that we would have to

16 undertake in administering that account.

17 COMMISSIONER HILLMAN: Did you

18 say unspecified or unlimited, blank check?

MS. HODGKINS: Unspecified, in

20 that there is no dollar amount there. So

21 I will let you draw your own conclusion as

22 to what that means.

107

1 COMMISSIONER HILLMAN: All

2 right. Two other questions. One of our

3 earlier panelists, and I don't remember if

4 it was Chris Thomas or Peggy Nighswonger,

5 mentioned about the manufacturers having a

6 seat at the table when EAC is considering,

7 you know, voting system guidelines and

8 testing certificate protocols, so on and

9 so forth, since they have a major stake in

10 this.

I just wondered the extent to

12 which -- again, maybe this is a general

13 counsel in part question -- that there are

14 any rules or regulations or conflict of

15 interests.

16 I know that HAVA doesn't owe a

17 lot the seat at the table to a

18 manufacturer, but I just wondered if there

19 was anything that would prohibit that?

MR. HANCOCK: I do not know if

21 there is anything that would specifically

22 prohibit that, but I'll leave the legal 108

1 research to our general counsel.

2 COMMISSIONER HILLMAN: Do you

3 want a minute? I can ask another

4 question.

5 MS. HODGKINS: Just give me 30

6 seconds. So go ahead and ask your next

7 question.

8 COMMISSIONER HILLMAN: Going

9 back to the executive director's report,

10 he talked about the first test plan

11 submitted. And my memory needed to be

12 refreshed as to what this was, and what

13 that meant.

MR. HANCOCK: The test plan is,

15 essentially, the guide, the plan for how

16 the test lab will test a very specific

17 voting system to the standards that they

18 are being tested against. It's an outline

19 and it shows exactly how the testing will

20 be conducted.

21 COMMISSIONER HILLMAN: And who

1 MR. HANCOCK: The test lab

2 submits the plan.

3 COMMISSIONER HILLMAN: So each

4 test lab submits the plan it is going to

5 use then?

6 MR. HANCOCK: Each test lab will

7 submit a voting system.

8 COMMISSIONER HILLMAN: So the

9 first test plan was submitted by who?

10 MR. HANCOCK: I believe it was

11 by Ibeta.

12 CHAIR DAVIDSON: I need to add,

13 isn't it true that in our guidelines, that

14 they would not have to give us a test plan

15 prior to them testing. Can you explain

16 that; it's not a mandate that we have a

17 test plan before they can start that

18 process, is it?

MR. HANCOCK: Well, while it's

20 not specified, we do know very

21 specifically that if any testing is done

22 prior to the submission of a test plan, it 110

1 is at the risk of the vendor because we do

- 2 review the test plans. And should we find
- 3 some deficiencies with those test plans,
- 4 those tests would need to be redone at the
- 5 cost of the vendor.
- 6 CHAIR DAVIDSON: So it really
- 7 benefits the individual that's being
- 8 tested to make sure that the lab has a
- 9 test plan in place?
- 10 MR. HANCOCK: Absolutely. It is
- 11 not an entirely linear process. There is
- 12 work that can be done in advance. The
- 13 technical data package is often hundreds
- 14 and hundreds and maybe thousands of pages
- 15 of literature to review before the actual
- 16 testing gets started. And things like
- 17 that can be accomplished, to some degree,
- 18 ahead of time, but I certainly would agree
- 19 with you that it behooves everybody to get
- 20 the test plan in as early as possible.
- 21 CHAIR DAVIDSON: The other
- 22 question I have, I asked earlier to Chris,
 - 111
- 1 how he would suggest that we proceed in
- 2 trying to accomplish what really the
- 3 election community would like for us to
- 4 accomplish. We have talked about even

5 having some forms of some sort of another

6 with manufacturers to talk about, and I

7 know you have done this in the past, but

8 to talk about the cost of what is the new

9 iteration going to cost to develop, trying

10 to get a handle on costs in several

11 different areas; the cost of the

12 equipment, the cost of testing.

How do you see the EAC -- what's

14 the next steps; what do you think that we

15 should be doing?

16 MR. HANCOCK: Well, I do think,

17 as you heard this morning, there were some

18 recurring themes. And some of those, I

19 think staff can work on, if the Commission

20 wishes. We really should do that, to

21 present options to the Commission.

22 Everything that we do, of course, has 112

1 budget and resouces impact. We certainly

2 may not be able to do everything, but

3 there are a lot of cooperative things that

4 we can do.

5 We can work with our boards,

6 work with the interest groups. We can

7 convene, meet also like this, to gain

8 input, I think, to sit all the interested

9 parties at the same table. To my

10 knowledge, that's the first time anything

11 like that has been done recently. As you

12 heard, it was very beneficial for

13 everyone.

14 At the very minimum, those are

15 some things that we can do.

