

Fraud Dispute Questionnaire

Visa Resolve Online
VROL Case Number 2195087492
Member Case Number: D-7362389976

Transaction Information

Card/Acct #:	4587236908230087	Tran Type:	Sale	Issuer:	ABZY Bank, N.A - VISA
Network:	Credit, VISA	Tran Date:	12/10/2020	CH Name:	
Tran ID:	436791123450946	Processing Date:	12/10/2020	Acquirer:	WEFA Bank, National Association
ARN:	23678000042456295430000000324	Tran Amount:	5600 USD	Merchant:	Qmedics Pharmacy
Retrieval Ref#:	1334735790643	Jurisdiction:	Domestic-US	Location:	California, US

Dispute Information

Dispute Amount #: 5600 USD

Dispute Category/Condition: 83 Fraud – Card Absent Environment

Financial Processing Date: 02/02/2021

Certification/Elaboration

Certification that the cardholder denies authorizing or participating in the disputed transaction

Fraud Report

Fraud Type: 83 – Card Absent Environment

Comments and Documents

Comments:

Documents:

Issuer Contact Information

Name:

Phone:

Email:

Cardholder Contact Information

Name Type:

Prefix:

First Name:

Middle Name:

Last Name:
Suffix:
Phone:
Business Phone:
Cell Phone:
Fax:
Email:
Address:

City:
State/Region:
Postal Code:
Country: US
Region:
Best Time to Call:
Does the cardholder give permission to release this information No
to the Merchant:

By completing this form, you agree that the information captured is correct to the best of your knowledge. Any available documentation which supports this dispute should be attached.