Cardholder Information

Account Number: 4587236908230087

Name: John Brown

Transaction Information

Acquirer's Reference Number: 23678000042456295430000000324

Date: 12/10/2020

Transaction Amount: 5600 USD Disputed

Amount: 5600 USD

Merchant Name: Qmed Pharmacy

Date Disputed: 02/02/2021

Reason Code 83 Fraud – Card – Absent Environment

1) Did the cardmember give the merchant authorization to bill this credit card number for this transaction? **No**

Merchant/Acquirer Please Note:

The dispute information provided above came through ABZY bank secured email environment from the customer and was forwarded to the ABZY bank dispute area from our customer service unit.