16 COMMISSIONER HILLMAN: I'm

17 sorry. If I could just get the response

18 from counsel.

- 19 CHAIR DAVIDSON: Okay.
- MS. HODGKINS: Let me just
- 21 repeat the question for everyone. The
- 22 question, as I understood it, from
- 1 Commissioner Hillman was whether or not
- 2 there was anything in HAVA that prohibits
- 3 EAC from allowing a seat on the TGDC to a
- 4 vendor.
- 5 COMMISSIONER HILLMAN: Or in any

6 of our other working group tables,

7 whatever we do, in addition to TGDC.

8 MS. HODGKINS: Well, let me

9 start with HAVA. HAVA, obviously,

10 specifies to some degree the membership of

11 the TGDC, requires that it be a 15-member

- 12 panel. Currently, all seats are filled.
- 13 CHAIR DAVIDSON: We have a
- 14 vacancy that just occurred.
- MS. HODGKINS: Okay. I believe
- 16 all about four of those seats are filled
- 17 in a representative capacity, and that is,
- 18 the persons who serve there represent some
- 19 other agency or organization that is
- 20 specifically identified in the law.
- However, there are four
- 22 positions that EAC and NIST jointly
- 1 appoint to the committee, and those
- 2 persons must have expertise, either of a
- 3 technical nature or scientific nature.
- 4 related to voting systems and voting
- 5 equipment.
- 6 I believe it's a pretty safe
- 7 assumption to say that voting system
- 8 vendors could have technical expertise
- 9 with regard to voting equipment, so I
- 10 don't think there would be any prohibition
- 11 for one of those four seats being held by
- 12 a person who was a member of the vendor
- 13 community.
- 14 That being said, I do believe
- 15 those four seats are currently filled, so

16 that would require action on the part of17 EAC and NIST, if you were to pre place one18 of the members that is currently holding19 those seats.

- As to the other boards, their
- 21 membership is much more specified in terms
- 22 of the Standards Board and Board of
- 1 Advisors, and I don't think that would be
- 2 as easy a possibility to put together
- 3 there. Working groups are a little
- 4 easier, in terms of informal working
- 5 groups. Technically those where we're
- 6 soliciting individual opinions as opposed
- 7 to the group opinion, if you will, of a
- 8 board or committee such as the TGDC,
- 9 Standards Board, or Board of Advisors.
- 10 Each of those is a federal advisory and
- 11 you are asking for their consensus as
- 12 opposed to their individual opinions, so
- 13 it's much easier for that participation on
- 14 the working group, but not impossible, to
- 15 have this provision in the TGDC.
- 16 COMMISSIONER HILLMAN: Thank
- 17 you.
- 18 CHAIR DAVIDSON: Mr. Wilkey, I

- 19 forgot, on the last panel, I had it
- 20 written down also. Do you have any
- 21 questions for Brian?
- MR. WILKEY: You just didn't 116

1 want me to grill my former colleague.

- 2 Just a comment and fast
- 3 question. The comment being that I have
- 4 always spoken highly about the quality of
- 5 individuals working at EAC, and you see a
- 6 primary example of that seated before us
- 7 today. He's taken on an enormous
- 8 responsibility for a program that is going
- 9 to continue to grow, and has met every
- 10 single one of his obligations well. And I
- 11 am very proud of him and his work, as well
- 12 as everyone that works with him.
- I am wondering and I would have
- 14 asked this of Chris and Peggy, but I think
- 15 since they were both at the meeting,
- 16 again, I have had a number of comments
- 17 about the quality of that meeting and how
- 18 very vital and important it was, but I'm
- 19 wondering if there was any discussion
- 20 about -- we heard in their testimony that
- 21 they want a strong federal program.
- Now, when we adopted the 2005

- 1 guidelines we gave, for a number of
- 2 reasons, one of them being we wanted state
- 3 legislatures to have the opportunities to
- 4 get the language right and the statues to
- 5 allow for the adoption of this program. I
- 6 don't think to date we've seen much
- 7 progress in that area.
- 8 And so in talking about having a
- 9 strong federal program, was there any
- 10 discussion about how we move about getting
- 11 by in to this? I know from past
- 12 experience it took a long time to get them
- 13 to buy into the previous program. But was
- 14 there any discussion about how we move
- 15 forward, and that level of cooperation of
- 16 getting that buy-in, and also getting more
- 17 of the state -- this has always been an
- 18 issue, getting more of the state
- 19 requirements into those federal
- 20 requirements so they don't have to do it.
- MR. HANCOCK: There was not a
- 22 discussion about this, but it came up on 118
- 1 the periphery of a number of discussions.
- 2 I think one of the big issues with the

