

E-Ticketing

What is E-Ticketing?

An e-ticket (electronic ticket) is a paperless electronic document used for ticketing passengers, particularly in the commercial airline industry. The process of obtaining e-tickets is known as E-Ticketing

What are the problems?

It's important to understand what challenges you can face in building a stable yet powerful online booking system.

PROBLEM - 1

Providing direct option for cancelling tickets is resulting in tons of booking cancellation requests from customers

Solution

Existing Solution : provides the booking cancellation option directly to customers

Our Solution : customers can request the merchant to cancel their booking instead directly allowing them to cancel their ticket by themselves.

PROBLEM - 2

Customers are complaining in review section as most E-ticketing websites are not providing an option to raise issues

Solution

Existing Solution : No feature is provided

Our Solution : Must provide an option to raise issues

Thank you

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