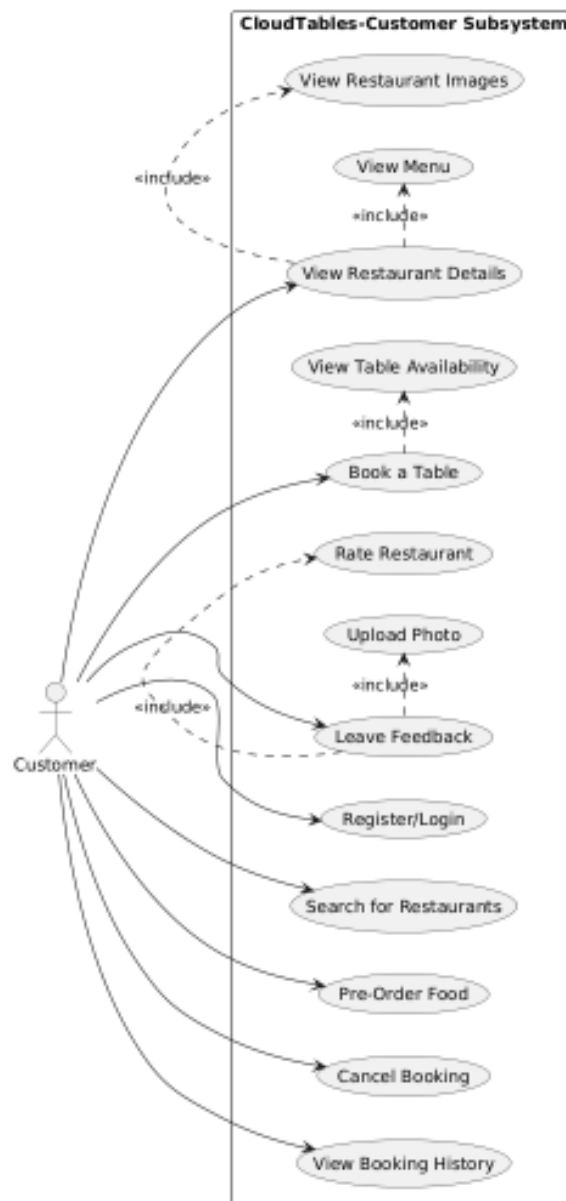


## Resit Specification and Modelling Software Functional Requirements



This use case model diagram displays all the main things that the customer can do. As you can see at the top of the rectangle it is within the CloudTable-Customer. This shows how the customer interacts with the system as well as helps define what features are included. This shows the different functions that make up the customer experience, such as booking a table, searching for restaurants, or leaving feedback after a visit.

The only actor in the diagram is the Customer due to the fact the subsystem is designed to specifically help people using the mobile app with restaurants. Firstly the customer can begin with registering and logging into their account all the way through booking a table, pre-ordering food, cancelling bookings, and checking their booking history. After their visit, they can also leave feedback, which might include writing a review, rating the restaurant, and uploading photos.

Some actions are more detailed and are broken down into smaller parts. These are shown using dashed arrows marked <<include>>, which means one action is a part of another. For example, when a customer wants to view restaurant details, this includes checking the menu and looking at images of the place. Similarly, booking a table includes checking which tables are available first. Leaving feedback includes giving a rating and uploading any photos they want to share.