- 3 climate right now is the need for
- 4 increased security and increased testing.
- 5 A lot of the states have decided on their
- 6 own volition to do more testing over the
- 7 past three to five years. And certainly
- 8 that along with the increased standards
- 9 have increased their cost.
- 10 Issues that may not have been
- 11 present a few years ago now are starting
- 12 to be present. I think one of the things
- 13 that was and always has been present is
- 14 the lack of funding at the local level, as
- 15 I said, for good acceptance testing. Some
- 16 of the states, California, and others,
- 17 have also had reasonable budgets to do
- 18 testing.
- MR. WILKEY: Its always
- 20 intrigued me, because if we really scratch
- 21 the surface and make an assessment of the
- 22 problems that came out of, for example,
 - 119
- 1 the last election, an enormous amount of
- 2 those problems would have been obfuscated
- 3 had they done good, quality acceptance
- 4 testing pre election.
- 5 Thank you.

6 CHAIR DAVIDSON: I think the

7 time factor of the delivery of the

8 equipment close to election and acceptance

9 testing wasn't done to the level that it

10 needed to be in a lot of states. So,

11 obviously, we hope that is being done now,

12 that they start meeting those goals for

13 the next elections, which we know is right

14 around the corner.

15 I don't have any other

16 questions. Does anybody on the Commission

17 have any questions?

18 Thank you, Brian. We appreciate

19 your testimony and your comments.

In wrapping up, I do want to

21 thank everybody for the presentations

22 today. I appreciate it, and I think that

1 the information will help us as well as

2 everybody else.

3 I just want to announce that our

4 next putting meeting is currently

5 scheduled for June 14th, and it will be

6 here at the EAC. We'll have it out on the

7 our website, "www.eac.gov." I don't have

8 a time that it will start, but it will

9 probably be about the same time. We will

10 get that all decided. 11 Is there a motion to adjourn the 12 meeting? 13 COMMISSIONER HILLMAN: I'm 14 sorry. Don't move out on me too quick. 15 Earlier when I talked about the virtual 16 meeting room, I did neglect to thank all 17 the staff who have worked with me over the 18 past several months to make the virtual 19 meeting room a reality, and that included 20 the staff in our communications 21 department, Sheila Banks, my special 22 assistant, and Lydia, who is now the 1 administrator for the site, as well as our 2 consultants. It took a lot of work. It 3 was a lot of human hours to go into it. 4 And so I am very pleased with the end 5 result, but wanted to make sure I 6 acknowledged and thanked them for that.

7 VICE-CHAIR RODRIGUEZ: Madam

8 Chair, I just wanted to mark the

9 anniversary of my first two-and-a-half

10 months as a member of the Election

11 Assistance Commission. And I readily

12 admit that a learning curve was certainly

- 13 the first thing that I had to overcome,
- 14 but I cannot think of myself as new any
- 15 more.
- 16 So any crutch that I use would
- 17 have passed, is not mine to claim. I want
- 18 to acknowledge in a public way that I am
- 19 accountable for the actions of the agency
- 20 as we move forward. I believe, as
- 21 evidenced today, there are lots of good
- 22 things going on at the EAC, but as with 122
- 1 any agency, agencies can be strengthened,
- 2 and I hope to be a part of the
- 3 strengthening of the agency.
- 4 And I want to say that I have made
- 5 two requests of the agency in the past
- 6 four weeks. One was that any
- 7 correspondence from Congress be shared
- 8 with all Commissioners, and that we have
- 9 input into the response. And my second
- 10 request is that all future budget
- 11 documents be discussed and adopted in
- 12 public. Budgets are planning tools, and I
- 13 think the public has a right to see what
- 14 we have planned.
- 15 And two weeks ago, I received a
- 16 correspondence from Brad Friedman, who

17 asked me to move the EAC post notices
18 regarding a certain voting system.
19 I don't know how to respond to that, but
20 it is important for me to acknowledge his
21 request.
22 And with this statement, I am 123
1 going asking the director to provide
2 Mr. Friedman with a response, and I will
3 give you his initial inquiry to me.
4 I thank you for the time, Madam
5 Chair.
6 CHAIR DAVIDSON: All right.
Now, I will look for a motion to
8 adjourn.
9 COMMISSIONER HILLMAN: So moved.
10 COMMISSIONER HUNTER: Second.
11 CHAIR DAVIDSON: The meeting is
12 now adjourned.
13 (Whereupon, at approximately 12:30
o'clock, p.m., the above meeting was
15 adjourned.)
16 * * * * *
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2	CERTIFICATE OF COURT REPORTER
3	
4	I, Jackie Smith, court reporter in and for
5 the	District of Columbia, before whom the foregoing
6 me	eting was taken, do hereby certify that the
7 me	eting was taken by me at the time and place
8 me	ntioned in the caption hereof and thereafter
9 trai	nscribed by me; that said transcript is a true
10 rec	cord of the meeting.
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15	Jackie Smith
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