

ISAAC JOHNSON

CONTACT

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PROFESSIONAL SUMMARY

Enthusiastic computer science student enrolled in the final semester of an accelerated degree program at WGU Washington. Eager to gain experience and contribute to team success through hard work, attention to detail, and excellent organizational skills.

EDUCATION

Western Governors University Washington (In-progress)
Bachelor of Science, Computer Science
October 2019 - March 2021

Weber State University
Computer Science
October 2018 - December 2018

CERTIFICATIONS

CompTIA Project+

Project Management - Manage the project life cycle, ensure appropriate communication, manage resources and stakeholders, and maintain project documentation

ITIL® Foundation Certificate in IT Service Management

ITIL® v3 - IT Service Management - Creation, delivery and continual improvement of tech-enabled products and services.

CIW Site Development Associate

Web Development - Utilization of HTML5, CSS, JavaScript, and APIs.
Understanding and application of SEO and business goals.

SKILLS

- Microsoft Office
- Project Management
- Software Development
- Data Management
- Information Security
- IT Service Management
- Web Development
- Computer Hardware
- Problem Solving

WORK HISTORY

Front End Clerk March 2016 - June 2019

Smith's Food and Drug - Ogden, UT

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Helped customers complete purchases, locate items and join reward programs to promote loyalty, satisfaction and sales numbers.

Seasonal Grounds Attendant April 2014 - October 2015

Lagoon Amusement Park - Farmington, UT

- Assisted in preparing picnic terraces including sweeping and general housekeeping duties, cleaning and papering tables, washing off benches, distributing chairs and tables, and moving large picnic tables as needed.